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British
High Commission
Dar es Salaam

List of Funeral Directors - Tanzania and Zanzibar

Prepared by British High Commission Dar es Salaam

www.gov.uk

The following list of funeral directors has been prepared by the British High Commission Dar es Salaam for the convenience of British Nationals who may require this service and assistance in Tanzania. It is provided on the understanding that we the British High Commission do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a local funeral director.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists **are not recommendations and should not be treated as such.**

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Updated: May 2021

This list is in alphabetical order.

CORONA TANZANIA LIMITED

International repatriation specialists
Industrial Way Road 80, Mikocheni B,
Dar es Salaam,
Tanzania

Tel: +255 76 52 66 666

Website: www.coronafunerals.com

Emails: info@coronafunerals.com / coronafunerals@gmail.com / repatriation@coronafunerals.com

Contact Person: Raphael Habiyaremye (Managing Director)

Tel Mob. +255 754 29 62 17

This company has told us the following:

- The staff speak English, Swahili, French and Zulu
- They are associated with the NFDA (National Funeral Association of South Africa), EFFS (European Federation of Funeral Services), and OGR (The Order of the Golden Rule)
- They are experienced in representing British nationals and insurance companies
- They can offer repayment plans (For local Markets)
- Services include Cremation, Registration of Death, Embalming, Chapel services, shipping of cremains, disaster management assistance, graveside burial services, exhumation, placement of announcements in newspapers, wreaths and flowers, Hearse rentals, coffins and caskets shop, international repatriation services (outward and inward).
- They operate in Dar es Salaam, Arusha, Moshi and Zanzibar. They also provide services countrywide with Flying Funeral Directors.

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ZESS Expat Support Services Ltd

Ngazi Mia Migomban
Airport Road,
Zanzibar

Tel: +255 (0) 774 900 900

Mobile: +255 (0) 772 699202

Website: www.zess.co.tz

Email: info@zess.co.tz , zesszanzibar@gmail.com

This company has told us the following:

- They have English and Swahili speaking staff
- They are an independent funeral company
- They provide Funeral and repatriations, Medical Assistance services, Admin and Legal support to all expatriates, foreigners and tourists living, visiting or working in Zanzibar.
- Funeral and repatriation services include Repatriation, Cremation, Repatriation of Ashes, Exhumation, Post-mortem services, Local Burial ceremony
- Medical and Legal services includes Mobile Doctors, House call Services, Online Consultation, Online Prescription, Medicine Delivery, Ground Ambulance, Air Ambulance Evacuation, Medical Escort, Admin support, Lost property, Cash advances, Taxi services, and legal support.
- They have have agreements with most international assistance and insurance companies and in an event where the client is not insured they still offer their full services and liaise with the family members or next of kin later.

Feedback Form for Customers

If you do decide to use any of the funeral directors on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the British High Commission by post to Umoja House, Garden Avenue, and P. O. Box 9200, Dar es Salaam or by email to ConsularDar@fco.gov.uk. Thank you for your help.

1. Name of firm: Name of funeral director:

2. Date of contact:

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?

Excellent Good Average Poor Very Poor

(b) How would you rate the professionalism of the staff?

Excellent Good Average Poor Very Poor

(c) How would you rate the overall service received?

Excellent Good Average Poor Very Poor

(d) How would you rate the value for money?

Excellent Good Average Poor Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box

Feedback provider's name:	Tel. No.:
Email:	Date: