



MINUTES OF JOINT FRAUD TASKFORCE MANAGEMENT BOARD 13 MAY 2016

Time and location

11.00hrs, City of London Police, Guildhall Yard East.

Attendees

AG	Barclays/FFA UK
RK	BBA
SD	Cifas
SR	Cifas (agenda item 3)
AGO	CoLP (agenda item 3)
CG	CoLP
JS	FFA UK
KW	FFA UK
NB	Home Office
HE	Home Office
SG	Home Office (Secretariat)
RR	Home Office (Chair)
OR	Home Office
DC	Lloyds/FFA UK
JSN	Metropolitan Police
ES	NCA (agenda item 3)
DT	NCA

Apologies

NM	Victim Support
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Agenda item 1 - Introduction

1. RR welcomed everyone to the meeting. He stressed that this was the third meeting of this Board, and it was now time to move away from the focus on process which had inevitably occupied the first two meetings. He said that following this meeting he would be updating the Home Secretary on progress.
2. RR thanked all who had been involved in the recent Prime Minister's anti-corruption summit. He said that he would keep this Board informed of progress on the proposed "failure to prevent economic crime" offence.

Agenda Item 2 – Minutes of previous meeting and Action Log

3. The minutes of the previous meeting were agreed.

4. NB noted that all actions were closed or in hand.

Agenda Item 3 – update on work strands

5. NB said that the Terms of Reference for each work strand had been agreed at Working Group level and asked if the Management Board had any comments. AG said that the Terms of Reference should not be signed off by the Management Board until the performance measures are agreed. KW said that it was not clear from the Terms of Reference what the deliverables and time scales are, and that an overarching work plan is needed. DC said that outcomes needed to be better defined in order to set critical success measures and SD said that the existing critical success measures particularly in the Understanding the Threat work strand needed to be better worded. DC suggested that the Taskforce should have a PMO who could look across all the work strands. It was agreed that the Home Office should consider the appointment of a PMO.
6. AGO and ES presented an update on progress of the Collective Response work strand. Discussion covered the potential for media engagement on the nominals list announced at the launch of the Joint Fraud Taskforce. It was agreed that the Collective Response work strand should provide a proposal for external engagement around the nominals looking at a deadline in July.
7. During the discussion on work to tackle Card Not Present fraud members considered the difficulties of determining the scope of the Taskforce when considering online fraud. It was agreed that the Home Office would arrange a meeting for this to be discussed specifically.
8. NB presented an update on the Tackling Systemic Vulnerabilities work strand explaining the proposed areas of focus. The Management Board agreed that the group was focussing on the right priorities.
9. Discussion covered how the Taskforce should relate to other industry sectors. It was agreed that they could be drawn into a relationship with the Taskforce on specific pieces of work but that membership should not be extended at the risk of the Taskforce losing focus. It was also noted that there were opportunities to link into other sectors through existing law enforcement led multi-agency groups.
10. On the remaining work strands NB said that the narrative from the Understanding the Threat work strand needed further development and would be presented at the next meeting. On Behaviour Change KW said there was good progress in some areas. Take 5 will be launched in September. Victims and Vulnerabilities had made good progress on the Banking Protocol but that for internal BBA reasons new leadership was required.
11. It was agreed that the Behavioural Change work strand would present at the next Management Board meeting and that Understanding the Threat would present their overarching narrative paper.

Agenda Item 4 – Communications

12. JS presented the standard Joint Fraud Taskforce lines for all members to use.

The following discussion centred on how members should use standard lines to speak as organisations or as members of the Taskforce. It was agreed that the standard lines should be revised to include positive lines covering the work of the Taskforce as well as including prevention advice.

13. HE presented a proposal for proactive communications, which would be a series of phased, themed campaign weeks. The Management Board agreed the proposal. It was agreed that Management Board members should submit ideas for innovative campaign themes. It was also agreed that membership of the Communications Group would be reviewed to ensure that the right people from each organisation were participating.

Agenda Item 5 – Risk Log

14. It was agreed that the risk log required further work across the work strands to be fully developed. It was proposed that this will be done at Working Group level with risks escalated to the Board as necessary.

Agenda Item 6 – Any other business

15. There was discussion about the 6 month review of the Joint Fraud Taskforce which will be at a Home Secretary chaired Oversight Board in September. The Home Office agreed to circulate the date of that meeting to Management Board members.