

The Rt Hon Sajid Javid MP  
Secretary of State for Health and Social Care  
39 Victoria Street  
London  
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From: Andrea Coscelli CBE  
*Chief Executive*

Direct line:

10 August 2021

Dear Secretary of State

Thank you for your letter of 6 August which raised important issues in connection with PCR travel tests. We are aware of concerns about the evolving markets for Covid-19 tests for international travellers, concerns about price, the quality of service people are getting from test providers, and what happens when things go wrong.

The CMA's work throughout the pandemic has focused on protecting consumers and fair-dealing businesses, and we welcome the opportunity to explore the issues in the PCR testing market in more depth. We recognise that this is a very live issue, impacting consumers now, so we will tailor our work to allow us to respond within the next month. We plan to identify the core issues and advise on actions that can be taken now, and areas for further consideration. We will work with officials in your department – and other stakeholders as far as time allows – so we have enough information to help us advise, always focused on the need to help ensure that travellers have access to tests that are affordable and reliable, both now and in the future.

Yours sincerely

Andrea Coscelli CBE  
*Chief Executive*