

Our ref: 102340

Via email

Highways England  
National Traffic Operations Centre  
3 Ridgeway  
Quinton Business Park  
Birmingham  
B32 1AF  
United Kingdom

30 July 2021

Dear

I am writing to confirm that we have now completed our search for the information, which you requested on 27 July 2021.

A copy of the information is attached.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number **102340** in any future communications.

Yours sincerely

Property Enquiries Case Manager

Property Enquiries

Highways England | Ash House | Falcon Road, Sowton Ind. Estate | Exeter | EX2 7LB

Web: [highwaysengland.co.uk](https://www.highwaysengland.co.uk)