

# List of Medical Facilities / Practitioners – Tanzania and Zanzibar

Prepared by British High Commission Dar es Salaam

## www.gov.uk

The following list of medical facilities/practitioners has been prepared by the British High Commission Dar es Salaam for the convenience of British Nationals who may require these services and assistance in Tanzania. It is provided on the understanding that we the British High Commission do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a medical facility or practitioner.

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Updated: May 2021

This list is in alphabetical order.

### **Aga Khan Hospital**

Ocean Road / Barrack Obama Drive P.O.Box 2289, Dar es Salaam

Tel Switchboard: +255 22 211 5151/53

Fax: +255 22 211 5904

Emergency Hotline: +255 782 004 001

Email: Agakhan@akhst.org

Website: www.agakhanhospitals.org

### **Medical Director**

Tel: +255 22 211 5151/53 (ext. 4893)

**Contact Persons:** 

Client Relations Officer: Ms. Naaz Bandali

+255 786 649 983 patientcare@akhst.org

Front Line Office: Georgina Mfalila / Hosea Mhando

Tel: +255 22 211 5151 / 53 (ext. 4627)

Patient Referrals Office: Tel: +255 22 211 5151 / 53 (24 hours)

Email: patient.referral@akhst.org

- The staff speak Swahili and English
- It is a private facility, they provide services in Mwanza, Dodoma, Iringa, Mbeya and Morogoro
- Specialist services include Accident & Emergency Services, Cardiology, Dental, Diagnostiv Radiology, Endoscopic Procedures, Maternity, Nephrology, Oncology, Orthopaedics, Pathology & Laboratory and Surgery Programme.
- They are experienced in representing British nationals
- British Nationals will have to pay for treatment
- They have a list of international & local insurance providers whose cards will be accepted
- Visiting hours: Mon Sat 06:00-07:30,11:00-12:00,16:00-18:00. Sun & Public Holidays 06:00-07:30,10:00-12:00,16:00-18:00

### Aga Khan Medical Centres in Dar es Salaam:

### **Aga Khan Health Centre**

Shamo Towers, Plot No. 246/247, Block D, Bagamoyo Road, Mbezi Beach

Tel: +255 784 550 100 / 200, Ext: 6022

Email: mbezi.centre@akhst.org

### **Aga Khan Medical Centre**

Mosque Street, City Centre (Opposite Diamond Trust Bank, Next to Jamat Khana)

Tel: +255 784 550 100 / 200, Ext: 6025. Direct Line: +255 687 949 518

Email: town.outreach@akhst.org

### **Aga Khan Medical Centre**

Tandika Sokoni (Opposite Police Station, above NMB and next to BOA Bank)

Tel: +255 784 550 100 / 200, Ext: 6027. Email: tandika.outreach@akhst.org

### **Aga Khan Medical Centre**

Afya House, Mikocheni B, Mbagala Street (Opposite Clouds FM)

Tel: +255 784 550 100 / 200, Ext: 6031 Email: mikocheni.outreach@akhst.org

### **Aga Khan Medical Centre**

Plot No. 1312, Sandvik Street (off Chole Road). Masaki

Tel: +255 784 550 100 / 200, Ext: 6028. Direct Line: +255 785 939 717

Email: masaki.outreach@akhst.org

## **Aga Khan Medical Centre**

Mbagala Zachem (off Kilwa Road)

Tel: +255 784 550 100 / 200, Ext: 6029. Direct Line: +255 788 234 480

Email: mbagala.outreach@akhst.org

### **CCBRT**

P. O. Box 23310 Dar es Salaam **General Enquiries** +255 (0) 69 999 0000/1 Website: www.ccbrt.or.tz CCBRT Clinic

+255 (0) 69 999 0002

**Imaging Centre** 

+255 (0) 69 999 0007

- The staff speak Swahili and English
- It is a private facility
- They operate in Dar es Salaam only
- Specialisations are in Ophthalmology, Orthopaedics & Rehabilitation, Physiotherapy. In-house Optical shop, Orthopaedic accessory shop, and Prosthesis and Orthotics Services.
- They have experience in treating British nationals
- British nationals will have to pay for treatment
- They only accept local medical insurance cards
- They do not provide repayment plans
- Open Hours Monday-Friday 7:30AM 4:00PM / Saturday 9:00AM 1:00PM / Closed Sundays and public holidays

### **IST Clinic**

Ruvu Steet, Off Chole Road

Masaki

P. O. Box 2651

Dar es salaam

Tel: +255 718 783393 / +255 746 499411 / +255 688 783391 / +255 784 783393 / +255 684 7833920

Emergency number (24 Hour): +255 754 783 393

The IST Clinic provides 24 hours standby emergency services. During this 24 hour period there is continuously a nurse at the IST Clinic (+255-22-2601307) and a medical practitioner on call is always available on the emergency telephone line +255-754-783393.

Email: <a href="mailto:istclinic.com">istclinic.com</a>
Website: <a href="mailto:www.istclinic.com">www.istclinic.com</a>

### This hospital has told us the following:

- The staff speak Swahili and English
- It is a private facility
- They operate in Dar es Salaam only
- Specialisations are in Ante Natal clinic, Baby clinic, Gynaecological examination, Counselling services, Full Medical Physical
  examinations, Psychotherapy Diagnostic services, Laboratory and Pathology, First Aid services. House calls can be made at special
  request
- They have experience in representing British nationals
- British nationals will have to pay for treatment
- The international insurance cards accepted include Aetna and Signa (however this is subject to confirmation with Insurance Head Office). Local insurance is accepted.
- Clinic Hours

Monday - Friday 8.00 AM - 6.00 PM

Saturday 8.00 AM - 4.00 PM

Sunday 11.00 AM - 1.00 PM

## **Muhimbili National Hospital**

Kalenga Street / Malik Road Upanga West P. O. Box 65000 Dar es Salaam

Tel: +255 22 215 1367 / 9, +255 22 215 1599

Fax: +255-22-2150534 Email: info@mnh.or.tz Website: www.mnh.org.tz

- The staff speak Swahili, French and English
- It is a public facility
- They are affiliated to Ministry of Health
- Specialisations are in Medical services, Surgical services, Clinical Support services, Nursing services etc.
- They have experience in representing British nationals
- British nationals will have to pay for treatment
- Local insurance cards are accepted.
- Emergency services: Mon Sun (24 hour)
- Outpatient services: Mon Fri 8am 3pm

#### **Premier Care Clinic**

### **Premier Care Clinic (Namanga)**

259 Ali Hassan Mwinyi Road, Namanga, Kinondoni. Tel.: (+255) 752 254 642/715 254 642/22 266 8320

E-mail: info@premiercareclinic.com

### **Premier Care (Masaki)**

Plot 1717, off Slipway Road, Masaki, Kinondoni

Tel. :(+255) 682 564 400/ 758 907 500 / 022 260 1333/1334

E-mail: info@premiercareclinic.com

### **Premier Care Pharmacy (Namanga)**

259 Ali Hassan Mwinyi Road, Namanga, Kinondoni. Tel.: (+255) 752 254 642/715 254 642/22 266 8320

E-mail: pharmacy@premiercareclinic.com

### **Premier Care Pharmacy (Masaki)**

Plot 1717, off Slipway Road, Masaki, Kinondoni

Tel. :(+255) 682 564 400/ 758 907 500 / 022 260 1333/1334

E-mail: <a href="mailto:pharmacy@premiercareclinic.com">pharmacy@premiercareclinic.com</a>

## **Premier Care Pharmacy (Oysterbay)**

Plot 204, Haileselasi Road, Oysterbay, Kinondoni.

Tel. :(+255) 627 254 646

E-mail: <a href="mailto:pharmacy@premiercareclinic.com">pharmacy@premiercareclinic.com</a>

- The staff speak Swahili, Russian, French, Spanish and English
- It is a private facility
- They are affiliated with APTHA and the Ministry of Health
- Specialisations are in Cardiothoracic Surgery, Cardiovascular Diseases, Ophthalmology, Dermatology, General Surgery and Consultative & Diagnostic Services.
- They have experience in representing British nationals and British nationals will need to pay for treatment
- Only international Atena insurance card is accepted. They accept all local insurance cards.
- Mon Fri 8:00 am 5:00 pm, Sat 8:00 am to 12:00 noon and Sun Free Day.

### **Regency Medical Centre**

Aly Khan Road, Upanga

P. O. Box 2029 Dar es Salaam

Tel: +255 22 215 0500, +255 22 215 3008

Mobile: +255 784 417 500 (Also available on WhatsApp)

Fax: +255 22 215 0180

Email: <u>info@regencymedicalcentre.com</u>
Website: www.regencymedicalcentre.com

- The staff speak Swahili and English
- It is a private facility
- They are associated with MDH, MOH, APHTHA
- All medical and surgical specialities ICU, Obstetric & Gynaecology, Nephrology, Dialysis, Urology, Paediatric, Dermatology, Psychiatric, General Surgery, Gastroenterology, Endoscopy, Neurosurgery, Physiotherapy, Radiology Investigations, Laboratory Investigations, Private / Semi Private / VIP Wards etc
- They have experience in representing British nationals
- British nationals will need to pay for treatment however they do provide repayment plans
- For International Insurance cards only Atena is accepted. Local insurance cards are accepted.
- Visiting times: Mon Fri 6am 7am, Sat 12noon 1pm, Sun 4pm 6pm

# List of Medical Facilities / Practitioners in Arusha

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### **Arusha Lutheran Medical Centre (Selian Hospital)**

Fr. Babu road, Block No.54 Levolosi, Arusha City,

P.O.Box 17047,

Arusha Tanzania

Phone: (+255) 272548030 Mobile: (+255) 2545118

Appointments: +255 736 302 376

Emergency: (+255) 769 911 911 or (+255) 739 562 363

Email: almc@habari.co.tz
Website: www.almc.habari.co.tz

- The staff speak English, Spanish, Swahili and Russian
- It is a private facility
- They are affiliated with the Tanzania Ministry of Health
- Specialisations are in Medicine, Surgery, Pediatrics, OB&Gynecology, Laboratory & Imaging
- They have extensive experience in treating British nationals
- British nationals will need to pay for treatment
- They accept local and international insurance
- Visiting times: 6:30 7:30 and 16:30 19:00

## Mt. Meru Regional Referral Hospital

P. O. Box 3092

Arusha

Tel: (+255) 250-335 751-2 or +255 27 254 5751 / 2 / 3

Mobile: +255 754 486 445 Fax: +255 27 254 4904

Email: Mt.Merurrh@Afya.Go.Tz / Admin@Mtmerurrh.Go.Tz

Contact Person Dr. Alex Ernest Moblie: (+255) 7676 25 828

(+255) 6744 34 255

- The staff speak Swahili and English
- It is a public facility
- The hospital is governed by the Regional Administrative Secretaries. It is affiliated with the Tanzania Nurse and Midwifery Council, and the Medical Council of Tanganyika
- Specialisations are in Pediatrics, Obstetrics & Gynecology, Dermatology, General Surgery, Orthopedics, Internal Medicine, Dental and Physiotherapy.
- British nationals will need to pay for treatment
- No repayment plans are available for British nationals
- Only local insurance cards are accepted
- EHIC cards are not accepted
- Visiting times: 12:30 13:30 and 15:30 17:30

## List of Medical Facilities / Practitioners in Mwanza

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### Aga Khan Medical Centre, Mwanza

Miti Mirefu Road, P.O. Box 692, Mwanza

Tel: +255 (0)28 250 2474 Tel: +255 (0)28 250 0939

Email: akmc@mwanza-online.com

- The staff speak Swahili and English
- It is a private facility.
- They also provide services in Dar es Salaam, Dodoma, Iringa, Mbeya and Morogoro
- Specialist services include Accident & Emergency Services, Cardiology, Dental, Diagnostiv Radiology, Endoscopic Procedures, Maternity, Nephrology, Oncology, Orthopaedics, Pathology & Laboratory and Surgery Programme.
- They are experienced in representing British nationals
- British Nationals will have to pay for treatment
- They have a list of international & local insurance providers whose cards will be accepted
- Consultation times: 8am 8pm

### **Bugando Medical Centre**

P. O. Box 1370

Wurzburg Road, Bugando Hill

Tel: +255 28 254 0620 / +255 28 250 0513

Fax: +255 28 250 0799

Email: hospbugando@gmail.com / info@bugandomedicalcentre.go.tz

Website: www.bugandomedicalcentre.go.tz

Contact Person: Prof. Dr. Kien Alfred Mteta

Mobile: +255 754 305 720

### This hospital has told us the following:

The staff speak English and Swahili

- It is a public facility
- They are affiliated with the Ministry of Health
- Specialisations are in Clinical, Nursing, Laboratory, Radiology, Pharmacy, Training and Research
- They have experience in treating British nationals
- British nationals will need to pay for treatment
- No repayment plans are available for British nationals
- They do not accept EHIC cards
- Visiting times 06:30 07:30 and / or 16:00 17:30

## List of Medical Facilities / Practitioners in Zanzibar

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## Al- Rahma Hospital

Kilimani Road P. O. Box 281

Tel: +255 24 223 6715

Contact Person: Dr. Salha

Mobile: +255 774 518 123, +255 713 518 123

- The staff speak Swahili and English
- It is a private facility
- They are affiliated with the Islamic Organisation
- Specialisations are in Dental, Laboraroty, Dialysis, Martenity, Gynecology, Surgery, Paediatrics, Medicine etc
- They have experience in representing British nationals
- British nationals will need to pay for treatment
- Local Insurance cards are accepted and if admitted repayment plans can be made.

## Kidongo Chekundu Mental Hospital

Kidongo Chekundu P. O. Box 2793

Mobile: +255 773 187 325 Email: abdusali02@gmail.com

Kidongo Chekundu Mental Hospital is continue to be under the Mnazi Mmoja referral Hospital.

Mnazi Mmoja Hospital Stone Town-Vuga Street

P.O.BOX 672

Tel: +255773833768 / +255627600600

Fax: +255 24 2231613 Email: info@mmh.go.tz Web: www.mmh.go.tz

Contact Person: Suleiman Mobile: +255 679 444 209

- The staff speak Swahili and English
- It is a public facility
- They are affiliated to Ministry of Health
- Specialisations are in all mental health services
- They have experience of representing British nationals

### Tasakhtaa Global Hospital

Victoria Street, Vuga Road

Stone Town P.O.Box 1116

Main Reception: +255 24 223 2341

Emergency Help Line: +255 24 223 2222 / +255 779 770577

Email: info@tasakhtaahospital.co.tz Website: www.tasakhtaahospital.co.tz

### **Contact Person:**

General Manager: Mr. Mustafa Logde - +255 688 588 826

Public Relations: Ms. Victoria Mwakanjuki – admin@tasakhtaahospital.co.tz

- The staff speak English, Swahili, Urdu, Hindi, Punjabi, Gujrati, Malayalam, Tamil, Telugu, Kutchi, Spanish, Rushian, Ukrainian, Polish and Arabic
- It is a private facility and accept referrals from public sector
- Specialisations are in General Medicine, 24x7 Accident & Emergency Care withResuscitation, General Surgery, Orthopaedics & Joint Replacement Surgery, Anaesthesiology, Gynaecology & Obestetrics, Paediatrics, ENT, Cardiology, Dentistry & Maxillofacial Surgery, Opthalmology, Physiotherapy & Rehabilitation, Preventive Medicine
- They provide services to all regions in Tanzania and Zanzibar island
- They have experience in representing British nationals
- British nationals will need to pay for treatment and no repayment plan options are available
- They only accept AAR, AETNA, CIGNA International, Jubilee, NHIF and Resolution insurance cards

# **List of Medical Facilities / Practitioners in Kilimanjaro**

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### Kilimanjaro Christian Medical Centre

P. O. Box 3010

Moshi

Phone: +255 27 2754377/80 Fax: +255 27 2754381/2752038 Email: kcmcadmin@kcmc.ac.tz Website: www.kcmc.ac.tz

- The staff speak Swahili and English
- It is a public facility
- Specialisations are in Anaesthesia, Care and Treatment Clinic, Dermato-venereology, Opthalmology, Pathology, Dental Care, Clinical Laoratory, Internal Medicine, Diagnostic Radiology and Medical Imaging, Surgery, Obstetric and Gynaecology, Occupational Therapy, Orthopaedics, Urology and Otorhinolaryngology.
- They have experience in representing British nationals
- British nationals will need to pay for treatment
- Local insurance cards are accepted
- Visiting times: 06:00 07:30, 13:00 14:00, 16:30 18:00

# List of Medical Facilities / Practitioners in Iringa

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### **Aga Khan Medical Centre**

Jamat Street P.O.Box 119 Iringa

Tel: +255 26 270 2277 Email: pmc.iringa@akhst.org

Website: www.agakhanhospitals.org

- The staff speak Swahili and English
- It is a private facility
- They also provide services in Mwanza, Dodoma, Dar es Salaam, Mbeya and Morogoro
- Specialist services include Accident & Emergency Services, Cardiology, Dental, Diagnostiv Radiology, Endoscopic Procedures, Maternity, Nephrology, Oncology, Orthopaedics, Pathology & Laboratory and Surgery Programme.
- They are experienced in representing British nationals
- British Nationals will have to pay for treatment
- They have a list of international & local insurance providers whose cards will be accepted

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### **Aga Khan Medical Centre**

Boma Road P.O.Box 159 Morogoro

Tel: +255 23 260 4595

Email: pmc.morogoro@akhst.org / agakhanmorogoro@yahoo.com

Website: www.agakhanhospitals.org

- The staff speak Swahili and English
- It is a private facility
- They also provide services in Mwanza, Dodoma, Dar es Salaam, Mbeya and Iringa
- Specialist services include Accident & Emergency Services, Cardiology, Dental, Diagnostiv Radiology, Endoscopic Procedures, Maternity, Nephrology, Oncology, Orthopaedics, Pathology & Laboratory and Surgery Programme.
- They are experienced in representing British nationals
- British Nationals will have to pay for treatment
- They have a list of international & local insurance providers whose cards will be accepted

# List of Medical Facilities / Practitioners in Mbeya

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### **Aga Khan Medical Centre**

Postway North Street City Centre P.O.Box 292 Mbeva

Tel: +255 25 250 2265, +255 25 250 2043

Email: pmc.mbeya@akhst.org / akpmcmby@yahoo.com

Website: www.agakhanhospitals.org

- The staff speak Swahili and English
- It is a private facility
- They also provide services in Mwanza, Dodoma, Dar es Salaam, Morogoro and Iringa
- Specialist services include Accident & Emergency Services, Cardiology, Dental, Diagnostiv Radiology, Endoscopic Procedures, Maternity, Nephrology, Oncology, Orthopaedics, Pathology & Laboratory and Surgery Programme.
- They are experienced in representing British nationals
- British Nationals will have to pay for treatment
- They have a list of international & local insurance providers whose cards will be accepted

# List of Medical Facilities / Practitioners in Dodoma

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### **Aga Khan Medical Centre**

6<sup>th</sup> Street Municipality P.O.Box 270 Dodoma

Tel: +255 26 232 1789

Emergency Hotline: +255 784 718 752

Email: pmc.dodoma@akhst.org
Website: www.agakhanhospitals.org

## **Contact person:**

Medical Officer Incharge: Dr Ally Said

Mobile: +255 718 282 220

Medical Officer: Dr. Mdara Chaula

Mobile: +255 754 870 935

Manager: Edward McAyako Mobile: +255 784 718 752

- The staff speak Swahili and English
- It is a private facility
- They also provide services in Mwanza, Dodoma, Dar es Salaam, Mbeya and Iringa
- Specialist services include Accident & Emergency Services, Cardiology, Dental, Diagnostiv Radiology, Gynaecology, Endoscopic Procedures, Maternity, Nephrology, Oncology, Orthopaedics, Pathology & Laboratory and Surgery Programme.
- They are experienced in representing British nationals
- British Nationals will have to pay for treatment
- They have a list of international & local insurance providers whose cards will be accepted

### **Feedback Form for Customers**

If you do decide to use any of the medical facilities/practitioners on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.** 

Once completed, please return the form to the [Embassy/Consulate] by post to [ADDRESS] or by email to [EMAIL ADDRESS]. An electronic version of the form is available at [WEB ADDRESS]. Thank you for your help.

1.	Name of firm: Name of			Name of medical	practitioner:					
2.	Date of contact:									
Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)										
3.	. What service did you need?									
4.	. Why did you need this service?									
Please circle the appropriate boxes below:										
(a) If the service provided English speaking services, how would you rate the standard of English?										
Exc	cellent	Good	Average	Poor	Very Poor					
(b) How would you rate the professionalism of the staff?										
Ξxc	cellent	Good	Average	Poor	Very Poor					
c) How would you rate the overall service received?										
Ехс	cellent	Good	Average	Poor	Very Poor					

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(d) How would you rate the value for money?									
Excellent	Good	Average	Poor	Very Poor					
5. Do you have any other comments?  We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box □									
Feedback provider's name: Tel. No.:									
Email:			Date:						