

RAF Families Survey 2021

As a **spouse/civil partner** of an **RAF Service** person, **what is life like** for you?

"I am acutely aware that service in the Royal Air Force impacts tremendously on our families and this annual survey provides an invaluable way of assessing that impact over time. The Air Force Board will draw on the findings of this survey, focusing its efforts to improve the lives of our people and their families. Your partner's views are absolutely critical in this because the greater the number of responses, the better will be the evidence for making improvements or reinforcing the positive aspects. I would be grateful therefore, if you could pass this survey to your partner and ask them to take a few minutes to fill it in. Thank you, in advance, for your contribution".

Air Marshal Andrew Turner CB CBE - AMP

This Survey can be completed online



MESSAGE FROM ARMED FORCES COVENANT

“The Armed Forces Covenant is a promise from the nation, that the Armed Forces community are treated fairly and face no disadvantage in accessing public and private services, with special provision made for those who have sacrificed the most, including the bereaved and injured.

Using data provided from FAMCAS and informed by relevant research, including the independent Andrew Selous Review *Living in our Shoes – Understanding the needs of UK Armed Forces families* published in June 2020, we will baseline our support to Service families and work towards smarter, measurable improvement under a refreshed UK Armed Forces Family Strategy and action plan for 2021 and beyond.

Our website (<https://www.armedforcescovenant.gov.uk/>) will continue to be regularly updated with developments on these and other initiatives, along with case studies illustrating the support available to families.

But we know that there is still work to be done, and we need your feedback so that we know where to focus our efforts. The Families Survey is important to us because it comes direct from you and gives you the opportunity to tell us how your partner's service impacts on family life. I encourage you to take this opportunity to share your views and highlight any issues which are important to you.”

Thank you
Jenna Clare and Bryony Hamilton
Head of Armed Forces Covenant Team

ABOUT THIS SURVEY

What is this survey about?

The RAF Families Survey provides spouses/civil partners with an opportunity to share their views on what life is like being married to/in a civil partnership with a member of the RAF. The survey asks questions about key welfare areas including family life, childcare, deployment, education, employment, healthcare, and housing.

Why have I received this survey?

The RAF Families Survey is sent to a random selection of Service families each year, located both within the UK and overseas. Since the Data Protection Act (2018) does not allow us to contact families directly, the Service personnel to whom the survey is addressed to is requested to pass this survey to their spouse/civil partner for completion.

How are the findings used?

The results from the survey are used to aid the development and monitoring of military personnel policies and welfare initiatives. They are also used to inform and monitor Defence personnel programmes and the Armed Forces Covenant.

I am also serving. Do I still need to complete it?

We are interested in capturing the views of both civilian partners and dual-serving couples as they both face unique issues. If you and your spouse/civil partner are both serving in the Armed Forces, this survey should be completed by the spouse/civil partner of the named recipient of the survey.

Do I have to complete the survey?

Whilst completion is entirely voluntary, we encourage recipients to tell us their views so that we can make positive changes in the RAF.

Who will see my answers?

All replies will be treated in the strictest confidence and are completely anonymous. Your individual responses will only be seen by the civilian researchers conducting this survey and external data input contractors. For more information on how we look after your responses please go to: <https://www.gov.uk/government/publications/ministry-of-defence-privacy-notice/mod-privacy-notice#how-we-collect-or-process-your-data> (Use link in Google Chrome)

When is the deadline?

Please return your completed survey using the free-post envelope provided to arrive by **26th April 2021**

COMPLETING THE SURVEY ONLINE

This survey is also available to complete online at the link below. **It is strongly recommended that you open the survey in Google Chrome.**

YOU WILL REQUIRE A TOKEN TO ACCESS THE ONLINE SURVEY.

This is your serving person's Service number and is case sensitive. If you are dual-serving, please use the Service number of the person to whom this survey was addressed.

<https://surveys.mod.uk/index.php/653962?lang=en>

Why do I have to enter my partner's service number?

To ensure that only families of RAF personnel are able to complete the survey, participants are required to input a token (access code) before entering the online survey. Please note that the token is **not** linked to your responses and it is impossible to link responses to Service personnel. The token is simply used as a security precaution.

FURTHER INFORMATION

If you have any queries, then please feel free to contact Emma Fairclough (HQ Air Occupational Psychology Team) at Air-COSPers-PolPsychGrpMbox@mod.gov.uk or call us on 01494 497111.

ROYAL AIR FORCE FAMILIES SURVEY 2021

This survey should be completed by the **SPOUSE/CIVIL PARTNER** of the serving person to whom it was addressed. If both of you are serving in the Armed Forces, the survey should still be filled out by the spouse/civil partner of the addressee.

SECTION A: ABOUT YOU

A1. Are you married to/in a civil partnership with a member of the Regular RAF?

Yes 1

No 2

This survey is meant for the spouse/civil partner of Regular RAF personnel only. If relevant, please send on to your spouse/civil partner.

A2. What is your sex?

Male 1

Female 2

Prefer not to say 3

*Mandatory question. Your answer to this question is vital in allowing us to ensure survey findings are applicable to the RAF population. Surveys which do not include an answer to this question cannot be counted. **If your response is England, please complete A5.**

A3. How old are you? years

A4. *Where do you currently live?

England 1

Northern Ireland 2

Scotland 3

Wales 4

Cyprus 5

Other overseas 6

A5. If you currently live in England, which region do you live in?

East Midlands 1

East of England 2

London 3

North East England 4

North West England 5

South East England 6

South West England 7

West Midlands 8

Yorkshire and the Humber 9

A6. Have you ever served in the Armed Forces?

Yes, I am still serving as a Regular 1

Yes, I am still serving as a Reservist 2

Yes, but I am no longer serving 3

No, I have never served 4

A7. What is the highest level of qualification you have completed? (Please tick one box only)

- | | | | |
|---|----------------------------|--|----------------------------|
| Secondary Education (GCSE/O-Levels) | <input type="checkbox"/> 1 | Post-graduate Degree (MA, MSc, PhD, etc.) | <input type="checkbox"/> 5 |
| Post-Secondary Education (College, A-Levels, NVQ3 or below or similar) | <input type="checkbox"/> 2 | Professional Qualification (e.g. teaching, nursing, accounting, civil engineering) | <input type="checkbox"/> 6 |
| Vocational Qualification (Diploma, Certificate, BTEC, NVQ 4 and above or similar) | <input type="checkbox"/> 3 | Other | <input type="checkbox"/> 7 |
| Undergraduate Degree (BA, BSc, etc.) | <input type="checkbox"/> 4 | | |

SECTION B: ABOUT YOUR PARTNER

B1. Where is your spouse/civil partner currently stationed?

- | | | | |
|------------------|----------------------------|----------------|----------------------------|
| England | <input type="checkbox"/> 1 | Wales | <input type="checkbox"/> 4 |
| Northern Ireland | <input type="checkbox"/> 2 | Cyprus | <input type="checkbox"/> 5 |
| Scotland | <input type="checkbox"/> 3 | Other overseas | <input type="checkbox"/> 6 |

B2. Which station/unit is your partner based at? _____

B3. *What is your spouse/civil partner's rank? (Please tick one box only)

*Mandatory question. Surveys which do not include answers to this question cannot be counted.

- | | | | |
|--|----------------------------|--|-----------------------------|
| Air Commodore or above (OF 6+) | <input type="checkbox"/> 1 | Warrant Officer or Master Aircrew (OR 9) | <input type="checkbox"/> 7 |
| Group Captain (OF 5) | <input type="checkbox"/> 2 | Flight Sergeant or Chief Technician (OR 7) | <input type="checkbox"/> 8 |
| Wing Commander (OF 4) | <input type="checkbox"/> 3 | Sergeant (OR 6) | <input type="checkbox"/> 9 |
| Squadron Leader (OF 3) | <input type="checkbox"/> 4 | Corporal (OR 4) | <input type="checkbox"/> 10 |
| Flight Lieutenant (OF 2) | <input type="checkbox"/> 5 | Lance Corporal (OR 3) | <input type="checkbox"/> 11 |
| Flying Officer or Pilot Officer (OF 1) | <input type="checkbox"/> 6 | Junior Technician or Aircraftman/Leading Aircraftman/Senior Aircraftman (OR 1/2) | <input type="checkbox"/> 12 |

SECTION C: SERVICE LIFE

C1. How satisfied are you with your quality of life, being married to/in a civil partnership with a member of the RAF?

- | | | | | |
|----------------------------|----------------------------|------------------------------------|----------------------------|----------------------------|
| Very satisfied | Satisfied | Neither satisfied nor dissatisfied | Dissatisfied | Very dissatisfied |
| <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |

C2. How would you feel if your partner chose to leave the RAF?

- | | | | |
|-------------------------|----------------------------|----------------------------|----------------------------|
| I would be much happier | <input type="checkbox"/> 1 | I would be less happy | <input type="checkbox"/> 4 |
| I would be happier | <input type="checkbox"/> 2 | I would be much less happy | <input type="checkbox"/> 5 |
| I would be no different | <input type="checkbox"/> 3 | Don't know | <input type="checkbox"/> 6 |

C8. Please indicate the extent to which you agree or disagree with the following statements. (Please tick one box per line).

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not Applicable
a Spouses/civil partners of serving personnel are well supported by the RAF	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b My spouse/civil partner is able to take annual leave at a time that suits our family	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c We are able to make long-term plans as a family	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d I feel valued by the RAF	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e I embrace being a part of the wider RAF community	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f I feel part of the wider RAF community	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g I feel isolated at times	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

C9. How positive or negative do you feel about the following aspects of Service family life...?

	Very positive	Positive	Neither positive nor negative	Negative	Very negative	Not Applicable
a Effect on my career	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b Effect on my children	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c RAF-provided facilities (housing, Messes etc)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d Effect on relationship with my spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e Number of house moves	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f Household income	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g Knowing other military families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h Community support for my family (e.g. HIVE, Chaplaincy, Community Support Officer, coffee shop etc)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i Amount of separation from spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j Prospects of buying own home	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
k Opportunities for travel	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
l Pride in my spouse/civil partner being in the Service	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
m Job security	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
n The stability of my family life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
o The serving person's work-life balance	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

C10. Which of the following best sums up your awareness of the Armed Forces Covenant?

I've never heard of it 1 I've heard of it and know a little about it 3

I've heard of it but know nothing about it 2 I've heard of it and know a lot about it 4

For details of the Covenant go to: <https://www.armedforcescovenant.gov.uk/>

C11. How advantaged or disadvantaged do you feel when you compare yourself to the general public on these Covenant issues...?

	Very advantaged	Advantaged	Neither advantaged nor disadvantaged	Disadvantaged	Very disadvantaged	Don't Know/Not Applicable
a Housing	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b Education	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c Healthcare	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d Family life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e Childcare	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f Access to commercial products & services (i.e. insurance, mobile, broadband, financial products and services)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

C12. Are there any other areas in which you feel particularly *advantaged* when compared to the general public?

C13. Are there any other areas in which you feel particularly *disadvantaged* when compared to the general public?

C14. (a) Are you currently registered to vote?

- Yes, and I registered without difficulty 1
- Yes, but I had some difficulty registering 2
- No, I chose not to register 3
- No, I was not able to register 4
- Don't know 5
- Prefer not to say 6

Please go to **SECTION D: YOUR WELL-BEING (Page 8)**.

(b) If yes, which registration option did you use?

- I'm registered as an ordinary/residential voter
Registered for 1 year, via the annual update of voters (annual canvass) 1
- I'm registered as a Service voter
Registered for 5 years, via a Service declaration 2
- I'm registered as an overseas voter
Registered for 1 year, in the same way as non-Forces British citizens living overseas 3
- Don't know 4

SECTION D: YOUR WELL-BEING

D1. As part of measuring national well-being we are interested to understand how satisfied you are with your life in general. The questions below are not linked particularly to the Service but to your life in general.

	Not at all									Completely	
a Overall, how satisfied are you with life nowadays?	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10
b Overall, how happy did you feel yesterday?	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10
c Overall, how anxious did you feel yesterday?	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10
d Overall, to what extent do you feel the things you do in your life are worthwhile?	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10

D2. How often do you feel lonely?

Never 1

Hardly ever 2

Occasionally 3

Sometimes 4

Often/Always 5

SECTION E: WELFARE SUPPORT

E1. Do you know where to go for support from the RAF should you need it?

Yes 1

No 2

E2. Which station/unit do you access welfare support from? _____

E3. In the past year have you been able to access facilities on your local base?

No, I did not need to 1

No, I have been unable to 2

Yes, but with some difficulty 3

Yes, easily 4

E4. Is your spouse/civil partner's parent unit your local base?

Yes 1

No 2

Don't know 3

E5. If you were easily able to access your local base, would you use the facilities?

Yes 1

No 2

E6. Below is a list of support services that are available to RAF personnel and their families. Please indicate:

1. Whether you have heard of them. (Tick all that apply)
2. Whether you have used them. (Tick all that apply)
3. How satisfied you were with them. (Only rate your satisfaction if you have actually used the service)

	Heard of this?	Used this?	If you have used it, how satisfied you were with it?				
			Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
a Soldiers, Sailors, Airmen & Families Association (SSAFA)	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b The RAF Families Federation	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c HIVE	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d Joint Casualty and Compassionate Centre (JCCC)	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
e Airplay (RAF Benevolent Fund youth support and childcare service)	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
f RAF Community Support and Welfare Team	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
g Station Community Support Officer (SCSO)	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
h Joint Service Housing Advice Office (JSHAO)	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
i Community Development Officers	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
j Forces Families Jobs platform	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

SECTION F: ACCOMMODATION

F1. How far away do you live from your spouse/civil partner's duty station?

- | | | | |
|------------------|----------------------------|--------------------|----------------------------|
| Less than 1 mile | <input type="checkbox"/> 1 | 20-50 miles | <input type="checkbox"/> 4 |
| 1-9 miles | <input type="checkbox"/> 2 | More than 50 miles | <input type="checkbox"/> 5 |
| 10-19 miles | <input type="checkbox"/> 3 | | |

F2. Do you own your own home?

- | | | |
|--|----------------------------|--|
| Yes, I am living in it | <input type="checkbox"/> 1 | } If yes, please go to Question F4. |
| Yes, but not living in it | <input type="checkbox"/> 2 | |
| No | <input type="checkbox"/> 3 | |
| No, but I am currently saving to buy a house in the future | <input type="checkbox"/> 4 | |

F3. If you don't own your own home, which of the following statements apply to you? (Tick all that apply)

- | | |
|--|----------------------------|
| a I/we don't want to own a home at this stage in my/our life/career(s) | <input type="checkbox"/> 1 |
| b Living in Service accommodation is better suited to my family's needs at present than home ownership | <input type="checkbox"/> 1 |
| c I/we want to be able to move with my spouse/civil partner when he/she is posted | <input type="checkbox"/> 1 |
| d I/we don't want to buy a home where we are currently located | <input type="checkbox"/> 1 |
| e I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home | <input type="checkbox"/> 1 |
| f I/we can't afford to buy a suitable home at the moment | <input type="checkbox"/> 1 |
| g I/we don't want to risk losing money | <input type="checkbox"/> 1 |
| h I/we wouldn't be able to live in the home | <input type="checkbox"/> 1 |
| i I/we had difficulties getting a mortgage | <input type="checkbox"/> 1 |
| j Other reason | <input type="checkbox"/> 1 |

F4. What type of accommodation do you live in during the working week? (Tick one box only)

- | | |
|--|----------------------------|
| Service Family Accommodation (SFA) | <input type="checkbox"/> 1 |
| Substitute Service Family Accommodation (SSFA) | <input type="checkbox"/> 2 |
| Single Living Accommodation (SLA) | <input type="checkbox"/> 3 |
| Substitute Service Single Accommodation (SSSA) (formerly SSLA) | <input type="checkbox"/> 4 |
| Property I/we own | <input type="checkbox"/> 5 |
| Privately rented accommodation | <input type="checkbox"/> 6 |
| Other accommodation | <input type="checkbox"/> 7 |

F5. What type of accommodation would you prefer to live in during the working week? (Tick one box only)

- Service Family Accommodation (SFA) 1
- Substitute Service Family Accommodation (SSFA) 2
- Single Living Accommodation (SLA) 3
- Substitute Service Single Accommodation (SSSA) (formerly SSLA) 4
- Property I/we own 5
- Privately rented accommodation 6
- Other accommodation 7

F6. If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following...?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know/Not Applicable
a The overall standard	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b The value for money	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c The response to requests for maintenance/repair	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d The quality of maintenance/repair work	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e How fairly Service accommodation is allocated	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f The security of your SFA/SSFA	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g The cleanliness of your accommodation when moving in	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h The speed at which accommodation is allocated	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

SECTION G: EMPLOYMENT & TRAINING

G1. What is your current employment status? (Tick all that apply)

- a In full-time employment 1
- b In part-time employment 1
- c Self-employed 1
- d Homemaker/parent at home 1
- e Not employed – seeking employment 1
- f Not employed – not seeking employment 1
- g In full-time education/personal development 1
- h In part-time education 1
- i My immigration status means I am unable to work 1
- j Not applicable 1

G2. If you have a job, how satisfied or dissatisfied are you with the following...?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know	Not applicable
a Your job overall	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
b That your qualifications match your job	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
c That your job matches your skills and experiences	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7

G3. In the last 12 months, have you had to leave a civilian job or long-term training programme due to Service reasons?

Yes 1

No 2

Not applicable 3

G4. (a) Have you been looking for a job in the last 12 months?

Yes 1

No 2

If no, please go to **Question G5**.

(b) If yes, did you have any difficulty finding suitable employment?

Yes 1

No 2

If no, please go to **Question G5**.

(c) If you experienced difficulty finding suitable employment, was it because of any of the following? (Tick all that apply)

- a A lack of relevant qualifications 1
- b Your employment history (i.e. changing jobs frequently) 1
- c Being overseas with your spouse/civil partner 1
- d Having a spouse/civil partner who is often away 1
- e Having a spouse/civil partner in the Armed Forces 1
- f Access to affordable and quality childcare 1
- g Partner unable to assist with care responsibilities 1
- h Extended family too far away to assist with childcare 1
- i Other (please specify) 1

G5. In the last 12 months, have you or your family accompanied your spouse/civil partner on overseas assignments?

- Yes 1
 No 2

If no, please go to **Question G7**.

G6. If yes, were you able to...?

- | | Yes,
without
difficulty | Yes,
but with some
difficulty | No,
I was unable
to | No, I did not
need to |
|--|-------------------------------|-------------------------------------|----------------------------|----------------------------|
| a Obtain paid employment overseas | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |
| b Access Service-provided information before moving overseas | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |

G7. Have you had any difficulty claiming Job Seekers' Allowance due to being married to/in a civil partnership with a member of the RAF?

- | | | | |
|---------------------|----------------------------|----------------|----------------------------|
| A lot of difficulty | <input type="checkbox"/> 1 | No difficulty | <input type="checkbox"/> 4 |
| Some difficulty | <input type="checkbox"/> 2 | Not applicable | <input type="checkbox"/> 5 |
| A little difficulty | <input type="checkbox"/> 3 | | |

G8. In the last 12 months have you or your family been able to...?

- | | Yes,
without difficulty | Yes,
but with some difficulty | No,
I was unable to | No,
I did not need to |
|--|----------------------------|----------------------------------|----------------------------|----------------------------|
| a Access Further or Higher Education | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |
| b Continue a course previously started | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 |

G9. If the MOD offered courses to help you find/change employment would you use them?

- Yes 1
 No 2
 Not applicable 3

If no or not applicable, please go to **SECTION H: ASSIGNMENTS (Page 14)**.

G10. Which of the following would help you find/change employment? (Tick all that apply)

- a CV writing course 1
- b Interview skills course 2
- c Access to jobs database 3
- d Career consultancy service 4
- e Self-employment/small business course 5
- f Other 7
- g Not applicable 8

SECTION H: ASSIGNMENTS

H1. How would you rate the length of the most recent assignments the serving person has had?

	Far too long	Too long	About right	Too short	Far too short	Not Applicable
a Accompanied assignments	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b Unaccompanied assignments	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

H2. How satisfied were you with the amount of notice the serving person was given for their current assignment?

Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

SECTION I: OPERATIONAL TOURS

I1. To what extent do you agree or disagree with the following statements relating to operational tours...?

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not Applicable
a The prospect of the serving person doing an operational tour is a problem	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b Coping when the serving person is on operational tour is a problem	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c My children's behaviour is negatively affected when the serving person is on an operational tour	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d The relationship between my children and the serving person is disrupted by operational tours	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

I2. What is your view of the frequency of operational tours?

Too often 1

About right 2

Not often enough 3

I3. What is your view of the length of operational tours?

Too long 1

About right 2

Too short 3

I4. Do you know where to go for Service-provided welfare support and information while your spouse/civil partner is on an operational tour?

Yes 1

No 2

Not applicable 3

15. When was your spouse/civil partner's last operational tour?

- Currently on operational tour 1
- In the last 12 months 2
- 1 to 2 years ago 3
- 3 to 5 years ago 4
- More than 5 years ago 5
- Not applicable 6

If your partner's last operational tour was more than 3 years ago, please go to **SECTION J: CHILDCARE (Page 18)**.

16. How long was the serving person's most recent operational tour, excluding any pre-deployment training?

- | | |
|--|--|
| Up to 1 month <input type="checkbox"/> 1 | 6-9 months <input type="checkbox"/> 5 |
| 1-2 months <input type="checkbox"/> 2 | 9-12 months <input type="checkbox"/> 6 |
| 2-4 months <input type="checkbox"/> 3 | More than 12 months <input type="checkbox"/> 7 |
| 4-6 months <input type="checkbox"/> 4 | Don't know <input type="checkbox"/> 8 |

17. Thinking about your spouse/civil partner's most recent operational tour, how satisfied were you with...?

- | | Very satisfied | Satisfied | Neither satisfied nor dissatisfied | Dissatisfied | Very dissatisfied | Not Applicable |
|--|----------------------------|----------------------------|------------------------------------|----------------------------|----------------------------|----------------------------|
| a Separation from your spouse/civil partner during pre-deployment training | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |
| b Ability of your spouse/civil partner to spend time with you/your family during their post-operational deployment leave | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 |

18. How satisfied were you with the information and support you received prior to the serving person's most recent operational tour?

- | Very satisfied | Satisfied | Neither satisfied nor dissatisfied | Dissatisfied | Very dissatisfied |
|----------------------------|----------------------------|------------------------------------|----------------------------|----------------------------|
| <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 |

19. Considering your spouse/civil partner's most recent operational tour, please answer the following questions about information and support received prior to their tour.

- | | Yes | No |
|--|----------------------------|----------------------------|
| a Did you receive a HIVE Deployment Support Pack giving information about available support and welfare? | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| b Did your spouse/civil partner give you a Compassionate Travel Form Overseas Card (a card detailing how to ask for the return of the serving person from overseas for compassionate reasons)? | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| c Were you made aware of the RAF Community website (www.raf.mod.uk/community)? | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| d Before the serving person went away, were you aware of the Point of Contact (POC) scheme and who you could contact during the operational tour? | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| e Were you able to access pre-deployment family briefings, either face to face or remotely? | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

110. What, if any, Service-provided welfare support did you access while your spouse/civil partner was on their last operational tour? (Please tick all that apply)

- a HIVE 1
- b Padre 1
- c Chain of command 1
- d Community Support Team 1
- e Soldiers, Sailors, Airmen & Families Association (SSAFA) 1
- f Community Development Officer 1
- g Other (please specify) 1

111. How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour...?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a Welfare support you used (e.g. information, Padre, support staff, welfare organisations, etc.)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b Direct contact and support from your spouse/civil partner's chain of command/unit	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c Facilities and events to meet with other spouses and families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

112. How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour...?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a Welfare support you used (e.g. information, Padre, support staff, welfare organisations, etc.)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b Direct contact and support from your spouse/civil partner's chain of command/unit	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c Facilities and events to meet with other spouses and families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d Lines of communication with your spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e The level of support offered by the Point Of Contact (POC) scheme in the event of a problem	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

113. How satisfied were you with the following AFTER your spouse/civil partner's most recent operational tour...?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a Welfare support you used (e.g. information, Padre, support staff, welfare organisations, etc.)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b Direct contact and support from your spouse/civil partner's chain of command/unit	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c Facilities and events to meet with other spouses and families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

114. (a) Do you feel that your spouse/civil partner's behaviour changed as a result of their experiences on an operational tour?

- Yes 1
 No 2
 Not applicable 3

If no or not applicable, please go to **SECTION J: CHILDCARE (Page 18)**.

(b) If yes, do you feel your spouse/civil partner's behaviour change had a negative impact on you or your family?

- Yes 1
 No 2
 Not applicable 3

If no or not applicable, please go to **SECTION J: CHILDCARE (Page 18)**.

(c) If yes, approximately how long did the change in your spouse/civil partner's behaviour last once he/she had returned home?

- A few weeks 1
 A few months 2
 More than a few months 3
 Not applicable 4

(d) If your spouse/civil partner's behaviour change had a negative impact on you or your family, did you seek professional help (e.g. GP, unit staff, SSAFA)?

- Yes, I sought help 1
 Yes, my partner sought help 2
 No 3
 Not applicable 4

(e) If help was not sought, please specify why.

SECTION J: CHILDCARE

J1. Do you have any children?

- Yes 1
 No 2

If you do not have any children, please go to **SECTION L: HEALTHCARE (Page 22)**.

J2. If you have children, how many children do you have in the following age groups?

- a Under 5 years
- b 5-11 years
- c 12-17 years
- d 18 years or older, in full-time education
- e 18 years or older, not in full-time education

Please write the number of children in each box. If you don't have any children of that age please put '0'

J3. (a) Have you needed early years (children between 0-4 years) childcare in the last 12 months?

- Yes 1
 No 2

If no, please go to **Question J5**

(b) If yes, have you been able to access early years (0-4 years) childcare?

- Yes 1
 No 2

If yes, please go to **Question J4**.

(c) If no, you could not access early years (0-4 years) childcare, what difficulties did you have?

J4. How satisfied or dissatisfied are you with the following aspects of your local early years (0-4 years) childcare facilities?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
a Access (e.g. distance, transportation, waiting lists)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b Quality	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c Cost	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d Opening hours	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

J5. Have you needed childcare for school age children in the last 12 months (e.g. breakfast clubs, after school clubs, child minder, pickups, school holiday clubs etc.)

- Yes 1
 No 2

If no, please go to **Question J7**

J6. How satisfied or dissatisfied are you with the following aspects of your local childcare for school age children....?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
a Availability	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b Quality	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c Cost	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d Opening hours	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

J7. Do you currently access any forms of free informal childcare for any of your children? (e.g. grandparents, extended family, friends, etc.)?

- Yes, at least weekly 1
 Yes, at least monthly but less than weekly 2
 Yes, occasionally 3
 No - I am not able to (e.g. family do not live nearby) 4
 No – I do not need to 5

J8. Where do you access the majority of your childcare (formal or informal)? (Please tick one box only)

- Close to work 1
 Close to home 2
 Close to school 3
 Other 4
 Not applicable 5

J9. Do you currently take up the offer of any Government initiatives around childcare? (Please tick all that apply)

- a Salary Sacrifice Scheme 1
 b Tax-Free Childcare Accounts 2
 c Free Childcare hours 3
 d Other 4
 e No, I do not currently use any Government initiatives around childcare 5

If a, b, c, or d, please go to **SECTION K: CHILDREN'S EDUCATION (page 20)**

J10. If not, what is the main reason? (Please tick one box only)

- I am not aware of these schemes 1
- I do not think I am eligible for any of these schemes 2
- I do not need any of these schemes 3
- The schemes do not suit my personal circumstances 4
- The process is too difficult/time consuming 5
- Other 6

SECTION K: CHILDREN'S EDUCATION

K1. Do you have any children of school age?

- Yes 1
- No 2

If you do not have children of school age, please go to **SECTION L: HEALTHCARE (page 22)**.

K2. If you have children of school age, please tell us the number of children you have at each type of school.

- a State school
- b Service school
- c Independent day school
- d Independent boarding school
- e Other

If you do not have any children at that type of school please put '0'

K3. Do you receive Continuity of Education Allowance (CEA)?

- Yes 1
- No 2

K4. (a) Did you experience any difficulties with your children's schooling in the last 12 months?

- Yes 1
- No 2

If no, please go to **Question K5**.

(b) If yes, did you experience any of the following difficulties? (Tick all that apply)

- a Insufficient transportation to school 1
- b Distance to school 1
- c Getting a place at the school of your choice 1
- d Getting enough information about schools in your area 1
- e Not enough places at your local school 1

- f Unsuitable educational standard of your local school 1
- g Children could not attend the same school together 1
- h Obtaining support for Special Educational Needs (SEN) 1
- i School admission application period did not coincide with notification of assignment 1
- j Local Authority was unsupportive 1
- k Continuing your children's education without a gap 1
- l Differences in syllabus 1
- m Other difficulty 1

Please use the box at the end of the survey to tell us of any other difficulties.

K5. Did any of your children change school in the last 12 months?

- Yes, for Service reasons 1
- Yes, for other reasons 2
- No 3

If no, please go to
SECTION L: HEALTHCARE (Page 22).

K6. If any of your children changed schools in the last 12 months, were you able to apply within the timeframe for the normal point of entry to a school (i.e. within the school's application period for the beginning of Reception, Year 7 or Year 12 or equivalent)?

- Yes 1
- No 2

K7. If any of your children changed school in the last 12 months, did you apply for a place at a State school?

- Yes 1
- No 2

If no, please go to
SECTION L: HEALTHCARE (Page 22).

K8. Which of the following best describes your child's school allocation? (Please tick one box only)

- My child was allocated a place at their 1st choice of school 1
- My child was allocated a place at their 2nd or 3rd choice of school 2
- My child was not allocated a place at one of their 3 preferred choices 3
- Other 4

Please use the box at the end of the survey to tell us more.

K9. Which of the following best describes how you felt about your child's school allocation?

- I was happy with their allocation 1
- I was not entirely happy with their allocation but chose not to appeal 2
- I appealed against their allocation 3

SECTION L: HEALTHCARE

In this section we wish to ask about the provision of healthcare services for Service families (excluding serving persons).
If you and your spouse/civil partner are both currently serving in the Armed Forces and have no children, please go to **SECTION M: COMMUNICATIONS (Page 23)**.

L1. In the last 12 months have you/your children been able to access the following healthcare services?

	Yes, without difficulties	Yes, but with some difficulties	No, I was unable to	No, I did not need to
a Dental treatment	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
b GP (including Nurse/Midwife etc.)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
c Mental health treatment	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
d Hospital or specialist services (including Orthodontist)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

Please use the text box at the end of the survey to tell us about the difficulties you may have encountered.

Please only complete question L2 if you have moved within the last 12 months.
If you have not moved, please go to **SECTION M: COMMUNICATIONS (Page 23)**.

L2. If you/your children were undergoing a course of treatment with any of the following services at the time of your move, were you/your children able to continue the treatment in your new location?

	Yes, without difficulties	Yes, but with some difficulties	No, I was unable to continue treatment	Not applicable – not undergoing treatment
a Dental treatment	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
b GP (including Nurse/Midwife etc.)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
c Mental health treatment	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
d Hospital or specialist services (including Orthodontist)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

L3. (a) In the last 12 months, have you or any of your children been on a waiting list for an operation/consultant's appointment?

- Yes 1
No 2

If no, please go to **SECTION M: COMMUNICATIONS (Page 23)**.

(b) If yes, was the waiting time increased as a result of moving?

- Yes 1
No 2
Don't know 3
Not applicable 4

SECTION M: COMMUNICATIONS

M1. How would you prefer the RAF to communicate with you? *Please select one first choice and one second choice only.*

	First choice	Second choice
a By telephone/text	<input type="checkbox"/> 1	<input type="checkbox"/> 2
b Post	<input type="checkbox"/> 1	<input type="checkbox"/> 2
c By email	<input type="checkbox"/> 1	<input type="checkbox"/> 2
d In person	<input type="checkbox"/> 1	<input type="checkbox"/> 2
e Through your spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2
f Via Armed Forces websites (e.g. GOV.UK, RAF HIVE)	<input type="checkbox"/> 1	<input type="checkbox"/> 2
g Via social media	<input type="checkbox"/> 1	<input type="checkbox"/> 2
h Other	<input type="checkbox"/> 1	<input type="checkbox"/> 2
i I do not wish to receive any communication	<input type="checkbox"/> 1	<input type="checkbox"/> 2

M2. This survey is:

Too long 1

About right 2

Too short 3

M3. How long did it take you to complete the survey?

Less than 10 minutes 1

10-20 minutes 2

20-30 minutes 3

30-40 minutes 4

40-50 minutes 5

50-60 minutes 6

Over an hour 7

SECTION N: FURTHER COMMENTS

N1. Please add any comments you wish to make about any other Service-related issues you have faced in the last 12 months. Furthermore, please use this space to tell us about any additional support or information you would like to receive from the RAF during the current COVID-19 pandemic.



Thank you very much for completing this survey.

Completed questionnaires should be returned using the free-post envelope provided. In the UK this does not need a stamp and can be posted in public mailboxes. All answers will be treated in the strictest confidence.

How to complete the survey

- The Families Continuous Attitude Survey is sent every year to a random selection of Army spouses/civil partners. The questions cover different areas of family life including housing, welfare, facilities and services and your attitudes toward Army life.
- The survey should take about 25 minutes to complete.
- **Please note that the term spouse/civil partner used throughout this survey refers to the serving person that you are married to or in a civil partnership with.**
- Please put a tick in the box next to the answer that best applies to you in your CURRENT situation.
- In a few questions you need to give your answers in numbers. Please write clearly, putting one number in each box provided.
For example, years.
- A few questions will require a written answer - please write in **BLOCK CAPITALS**.
- All surveys are **anonymous** and your responses will remain absolutely **confidential**. No attempt will be made to identify you or the serving member of your family. Only civilian researchers outside of the Chain of Command will see the completed surveys.
- Please be aware that this survey is exempt from any subject access requests under the Data Protection Act 2018 due to the anonymity of the data. (<https://www.gov.uk/government/publications/ministry-of-defence-privacy-notice/mod-privacy-notice#how-we-collect-or-process-your-data>).
- If you do not wish to participate in the survey it would be very helpful to us if you could return the uncompleted questionnaire in the envelope provided.
- Please note that by completing and posting this survey you have given your consent to participate in this study. However, participation is entirely voluntary and if you choose not to take part this will not disadvantage you or your spouse/civil partner in any way.
- Please return your survey as soon as possible using the pre-paid envelope provided. Responses must reach us by 26th April 2021. Please allow sufficient time for postage. If you have any problems or questions regarding the questionnaire please call Lee Stamp on 01264 887560, ArmyPers-Strat-APRC-Survey@mod.uk

If you would prefer to complete the online version of the survey, please use the following link: <https://www.surveys.mod.uk>. Please go to: FAMCAS Army 2021.

To ensure that only families of Army personnel are able to complete the survey, participants are required to input an access code/token before entering the online survey. Please use your spouse/civil partner's Service number as your access code. If you are dual-serving, please use your spouse/civil partner's Service number. Please note that the access code is not linked to your responses and it is impossible to link responses to Service personnel. The access code is simply used as a security precaution.

Online survey access code/token: Your spouse/civil partner's Service number.

Completing the survey online is the quickest and easiest way for you to send us your view. If you have already received an email with the survey link and completed the survey online, please ignore this paper survey.

Thank you for completing this survey

**If you wish to complete the survey online please follow this QR code
(please use Google Chrome)**



About You

* Your answers to **Q2 & Q3** are vital in allowing us to ensure survey findings are reliable.
Surveys which do not include answers to these questions cannot be counted.

1: Are you married to/in a civil partnership with a member of the Regular Army?

a) Yes 1

b) No 2

If you don't have a spouse or civil partner in the Regular Army please do not complete this survey. This survey is meant for the spouse/civil partner of Regular Army personnel only, please pass on to your spouse/civil partner to complete.

2: Where do you currently live?

a) England 1

Please go to Q2b

b) Northern Ireland 2

c) Scotland 3

d) Wales 4

e) Germany 5

f) Cyprus 6

g) Other overseas 7

Please go to Q3

2b: If you currently live in England, which region do you live?

a) East Midlands 1

d) North East England 4

g) South West England 7

b) East of England 2

e) North West England 5

h) West Midlands 8

c) London 3

f) South East England 6

i) Yorkshire and the Humber 9

3: Your spouse/civil partner's rank? Please tick just one box.

a) Brigadier and above 70

h) Warrant Officer Class 1 7

b) Colonel 60

i) Warrant Officer Class 2 6

c) Lieutenant Colonel 50

j) Colour Sergeant/ Staff Sergeant 5

d) Major 40

k) Sergeant 4

e) Captain 30

l) Corporal 3

f) Lieutenant 20

m) Lance Corporal 2

g) 2nd Lieutenant 10

n) Private 1

4: Where is your spouse/civil partner currently stationed?

- a) England 1 d) Wales 4 g) Other overseas 7
- b) Northern Ireland 2 e) Germany 5
- c) Scotland 3 f) Cyprus 6

5: Have you moved in the last 12 months?

- a) Yes, for Service reasons 1 b) Yes, for other reasons 2 c) No 3

5b: How many times have you moved for Service reasons over the last 5 years?

- a) None 1 d) Three times 4
- b) Once 2 e) More than three times 5
- c) Twice 3

5c: For your last move for Service reasons, how much notice did you have to move?

Weeks

5d: If you moved in the last 12 months for other reasons, what was the main reason? (Please choose one)

- a) Your employment 1 c) Landlord issuing notice 'to vacate' 3
- b) Children's schools 2 d) Other - please specify below 4

6: How old are you?

(Please write your age in the box) Years

7: What is your sex?

- a) Male 1 b) Female 2 c) Prefer not to say 3

8: What is the highest level of qualification you have completed? (Please tick just one box)

- a) Secondary Education (GCSE/O-Levels) 1 e) Post-graduate Degree (MA, MSc, PhD, etc.) 5
- b) Post-Secondary Education (College, A-Levels, NVQ 3 or below, or similar) 2 f) Professional Qualification (e.g. teaching, nursing, accounting, civil engineering) 6
- c) Vocational Qualification (Diploma, Certificate, BTEC, NVQ 4 and above, or similar) 3 g) Other 7
- d) Undergraduate Degree (BA, BSc, etc.) 4

9: Have you served in the Armed Forces?

- a) Yes, I am still serving as a Regular 1
- b) Yes, I am still serving as a Reservist 2
- c) Yes, but I am no longer serving 3
- d) No, I have never served 4

10: Do you live separately from your spouse/civil partner during the working week?

- Yes 1
- No 2 *If No, please go to Q12*

11: If yes, how often do you see your spouse/civil partner?

- a) Weekly 1
- b) Fortnightly 2
- c) Monthly 3
- d) Less than monthly 4
- e) Other 5

12: In the past 12 months approximately how much time has your spouse/civil partner spent away from home for Service reasons?

- a) Not been away 1
- b) Up to 1 month 2
- c) Up to 3 months 3
- d) Up to 6 months 4
- e) Up to 9 months 5
- f) Up to 12 months 6
- g) Not applicable 7

Electoral Registration**13: Are you currently registered to vote? (Please choose one)**

- a) Yes, and I registered without difficulty 1
- b) Yes, but I had some difficulty registering 2
- c) No, I chose not to register 3
- d) No, I was not able to register 4
- e) Don't know 5
- f) Prefer not to say 6
- Please go to Q14*
- Please go to Q15
- The Childcare & Children's
Education Section*

14: If yes, which registration option did you use? (Please choose one)

- a) I'm registered as an ordinary/residential voter - registered for one year, via the annual update of voters (annual canvass) 1
- b) I'm registered as a Service voter - registered for five years, via a service declaration 2
- c) I'm registered as an overseas voter - registered for one year, in the same way as a non-forces British citizen living overseas 3
- d) Don't know 4

You can register to vote at the following link: <https://www.gov.uk/register-to-vote>

Childcare & Children's Education

15: Do you have any children?

Yes 1 No 2 *If No, please go to Q40 - The Healthcare Section*

16: If yes, how many children do you have? *(Please write the number of children in each box. If you do not have children in that age group, please insert '0')*

a) Under 5 years <input type="text"/> 1	d) 18+ and in full time education <input type="text"/> 4
b) 5-11 years <input type="text"/> 2	e) 18+ and not in full time education <input type="text"/> 5
c) 12-17 years <input type="text"/> 3	

17: Have you needed early years childcare in the last 12 months? *(children between 0-4 years)*

Yes 1 No 2 *If No, please go to Q20*

18: If yes, have you been able to access early years (0-4 years) childcare?

Yes 1 *If Yes, please go to Q19* No 2

18b: If no, what difficulties have you had accessing early years childcare (0-4 years)? *(Please specify)*

19: How satisfied or dissatisfied are you with the following aspects of your local early years (0-4 years) childcare facilities?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
a) Access (e.g. distance, transportation, waiting lists)	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4	<input type="text"/> 5
b) Quality	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4	<input type="text"/> 5
c) Cost	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4	<input type="text"/> 5
d) Opening hours	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4	<input type="text"/> 5

20: Have you needed childcare for school age children in the last 12 months? *(e.g. breakfast/after school clubs, child-minder pickups, school holiday clubs)*

Yes 1 No 2 *If No, please go to Q22*

21: How satisfied or dissatisfied are you with the following aspects of your local childcare for school age children?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
a) Availability	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b) Quality	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c) Cost	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d) Opening hours	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

22: Do you currently access any forms of free informal childcare for any of your children? (e.g. grandparents, extended family, friends, etc.)?

a) Yes, at least weekly	<input type="checkbox"/> 1	c) Yes, occasionally	<input type="checkbox"/> 3	e) No, I do not need to	<input type="checkbox"/> 5
b) Yes, at least monthly but less than weekly	<input type="checkbox"/> 2	d) No, I am not able to (e.g. family do not live nearby)	<input type="checkbox"/> 4		

23: Where do you access the majority of your childcare (formal or informal)? (Please tick one box only)

a) Close to work	<input type="checkbox"/> 1	d) Other	<input type="checkbox"/> 4
b) Close to home	<input type="checkbox"/> 2	e) Not applicable	<input type="checkbox"/> 5
c) Close to school	<input type="checkbox"/> 3		

24: Do you currently take up the offer of any Government initiatives around childcare? (Please tick all that apply)

a) Salary Sacrifice Scheme	<input type="checkbox"/> 1	} e) No I do not currently use any Government initiatives around childcare <input type="checkbox"/> 1
b) Tax-Free Childcare Accounts	<input type="checkbox"/> 1	
c) Free Childcare hours	<input type="checkbox"/> 1	
d) Other	<input type="checkbox"/> 1	
		Please go to Q26

25: If not, please tell us why? (Please tick one box only)

a) I am not aware of these schemes	<input type="checkbox"/> 1	d) The schemes do not suit my personal circumstances	<input type="checkbox"/> 4
b) I do not think I am eligible for any of these schemes	<input type="checkbox"/> 2	e) The process is too difficult/time consuming	<input type="checkbox"/> 5
c) I do not need any of these schemes	<input type="checkbox"/> 3	f) Other	<input type="checkbox"/> 6

26: Do you have any children of school age?

Yes	<input type="checkbox"/> 1	No	<input type="checkbox"/> 2	If No, please go to Q40 - The Healthcare Section
-----	----------------------------	----	----------------------------	--

27: Please tell us the number of children you have at each type of school:

(Enter the number of children in each type of school, if you do not have any children at that type of school please insert '0')

- a) State school 1 c) Independent day school 3 e) Other 5
- b) Service school 2 d) Independent boarding school 4

28: Do you receive CEA (Continuity of Education Allowance)?

- Yes 1 No 2

29: Whether you use it or not, is CEA an important part of the Army employment package?

- Yes 1 No 2 Not sure 3

30: Do you find CEA policy easy to understand and follow?

- Yes 1 Some of it, not all 2 No 3

31: If you claim CEA, does it place pressure on you and your family to ensure your spouse is compliant with policy guidelines?

- Yes, a lot 1 Some pressure 2 Not much 3 No pressure 4

32: Did you experience any difficulties with your children's schooling in the last 12 months?

- Yes 1 No 2 *If No, please go to Q34*

33: If yes, did you experience any of the following difficulties? (Tick all that apply)

- | | |
|---|--|
| a) Insufficient transportation to school <input type="text"/> 1 | h) Obtaining support for Special Educational Needs (SEN) <input type="text"/> 1 |
| b) Distance to school <input type="text"/> 1 | i) School admission application period did not coincide with notification of assignment <input type="text"/> 1 |
| c) Getting a place at the school of your choice <input type="text"/> 1 | j) Local Authority was unsupportive <input type="text"/> 1 |
| d) Getting enough information about schools in your area <input type="text"/> 1 | k) Continuing your children's education without a gap <input type="text"/> 1 |
| e) Not enough places at your local school <input type="text"/> 1 | l) Differences in syllabus <input type="text"/> 1 |
| f) Unsuitable educational standard of local school <input type="text"/> 1 | m) Other <input type="text"/> 1 |
| g) Children could not attend same school together <input type="text"/> 1 | |

Please use the box at the end of the survey to tell us of any other difficulties.

34: Did any of your children change school in the last 12 months?

- a) Yes, for Service reasons 1 b) Yes, for other reasons 2 c) No 3 *If No, please go to Q40 - The Healthcare Section*

35: If any of your children changed school in the last 12 months, were you able to apply within the timeframe for the normal point of entry to a school (i.e. within the school application period for the beginning of Reception, Year 7 or Year 12 or equivalent)?

Yes 1 No 2

36: If any of your children changed school in the last 12 months, did you apply for a place at a State school?

Yes 1 No 2 *If No, please go to Q40 - The Healthcare Section*

37: Which of the following best describes your child’s state school allocation? (Please tick one box only)

- a) My child was allocated a place at their 1st choice of school 1
- b) My child was allocated a place at their 2nd or 3rd choice of school 2
- c) My child was not allocated a place at one of their 3 preferred choices 3
- d) Other - please specify below 4

38: Which of the following best describes how you felt about your child’s school allocation?

- a) I was happy with their allocation 1
 - b) I was not entirely happy with their allocation but chose not to appeal 2
 - c) I appealed against their allocation 3
- Please go to Q40 - The Healthcare Section*

39: Please tell us about your experience of the appeals process:

Healthcare

In this section we wish to ask about the provision of healthcare services for Service families (excluding any serving personnel).
 If you and your spouse/civil partner are both currently serving in the Armed Forces and have no children, please go to
 Q44 - The Accommodation Section.

40: In the last 12 months have you/your children been able to access the following healthcare services?

	Yes, without difficulties	Yes, but with some difficulties	No, I was unable to	No, I did not need to
a) Dental treatment	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4
b) GP (including Nurse/Midwife etc)	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4
c) Mental Health treatment	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4
d) Hospital or specialist services (including orthodontist)	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4

Please use the text box at the end of the survey to tell us about the difficulties you may have encountered.

*Please only complete the following questions if you **have moved within the last 12 months**. If you have not moved, please go to Q44 - The Accommodation Section.*

41: If you/your children were undergoing a course of treatment with any of the following services at the time of your move, were you/your children able to continue the treatment in your new location?

	Yes, without difficulties	Yes, but with some difficulties	No, I was unable to continue treatment	Not applicable - not undergoing treatment
a) Dental treatment	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4
b) GP (including Nurse/Midwife etc)	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4
c) Mental Health treatment	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4
d) Hospital or specialist services (including orthodontist)	<input type="text"/> 1	<input type="text"/> 2	<input type="text"/> 3	<input type="text"/> 4

42: In the last 12 months have you or any of your children been on a waiting list for an operation/consultant's appointment?

Yes 1 No 2 *If No, please go to Q44 - The Accommodation Section*

43: If yes, was the waiting time increased as a result of moving?

Yes 1 No 2 Don't know 3 Not applicable 4

Accommodation

44: Do you own your own home?

- a) Yes, I am living in it 1
 - b) Yes, but not living in it 2
 - c) No 3
 - d) No, but I am currently saving up to buy a home in the future 4
- } *If **No**, please go to Q46*

45: If you currently own your own home, why did you decide to buy it? (Tick all that apply)

- a) Stability for self and family 1
- b) To take advantage of allowances to live in own home 1
- c) For financial investment or to rent out 1
- d) Poor standard of Service Family Accommodation (SFA) 1
- e) Poor location of Service Family Accommodation 1
- f) For resettlement 1

46: If you don't own your own home, which of the following statements apply to you? (Tick all that apply)

- a) I/we don't want to own a home at this stage in my/our life/career(s) 1
- b) Living in Service accommodation is better suited to my family's needs at present than home ownership 1
- c) I/we want to be able to move with my spouse/civil partner when he/she is posted 1
- d) I/we don't want to buy a home where we are currently located 1
- e) I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home 1
- f) I/we can't afford to buy a suitable home at the moment 1
- g) I/we don't want to risk losing money 1
- h) I/we wouldn't be able to live in the home 1
- i) I/we had difficulties getting a mortgage 1
- j) Other 1

47: What type of accommodation do you live in during the working week? (Tick one box only)

- a) Service Family Accommodation (SFA) 1
- b) Substitute Service Family Accommodation (SSFA) 2
- c) Single Living Accommodation (SLA) 3
- d) Substitute Service Single Accommodation (SSSA) Formerly SSLA 4
- e) Property I/we own 5
- f) Privately rented accommodation 6
- g) Other accommodation 7

48: What type of accommodation would you PREFER to live in during the *working week*?
 (Tick one box only)

- | | | | | | |
|--|--------------------------|---|-----------------------------------|--------------------------|---|
| a) Service Family Accommodation (SFA) | <input type="checkbox"/> | 1 | e) Property I/we own | <input type="checkbox"/> | 5 |
| b) Substitute Service Family Accommodation (SSFA) | <input type="checkbox"/> | 2 | f) Privately rented accommodation | <input type="checkbox"/> | 6 |
| c) Single Living Accommodation (SLA) | <input type="checkbox"/> | 3 | g) Other accommodation | <input type="checkbox"/> | 7 |
| d) Substitute Service Single Accommodation (SSSA)
Formerly SSLA | <input type="checkbox"/> | 4 | | | |

49: If you live in Service Family Accommodation (SFA) or Substitute Service Family Accommodation (SSFA), how satisfied or dissatisfied are you with each of the following?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know/ Not applicable
a) The overall standard	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) The value for money	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) The response to requests for maintenance/repair	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) The quality of maintenance/ repair work	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e) How fairly Service accommodation is allocated	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f) The security of your SFA/ SSFA	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g) The cleanliness of your accommodation when moving in	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h) The speed at which accommodation is allocated	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i) Permission to keep pets	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

50: If you live in privately rented accommodation, how satisfied or dissatisfied are you with each of the following?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know/ Not applicable
a) The overall standard	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) The value for money	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) The response to requests for maintenance/repair	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) The quality of maintenance/repair work	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e) The security of your accommodation	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f) The cleanliness of your accommodation when moving in	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g) The speed with which you can obtain accommodation	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h) Permission to keep pets	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

51: If you live in privately rented accommodation or your own house during the working week, what is your spouse/civil partner's one-way commuting time (by any mode of transport)?

- | | | | |
|------------------------------|----------------------------|------------------------------|----------------------------|
| a) Up to 15 minutes | <input type="checkbox"/> 1 | d) Between 46 and 60 minutes | <input type="checkbox"/> 4 |
| b) Between 16 and 30 minutes | <input type="checkbox"/> 2 | e) Between 61 and 90 minutes | <input type="checkbox"/> 5 |
| c) Between 31 and 45 minutes | <input type="checkbox"/> 3 | f) Over 90 minutes | <input type="checkbox"/> 6 |

Employment

52: In the last 12 months, have you or your family been able to:

	Yes, without difficulty	Yes, but with some difficulty	No, I was unable to	No, I did not need to
a) Access Further or Higher Education	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
b) Continue a course previously started	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

53: Have you been able to access funding for these courses?

- | | | | |
|--|----------------------------|--|----------------------------|
| a) Yes, easily | <input type="checkbox"/> 1 | d) No, wasn't able to obtain any funding due to being a Service family | <input type="checkbox"/> 4 |
| b) Yes, experienced some difficulties due to being a Service family | <input type="checkbox"/> 2 | e) No, other - please specify | <input type="checkbox"/> 5 |
| c) Yes, experienced significant difficulties due to being a Service family | <input type="checkbox"/> 3 | | |

54: In the last 12 months have you or your family accompanied your spouse/civil partner on overseas assignments?

Yes 1 No 2 *If **No**, please go to Q56*

55: If yes, were you able to:

	Yes, without difficulty	Yes, but with some difficulty	No, I was unable to	No, I did not need to
a) Obtain paid employment overseas	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
b) Access Service-provided information before moving overseas	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

56: What is your current employment status? (Tick all that apply)

a) In full-time employment	<input type="checkbox"/> 1	} <i>Please go to Q59</i>
b) In part-time employment	<input type="checkbox"/> 1	
c) Self-employed	<input type="checkbox"/> 1	
d) Homemaker/parent at home	<input type="checkbox"/> 1	
e) Not employed - seeking employment	<input type="checkbox"/> 1	
f) Not employed - not seeking employment	<input type="checkbox"/> 1	
g) In full-time education/personal development	<input type="checkbox"/> 1	
h) In part-time education	<input type="checkbox"/> 1	
i) My immigration status means that I am unable to work	<input type="checkbox"/> 1	
j) Not applicable	<input type="checkbox"/> 1	

57: If you have a job, how satisfied are you with the following:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know	Not applicable
a) Your job overall	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
b) That your qualifications match your job	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7
c) That your job matches your skills and experience	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7

58: If employed/self-employed, what is the main reason why you do your current job? (Tick one box only)

- a) For my career 1
- b) For financial reasons 2
- c) I enjoy this work 3
- d) There are limited employment opportunities where I live 4
- e) It fits in with my family life 5
- f) Other 6

59: What effect has Service life had on your career progression?

- a) Very positive 1
 - b) Positive 2
 - c) Neither positive nor negative 3
 - d) Negative 4
 - e) Very negative 5
 - f) Not applicable 6
- } Please go to Q61
- } Please go to Q60
- } Please go to Q61

60: If Service life has had a negative/very negative effect on your career progression, was it because of any of the following? (Tick all that apply)

- a) Partner unable to assist with care responsibilities 1
- b) Access to childcare 1
- c) Frequent moves with Service postings 1
- d) Location of Service postings 1
- e) Other (Please specify below) 1

61: Have you been looking for a job in the last 12 months?

- Yes 1 No 2 *If No, please go to Q64*

62: If yes, did you have any difficulty finding suitable employment?

- Yes 1 No 2 *If No, please go to Q64*

63: If you experienced difficulty finding suitable employment, was it because of any of the following? (Tick all that apply)

- | | | | | | |
|--|--------------------------|---|---|--------------------------|---|
| a) A lack of relevant qualifications | <input type="checkbox"/> | 1 | e) Having a spouse/civil partner in the Armed Forces | <input type="checkbox"/> | 1 |
| b) Your employment history (i.e. changing jobs frequently) | <input type="checkbox"/> | 1 | f) Access to affordable and quality childcare | <input type="checkbox"/> | 1 |
| c) Being overseas with your spouse/civil partner | <input type="checkbox"/> | 1 | g) Partner unable to assist with care responsibilities | <input type="checkbox"/> | 1 |
| d) Having a spouse/civil partner who is often away | <input type="checkbox"/> | 1 | h) Extended family live too far away to assist with childcare | <input type="checkbox"/> | 1 |
| | | | i) Other (Please specify below) | <input type="checkbox"/> | 1 |

64: If the MOD offered courses to help you find/change employment would you use them?

- | | | | | |
|----------------|--------------------------|---|---|--|
| Yes | <input type="checkbox"/> | 1 | } | <i>Please go to Q66
- The Deployment section</i> |
| No | <input type="checkbox"/> | 2 | | |
| Not applicable | <input type="checkbox"/> | 3 | | |

65: Which of the following would help you find/change employment? (Please tick all that apply)

- | | | | | | |
|-------------------------------|--------------------------|---|--|--------------------------|---|
| a) CV writing course | <input type="checkbox"/> | 1 | e) Self-employment/small business course | <input type="checkbox"/> | 1 |
| b) Interview skills course | <input type="checkbox"/> | 1 | f) Other | <input type="checkbox"/> | 1 |
| c) Access to jobs database | <input type="checkbox"/> | 1 | g) Not applicable | <input type="checkbox"/> | 1 |
| d) Career consultancy service | <input type="checkbox"/> | 1 | | | |

Deployment

66: What is your view of operational tours?

- | | | | | | | |
|--------------|--------------------------|---|--------------------------|---|--------------------------|---|
| | Too often | | About right | | Not often enough | |
| a) Frequency | <input type="checkbox"/> | 1 | <input type="checkbox"/> | 2 | <input type="checkbox"/> | 3 |
| | Too long | | About right | | Too short | |
| b) Length | <input type="checkbox"/> | 1 | <input type="checkbox"/> | 2 | <input type="checkbox"/> | 3 |

67: Do you know where to go for Service-provided welfare support and information while your spouse/civil partner is on an operational tour?

- | | | | | | | | | |
|-----|--------------------------|---|----|--------------------------|---|----------------|--------------------------|---|
| Yes | <input type="checkbox"/> | 1 | No | <input type="checkbox"/> | 2 | Not applicable | <input type="checkbox"/> | 3 |
|-----|--------------------------|---|----|--------------------------|---|----------------|--------------------------|---|

68: When was your spouse/civil partner's last operational tour?

- a) Currently on operational tour 1
 - b) In the last 12 months 2
 - c) 1 to 2 years ago 3
 - d) 3 to 5 years ago 4
 - e) More than 5 years ago 5
 - f) Not applicable 6
- } Please go to Q72 - The Welfare section

69: How satisfied were you with the following BEFORE your spouse/civil partner's most recent operational tour? (Tick one box per line)

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a) The welfare support you used (e.g. information, Padre, support staff, SSAFA officer)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Direct contact and support from your spouse/civil partner's Chain of Command	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Facilities and events to meet with other spouses and families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

70: How satisfied were you with the following DURING your spouse/civil partner's most recent operational tour? (Tick one box per line)

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a) The welfare support you used (e.g. information, Padre, support staff, SSAFA officer)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Direct contact and support from your spouse/civil partner's Chain of Command	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Facilities and events to meet with other spouses and families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) Lines of communication with your spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

71: How satisfied were you with the following AFTER your spouse/civil partner's most recent operational tour? (Tick one box per line)

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a) The welfare support you used (e.g. information, Padre, support staff, SSAFA officer)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Direct contact and support from your spouse/civil partner's Chain of Command	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Facilities and events to meet with other spouses and families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

Welfare

72: If you or your family have used the following in the last 12 months, how satisfied are you with the following aspects of Service-provided welfare?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a) Contact from your Unit Welfare Officer	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Access to your Unit Welfare Officer	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Service provided from your Unit Welfare Officer	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) Army Welfare Service	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e) Access to your Army Welfare Services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f) Service provided from your Army Welfare Services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g) Children's Educational Advisory Service	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h) HIVE Information Office	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

73: How did you find out about the services in Q72.

74: Please provide more detail on your answers to Q72.

75: How satisfied are you with the following community facilities?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
a) Building	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Activities	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Courses	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

Armed Forces Covenant

76: Which of these best sums up your awareness of the Armed Forces Covenant?

- a) I've never heard of it 1
- b) I've heard of it but know nothing about it 2
- c) I've heard of it and know a little about it 3
- d) I've heard of it and know a lot about it 4

For details of the Armed Forces of the Covenant go to: <https://www.gov.uk/government/policies/armed-forces-covenant>

77: How advantaged or disadvantaged do you feel when you compare yourself to the general public on these Covenant issues?

	Very advantaged	Advantaged	Neither advantaged nor disadvantaged	Disadvantaged	Very disadvantaged	Don't know/ Not applicable
a) Housing	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Education	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Healthcare	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) Family life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e) Childcare	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f) Access to commercial products and services (i.e. insurance, mobile, broadband, financial products & services)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

78: Are there any other areas in which you feel particularly advantaged when compared to the general public?

79: Are there any other areas in which you feel particularly disadvantaged when compared to the general public?

80: How positive or negative do you feel about the following aspects of Service family life?

	Very positive	Positive	Neither positive nor negative	Negative	Very negative	Not applicable
a) Effect on my career	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Effect on my children	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Army provided facilities (housing, Messes etc)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) Effect on relationship with my spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e) Number of house moves	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f) Household income	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g) Knowing other military families	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h) Community support for my family (HIVE, Chaplaincy, Community Support Officer, Coffee Shop etc.)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i) Amount of separation from spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j) Prospects of buying own home	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
k) Opportunities for travel	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
l) Pride in my spouse/civil partner being in the Service	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
m) Job security	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
n) The stability of my family life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
o) My spouse/civil partner's work-life balance	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
p) Patch life (i.e. living with other Service families)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
q) Opportunities for overseas postings	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
r) Armed Forces spousal employment support	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
s) My spouse/civil partner's annual leave entitlement	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
t) Armed Forces pension	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

Service Life

81: Please list the top three things that the Army could do to make Service family life better for you?

1.

2.

3.

82: Thinking about your total household income (your salary, your spouse/civil partner's salary, benefits etc.), to what extent do you agree or disagree with the following:

	Agree	Neither agree nor disagree	Disagree
a) It is enough for me/my family to manage financially	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
b) I/my family find it difficult to get by financially	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3

83: How does your salary compare to your spouse/civil partner's?

A lot less	Less	About the same	More	A lot more	I'd rather not say	Don't know
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7

84: Do you have a workplace or private pension?

Yes 1 No 2 Don't know 3

85: How would you rate your awareness of the Armed Forces X-Factor?

a) I've never heard of it 1 *Please go to Q87*

b) I've heard of it but know nothing about it 2

c) I've heard of it and know a little about it 3

d) I've heard of it and know a lot about it 4

86: If you have heard of the Armed Forces X-Factor, to what extent do you agree or disagree that the X-Factor in your spouse/civil partner's salary is enough compensation for Service lifestyle, working conditions and expectations?

Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not heard of it
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

87: Would the following have a positive or negative impact on your family life?

	Very positive	Positive	Neither positive nor negative	Negative	Very negative	Not applicable
a) Opportunities for your spouse/civil partner to work part-time	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) Opportunities for no deployments for your spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) Opportunities for flexible working in general (e.g. early finishes, late starts etc.) for your spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

88: How satisfied are you with your quality of life, being married to/in a civil partnership with a member of the [Army]?

Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

89: Please indicate the extent to which you agree or disagree with the following statement:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know/ Not applicable
a) I feel valued by the Army	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b) I feel part of the wider Army community	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c) I enjoy being part of the wider Army community	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d) I feel part of the civilian community	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e) I enjoy being part of the civilian community	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f) I feel respected by society at large	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g) I feel that the Army manages to balance work and family life	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

90: Over the last 12 months have you: (Tick one box only)

a) Strongly encouraged your spouse/civil partner to stay in the Army	<input type="checkbox"/> 1	} Please go to Q91
b) Encouraged your spouse/civil partner to stay in the Army	<input type="checkbox"/> 2	
c) Neither	<input type="checkbox"/> 3	} Please go to Q93
d) Encouraged your spouse/civil partner to leave the Army	<input type="checkbox"/> 4	} Please go to Q92
e) Strongly encouraged your spouse/civil partner to leave the Army	<input type="checkbox"/> 5	

91: What were your main reasons for encouraging your spouse/civil partner to stay in the Army:

1.
2.
3.

92: What were your main reasons for encouraging your spouse/civil partner to leave the Army:

1.
2.
3.

93: How would you feel if your spouse/civil partner chose to leave the Army?

I would be much happier	I would be happier	I would be no different	I would be less happy	I would be much less happy	Don't know
<input style="width: 30px; height: 20px;" type="text"/> 1	<input style="width: 30px; height: 20px;" type="text"/> 2	<input style="width: 30px; height: 20px;" type="text"/> 3	<input style="width: 30px; height: 20px;" type="text"/> 4	<input style="width: 30px; height: 20px;" type="text"/> 5	<input style="width: 30px; height: 20px;" type="text"/> 6

Well-Being

As part of measuring well-being we are interested to understand how satisfied you are with your life in general. The questions below are not linked to the Service but to your life in general

94: Overall, how satisfied are you with your life nowadays?

Not at all										Completely
0	1	2	3	4	5	6	7	8	9	10
<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>

95: Overall, how happy did you feel yesterday?

Not at all										Completely
0	1	2	3	4	5	6	7	8	9	10
<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>

96: Overall, how anxious did you feel yesterday?

Not at all										Completely
0	1	2	3	4	5	6	7	8	9	10
<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>

97: Overall, to what extent do you feel the things you do in your life are worthwhile?

Not at all										Completely
0	1	2	3	4	5	6	7	8	9	10
<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>	<input style="width: 30px; height: 20px;" type="text"/>

98: How often do you feel lonely?

Never	Hardly ever	Occasionally	Sometimes	Often/always
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

99: Did/do you feel supported by the MOD during the Covid Pandemic?

Yes	<input type="checkbox"/> 1	Sometimes	<input type="checkbox"/> 2	No	<input type="checkbox"/> 3
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Is there any additional support or information you would like to receive from the Army during the current COVID-19 Pandemic? If so, what specifically would you like to see?

Feedback

100: How would you prefer the Army to communicate with you?

Please select one first choice only and one second choice only

	First choice	Second choice
a) By telephone/text	<input type="checkbox"/> 1	<input type="checkbox"/> 2
b) By post	<input type="checkbox"/> 1	<input type="checkbox"/> 2
c) By email	<input type="checkbox"/> 1	<input type="checkbox"/> 2
d) In person	<input type="checkbox"/> 1	<input type="checkbox"/> 2
e) Through your spouse/civil partner	<input type="checkbox"/> 1	<input type="checkbox"/> 2
f) Via Armed Forces web sites (e.g. Gov.UK, Army HIVE)	<input type="checkbox"/> 1	<input type="checkbox"/> 2
g) Via social media	<input type="checkbox"/> 1	<input type="checkbox"/> 2
h) Other	<input type="checkbox"/> 1	<input type="checkbox"/> 2
i) I do not wish to receive any communication	<input type="checkbox"/> 1	<input type="checkbox"/> 2

101: This survey is...

Too long	<input type="checkbox"/> 1	About right	<input type="checkbox"/> 2	Too short	<input type="checkbox"/> 3
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102: How long did it take you to complete this survey?

- | | | | | | | |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| Less than 10 minutes | 10 - 19 minutes | 20 - 29 minutes | 30 - 39 minutes | 40 - 49 minutes | 50 - 59 minutes | Over an hour |
| <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 7 |

103: Please add any comments you wish to make about any other Service-related issues you have faced in the last 12 months.

104: Which area(s) does your comment relate to? (Please tick all that apply)

- | | | | |
|-------------------------|----------------------------|--------------------------|----------------------------|
| a) Healthcare | <input type="checkbox"/> 1 | g) My education | <input type="checkbox"/> 1 |
| b) Children's education | <input type="checkbox"/> 1 | h) Home move | <input type="checkbox"/> 1 |
| c) Childcare | <input type="checkbox"/> 1 | i) Family relationships | <input type="checkbox"/> 1 |
| d) Housing | <input type="checkbox"/> 1 | j) Finance/family income | <input type="checkbox"/> 1 |
| e) Employment/my career | <input type="checkbox"/> 1 | k) Service community | <input type="checkbox"/> 1 |
| f) Welfare | <input type="checkbox"/> 1 | l) Other issues | <input type="checkbox"/> 1 |

2020 FamCAS HEADLINE REPORT SUMMARY OF KEY FINDINGS

- **Response rates.** 8,852 Regular Army Service Personnel (SP) were sent the Families Continuous Attitude Survey (FamCAS) to pass onto their spouses. A total of 2,466 useable surveys were returned, providing a response rate of 28%, up 1% from last year.
- **About you.** The majority of respondents are female (93%), 80% have children, and just under half of spouses are below the age of 35. Spouses of ORs tend to be younger than those of Officers. Eight percent of families are 'dual serving' with the majority of spouses (83%) having 'never served in the Armed Forces'. Most spouses are located in England (63%), and of those who responded from England were mainly based in the South.
- **Accommodation.** Half of families (51%) 'own their own home', with more families of Officers (79%) owning their own home than ORs (43%). Property ownership has increased 8% since 2011, however, since 2016 it has remained relatively stable. Families decided to buy property mainly for 'stability of themselves and their family' (70%), for 'financial investment' (31%), and 'due to the poor standard of SFA' (18%).
- The main reason why families don't own property, is because they 'cannot afford to buy a suitable home at the moment' (54%). Secondly, 40% feel 'living in Service accommodation suited their family's needs at the present time'. However, from the 69% of families who 'live in SFA during the working week', only 58% are satisfied with the overall standard. Families are more dissatisfied than satisfied with the 'response to maintenance/repair requests' and 'quality of maintenance/repair work'. Sixty-eight percent of families feel that SFA is good 'value for money'.
- **Spousal employment.** Seventy-seven percent of spouses are currently employed. Since 2014 there has been a larger increase in 'spousal employment' of ORs spouses' (18%) compared to spouses of Officers (10%). Although 6% more spouses are in full-time employment (47%) than in 2018, 43% of spouses have had to 'look for employment over the last 12 months'. The main difficulties spouses face when gaining employment were mainly due to their 'partner not being able to assist with 'care responsibilities' (48%), 'having a spouse who is often away' (46%), and 'extended family living too far away to assist with childcare' (46%).
- Over half (56%) of spouses reported that 'Service life has had a negative effect on their career progression', with the main reasons being 'frequent moves with Service postings' (63%), a 'partner that is unable to assist with care responsibilities' (57%), and the 'location of Service postings' (51%).
- **Childcare.** Eighty percent of families have children. Just over a third of families of early years children (0-4 years) and just under half of families of school aged children have needed childcare during the last 12 months.
- Most spouses are satisfied with the 'quality' of childcare for local early years childcare facilities (83%), and childcare for 'school aged children' (68%). However, they are least satisfied with the 'cost' of early years and school aged childcare.
- Two-thirds of families don't access any free form of informal childcare, and a third of families only use formal childcare. Significantly more spouses of ORs (33%) require formal childcare, than spouses of Officers (24%). However, 59% of ORs' spouses, and 43% of Officers' spouses 'don't take up the offer of any Government initiatives around childcare'. Of the half of families who 'don't use Government childcare initiatives', 17% 'think they are not eligible'.
- **Children's education.** Over half (56%) of families with children have a 'child of school age', with the majority attending 'state' schools (79%). There are disparities between the types of school's children of Officers and ORs attend. Significantly more children of ORs attend a 'state school' (ORs=83%, Officers=64%) whereas significantly more children of Officers attend an independent day (Officers=11%, ORs=4%), or 'boarding school' (Officers=26%, ORs=8%).
- Furthermore, more families of Officers utilise CEA and believe it is an important part of the Army package, than families of ORs. Just over half (51%) of families of ORs were unsure whether CEA was an important aspect of the Army package.
- **Armed Forces Covenant (AFC).** Just over a third of spouses (36%) have not 'heard of the AFC', and of those who are aware of the AFC, 18% 'know nothing about it'. Furthermore, 66% of spouses were not aware of the 'Armed Forces X-Factor', and of those who had, 10% knew nothing about it. With 32% of those who knew about it agreeing it was 'enough to compensate for Service life'.
- Compared to the general public, spouses felt more disadvantaged when it came to 'family life', and 75% of spouses agreed that 'opportunities for flexible working' would have a positive impact on 'family life'.
- Sixty-one percent of spouses feel satisfied with the 'quality of life being married to a member of the Army', with 82% of spouses 'proud of their spouse being in the Army'. The 'annual leave entitlement' (64%) and 'job security' (63%) are also positive factors of Service life. The most negative aspects are the effect of Service family life on 'their career' (58%), and the 'separation from their Serving spouse' (48%). Fifty-three percent of spouses don't 'feel valued by the Army', and more spouses 'feel part of the civilian community' (47%) than the 'wider Army community' (28%). Incidentally, 14% of spouses have 'encouraged their serving spouse to leave the Army', and 27% would be 'happier if they were to leave'.
- **Wellbeing.** There has been a significant increase in high 'anxiety' levels in spouses of ORs from 27% last year to 34%, with no change in spouses of Officers. There are also significantly more spouses of Officers (40%) reporting a high level of 'feeling that things in their life are worthwhile' compared to spouses of ORs (33%). More spouses of ORs (18%) often/always feel lonely, compared to spouses of Officers (13%).

Thank you for taking the time to complete this survey

Please find below a list of useful contact points for your information:

Armed Forces Covenant Website -

www.gov.uk/government/policies/armed-forces-covenant

Army Related Charities -

www.army.mod.uk/people/support-well/army-related-charities/

Army Parents Network -

www.army.mod.uk/people/support-well/army-parents-network/

Forcesline - Personal, confidential and independent support and advice. Line is available from Monday to Friday, excluding Bank Holidays from 09.00-17.30 (UK local time), and can be accessed anywhere in the world. Tel: (UK) 0800 731 4880, (Germany) 0800 182 7395, (Cyprus) 800 91065, (Worldwide) +44 (0)207 463 9292, and the support staff will phone you back, (most Operational Theatres via Paradigm 'Homelink' service) *201.

Children's Educational Advisory Service - An MoD Service, independent of the Chain of Command, set up to provide information, advice and support for Armed Services families about issues relating to the education of their children. Email: dcyp-ceas-enquiries@mod.uk

HIVE - Help, information and sign posting to professional support agencies. Website: www.army.mod.uk/hives

ABF The Soldier's Charity - A charity that has provided lifetime of support to serving and retired soldiers and their families in need. Website: www.soldierscharity.org

Army Families Federation - An independent organisation that voices the concerns of Army families and works towards improving the quality of life for Army families. Website: www.aff.org.uk

Army Central Fund - The British Army's "own" charity that delivers financial support by means of grants, for the benefit of All Ranks, their families and dependants of the Serving Army including Army widows and those supporting organisations which provide expertise and assistance to the Army. Website: www.armycentralfund.org.uk

HQ Army Welfare Service - Provides specialist welfare support to serving soldiers and their families. Open 9am - 5pm (UK local time), Mon-Fri. Tel: 94222 7586 or +44 (0)1252 787586 or E-Mail: AWS-HQ-0MAILBOX@mod.uk Website: www.army.mod.uk/people/support-well/the-army-welfare-service-aws/

The Forces Families Jobs Portal - Employers who are signed up to the Armed Forces Covenant or are able to demonstrate their commitment to the Armed Forces. Website: www.forcesfamiliesjobs.co.uk

MoneyForce - A provider of educational and not financial products that should be considered as part of any debt awareness training and debt management plan. Website: www.moneyforce.org.uk

COBSEO (The Confederation of Service Charities) - Cobseo represents the whole Serving and Veterans Community, for any individual looking for charitable support. Website: www.cobseo.org.uk

MOD Data Protection - Website: www.gov.uk/government/publications/ministry-of-defence-privacy-notice/mod-privacy-notice#how-we-collect-or-process-your-data

Please return this survey by 26th April 2021 in the enclosed return envelope

Royal Navy and Royal Marines Families Survey 2021

Please note this is an online only survey.
Transcript of online survey follows:

Royal Navy and Royal Marines Families Survey 2021

What is this survey about?

The Royal Navy and Royal Marines Families Survey (FAMCAS) provides RN and RM spouses/civil partners with an opportunity to share their views on what Service life is like. The survey asks questions about key areas including family life, childcare, deployment, education, employment, healthcare, and housing.

Why have I received this survey?

The RN/RM Families Survey is sent to a random selection of Service personnel each year, located both within the UK and overseas, inviting their families to participate.

How are the findings used?

The results from the survey are used to aid the assessment and development Service personnel policies and initiatives. They are also used to inform and monitor Defence personnel programmes and the Armed Forces Covenant.

I am also serving. Do I still need to complete it?

We are interested in capturing the views of both military and civilian partners. If you and your spouse/civil partner are both serving in the Armed Forces, this survey should be completed by the spouse/civil partner of the named recipient of the survey.

Do I have to complete the survey?

No. Whilst completion is entirely voluntary, we encourage recipients to tell us their views so that we can make positive changes in the RN and RM.

Are my answers confidential?

All replies will be treated in the strictest confidence and are completely anonymous.

When is the deadline?

Please complete the online survey by **30th April 2021**.

Why do I have to enter my partner's service number?

To ensure that only families of RN and RM personnel are able to complete the survey, participants are required to input a token (access code) before entering the online survey. Please note that the token is **not** linked to your responses and it is impossible to link responses to Service personnel.

The token is simply used as a security precaution.

Who should I contact for further information?

If you have any queries then please feel free to contact Graham McKenzie (Navy P&T Research Team) at NAVYNPS-RSCHMAILBOX@mod.gov.uk (mailto:NAVYNPS-RSCHMAILBOX@mod.gov.uk).

Privacy Statement

<https://www.gov.uk/government/publications/ministry-of-defence-privacy-notice/mod-privacy-notice#how-we-collect-or-process-your-data> (<https://www.gov.uk/government/publications/ministry-of-defence-privacy-notice/mod-privacy-notice#how-we-collect-or-process-your-data>)

There are 107 questions in this survey.

SECTION A: ABOUT YOU

Are you married to/in a civil partnership with a member of the Regular RN/RM?

*

Please choose **only one** of the following:

- Yes
 No

This survey should be completed by your **SPOUSE/CIVIL PARTNER.**

Please click 'Exit and clear survey' above and forward the survey link to your partner.

Only answer this question if the following conditions are met:

Answer was 'No' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Where do you currently live? *

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❶ Choose one of the following answers

Please choose **only one** of the following:

- Bath/Bristol
- Chivenor
- Culdrose
- Faslane
- London
- Lympstone
- Northwood
- Plymouth
- Poole
- Portsmouth
- Rosyth
- Taunton
- Wittering
- Yeovilton
- England but none of the above
- Northern Ireland
- Scotland but none of the above
- Wales
- Outside of the UK, please specify which country

Make a comment on your choice here:

Your answer to this question is vital in allowing us to ensure survey findings are applicable to the RN/RM population. Surveys which do not include an answer to this question cannot be counted.

If you currently live in England, which region do you live in?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yeovilton ' or 'Wittering' or 'Taunton' or 'Portsmouth' or 'Poole' or 'Northwood' or 'Plymouth' or 'London' or 'Lymptone' or 'Culdrose' or 'Chivenor' or 'Bath/Bristol' or 'England but none of the above' at question '3 [A2a]' (Where do you currently live?)

! Choose one of the following answers

Please choose **only one** of the following:

- East Midlands
- East of England
- London
- North East England
- North West England
- South East England
- South West England
- West Midlands
- Yorkshire and the Humber

What is your spouse/civil partner's rank? (Please select one option only) *

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Commodore / Brigadier / Chaplain of the Fleet (or above)
- Captain RN / Colonel / Principal Chaplain
- Commander / Lieutenant Colonel
- Lieutenant Commander / Major / Chaplain
- Lieutenant / Captain (RM)
- Sub Lieutenant / 2nd Lieutenant
- Warrant Officer 1
- Warrant Officer 2
- Chief Petty Officer / Colour Sergeant
- Petty Officer / Sergeant
- Leading Rate / Corporal
- Lance Corporal
- Able Rate / Marine

Your answer to this question is vital in allowing us to ensure survey findings are applicable to the RN/RM population. Surveys which do not include an answer to this question cannot be counted.

Is your spouse/civil partner...? *

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

RN

RM

Your answer to this question is vital in allowing us to ensure survey findings are applicable to the RN/RM population. Surveys which do not include an answer to this question cannot be counted.

Do you live separately from your spouse/civil partner during the working week?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose **only one** of the following:

Yes

No

If yes, how often do you see your spouse/civil partner?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '7 [A5]' (Do you live separately from your spouse/civil partner during the working week?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Weekly
- Fortnightly
- Monthly
- Less than monthly
- Other

Where is your spouse/civil partner currently stationed (if currently on duty on a ship or submarine please indicate where their base port is)?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- England
- Northern Ireland
- Scotland
- Wales
- Outside the UK, please specify which country

Make a comment on your choice here:

What is your spouse/civil partner's Arm or Service?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- RN General
- RN Submarine Service
- RN Fleet Air Arm
- RM General Service
- RM Band Service

How old are you?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Only numbers may be entered in this field.

Please write your answer here:

years old

What is your sex?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Male
- Female
- Prefer not to say

Have you ever served in the Armed Forces?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes, I am still serving as a Regular
- Yes, I am still serving as a Reservist
- Yes, but I am no longer serving
- No, I have never served

Are you currently registered to vote?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes, and I registered without difficulty
- Yes, but I had some difficulty registering
- No, I chose not to register
- No, I was not able to register
- Don't know
- Prefer not to say

If yes, which registration option did you use?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes, and I registered without difficulty ' or 'Yes, but I had some difficulty registering ' at question '14 [A12]' (Are you currently registered to vote?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- I'm registered as an ordinary/residential voter (registered for 1 year, via the annual update of voters (annual canvass))
- I'm registered as a Service voter (registered for 5 years, via a Service declaration)
- I'm registered as an overseas voter (registered for 1 year, in the same way as non-Forces British citizens living overseas)
- Don't know

What is the highest level of qualification you have completed? Please tick just one box.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Secondary Education (GCSE/O-Levels)
- Post-Secondary Education (College, A-Levels, NVQ 3 or below, or similar)
- Vocational Qualification (Diploma, Certificate, BTEC, NVQ 4 and above, or similar)
- Undergraduate Degree (BA, BSc, etc.)
- Post-graduate Degree (MA, MSc, PhD, etc.)
- Professional Qualification (e.g. teaching, nursing, accounting, civil engineering)
- Other

If you answered 'Other' as your highest level of education, please specify qualification.

Only answer this question if the following conditions are met:

Answer was 'Other' at question '16 [A13]' (What is the highest level of qualification you have completed? Please tick just one box.)

Please write your answer here:

SECTION B: YOUR THOUGHTS ABOUT SERVICE LIFE

To what extent do you agree or disagree with the following statements...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know / N/A
In general the RN/RM provides a good level of support for families of serving personnel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In general, my life is more difficult than that of friends whose partner is not in the RN/RM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel part of the wider Naval community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have friends among other RN/RM families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I sometimes feel unsupported by the RN/RM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel valued by the RN/RM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please could you specify how the RN/RM can make you feel valued?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please write your answer here:

How satisfied are you with your quality of life, being married to/in a civil partnership with a member of the RN/RM?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

Have you ever started a discussion with your partner about leaving the service in the last 2 years?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes, very often
- Yes, often
- Yes, occasionally
- No

Please could you specify why you have discussed leaving the service with your partner?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes, very often' or 'Yes, often' or 'Yes, occasionally ' at question '21 [B3]' (Have you ever started a discussion with your partner about leaving the service in the last 2 years?)

Please write your answer here:

How would you feel if your partner chose to leave the RN/RM?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- I would be much happier
- I would be happier
- I would be no different
- I would be less happy
- I would be much less happy
- Don't know

Do you think each of the following aspects of your life would be better or worse if your partner left the RN/RM?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Much better	Better	No change	Worse	Much worse	Don't know / N/A
Your career prospects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your standard of housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your relationship with your partner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your children's education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your family life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your social life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How satisfied or dissatisfied are you with each of the following?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	N/A
The amount of leave given to my spouse/civil partner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That your spouse/civil partner's views are taken into consideration when assignments (formerly drafts or posting) are planned	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The amount of notice your partner is given on assignments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In the past 12 months, approximately how much time has your spouse/civil partner spent away from home for Service reasons?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Not been away
- Up to 1 month
- Up to 3 months
- Up to 6 months
- Up to 9 months
- Up to 12 months
- N/A

SECTION C: HOUSING

Have you moved in the last 12 months?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes, for Service reasons
- Yes, for other reasons
- No

How many times have you moved for Service reasons over the last 5 years?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- None
- Once
- Twice
- Three times
- More than three times

Do you own your own home?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Yes, I am living in it
- Yes, but not living in it
- No
- No, but I am currently saving to buy a house in the future

If you don't own your own home, which of the following statements apply to you? (Select all that apply)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'No, but I am currently saving to buy a house in the future' or 'No ' at question '29 [C3]' (Do you own your own home?)

🗨 Check all that apply

Please choose **all** that apply:

- I/we don't want to own a home at this stage in my/our life/career(s)
- Living in Service accommodation is better suited to my family's needs at present than home ownership
- I/we want to be able to move with my spouse/civil partner when he/she is posted
- I/we don't want to buy a home where we are currently located
- I am expecting my spouse/civil partner to be posted overseas or to an area where I/we don't want to buy a home
- I/we can't afford to buy a suitable home at the moment
- I/we don't want to risk losing money
- I/we wouldn't be able to live in the home
- I/we had difficulties getting a mortgage
- Other reason

What type of accommodation do you live in during the working week? (Select one option only)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Service Family Accommodation (SFA)
- Substitute Service Family Accommodation (SSFA)
- Single Living Accommodation (SLA)
- Substitute Service Single Living Accommodation (SSSA) (formerly SSLA)
- Property I/we own
- Privately rented accommodation
- Other accommodation

What type of accommodation would you prefer to live in during the working week? (Select one option only)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Service Family Accommodation (SFA)
- Substitute Service Family Accommodation (SSFA)
- Single Living Accommodation (SLA)
- Substitute Service Single Living Accommodation (SSSA) (formerly SSLA)
- Property I/we own
- Privately rented accommodation
- Other accommodation

If you live in SFA or SSFA, how satisfied or dissatisfied are you with each of the following...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Service Family Accommodation (SFA)' or 'Substitute Service Family Accommodation (SSFA)' at question '31 [C5]' (What type of accommodation do you live in during the working week? (Select one option only))

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know / Not applicable
The overall standard	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The value for money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The response to requests for maintenance/repair	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of maintenance/repair work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How fairly Service accommodation is allocated	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The security of your SFA/SSFA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The cleanliness of your accommodation when moving in	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The speed at which accommodation is allocated	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Overall, has your satisfaction with your accommodation been affected by COVID-19?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Substitute Service Family Accommodation (SSFA)' or 'Service Family Accommodation (SFA)' at question '31 [C5]' (What type of accommodation do you live in during the working week? (Select one option only))

🗳 Choose one of the following answers

Please choose **only one** of the following:

- No
- Yes, less satisfied
- Yes, more satisfied

Please tell us more about how COVID-19 has affected your satisfaction with your accommodation.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes, more satisfied' or 'Yes, less satisfied' at question '34 [C7a]' (Overall, has your satisfaction with your accommodation been affected by COVID-19?)

Please write your answer here:

To what extent do you agree or disagree with each of the following regarding SFA/SSFA?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Service Family Accommodation (SFA)' or 'Substitute Service Family Accommodation (SSFA)' at question '31 [C5]' (What type of accommodation do you live in during the working week? (Select one option only))

Please choose the appropriate response for each item:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know / N/A
I feel the Service expects me to live in SFA/SSFA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The frequency of drafts/assignments means it is easier to live in SFA/SSFA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I live in SFA/SSFA because other accommodation is too expensive	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I live in SFA/SSFA because no other accommodation is available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you **do not** live in the same area as your spouse's/civil partner's work location, what is the **main** reason for not doing so?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Children's education
- Childcare issues
- Continuity of my education/course
- I do not wish to live in the area where my spouse/civil partner works
- I have settled in my own home
- I have settled in Service Accommodation where I prefer to live
- My career/employment
- No family nearby
- Poor Service Family Accommodation
- Other

SECTION D: CHILDCARE AND CHILDREN'S EDUCATION

Do you have any children?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose **only one** of the following:

- Yes
- No

If you have children, how many children do you have in the following age groups?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

❗ Only numbers may be entered in these fields.

Please write your answer(s) here:

Under 5 years:

5-11 years:

12-17 years:

18 years or older, in full-time education:

18 years or older, not in full-time education :

Please type the number of children in each box. If you don't have any children of that age please put '0'.

Have you needed early years (children between 0-4 years) childcare in the last 12 months?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose **only one** of the following:

Yes

No

Have you been able to access early years (0-4 years) childcare?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '40 [D3a]' (Have you needed early years (children between 0-4 years) childcare in the last 12 months?)

Please choose **only one** of the following:

Yes

No

If you could not access early years (0-4 years) childcare, what difficulties did you have?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'No' at question '41 [D3b]' (Have you been able to access early years (0-4 years) childcare?)

Please write your answer here:

How satisfied or dissatisfied are you with the following aspects of your local early years (0-4 years) childcare facilities?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '40 [D3a]' (Have you needed early years (children between 0-4 years) childcare in the last 12 months?)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
Access (e.g. distance, transportation, waiting lists)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opening hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Have you needed childcare for school age children in the last 12 months (eg breakfast clubs, after school clubs, child-minder, pickups, school holiday clubs etc)?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose **only one** of the following:

- Yes
- No

How satisfied or dissatisfied are you with the following aspects of your local childcare for school age children...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '44 [D5]' (Have you needed childcare for school age children in the last 12 months (eg breakfast clubs, after school clubs, child-minder, pickups, school holiday clubs etc)?)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
Availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opening hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Do you currently access any forms of free informal childcare for any of your children? (e.g. grandparents, extended family, friends, etc.)?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

! Choose one of the following answers

Please choose **only one** of the following:

- Yes, at least weekly
- Yes, at least monthly but less than weekly
- Yes, occasionally
- No - I am not able to (e.g. family do not live nearby)
- No - I do not need to

Why were you unable to access free informal childcare?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'No - I am not able to (e.g. family do not live nearby)' at question '46 [D7]' (Do you currently access any forms of free informal childcare for any of your children? (e.g. grandparents, extended family, friends, etc.)?)

! Check all that apply

Please choose **all** that apply:

- COVID-19 related reasons
- Service related reasons
- Other reasons

Do you currently take up the offer of any Government initiatives around childcare? (Please tick all that apply)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

📌 Check all that apply

Please choose **all** that apply:

- Salary Sacrifice Scheme
- Tax-Free Childcare Accounts
- Free Childcare Hours
- Other
- No I do not currently use any Government initiatives around childcare

If not, what is the main reason? (Please tick one box only)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was at question '48 [D8]' (Do you currently take up the offer of any Government initiatives around childcare? (Please tick all that apply))

📌 Choose one of the following answers

Please choose **only one** of the following:

- I am not aware of these schemes
- I do not think I am eligible for any of these schemes
- I do not need any of these schemes
- The schemes do not suit my personal circumstances
- The process is too difficult/time consuming
- Other

Do you have any children of school age?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose **only one** of the following:

Yes

No

If you have children of school age, please tell us the number of children you have at each type of school.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?)

! Only numbers may be entered in these fields.

Please write your answer(s) here:

State school:

Service school:

Independent day school:

Independent boarding school:

Other

If you do not have any children at that type of school please put '0'.

If you selected "Other" for the type of school, please specify.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?) *and* Answer was greater than '0' at question '51 [D11]' (If you have children of school age, please tell us the number of children you have at each type of school. (Other))

Please write your answer here:

Do you receive Continuity of Education Allowance (CEA)?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?)

Please choose **only one** of the following:

Yes

No

Did any of your children change school in the last 12 months?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?)

! Choose one of the following answers

Please choose **only one** of the following:

- Yes, for Service reasons
- Yes, for other reasons
- No

If any of your children changed schools in the last 12 months, were you able to apply within the timeframe for the normal point of entry to a school (i.e. within the school's application period for the beginning of Reception, Year 7 or Year 12 or equivalent)?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for Service reasons ' at question '54 [D13]' (Did any of your children change school in the last 12 months?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for other reasons' at question '54 [D13]' (Did any of your children change school in the last 12 months?)

Please choose **only one** of the following:

- Yes
- No

If any of your children changed school in the last 12 months, did you apply for a place at a state school?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for Service reasons ' at question '54 [D13]' (Did any of your children change school in the last 12 months?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for other reasons' at question '54 [D13]' (Did any of your children change school in the last 12 months?)

! Choose one of the following answers

Please choose **only one** of the following:

Yes

No

Which of the following best describes your child's school allocation? Please select one box only.

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for Service reasons ' at question '54 [D13]' (Did any of your children change school in the last 12 months?) *and* Answer was 'Yes' at question '56 [D15]' (If any of your children changed school in the last 12 months, did you apply for a place at a state school?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for other reasons' at question '54 [D13]' (Did any of your children change school in the last 12 months?) *and* Answer was 'Yes' at question '56 [D15]' (If any of your children changed school in the last 12 months, did you apply for a place at a state school?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- My child was allocated a place at their 1st choice of school
- My child was allocated a place at their 2nd or 3rd choice of school
- My child was not allocated a place at one of their 3 preferred choices
- Other (please add more detail in the text box)

Make a comment on your choice here:

Which of the following best describes how you felt about your child's school allocation?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for Service reasons ' at question '54 [D13]' (Did any of your children change school in the last 12 months?) *and* Answer was 'Yes' at question '56 [D15]' (If any of your children changed school in the last 12 months, did you apply for a place at a state school?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes, for other reasons' at question '54 [D13]' (Did any of your children change school in the last 12 months?) *and* Answer was 'Yes' at question '56 [D15]' (If any of your children changed school in the last 12 months, did you apply for a place at a state school?)

! Choose one of the following answers

Please choose **only one** of the following:

- I was happy with their allocation
- I was not entirely happy with their allocation but chose not to appeal
- I appealed against their allocation

Please tell us about your experience of the appeals process?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'I appealed against their allocation' at question '58 [D17]' (Which of the following best describes how you felt about your child's school allocation?)

Please write your answer here:

Did you experience any difficulties with your children's schooling in the last 12 months?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?)

Please choose **only one** of the following:

Yes

No

If yes, did you experience any of the following difficulties? (Select all that apply)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?) *and* Answer was 'Yes' at question '50 [D10]' (Do you have any children of school age?) *and* Answer was 'Yes' at question '60 [D19]' (Did you experience any difficulties with your children's schooling in the last 12 months?)

🗳️ Check all that apply

Please choose **all** that apply:

- Insufficient transportation to school
- Distance to school
- Getting a place at the school of your choice
- Getting enough information about schools in your area
- Not enough places at your local school
- Unsuitable educational standard of your local school
- Children could not attend the same school together
- Obtaining support for Special Educational Needs (SEN)
- School admission application period did not coincide with notification of assignment
- Local Authority was unsupportive
- Continuing your children's education without a gap
- Differences in syllabus
- Difficulties related to COVID-19
- Other difficulty

Please use the box at the end of the survey to tell us of any other difficulties.

SECTION E: HEALTHCARE

In this section we wish to ask you about the provision of healthcare services for Service families (excluding serving persons). If you and your spouse/civil partner are both currently serving in the Armed Forces and have no children there is no need to answer these questions.

In the last 12 months have you/your children been able to access the following healthcare services?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was greater than or equal to 'Yes, I am still serving as a Reservist' at question '13 [A11]' (Have you ever served in the Armed Forces?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose the appropriate response for each item:

	Yes, without difficulties	Yes, but with some difficulties	No, I was unable to	No, I did not need to
Dental treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GP (including Nurse/Midwife etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental health treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospital or specialist services (including orthodontist)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use the text box at the end of the survey to tell us about the difficulties you may have encountered.

In the last 12 months, has your ability to access the following healthcare services been affected by COVID-19?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was greater than or equal to 'Yes, I am still serving as a Reservist' at question '13 [A11]' (Have you ever served in the Armed Forces?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose the appropriate response for each item:

	Yes	No	N/A
Dental treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GP (including Nurse/Midwife etc)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental health treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospital or specialist services (including Orthodontist)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please only complete this question if you have moved within the last 12 months.

If you/your children were undergoing a course of treatment with any of the following services at the time of your move, were you/your children able to continue the treatment in your new location?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was greater than or equal to 'Yes, I am still serving as a Reservist' at question '13 [A11]' (Have you ever served in the Armed Forces?) *and* Answer was less than or equal to 'Yes, for other reasons' at question '27 [C1]' (Have you moved in the last 12 months?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was less than or equal to 'Yes, for other reasons' at question '27 [C1]' (Have you moved in the last 12 months?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose the appropriate response for each item:

	Yes, without difficulties	Yes, but with some difficulties	No, I was unable to continue treatment	Not applicable – not undergoing treatment
Dental treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
GP (including Nurse/Midwife etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental health treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospital or specialist services (including orthodontist)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In the last 12 months, have you or any of your children been on a waiting list for an operation/consultants appointment?

Only answer this question if the following conditions are met:

----- Scenario 1 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was greater than or equal to 'Yes, I am still serving as a Reservist' at question '13 [A11]' (Have you ever served in the Armed Forces?) *and* Answer was less than or equal to 'Yes, for other reasons' at question '27 [C1]' (Have you moved in the last 12 months?)

----- or Scenario 2 -----

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was less than or equal to 'Yes, for other reasons' at question '27 [C1]' (Have you moved in the last 12 months?) *and* Answer was 'Yes' at question '38 [D1]' (Do you have any children?)

Please choose **only one** of the following:

- Yes
- No

If yes, was the waiting time increased as a result of moving?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '65 [E3]' (In the last 12 months, have you or any of your children been on a waiting list for an operation/consultants appointment?)

❗ Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No
- Don't know
- Not Applicable

SECTION F: EMPLOYMENT & TRAINING

What is your current employment status? (Select all that apply)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗨️ Check all that apply

Please choose **all** that apply:

- In full-time employment
- In part-time employment
- Self-employed
- Homemaker/parent at home
- Not employed – seeking employment
- Not employed – not seeking employment
- In full-time education/personal development
- In part-time education
- My immigration status means I am unable to work
- Not applicable

If you are currently furloughed, please use your employment status prior to being furloughed.

Has your employment been affected by COVID-19?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- No
- Yes - I am no longer employed
- Yes - I am on furlough
- Yes - other (please add more detail in the text box)

Make a comment on your choice here:

If you have a job, how satisfied or dissatisfied are you with the following...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'In full-time employment ' or 'In part-time employment ' or 'Self-employed' at question '67 [F1]' (What is your current employment status? (Select all that apply))

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know	Not Applicable
Your job overall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That your qualifications match your job	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That your job matches your skills and experiences	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Have you been looking for a job in the last 12 months?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose **only one** of the following:

- Yes
- No

If yes, did you have any difficulty finding suitable employment?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '70 [F3]' (Have you been looking for a job in the last 12 months?)

Please choose **only one** of the following:

- Yes
- No

If you experienced difficulty finding suitable employment, was it because of any of the following? (Select all that apply)

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '71 [F4]' (If yes, did you have any difficulty finding suitable employment?)

! Check all that apply

Please choose **all** that apply:

- A lack of relevant qualifications
- Your employment history (i.e. changing jobs frequently)
- Being overseas with your spouse/civil partner
- Having a spouse/civil partner who is often away
- Having a spouse/civil partner in the Armed Forces
- Access to affordable and quality childcare
- Partner unable to assist with care responsibilities
- Extended family live too far away to assist with childcare

Other:

In the last 12 months have you or your family been able to...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Yes, without difficulty	Yes, but with some difficulty	No, I was unable to	No, I did not need to
Access Further or Higher Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Continue a course previously started	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In the last 12 months, have you or your family accompanied your spouse/civil partner on overseas assignments?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose **only one** of the following:

- Yes
- No

If yes, were you able to...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '74 [F7]' (In the last 12 months, have you or your family accompanied your spouse/civil partner on overseas assignments?)

Please choose the appropriate response for each item:

	Yes, without difficulty	Yes, but with some difficulty	No, I was unable to	No, I did not need to
Obtain paid employment overseas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access Service- provided information before moving overseas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To what extent do you agree or disagree with the following statements...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know / N/A
My career is as important as that of my partner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The RN/RM limits the career choices I can make	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have had to make sacrifices to support my partner's career	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have been treated unfairly by employers because my partner is in the RN/RM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If the MOD offered courses to help you find/change employment would you use them?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

! Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No
- Not applicable

Which of the following would help you find/change employment? Tick all that apply.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '77 [F10]' (If the MOD offered courses to help you find/change employment would you use them?)

🗨 Check all that apply

Please choose **all** that apply:

- CV writing course
- Interview skills course
- Access to jobs database
- Career consultancy service
- Self-employment/small business course
- Other
- Not applicable

SECTION G: DEPLOYMENT

Do you know where to go for Service-provided welfare support and information while your spouse/civil partner is on an operational tour?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗨 Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No
- Not applicable

What is your view of the frequency of operational tours?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Too often
- About right
- Not often enough

What is your view of the length of operational tours?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Too long
- About right
- Too short

When was your spouse/civil partner's last operational tour?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Currently on operational tour
- In the last 12 months
- 1 to 2 years ago
- 3 to 5 years ago
- More than 5 years ago
- Not applicable

How satisfied were you with the following **BEFORE** your spouse/civil partner's most recent operational tour...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Currently on operational tour' *or* 'In the last 12 months' *or* '1 to 2 years ago' at question '82 [G4]' (When was your spouse/civil partner's last operational tour?)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
Welfare support you used (e.g. information, Padre, support staff, welfare organisations, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Direct contact and support from your spouse/civil partner's chain of command / unit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilities and events to meet with other spouses and families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How satisfied were you with the following **DURING** your spouse/civil partner's most recent operational tour...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was '1 to 2 years ago' or 'In the last 12 months' or 'Currently on operational tour' at question '82 [G4]' (When was your spouse/civil partner's last operational tour?)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
Welfare support you used (e.g. information, Padre, support staff, welfare organisations, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Direct contact and support from your spouse/civil partner's chain of command/unit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilities and events to meet with other spouses and families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lines of communication with your spouse/civil partner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How satisfied were you with the following **AFTER** your spouse/civil partner's most recent operational tour...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was '1 to 2 years ago' or 'In the last 12 months' or 'Currently on operational tour' at question '82 [G4]' (When was your spouse/civil partner's last operational tour?)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Did not use
Welfare support you used (e.g. information, Padre, support staff, welfare organisations, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Direct contact and support from your spouse/civil partner's chain of command/unit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilities and events to meet with other spouses and families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SECTION H: COMMUNICATIONS AND SUPPORT

Below is a list of support services.

We would like to know which, if any, you have heard of.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗨 Check all that apply

Please choose **all** that apply:

- The Operational Welfare Package (OWP) - Family Welfare Grant
- RN FPS Portal - Welfare support and advice
- Royal Navy Community Centres
- Royal Navy pre-school provision, playgroup, crèche, etc....
- RN FPS Information Support (formally HIVE)
- Joint Service Housing Advice Office (JSHAO)
- Official Social Media
- RN Forum
- Joint Casualty and Compassionate Centre (JCCC)
- Naval Families Federation (NFF)
- Children's Education Advisory Service (CEAS)
- Seafarers Advice & Information Line (SAIL)
- Joining Forces CU
- Any other type of support services

What other type of support services have you heard of?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was at question '86 [H1]' (Below is a list of support services. We would like to know which, if any, you have heard of.)

Please write your answer here:

Below is a list of support services.

We would like to know which, if any, you have used.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Joint Casualty and Compassionate Centre (JCCC)' *or* 'The Operational Welfare Package (OWP) - Family Welfare Grant' *or* 'RN FPS Portal - Welfare support and advice' *or* 'Royal Navy Community Centres' *or* 'Royal Navy pre-school provision, playgroup, crèche, etc....' *or* 'RN FPS Information Support (formally HIVE)' *or* 'Joint Service Housing Advice Office (JSHAO)' *or* 'Official Social Media' *or* 'RN Forum' at question '86 [H1]' (Below is a list of support services. We would like to know which, if any, you have heard of.)

🗨 Check all that apply

Please choose **all** that apply:

- The Operational Welfare Package (OWP) - Family Welfare Grant
- RN FPS Portal - Welfare and social work support and advice
- Royal Navy Community Centres
- Royal Navy pre-school provision, playgroup, crèche, etc....
- RN FPS Information support (formally HIVE)
- Joint Service Housing Advice Office (JSHAO)
- Official Social Media
- RN Forum
- Joint Casualty and Compassionate Centre (JCCC)
- Naval Families Federation (NFF)
- Children's Education Advisory Service (CEAS)
- Seafarers Advice & Information Line (SAIL)
- Joining Forces CU
- Any Other Type of Support Services

What other type of support have you used?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was at question '88 [H3]' (Below is a list of support services. We would like to know which, if any, you have used.)

Please write your answer here:

Below is a list of support services.

If you have used any of the services below, how satisfied you were with it?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'RN FPS Information support (formally HIVE)' or 'Joint Service Housing Advice Office (JSHAO)' or 'Official Social Media' or 'RN Forum' or 'Joint Casualty and Compassionate Centre (JCCC)' or 'The Operational Welfare Package (OWP) - Family Welfare Grant' or 'Royal Navy pre-school provision, playgroup, crèche, etc....' or 'Royal Navy Community Centres' or 'RN FPS Portal - Welfare and social work support and advice' at question '88 [H3]' (Below is a list of support services. We would like to know which, if any, you have used.)

Please choose the appropriate response for each item:

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
The Operational Welfare Package (OWP) - Family Welfare Grant	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
RN FPS Portal - Welfare support and advice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Royal Navy Community Centres	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Royal Navy pre-school provision, playgroup, crèche, etc....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
RN FPS Information Support (formally HIVE)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Official social media	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Joint Service Housing Advice Office (JSHAO)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
RN Forum	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied
Joint Casualty and Compassionate Centre (JCCC)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Naval Families Federation (NFF)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children's Education Advisory Service (CEAS)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Seafarers Advice & Information Line (SAIL)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Joining Forces CU	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Any Other Type of Support Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you rate the following?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Very good	Good	Adequate	Poor	Very poor	Don't know / N/A
The information available to individuals whose spouse/civil partners are away on deployment/ exercises	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The support given by the RN/RM to individuals whose spouse/civil partners are away	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The amount of contact with spouse/civil partners when they are away on deployment/ exercises	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you prefer the RN/RM to communicate with you? *Please select your **first** choice.*

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- By telephone/text
- By post
- By email
- By person
- Through your spouse/civil partner
- Via Armed Forces websites (e.g. gov.uk, RN FPS)
- Via social media
- Other
- I do not wish to receive any communication

How would you prefer the RN/RM to communicate with you? *Please select your **second** choice.*

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- By telephone/text
- By post
- By email
- By person
- Through your spouse/civil partner
- Via Armed Forces websites (e.g. gov.uk, RN FPS)
- Via social media
- Other
- I do not wish to receive any communication

Is there any additional support or information you would like to receive from the RN/RM during the COVID-19 pandemic?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose **only one** of the following:

- Yes
- No

If yes, what would you specifically like to see?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?) *and* Answer was 'Yes' at question '94 [H7]' (Is there any additional support or information you would like to receive from the RN/RM during the COVID-19 pandemic?)

Please write your answer here:

Taking into consideration all things which you think are important, how favourable or unfavourable is your overall opinion of the RN/RM?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Very favourable
- Favourable
- Neutral
- Unfavourable
- Very unfavourable

What is your awareness and understanding of the role of the RN/RM today?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- I am unaware of the role of the Royal Navy
- I am aware of the role of the Royal Navy but do not fully understand their role
- I understand the role of the Royal Navy
- I understand and am supportive of the role of the Royal Navy
- I am very supportive and I promote the role of the Royal Navy

SECTION I: ARMED FORCES COVENANT

Which of the following best sums up your awareness of the Armed Forces Covenant?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- I've never heard of it
- I've heard of it but know nothing about it
- I've heard of it and know a little about it
- I've heard of it and know a lot about it

For details of the Covenant please follow the link at the end of the survey.

How advantaged or disadvantaged do you feel when you compare yourself to the general public on these Covenant issues...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Very advantaged	Advantaged	Neither advantaged nor disadvantaged	Disadvantaged	Very disadvantaged	Don't know / Not applicable
Housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Childcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to commercial products & services (i.e. insurance, mobile, broadband, financial products and services)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Are there any other areas in which you feel particularly *advantaged* when compared to the general public?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please write your answer here:

Are there any other areas in which you feel particularly *disadvantaged* when compared to the general public?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please write your answer here:

How positive or negative do you feel about the following aspects of Service family life...?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	Very positive	Positive	Neither positive nor negative	Negative	Very negative	Not applicable
Effect on my career	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effect on my children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service provided facilities (housing, Messes etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effect on relationship with my spouse/civil partner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of house moves	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Household income	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Knowing other military families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community support for my family (Chaplaincy, Community Support Officer, coffee shop etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Amount of separation from spouse/civil partner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prospects of buying own home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities for travel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Very positive	Positive	Neither positive nor negative	Negative	Very negative	Not applicable
Pride in my spouse/civil partner being in the Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Job security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SECTION J: WELL-BEING

As part of measuring national well-being we are interested to understand how satisfied you are with your life in general.

The questions below are not linked particularly to the Service but to your life in general.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please choose the appropriate response for each item:

	0 - Not at all	1	2	3	4	5	6	7	8	9	10 - Comple
Overall, how satisfied are you with life nowadays?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, how happy did you feel yesterday?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, how anxious did you feel yesterday?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, to what extent do you feel the things you do in your life are worthwhile?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How often do you feel lonely?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Never
- Hardly ever
- Occasionally
- Sometimes
- Often/always

SECTION K: ANY OTHER COMMENTS

If you have any other comments about the RN/RM, please add them here.

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

Please write your answer here:

This survey is:

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Too long
- About right
- Too short

How long did it take you to complete this survey?

Only answer this question if the following conditions are met:

Answer was 'Yes' at question '1 [A1]' (Are you married to/in a civil partnership with a member of the Regular RN/RM?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Less than 10 minutes
- 10-20 minutes
- 20-30 minutes
- 30-40 minutes
- 40-50 minutes
- 50-60 minutes
- Over an hour

Thank you very much for completing this survey. You may now close this page.

Please see the link below for details of the Armed Forces Covenant:

<https://www.armedforcescovenant.gov.uk/> (<https://www.armedforcescovenant.gov.uk/>)

05-04-2021 – 06:50

Submit your survey.

Thank you for completing this survey.