



CIVIL NUCLEAR CONSTABULARY

Email

[REDACTED]

The Executive Office
Civil Nuclear Constabulary
Building F6 Culham Science Centre
Abingdon
Oxon
OX14 3DB

Tel: 03303 135400

Website: <https://www.gov.uk/cnc>

22nd September 2021

Dear [REDACTED]

I am writing in response to your request for information regarding the below. Your request has been handled under Section 1(1) of the Freedom of Information Act 2000. In accordance with Section 1(1) (a) of the Act I hereby confirm that the CNC/CNPA does hold information of the type specified.

I am writing to you under the Freedom of Information Act 2000 to request the following information from Civil Nuclear Police Authority. Please can you answer the following questions:

- 1. In the past three years has your organisation:**
 - a. Had any ransomware incidents? (An incident where an attacker attempted to, or successfully, encrypted a computing device within your organisation with the aim of extorting a payment or action in order to decrypt the device?)**
 - i. If yes, how many?**
 - b. Had any data rendered permanently inaccessible by a ransomware incident (i.e. some data was not able to be restored from back up.)**
 - c. Had any data rendered permanently inaccessible by a systems or equipment failure (i.e. some data was not able to be restored from back up.)**

- d. Paid a ransom due to a ransomware incident / to obtain a decryption key or tool?**
 - i. If yes was the decryption successful, with all files recovered?**
- e. Used a free decryption key or tool (e.g. from <https://www.nomoreransom.org/>)?**
 - i. If yes was the decryption successful, with all files recovered?**
- f. Had a formal policy on ransomware payment?**
 - i. If yes please provide, or link, to all versions relevant to the 3 year period.**
- g. Held meetings where policy on paying ransomware was discussed?**
- h. Paid consultancy fees for malware, ransomware, or system intrusion investigation**
 - i. If yes at what cost in each year?**
- i. Used existing support contracts for malware, ransomware, or system intrusion investigation?**
- j. Requested central government support for malware, ransomware, or system intrusion investigation?**
- k. Paid for data recovery services?**
 - i. If yes at what cost in each year?**
- l. Used existing contracts for data recovery services?**
- m. Replaced IT infrastructure such as servers that have been compromised by malware?**
 - i. If yes at what cost in each year?**
- n. Replaced IT endpoints such as PCs, Laptops, Mobile devices that have been compromised by malware?**
 - i. If yes at what cost in each year?**
- o. Lost data due to portable electronic devices being mislaid, lost or destroyed?**
 - i. If yes how many incidents in each year?**

2. Does your organisation use a cloud based office suite system such as Google Workspace (Formerly G Suite) or Microsoft's Office 365?
 - a. If yes is this system's data independently backed up, separately from that platform's own tools?

3. Is an offsite data back-up a system in place for the following? (Offsite backup is the replication of the data to a server which is separated geographically from the system's normal operating location site.)
 - a. Mobile devices such as phones and tablet computers
 - b. Desktop and laptop computers
 - c. Virtual desktops
 - d. Servers on premise
 - e. Co-located or hosted servers
 - f. Cloud hosted servers
 - g. Virtual machines
 - h. Data in SaaS applications
 - i. ERP / finance system
 - j. We do not use any offsite back-up systems

4. Are the services in question 3 backed up by a single system or are multiple systems used?

5. Do you have a cloud migration strategy? If so is there specific budget allocated to this?

6. How many Software as a Services (SaaS) applications are in place within your organisation?
 - a. How many have been adopted since January 2020?

1. (all sections) No.
2. Yes. 2a. No
3. a) yes
b) yes
c) N/A
d) yes
e) no
f) yes
g) yes
h) no
i) yes
4. multiple
5. No
6. 50

The Civil Nuclear Constabulary is a specialist armed police service dedicated to the civil nuclear industry, with Operational Policing Units based at 10 civil nuclear sites in England and Scotland and over 1400 police officers and staff. The Constabulary headquarters is at Culham in Oxfordshire. The civil nuclear industry forms part of the UK's critical national infrastructure and the role of the Constabulary contribute to the overall framework of national security.

The purpose of the Constabulary is to protect licensed civil nuclear sites and to safeguard nuclear material in transit. The Constabulary works in partnership with the appropriate Home Office Police Force or Police Scotland at each site. Policing services required at each site are agreed with nuclear operators in accordance with the Nuclear Industries Security Regulations 2003 and ratified by the UK regulator, the Office for Nuclear Regulation (ONR). Armed policing services are required at most civil nuclear sites in the United Kingdom. The majority of officers in the Constabulary are Authorised Firearms Officers.

The Constabulary is recognised by the National Police Chiefs' Council (NPCC) and the Association of Chief Police Officers in Scotland (ACPOS). Through the National Coordinated Policing Protocol, the Constabulary has established memorandums of understanding with the local police forces at all 10 Operational Policing Units. Mutual support and assistance enable the Constabulary to maintain focus on its core role.

We take our responsibilities under the Freedom of Information Act seriously but, if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain. We will investigate the matter and endeavour to reply within 3 – 6 weeks. You should write in the first instance to:

Kristina Keefe
Disclosures Officer
CNC
Culham Science Centre
Abingdon
Oxfordshire
OX14 3DB

E-mail: FOI@cnc.pnn.police.uk

If you are still dissatisfied following our internal review, you have the right, under section 50 of the Act, to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by the CNPA.

The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you require any further assistance in connection with this request please contact us at our address below:

Kristina Keefe
Disclosures Officer
CNC
Culham Science Centre
Abingdon
Oxfordshire
OX14 3DB
E-mail: FOI@cnc.pnn.police.uk

Yours sincerely
Kristina Keefe
Disclosures Officer