

Freedom of Information Statistics in Central Government (Q1 2021) tables

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Symbols and conventions

-	Not applicable
0	Nil
#	Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin of Bulletin gives full details
	Percentage not supplied because the number of qualifying requests is 20 or fewer (only applicable to pre 2014 publications).

TABLE 1**Number of non-routine information requests received from 1 January - 31 March 2021, and their status at time of monitoring¹**

Government body	Total requests received	Request status at time of monitoring ¹			Number handled under EIRs ³
		Processed	"On hold" or lapsed ²	Still being processed	
TOTAL for all monitored bodies	13,650	12,655	0	995	581
TOTAL for Departments of State only	9,421	8,707	0	714	281
TOTAL for other monitored bodies	4,229	3,948	0	281	300
Departments of State					
Attorney General's Office	57	55	0	2	1
Cabinet Office#	741	642	0	99	3
Department for Business, Energy and Industrial Strategy	322	286	0	36	49
Department for Digital, Culture, Media and Sport	234	183	0	51	2
Department for Education#	678	626	0	52	14
Department for Environment, Food and Rural Affairs	252	250	0	2	105
Department for International Trade	132	126	0	6	6
Department for Transport#	708	686	0	22	22
Department for Work and Pensions	648	640	0	8	1
Department of Health and Social Care	671	626	0	45	0
Foreign, Commonwealth and Development Office#	316	254	0	62	5
HM Treasury#	309	284	0	25	6
Home Office	1,455	1,338	0	117	1
Ministry of Defence#	1,226	1,084	0	142	1
Ministry of Housing, Communities and Local Government	294	282	0	12	61
Ministry of Justice	1,223	1,193	0	30	0
Northern Ireland Office	51	50	0	1	0
Scotland Office	53	51	0	2	0
UK Export Finance	28	28	0	0	4
Wales Office	23	23	0	0	0

TABLE 1 continued

Number of non-routine information requests received from 1 January - 31 March 2021, and their status at time of monitoring¹

Government body	Total requests received	Request status at time of monitoring ¹			Number handled under EIRs ³
		Processed	"On hold" or lapsed ²	Still being processed	
Other bodies included in monitoring					
Charity Commission	452	436	0	16	0
Competition and Markets Authority	36	36	0	0	0
Crown Prosecution Service	200	195	0	5	0
Debt Management Office	16	16	0	0	0
Food Standards Agency	37	35	0	2	0
Government Legal Department	62	62	0	0	0
Health and Safety Executive	1,092	1,043	0	49	87
HM Land Registry	106	106	0	0	0
HM Revenue and Customs#	511	501	0	10	1
National Archives	672	488	0	184	4
National Savings and Investments	24	24	0	0	0
Office for National Statistics	561	556	0	5	0
Office for Standards in Education, Children's Services and Skills	79	79	0	0	0
Office of Gas and Electricity Markets	183	183	0	0	114
Office of Rail and Road	28	28	0	0	0
Rural Payments Agency	94	85	0	9	92
Serious Fraud Office	46	46	0	0	0
Water Services Regulation Authority	30	29	0	1	2

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Monitoring returns were submitted to the Cabinet Office (CO) during May 2021.

2 - Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

3 - The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FOI Act.

TABLE 2
Number of non-routine information requests received by monitored bodies, by quarter, since 1 January 2018

Government body	2018				2019				2020				2021
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
TOTAL for all monitored bodies	13,615	12,169	12,123	12,066	13,224	11,137	12,936	11,885	12,408	9,205	11,042	11,632	13,650
TOTAL for Departments of State only	9,731	8,280	8,226	8,227	8,918	7,431	9,221	8,139	8,520	6,433	7,915	7,845	9,421
TOTAL for other monitored bodies	3,884	3,889	3,897	3,839	4,306	3,706	3,715	3,746	3,888	2,772	3,127	3,787	4,229
Departments of State													
Attorney General's Office	45	49	72	61	83	50	93	51	65	42	61	64	57
Cabinet Office#	437	359	370	407	433	344	555	425	625	552	528	525	741
Department for Business, Energy and Industrial Strategy	241	219	207	241	229	191	228	224	219	128	242	259	322
Department for Digital, Culture, Media and Sport	143	141	131	148	140	118	151	142	123	126	184	177	234
Department for Education#	898	760	662	694	709	567	812	1,114	640	442	636	574	678
Department for Environment, Food and Rural Affairs	262	192	224	193	197	168	232	180	209	143	214	166	252
Department for Exiting the European Union	172	136	164	130	140	87	103	73	35	-	-	-	-
Department for International Development	132	100	132	126	122	100	134	80	107	94	87	-	-
Department for International Trade	153	105	127	91	126	88	157	118	126	81	138	116	132
Department for Transport#	688	576	613	609	836	483	624	500	603	497	593	602	708
Department for Work and Pensions	1,681	1,171	1,033	937	1,120	839	969	726	811	424	548	619	648
Department of Health and Social Care	313	248	202	213	248	182	267	247	311	633	661	690	671
Foreign and Commonwealth Office#	357	342	369	310	320	291	345	271	330	220	182	-	-
Foreign, Commonwealth and Development Office#	-	-	-	-	-	-	-	-	-	-	71	279	316
HM Treasury#	262	213	241	275	262	224	313	209	248	187	222	264	309
Home Office	1,053	1,135	1,007	1,126	1,189	1,098	1,239	1,220	1,222	891	1,047	1,102	1,455
Ministry of Defence#	1,245	1,089	1,017	1,051	1,109	1,019	1,186	1,042	1,150	871	1,053	1,021	1,226
Ministry of Housing, Communities and Local Government	250	210	221	245	207	221	240	212	240	229	276	246	294
Ministry of Justice	1,145	1,044	1,263	1,196	1,286	1,187	1,335	1,143	1,246	757	1,009	999	1,223
Northern Ireland Office	91	73	67	60	56	62	89	53	68	35	51	46	51
Scotland Office	84	55	43	53	49	59	75	49	64	24	46	44	53
UK Export Finance	26	27	22	19	17	17	18	27	36	35	36	33	28
Wales Office	53	36	39	42	40	36	56	33	42	22	30	19	23

TABLE 2 continued
Number of non-routine information requests received by monitored bodies, by quarter, since 1 January 2018

Government body	2018				2019				2020				2021
	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar
<i>Other bodies included in monitoring</i>													
Charity Commission	195	175	152	178	166	186	180	166	197	191	302	445	452
Competition and Markets Authority	31	31	33	36	37	35	31	31	26	32	36	45	36
Crown Prosecution Service	283	197	184	181	157	150	140	155	183	147	155	146	200
Debt Management Office	15	13	21	11	13	11	6	4	13	13	14	6	16
Food Standards Agency	48	39	54	52	45	47	35	37	40	26	37	38	37
Government Legal Department	69	74	59	55	64	47	42	46	68	37	42	41	62
Health and Safety Executive	1,224	1,235	1,214	1,159	1,224	1,106	1,198	1,202	1,271	815	1,007	950	1,092
HM Land Registry	88	102	103	88	114	68	99	101	86	62	82	76	106
HM Revenue and Customs#	595	557	604	572	729	592	544	445	573	414	428	750	511
National Archives	730	858	881	926	1,078	927	896	931	781	496	443	523	672
National Savings and Investments	26	18	13	17	18	15	14	17	13	25	20	27	24
Office for National Statistics	125	118	131	138	170	79	126	155	141	207	218	343	561
Office for Standards in Education, Children's Services and Skills	146	175	123	130	157	107	101	133	118	74	53	66	79
Office of Gas and Electricity Markets	121	110	109	101	149	141	96	105	125	56	105	141	183
Office of Rail and Road	38	47	43	46	39	36	42	44	56	37	41	33	28
Rural Payments Agency	77	64	61	69	73	83	88	107	104	77	91	85	94
Serious Fraud Office	40	42	73	33	44	40	41	33	51	38	27	36	46
Water Services Regulation Authority	33	34	39	47	29	36	36	34	42	25	26	36	30

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

TABLE 3

Timeliness of response to non-routine information requests received by monitored bodies from 1 January - 31 March 2021

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
TOTAL for all monitored bodies	13,650	11,186	1,006	1,458	82%	89%
TOTAL for Departments of State only	9,421	7,665	777	979	81%	90%
TOTAL for other monitored bodies	4,229	3,521	229	479	83%	89%
Departments of State						
Attorney General's Office	57	54	3	0	95%	100%
Cabinet Office#	741	544	135	62	73%	92%
Department for Business, Energy and Industrial Strategy	322	214	38	70	66%	78%
Department for Digital, Culture, Media and Sport	234	139	41	54	59%	77%
Department for Education#	678	519	30	129	77%	81%
Department for Environment, Food and Rural Affairs	252	239	12	1	95%	100%
Department for International Trade	132	104	22	6	79%	95%
Department for Transport#	708	644	49	15	91%	98%
Department for Work and Pensions	648	626	3	19	97%	97%
Department of Health and Social Care	671	530	27	114	79%	83%
Foreign, Commonwealth and Development Office#	316	190	93	33	60%	90%
HM Treasury#	309	269	21	19	87%	94%
Home Office	1,455	1,172	156	127	81%	91%
Ministry of Defence#	1,226	929	66	231	76%	81%
Ministry of Housing, Communities and Local Government	294	223	57	14	76%	95%
Ministry of Justice	1,223	1,123	18	82	92%	93%
Northern Ireland Office	51	50	0	1	98%	98%
Scotland Office	53	48	4	1	91%	98%
UK Export Finance	28	26	2	0	93%	100%
Wales Office	23	22	0	1	96%	96%

TABLE 3 continued

Timeliness of response to non-routine information requests received by monitored bodies from 1 January - 31 March 2021

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response ¹			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
Other bodies included in monitoring						
Charity Commission	452	408	1	43	90%	90%
Competition and Markets Authority	36	32	0	4	89%	89%
Crown Prosecution Service	200	179	7	14	90%	93%
Debt Management Office	16	16	0	0	100%	100%
Food Standards Agency	37	35	2	0	95%	100%
Government Legal Department	62	49	2	11	79%	82%
Health and Safety Executive	1,092	926	15	151	85%	86%
HM Land Registry	106	103	3	0	97%	100%
HM Revenue and Customs#	511	469	6	36	92%	93%
National Archives [^]	672	361	184	127	54%	81%
National Savings and Investments	24	23	0	1	96%	96%
Office for National Statistics	561	526	0	35	94%	94%
Office for Standards in Education, Children's Services and Skills	79	72	3	4	91%	95%
Office of Gas and Electricity Markets	183	181	0	2	99%	99%
Office of Rail and Road	28	27	1	0	96%	100%
Rural Payments Agency	94	44	0	50	47%	47%
Serious Fraud Office	46	41	4	1	89%	98%
Water Services Regulation Authority	30	29	1	0	97%	100%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

2 - "Permitted extensions" include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 4 continued
Percentage of non-routine information requests received since 1 January 2018 that were answered 'in time', by quarter¹

Government body	2018				2019				2020				2021
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
Other bodies included in monitoring													
Charity Commission	67%	67%	76%	90%	96%	97%	95%	94%	98%	95%	96%	90%	90%
Competition and Markets Authority	100%	90%	100%	100%	97%	97%	97%	97%	92%	100%	100%	98%	89%
Crown Prosecution Service	96%	98%	98%	94%	97%	95%	99%	98%	95%	97%	94%	88%	93%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	98%	97%	98%	98%	100%	96%	100%	100%	98%	92%	97%	100%	100%
Government Legal Department	94%	93%	95%	100%	86%	87%	100%	87%	87%	97%	79%	83%	82%
Health and Safety Executive	95%	92%	92%	90%	92%	94%	95%	96%	89%	80%	72%	91%	86%
HM Land Registry	99%	96%	100%	99%	98%	91%	100%	100%	90%	98%	94%	96%	100%
HM Revenue and Customs#	96%	96%	96%	97%	95%	95%	96%	96%	92%	89%	94%	96%	93%
National Archives [^]	97%	97%	95%	90%	90%	92%	88%	91%	80%	76%	85%	80%	81%
National Savings and Investments	96%	100%	100%	100%	94%	100%	100%	100%	100%	92%	85%	96%	96%
Office for National Statistics	94%	96%	98%	99%	98%	96%	94%	95%	97%	96%	98%	98%	94%
Office for Standards in Education, Children's Services and Skills	97%	97%	94%	100%	99%	97%	99%	99%	97%	100%	98%	98%	95%
Office of Gas and Electricity Markets	92%	65%	61%	87%	95%	94%	97%	100%	99%	98%	99%	93%	99%
Office of Rail and Road	100%	94%	95%	98%	90%	97%	98%	98%	93%	100%	100%	100%	100%
Rural Payments Agency	99%	94%	90%	99%	99%	90%	86%	93%	83%	95%	82%	52%	47%
Serious Fraud Office	100%	100%	100%	97%	100%	100%	100%	97%	92%	92%	96%	100%	98%
Water Services Regulation Authority	100%	100%	64%	81%	93%	97%	97%	100%	95%	96%	96%	100%	100%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, and those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - A request is "in time" if it was answered within the statutory response deadline, or within a permitted extension to this deadline, which include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 5
Initial outcomes of non-routine information requests received by monitored bodies from 1 January - 31 March 2021

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Initial outcome of request					Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding procedural refusals ⁵	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals ⁶ granted in full	Percentage of resolvable requests excluding procedural refusals ⁶ withheld in full
				Total "resolvable" requests ³	Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵				Granted in full	Partially withheld	Fully withheld (excluding procedural refusals ⁵)	Response not yet provided ⁵		
TOTAL for all monitored bodies	13,650	853	2,824	9,973	3,874	1,680	3,424	995	39%	34%	8,440	3,874	1,680	1,891	995	46%	22%
TOTAL for Departments of State only	9,421	716	1,877	6,828	2,741	1,046	2,327	714	40%	34%	5,495	2,741	1,046	994	714	50%	18%
TOTAL for other monitored bodies	4,229	137	947	3,145	1,133	634	1,097	281	36%	35%	2,945	1,133	634	897	281	38%	30%
Departments of State																	
Attorney General's Office	57	1	15	41	24	1	14	2	59%	34%	34	24	1	7	2	71%	21%
Cabinet Office#	741	7	253	481	106	63	213	99	22%	44%	385	106	63	117	99	28%	30%
Department for Business, Energy and Industrial Strategy	322	14	65	243	55	56	96	36	23%	40%	201	55	56	54	36	27%	27%
Department for Digital, Culture, Media and Sport	234	8	56	170	28	41	50	51	16%	29%	142	28	41	22	51	20%	15%
Department for Education#	678	98	99	481	260	81	88	52	54%	18%	431	260	81	38	52	60%	9%
Department for Environment, Food and Rural Affairs	252	19	38	195	50	65	78	2	26%	40%	152	50	65	35	2	33%	23%
Department for International Trade	132	0	24	108	26	35	41	6	24%	38%	86	26	35	19	6	30%	22%
Department for Transport#	708	3	105	600	414	79	85	22	69%	14%	555	414	79	40	22	75%	7%
Department for Work and Pensions	648	61	105	482	239	28	207	8	50%	43%	355	239	28	80	8	67%	23%
Department of Health and Social Care	671	39	247	385	122	66	152	45	32%	39%	293	122	66	60	45	42%	20%
Foreign, Commonwealth and Development Office#	316	1	45	270	66	50	92	62	24%	34%	215	66	50	37	62	31%	17%
HM Treasury#	309	23	75	211	40	33	113	25	19%	54%	152	40	33	54	25	26%	36%
Home Office	1,455	185	290	980	440	90	333	117	45%	34%	782	440	90	135	117	56%	17%
Ministry of Defence#	1,226	135	176	915	450	116	207	142	49%	23%	768	450	116	60	142	59%	8%
Ministry of Housing, Communities and Local Government	294	0	81	213	59	72	70	12	28%	33%	200	59	72	57	12	30%	29%
Ministry of Justice	1,223	118	169	936	304	146	456	30	32%	49%	642	304	146	162	30	47%	25%
Northern Ireland Office	51	0	4	47	16	10	20	1	34%	43%	40	16	10	13	1	40%	33%
Scotland Office	53	0	13	40	27	5	6	2	68%	15%	36	27	5	2	2	75%	6%
UK Export Finance	28	4	7	17	6	9	2	0	35%	12%	16	6	9	1	0	38%	6%
Wales Office	23	0	10	13	9	0	4	0	69%	31%	10	9	0	1	0	90%	10%

TABLE 5 continued
Initial outcomes of non-routine information requests received by monitored bodies from 1 January - 31 March 2021

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Initial outcome of request					Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals ⁶ granted in full	Percentage of resolvable requests excluding procedural refusals ⁶ withheld in full	
				Total "resolvable" requests ³	Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵			Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵			
Other bodies included in monitoring																	
Charity Commission	452	3	43	406	39	277	74	16	10%	18%	389	39	277	57	16	10%	15%
Competition and Markets Authority	36	0	1	35	15	11	9	0	43%	26%	31	15	11	5	0	48%	16%
Crown Prosecution Service	200	18	21	161	40	18	98	5	25%	61%	105	40	18	42	5	38%	40%
Debt Management Office	16	0	1	15	4	10	1	0	27%	7%	14	4	10	0	0	29%	0%
Food Standards Agency	37	3	4	30	14	8	6	2	47%	20%	26	14	8	2	2	54%	8%
Government Legal Department	62	0	6	56	25	15	16	0	45%	29%	54	25	15	14	0	46%	26%
Health and Safety Executive	1,092	19	360	713	322	60	282	49	45%	40%	706	322	60	275	49	46%	39%
HM Land Registry	106	1	12	93	64	13	16	0	69%	17%	88	64	13	11	0	73%	13%
HM Revenue and Customs#	511	21	57	433	165	44	214	10	38%	49%	354	165	44	135	10	47%	38%
National Archives	672	27	95	550	143	20	203	184	26%	37%	550	143	20	203	184	26%	37%
National Savings and Investments	24	0	4	20	13	5	2	0	65%	10%	19	13	5	1	0	68%	5%
Office for National Statistics	561	0	268	293	140	52	96	5	48%	33%	280	140	52	83	5	50%	30%
Office for Standards in Education, Children's Services and Ski	79	8	12	59	17	16	26	0	29%	44%	51	17	16	18	0	33%	35%
Office of Gas and Electricity Markets	183	2	30	151	78	52	21	0	52%	14%	150	78	52	20	0	52%	13%
Office of Rail and Road	28	2	3	23	15	4	4	0	65%	17%	22	15	4	3	0	68%	14%
Rural Payments Agency	94	33	16	45	11	13	12	9	24%	27%	45	11	13	12	9	24%	27%
Serious Fraud Office	46	0	10	36	9	10	17	0	25%	47%	35	9	10	16	0	26%	46%
Water Services Regulation Authority	30	0	4	26	19	6	0	1	73%	0%	26	19	6	0	1	73%	0%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.

2 - "Advice and assistance" would be provided to a requester when the body "reasonably requires further information in order to identify and locate the information requested". See section 1(3) of the Freedom of Information Act for further details.

3 - "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

4 - "Fully withheld" requests include those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

5 - This table counts as "resolvable" all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases.

6 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 6a
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 January 2018¹

Government body	2018				2019				2020				2021
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
TOTAL for all monitored bodies	43%	44%	42%	43%	44%	42%	40%	43%	40%	37%	40%	38%	39%
TOTAL for Departments of State only	41%	44%	42%	43%	44%	42%	39%	44%	41%	37%	39%	39%	40%
TOTAL for other monitored bodies	47%	44%	43%	44%	45%	42%	42%	40%	36%	37%	42%	35%	36%
Departments of State													
Attorney General's Office	83%	62%	30%	71%	57%	62%	34%	27%	62%	41%	54%	46%	59%
Cabinet Office#	22%	27%	25%	30%	28%	31%	24%	25%	17%	19%	23%	21%	22%
Department for Business, Energy and Industrial Strategy	37%	32%	27%	39%	33%	35%	30%	30%	41%	33%	29%	30%	23%
Department for Digital, Culture, Media and Sport	45%	32%	35%	24%	31%	17%	21%	29%	37%	25%	20%	19%	16%
Department for Education#	49%	54%	55%	57%	57%	58%	44%	67%	63%	57%	64%	56%	54%
Department for Environment, Food and Rural Affairs	43%	38%	39%	33%	41%	32%	21%	30%	27%	26%	26%	34%	26%
Department for Exiting the European Union	26%	17%	22%	37%	43%	46%	28%	24%	35%	-	-	-	-
Department for International Development	42%	48%	40%	52%	51%	44%	41%	58%	44%	51%	57%	-	-
Department for International Trade	26%	27%	23%	35%	29%	41%	28%	31%	33%	34%	17%	19%	24%
Department for Transport#	60%	59%	59%	57%	57%	59%	53%	57%	54%	52%	50%	56%	69%
Department for Work and Pensions	39%	55%	50%	54%	57%	45%	50%	51%	49%	34%	43%	45%	50%
Department of Health and Social Care	41%	38%	29%	27%	38%	37%	26%	32%	31%	19%	30%	24%	32%
Foreign and Commonwealth Office#	25%	22%	22%	18%	22%	21%	24%	23%	20%	17%	17%	-	-
Foreign, Commonwealth and Development Office#	-	-	-	-	-	-	-	-	-	-	26%	14%	24%
HM Treasury#	44%	44%	37%	35%	41%	43%	31%	34%	35%	39%	30%	31%	19%
Home Office	39%	36%	35%	44%	39%	38%	36%	38%	35%	42%	39%	46%	45%
Ministry of Defence#	48%	49%	49%	41%	43%	46%	45%	45%	49%	48%	46%	46%	49%
Ministry of Housing, Communities and Local Government	34%	37%	41%	42%	42%	38%	35%	37%	40%	26%	24%	28%	28%
Ministry of Justice	32%	36%	38%	34%	37%	37%	40%	38%	40%	35%	37%	37%	32%
Northern Ireland Office	42%	66%	30%	53%	49%	48%	28%	30%	30%	50%	53%	50%	34%
Scotland Office	69%	70%	48%	63%	53%	78%	51%	73%	71%	95%	91%	69%	68%
UK Export Finance	43%	73%	54%	50%	29%	31%	27%	14%	38%	46%	35%	35%	35%
Wales Office	75%	59%	55%	92%	90%	84%	63%	63%	84%	88%	85%	87%	69%

TABLE 6a continued
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 January 2018¹

Government body	2018				2019				2020				2021
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
Other bodies included in monitoring													
Charity Commission	25%	26%	21%	45%	34%	29%	17%	24%	18%	20%	24%	14%	10%
Competition and Markets Authority	55%	43%	28%	42%	29%	23%	39%	31%	44%	43%	40%	29%	43%
Crown Prosecution Service	47%	41%	48%	33%	34%	34%	27%	41%	43%	34%	46%	37%	25%
Debt Management Office	82%	22%	53%	36%	20%	44%	67%	50%	50%	69%	75%	50%	27%
Food Standards Agency	53%	52%	43%	51%	50%	59%	58%	70%	47%	61%	32%	27%	47%
Government Legal Department	43%	43%	39%	40%	41%	27%	46%	46%	45%	42%	43%	42%	45%
Health and Safety Executive	51%	45%	45%	42%	43%	46%	42%	45%	39%	34%	40%	45%	45%
HM Land Registry	67%	74%	81%	83%	82%	75%	63%	76%	61%	84%	63%	60%	69%
HM Revenue and Customs#	33%	30%	37%	41%	48%	36%	38%	39%	36%	34%	32%	22%	38%
National Archives	47%	52%	43%	39%	41%	44%	43%	28%	28%	32%	49%	33%	26%
National Savings and Investments	72%	81%	67%	93%	100%	57%	86%	67%	69%	27%	65%	82%	65%
Office for National Statistics	71%	74%	82%	92%	84%	67%	80%	81%	82%	65%	72%	72%	48%
Office for Standards in Education, Children's Services and Skills	22%	8%	22%	13%	15%	11%	13%	11%	19%	25%	32%	32%	29%
Office of Gas and Electricity Markets	82%	66%	64%	69%	63%	49%	57%	53%	42%	57%	64%	54%	52%
Office of Rail and Road	42%	44%	24%	34%	39%	26%	31%	29%	47%	74%	63%	60%	65%
Rural Payments Agency	68%	41%	41%	58%	45%	35%	54%	19%	33%	30%	28%	19%	24%
Serious Fraud Office	33%	31%	22%	33%	34%	55%	55%	57%	29%	25%	35%	34%	25%
Water Services Regulation Authority	83%	86%	86%	74%	75%	81%	46%	75%	58%	55%	68%	64%	73%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

TABLE 6b
Percentage of resolvable non-routine information requests received excluding procedural refusals² that were granted in full, by quarter, since 1 January 2018¹

Government body	2018				2019				2020				2021
	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar
TOTAL for all monitored bodies	54%	53%	52%	53%	53%	51%	50%	51%	48%	45%	48%	45%	46%
TOTAL for Departments of State only	55%	57%	55%	56%	56%	55%	53%	56%	52%	47%	49%	50%	50%
TOTAL for other monitored bodies	51%	48%	47%	47%	48%	45%	45%	42%	40%	40%	45%	37%	38%
Departments of State													
Attorney General's Office	86%	72%	56%	77%	59%	67%	48%	30%	64%	45%	60%	60%	71%
Cabinet Office#	29%	39%	32%	41%	37%	38%	30%	30%	20%	23%	30%	27%	28%
Department for Business, Energy and Industrial Strategy	44%	42%	36%	52%	39%	44%	44%	40%	50%	39%	39%	38%	27%
Department for Digital, Culture, Media and Sport	53%	43%	54%	39%	42%	28%	38%	41%	48%	35%	27%	26%	20%
Department for Education#	61%	65%	61%	64%	64%	67%	62%	71%	67%	62%	70%	60%	60%
Department for Environment, Food and Rural Affairs	44%	50%	49%	49%	50%	43%	28%	40%	35%	32%	30%	40%	33%
Department for Exiting the European Union	29%	32%	28%	47%	48%	52%	33%	28%	43%	-	-	-	-
Department for International Development	61%	71%	66%	75%	70%	74%	71%	81%	68%	70%	70%	-	-
Department for International Trade	30%	38%	46%	49%	38%	51%	39%	41%	43%	42%	21%	25%	30%
Department for Transport#	68%	67%	66%	65%	66%	67%	63%	65%	64%	57%	54%	61%	75%
Department for Work and Pensions	68%	67%	60%	68%	71%	60%	68%	66%	64%	41%	57%	60%	67%
Department of Health and Social Care	57%	51%	43%	44%	54%	51%	43%	47%	44%	36%	43%	33%	42%
Foreign and Commonwealth Office#	31%	27%	31%	24%	28%	28%	33%	29%	28%	25%	21%	-	-
Foreign, Commonwealth and Development Office#	-	-	-	-	-	-	-	-	-	-	39%	19%	31%
HM Treasury#	61%	59%	58%	49%	53%	53%	47%	42%	42%	47%	37%	44%	26%
Home Office	52%	49%	51%	55%	53%	51%	52%	53%	45%	54%	53%	58%	56%
Ministry of Defence#	61%	61%	60%	51%	54%	58%	55%	56%	58%	58%	57%	58%	59%
Ministry of Housing, Communities and Local Government	40%	45%	52%	46%	45%	42%	44%	45%	47%	31%	29%	32%	30%
Ministry of Justice	46%	54%	58%	55%	54%	55%	56%	59%	57%	48%	52%	51%	47%
Northern Ireland Office	64%	91%	50%	74%	69%	65%	46%	46%	33%	63%	58%	61%	40%
Scotland Office	77%	81%	64%	69%	78%	82%	67%	91%	71%	95%	91%	79%	75%
UK Export Finance	43%	79%	54%	55%	33%	31%	27%	18%	43%	57%	41%	38%	38%
Wales Office	90%	84%	89%	94%	90%	89%	79%	80%	90%	88%	85%	100%	90%

TABLE 6b continued

Percentage of resolvable non-routine information requests received excluding procedural refusals² that were granted in full, by quarter, since 1 January 2018¹

Government body	2018				2019				2020				2021
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
Other bodies included in monitoring													
Charity Commission	28%	28%	22%	48%	35%	31%	20%	24%	20%	22%	25%	14%	10%
Competition and Markets Authority	57%	45%	30%	48%	29%	23%	42%	36%	52%	43%	40%	32%	48%
Crown Prosecution Service	66%	64%	68%	52%	59%	63%	49%	58%	64%	61%	70%	56%	38%
Debt Management Office	82%	22%	53%	36%	22%	44%	67%	50%	50%	69%	82%	60%	29%
Food Standards Agency	59%	52%	53%	56%	68%	61%	61%	90%	58%	64%	37%	29%	54%
Government Legal Department	45%	43%	43%	40%	44%	29%	47%	53%	47%	42%	43%	46%	46%
Health and Safety Executive	51%	45%	46%	42%	43%	46%	43%	46%	39%	35%	40%	46%	46%
HM Land Registry	70%	76%	82%	86%	82%	80%	66%	78%	65%	84%	65%	61%	73%
HM Revenue and Customs#	43%	41%	48%	56%	59%	45%	49%	53%	48%	42%	42%	25%	47%
National Archives	47%	52%	43%	39%	41%	44%	43%	28%	28%	32%	49%	33%	26%
National Savings and Investments	72%	81%	67%	93%	100%	57%	100%	67%	69%	35%	76%	90%	68%
Office for National Statistics	71%	75%	82%	92%	86%	67%	80%	84%	82%	65%	72%	72%	50%
Office for Standards in Education, Children's Services and Skills	24%	10%	23%	15%	16%	13%	14%	13%	22%	31%	37%	36%	33%
Office of Gas and Electricity Markets	85%	67%	66%	70%	64%	50%	58%	54%	43%	58%	67%	54%	52%
Office of Rail and Road	45%	47%	25%	34%	41%	28%	33%	30%	47%	74%	63%	60%	68%
Rural Payments Agency	68%	41%	41%	58%	45%	37%	54%	21%	33%	30%	28%	19%	24%
Serious Fraud Office	37%	32%	43%	36%	41%	70%	63%	57%	30%	28%	37%	38%	26%
Water Services Regulation Authority	83%	90%	86%	77%	79%	81%	46%	75%	60%	55%	72%	64%	73%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 7

Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 January - 31 March 2021

Government body	Total "resolvable" requests ¹	Total requests where information was fully withheld	Reason for fully withholding information			
			Procedural refusals ⁵			Information is exempt / excepted ⁴
			Vexatious Fol request ²	Repeated Fol request ²	Cost of response would exceed cost limit ³	
TOTAL for all monitored bodies	9,973	3,424	72	45	1,416	1,891
TOTAL for Departments of State only	6,828	2,327	66	39	1,228	994
TOTAL for other monitored bodies	3,145	1,097	6	6	188	897
Departments of State						
Attorney General's Office	41	14	2	3	2	7
Cabinet Office#	481	213	6	6	84	117
Department for Business, Energy and Industrial Strategy	243	96	4	0	38	54
Department for Digital, Culture, Media and Sport	170	50	0	1	27	22
Department for Education#	481	88	0	0	50	38
Department for Environment, Food and Rural Affairs	195	78	12	5	26	35
Department for International Trade	108	41	0	0	22	19
Department for Transport#	600	85	6	0	39	40
Department for Work and Pensions	482	207	7	5	115	80
Department of Health and Social Care	385	152	4	1	87	60
Foreign, Commonwealth and Development Office#	270	92	3	0	52	37
HM Treasury#	211	113	4	2	53	54
Home Office	980	333	3	1	194	135
Ministry of Defence#	915	207	11	3	133	60
Ministry of Housing, Communities and Local Government	213	70	0	0	13	57
Ministry of Justice	936	456	4	12	278	162
Northern Ireland Office	47	20	0	0	7	13
Scotland Office	40	6	0	0	4	2
UK Export Finance	17	2	0	0	1	1
Wales Office	13	4	0	0	3	1

TABLE 7 continued

Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 January - 31 March 2021

Government body	Total "resolvable" requests ¹	Total requests where information was fully withheld	Reason for fully withholding information			
			Procedural refusals ⁵			Information is exempt / excepted ⁴
			Vexatious FoI request ²	Repeated FoI request ²	Cost of response would exceed cost limit ³	
Other bodies included in monitoring						
Charity Commission	406	74	0	1	16	57
Competition and Markets Authority	35	9	0	0	4	5
Crown Prosecution Service	161	98	1	0	55	42
Debt Management Office	15	1	0	1	0	0
Food Standards Agency	30	6	0	0	4	2
Government Legal Department	56	16	0	0	2	14
Health and Safety Executive	713	282	0	2	5	275
HM Land Registry	93	16	1	0	4	11
HM Revenue and Customs#	433	214	4	0	75	135
National Archives	550	203	0	0	0	203
National Savings and Investments	20	2	0	0	1	1
Office for National Statistics	293	96	0	0	13	83
Office for Standards in Education, Children's Services and Skills	59	26	0	2	6	18
Office of Gas and Electricity Markets	151	21	0	0	1	20
Office of Rail and Road	23	4	0	0	1	3
Rural Payments Agency	45	12	0	0	0	12
Serious Fraud Office	36	17	0	0	1	16
Water Services Regulation Authority	26	0	0	0	0	0

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - Where a request for information is vexatious or repeated, public authorities are not obliged to release the information being sought. See Section 14 of the FOI Act.

3 - Section 12 of the FOI Act states that public authorities are not obliged to release information where the cost of complying with the request would exceed the appropriate limit. This limit is set in secondary legislation at £600 for central government departments.

4 - In these cases, the requested information was deemed to fall in one or more of the categories of exempt information ("exemptions") listed in Part II of the FOI Act, or under one of the corresponding "exceptions to the duty to disclose environmental information" in Part 3 of the EIRs.

5 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 8
Exemptions and exceptions₁ applied by monitored bodies when withholding non-routine information requests received from 1 January - 31 March 2021

Government body	Total requests where one or more exemptions / exceptions were applied ¹	Exemptions listed in Part 2 of the FoI Act ²																							
		S.22 - Information intended for future publication	S.22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies dealing with security matters	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions	
TOTAL for all monitored bodies	3,571	349	1	48	80	34	79	9	2	248	300	69	5	1	273	96	17	135	1,629	154	39	338	268	309	
TOTAL for Departments of State only	2,040	242	0	39	79	34	78	9	2	11	156	62	0	1	264	92	15	55	819	117	31	296	94	174	
TOTAL for other monitored bodies	1,531	107	1	9	1	0	1	0	0	237	144	7	5	0	9	4	2	80	810	37	8	42	174	135	
Departments of State																									
Attorney General's Office	8	0	0	0	0	0	0	0	0	0	3	0	0	0	1	3	0	0	1	0	1	0	0	0	0
Cabinet Office#	180	26	0	4	9	0	6	4	0	0	11	0	0	0	40	3	10	4	47	4	1	44	0	1	
Department for Business, Energy and Industrial Strategy	110	16	0	1	11	0	2	0	0	1	8	0	0	0	15	2	0	0	29	4	0	28	1	31	
Department for Digital, Culture, Media and Sport	63	1	0	1	0	0	0	0	0	0	1	0	0	0	12	19	0	0	25	2	0	15	0	1	
Department for Education#	119	13	0	1	0	0	0	0	0	0	5	0	0	0	14	17	0	1	69	2	1	5	0	9	
Department for Environment, Food and Rural Affairs	100	3	0	0	0	0	3	0	0	0	4	0	0	0	5	0	0	0	20	41	0	4	0	66	
Department for International Trade	54	9	0	1	0	0	5	1	0	0	7	0	0	0	10	4	0	0	0	21	12	1	0	3	
Department for Transport#	119	18	0	1	1	0	1	0	0	4	15	1	0	0	23	6	0	0	52	4	0	19	5	5	
Department for Work and Pensions	108	9	0	0	1	0	0	0	0	8	0	0	0	0	9	4	0	0	69	8	0	3	8	1	
Department of Health and Social Care	126	28	0	1	1	0	1	0	0	1	4	0	0	0	31	3	0	2	31	3	2	45	0	0	
Foreign, Commonwealth and Development Office#	87	12	0	5	14	0	32	1	0	0	3	0	0	0	9	1	1	6	54	9	3	20	0	1	
HM Treasury#	87	8	0	0	3	0	1	1	2	0	9	0	0	0	40	3	0	0	33	6	3	14	0	6	
Home Office	225	41	0	8	19	0	12	0	0	1	38	0	0	1	14	20	2	3	104	2	2	30	0	0	
Ministry of Defence#	176	5	0	11	15	34	13	0	0	4	10	1	0	0	4	3	1	19	67	8	0	41	4	0	
Ministry of Housing, Communities and Local Government	129	10	0	1	2	0	2	0	0	0	5	0	0	0	23	0	0	7	29	3	3	7	0	46	
Ministry of Justice	308	41	0	0	0	0	0	0	0	0	19	60	0	0	5	3	0	13	173	0	2	12	76	0	
Northern Ireland Office	23	2	0	3	3	0	0	1	0	0	5	0	0	0	5	1	0	0	9	0	0	1	0	0	
Scotland Office	7	0	0	0	0	0	0	1	0	0	0	0	0	0	2	0	1	0	1	0	1	4	0	0	
UK Export Finance	10	0	0	1	0	0	0	0	0	0	1	0	0	0	1	0	0	0	6	0	0	2	0	4	
Wales Office	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	

TABLE 8 continued

Exemptions and exceptions¹ applied by monitored bodies when withholding non-routine information requests received from 1 January - 31 March 2021

Government body	Total requests where one or more exemptions / exceptions were applied ¹	Exemptions listed in Part 2 of the FoI Act ²																						
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies dealing with security matters	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
Other bodies included in monitoring																								
Charity Commission	334	2	0	0	0	0	0	0	0	46	4	0	0	2	0	0	0	286	3	2	1	0	0	
Competition and Markets Authority	16	0	0	0	0	0	0	0	0	7	0	0	0	0	0	0	0	11	0	0	2	5	0	
Crown Prosecution Service	60	0	0	0	0	0	0	0	6	3	0	0	0	0	0	1	48	0	0	2	0	0		
Debt Management Office	10	0	0	0	0	0	0	0	0	7	0	0	0	0	0	0	0	3	1	0	1	0	0	
Food Standards Agency	10	1	0	0	0	0	0	0	2	2	1	0	0	0	0	0	0	5	1	0	5	0	0	
Government Legal Department	29	2	0	2	0	0	0	0	0	6	1	0	0	1	0	0	0	18	12	2	5	0	0	
Health and Safety Executive	335	0	1	0	0	0	0	0	215	8	0	0	0	0	0	0	0	125	5	0	0	0	31	
HM Land Registry	24	0	0	0	0	0	0	0	0	5	0	0	0	0	0	0	0	23	1	1	1	0	0	
HM Revenue and Customs#	179	15	0	0	0	0	0	0	0	13	0	0	0	3	2	0	0	24	0	3	8	128	1	
National Archives	223	0	0	6	0	0	1	0	0	18	0	0	0	0	0	2	79	210	10	0	3	0	4	
National Savings and Investments	6	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	2	0	0	1	0	0	
Office for National Statistics	135	82	0	0	0	0	0	0	0	2	0	0	0	1	2	0	0	17	0	0	7	24	0	
Office for Standards in Education, Children's Services and Skills	34	1	0	0	0	0	0	0	0	12	0	5	0	0	0	0	0	18	0	0	3	0	0	
Office of Gas and Electricity Markets	72	1	0	1	1	0	0	0	0	2	0	0	0	1	0	0	0	1	1	0	1	15	75	
Office of Rail and Road	7	0	0	0	0	0	0	0	0	7	0	0	0	0	0	0	0	8	0	0	0	1	0	
Rural Payments Agency	25	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	24	
Serious Fraud Office	26	3	0	0	0	0	0	0	0	7	9	1	0	0	1	0	0	6	3	0	2	0	0	
Water Services Regulation Authority	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	0	0	0	1	0	

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - A single request can be subject to more than one exemption. Therefore, the total number of individual exemptions used may be greater than the number of requests to which exemptions were applied.

2 - "Exemptions" refers to the provisions in Part 2 of the Freedom of Information Act (and the similar "exceptions" in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.

The exemption described in section 21 of the Act ("Information accessible ... by other means") is not listed here, because requests falling under this exemption do not meet the formal definition of a "non-routine" request and therefore are not counted in these monitoring statistics.

The exemption listed at section 39 of the Freedom of Information Act ("Environmental Information") effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

TABLE 9

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 January - 31 March 2021

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
TOTAL for all monitored bodies	952	898	54	94%
TOTAL for Departments of State only	546	508	38	93%
TOTAL for other monitored bodies	406	390	16	96%
<i>Departments of State</i>				
Attorney General's Office	1	1	0	100%
Cabinet Office#	55	54	1	98%
Department for Business, Energy and Industrial Strategy	12	9	3	75%
Department for Digital, Culture, Media and Sport	11	8	3	73%
Department for Education#	49	47	2	96%
Department for Environment, Food and Rural Affairs	6	6	0	100%
Department for International Trade	6	5	1	83%
Department for Transport#	44	44	0	100%
Department for Work and Pensions	43	43	0	100%
Department of Health and Social Care	47	37	10	79%
Foreign, Commonwealth and Development Office#	4	3	1	75%
HM Treasury#	28	26	2	93%
Home Office	84	74	10	88%
Ministry of Defence#	33	31	2	94%
Ministry of Housing, Communities and Local Government	20	20	0	100%
Ministry of Justice	102	99	3	97%
Northern Ireland Office	0	0	0	-
Scotland Office	0	0	0	-
UK Export Finance	1	1	0	100%
Wales Office	0	0	0	-

TABLE 9 continued

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 January - 31 March 2021

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
<i>Other bodies included in monitoring</i>				
Charity Commission	20	18	2	90%
Competition and Markets Authority	0	0	0	-
Crown Prosecution Service	5	4	1	80%
Debt Management Office	0	0	0	-
Food Standards Agency	3	3	0	100%
Government Legal Department	25	24	1	96%
Health and Safety Executive	7	7	0	100%
HM Land Registry	54	54	0	100%
HM Revenue and Customs#	25	25	0	100%
National Archives	3	3	0	100%
National Savings and Investments	0	0	0	-
Office for National Statistics	242	231	11	95%
Office for Standards in Education, Children's Services and Skills	2	2	0	100%
Office of Gas and Electricity Markets	15	15	0	100%
Office of Rail and Road	1	1	0	100%
Rural Payments Agency	1	0	1	0%
Serious Fraud Office	0	0	0	-
Water Services Regulation Authority	3	3	0	100%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - A section 21 exemption is defined as information available by other means. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

2 - These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used