



# CIVIL NUCLEAR CONSTABULARY

## Email

[REDACTED]

**The Executive Office**  
Civil Nuclear Constabulary  
Building F6 Culham Science Centre  
Abingdon  
Oxon  
OX14 3DB

Tel: 03303 135400

Website: <https://www.gov.uk/cnc>

2<sup>nd</sup> June 2021

Dear [REDACTED]

I am writing in response to your request for information regarding the below. Your request has been handled under Section 1(1) of the Freedom of Information Act 2000. In accordance with Section 1(1) (a) of the Act I hereby confirm that the CNC/CNPA does hold information of the type specified.

**This is an email to request information under the FOI Act.**

**I'd like to apologise for the length of this request, and how tedious it may be to handle. That being said, please make an effort to provide all of this information.**

**The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.**

**Enterprise Resource Planning Software Solution (ERP):**

**Primary Human Resources (HR) and Payroll Software Solution:  
For example, iTrent, ResourceLink, HealthRoster; software of this nature.**

**The organisation's primary corporate Finance Software Solution:  
For example, Agresso, Integra, Sapphire Systems; software of this nature.**

**1. Name of Supplier: Can you please provide me with the software provider for each contract?**

**2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.**

**3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.**

**Please also list the software modules included in these contracts.**

**4. Number of Users/Licenses: What is the total number of user/licenses for this contract?**

**5. Annual Spend: What is the annual average spend for each contract?**

**6. Contract Duration: What is the duration of the contract please include any available extensions within the contract.**

**7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**

**8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**

**9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.**

**10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).**

1 Havas People – E-Recruitment System

2 Product name is: Engage|ats

3 Provision of Advertising Solutions (recruitment advertising & other advertising services)

The contract includes:

## Unlimited Users

- Hosting - ISO 27001 Registered (Engage ATS will host the site for the client and ensure all security is in place)
- Maintenance - Engage ATS will manage, review and maintain all software (the Engage ATS functionality) and hardware (servers, etc. including bi-annual system penetration testing).
- Bandwidth - Engage ATS will ensure the systems are supported with the appropriate bandwidth to ensure performance is always at optimum.
- Processing – ISO 9001 Registered - Engage ATS will ensure the processing of data is managed and maintained in a secure environment
- Candidate Helpdesk support - Engage ATS will manage all technical queries from candidates – candidates will contact the Engage ATS helpdesk via the contact us feature within the system.
- Client Helpdesk support - System support provided for system/technical Issues during standard business hours – 9am to 5.30pm Monday - Friday (excluding UK Bank Holidays).

Our system is bespoke and is not modular

4 Users are unlimited

5 Annual spend with is £25,000 per annum (licence fee only)

6 1 year with a 1 year extension, a further derogation for a 1 year extension was approved.

7 01.11.2018

8 31.10.2021

9 It is currently under review

10 Procurement

The CNC has outsourced ERP, HR and Payroll to Multi Force Shared Service, for more information and to contact them directly please follow the link. <https://www.multiforcesharedservice.co.uk/>

The Civil Nuclear Constabulary is a specialist armed police service dedicated to the civil nuclear industry, with Operational Policing Units based at 10 civil nuclear sites in England and Scotland and over 1400 police officers and staff. The Constabulary headquarters is at Culham in Oxfordshire. The civil nuclear industry forms part of the UK's critical national infrastructure and the role of the Constabulary contribute to the overall framework of national security.

The purpose of the Constabulary is to protect licensed civil nuclear sites and to safeguard nuclear material in transit. The Constabulary works in

partnership with the appropriate Home Office Police Force or Police Scotland at each site. Policing services required at each site are agreed with nuclear operators in accordance with the Nuclear Industries Security Regulations 2003 and ratified by the UK regulator, the Office for Nuclear Regulation (ONR). Armed policing services are required at most civil nuclear sites in the United Kingdom. The majority of officers in the Constabulary are Authorised Firearms Officers.

The Constabulary is recognised by the National Police Chiefs' Council (NPCC) and the Association of Chief Police Officers in Scotland (ACPOS). Through the National Coordinated Policing Protocol, the Constabulary has established memorandums of understanding with the local police forces at all 10 Operational Policing Units. Mutual support and assistance enable the Constabulary to maintain focus on its core role.

We take our responsibilities under the Freedom of Information Act seriously but, if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain. We will investigate the matter and endeavour to reply within 3 – 6 weeks. You should write in the first instance to:

Kristina Keefe  
Disclosures Officer  
CNC  
Culham Science Centre  
Abingdon  
Oxfordshire  
OX14 3DB

E-mail: [FOI@cnc.pnn.police.uk](mailto:FOI@cnc.pnn.police.uk)

If you are still dissatisfied following our internal review, you have the right, under section 50 of the Act, to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by the CNPA.

The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)  
Wycliffe House  
Water Lane  
Wilmslow

Cheshire  
SK9 5AF

If you require any further assistance in connection with this request please contact us at our address below:

Kristina Keefe  
Disclosures Officer  
CNC  
Culham Science Centre  
Abingdon  
Oxfordshire  
OX14 3DB  
E-mail: [FOI@cnc.pnn.police.uk](mailto:FOI@cnc.pnn.police.uk)

Yours sincerely  
Kristina Keefe  
Disclosures Officer