

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 06 May 2021 13:16  
**To:** Ord, Kathryn  
**Subject:** FW: CSC [REDACTED] Propecia, Finasteride devastating effects and dangers to public health  
**Attachments:** Query [REDACTED]

Hi Kathryn

I hope you had a good holiday. Please find the draft response to the query below. For ease I have put the email in a box at the top of the letter. It's due Monday 17<sup>th</sup> but will probably need to leave by Thursday 13<sup>th</sup> if possible because of my working pattern.

Kind regards  
[REDACTED]

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**From:** [REDACTED]  
**Sent:** 04 May 2021 11:53  
**To:** Pharmacovigilanceservice <[Pharmacovigilanceservice@mhra.gov.uk](mailto:Pharmacovigilanceservice@mhra.gov.uk)>  
**Subject:** RE: CSC [REDACTED] Propecia, Finasteride devastating effects and dangers to public health

Hi [REDACTED]

Yes I will respond to this.

Kind regards  
[REDACTED]

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**From:** Pharmacovigilanceservice <[Pharmacovigilanceservice@mhra.gov.uk](mailto:Pharmacovigilanceservice@mhra.gov.uk)>  
**Sent:** 28 April 2021 18:15  
**To:** [REDACTED]  
**Subject:** FW: CSC [REDACTED] Propecia, Finasteride devastating effects and dangers to public health  
**Importance:** High

Hi [REDACTED]

Please could you help with this query? I've also logged as ADR 25213869.  
Let me know if this should go to someone else.

Many thanks,  
[REDACTED]

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**From:** MHRA Customer Services <[MHRACustomerServices@mhra.gov.uk](mailto:MHRACustomerServices@mhra.gov.uk)>  
**Sent:** 21 April 2021 09:30  
**To:** Pharmacovigilanceservice <[Pharmacovigilanceservice@mhra.gov.uk](mailto:Pharmacovigilanceservice@mhra.gov.uk)>  
**Subject:** FW: CSC [REDACTED] Propecia, Finasteride devastating effects and dangers to public health  
**Importance:** High

**Our Reference: CSC 46623**

Dear PV,

Are you able to help with the below enquiry?

Could you either:

- Send us your response to the enquiry that we can share with the customer, or copy us into your reply if you would rather respond directly.  
or
- Confirm that this is an enquiry you can answer and confirm the date by which you will be able to respond. This will allow us to update the customer and manage their expectations.

Please note that we work to an overall response deadline of 18 working days, which for this enquiry is 17/5.

If this is not something you or your unit can assist with then please let us know as soon as possible.

Kind regards,

[Redacted]  
Customer Service Centre

Medicines and Healthcare products Regulatory Agency  
10 South Colonnade, Canary Wharf, London E14 4PU

[Redacted]

[gov.uk/mhra](http://gov.uk/mhra)

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[Read our guidance on coronavirus \(COVID-19\)](#)

For information on how the Agency uses your personal data and your data protection rights, please see our three centres' Privacy Notices: [MHRA](#), [CPRD](#) and [NIBSC](#).

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**From:** [Redacted]  
**Sent:** 20 April 2021 17:42  
**To:** MHRA Customer Services <[MHRACustomerServices@mhra.gov.uk](mailto:MHRACustomerServices@mhra.gov.uk)>  
**Subject:** CSC [Redacted] Propecia, Finasteride devastating effects and dangers to public health  
**Importance:** High

Dear Sir, Madam,

[Redacted]

[Redacted]

[Redacted]

[REDACTED]

[REDACTED]

[REDACTED]

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