

Dear Sirs,

I note that the format for displaying the pricing, includes a section for the Funeral Officiant (minister, celebrant etc.) and provides space for the price.

We have a number of officiants/celebrants who work for us and that we use and find that they all charge different fees. By allowing only one price on the document you have provided, in reality means we would only be able to charge one fee for all these that we use. This may mean that as a funeral director, to ensure that we do not lose income, that the fee that we put on this form, would have to be the highest that we are charged by a celebrant/minister.

I believe it may be better to have a range of fees that this fee would be e.g. £199 - £250 or indicating the highest that it would cost e.g. up to £250. I believe the range is better to provide the most accurate picture of likely costs. During the arrangement of the funeral, we would then be able to inform the family of the actual cost when we know which minister or celebrant we would be using.

You also have a item 'Pallbearers' – is this 'per' pallbearer or for a certain number. I think it is helpful to indicate how many pallbearers this charge is for e.g. Pallbearers (4) - £100. Without the number indicated, a funeral director could put the charge of 4 pallbearers but then have the opportunity to multiply it by the number of pallbearers they used, explaining that the pricing on the form was for just one.

Some funeral directors charge for larger coffin sizes – how can this be shown on the new price list, or will this stop this happening?

Out of Hours – perhaps Out Of Office Hours would be more appropriate, allowing the differing office hours of funeral directors to be taken into account.

Many thanks

Robert

Robert Helliard-Moore M.Sc.
Director/Business Manager



The Old Coach House | Crescent Park | TAUNTON | TA1 4ED
Tel: 01823 530100 | Fax: 01823 530150