Our price list reads as follows:-

Funeral directors services including an oak veneered coffin, hearse, bearers, removal to our chapel of rest during normal working hours within a 20 mile radius of our premises, use of the chapel of rest within normal working hours, administration and preparation £1750

Additional costs as follows:-

Embalming £155

Limousines £200 each

Transfer of deceased to home prior to funeral outside normal working hours £80 Transfer of deceased to church prior to funeral outside normal working hours £120 Removal of deceased outside 20 miles £1.00 per mile Out of hours viewings £25.00 each Out of hours removal £175 Order of service booklets from £2.00 each

Our standardised price list would be as follows:-

Attended funeral (funeral director's charges only) £1650

Additional services would be represented as above.

To itemise care of the deceased - this could be a daily figure (£25.00 per day) so would be unknown until a date for the funeral had been fixed and would be dependent on the availability of the church/crematorium so variable cost causing uncertainty to consumer/us

To itemise administration - should we be like solicitors charging £150 per hour? Is this helpful to the consumer? - even my accountant does not itemise the bill like this.

At a date and time etc. (When would the date and time of an attended funeral NOT be agreed?) - How useful is this distinction to the consumer - except when using a "Simple Funeral" company who may turn up in a transit van.

Kind regards

Rosemary Rushton W R Bettelley Ltd