

In response to an email we have received from the NAFD regarding the Standardised Price List you have been compiling potentially for all Funeral Directors to use.

The main problem with a standardised price list is that we all live in different parts of the country, and not all crematoriums and burial grounds work the same or have the same pricing structure.

In response to the proposed form:

1. A lot of our prices are not individual prices; they come under one fee.
2. We cannot put a price down for a crematorium, we are surrounded by Charing, Barham, Bobbing, Thanet, Medway and Vinter's Park. All with different pricing structures.
3. Minsters and Officants charge differently.
4. Why a description of our vehicle?, and why style and make?
5. Regarding burials, only our local cemeteries charge a grave purchase fee, if not already purchased, then just a reopen fee. People will be thinking they can own graves in churchyards, which is not the case.

You have made the list so complicated that we would have members of staff having to try and explain what it all means, which would take too much time, and be more stressful and confusing to the family.

Every person that is in the very unfortunate position to have to arrange a funeral is well within their rights to make phone calls or to visit a funeral directors office, to as many funeral directors that they wish for a costing.

Regards

Ann Goodall

Hogben & Partis Ltd