

Our ref: 102125

Highways England  
National Traffic Operations Centre  
3 Ridgeway  
Quinton Business Park  
Birmingham  
B32 1AF  
United Kingdom

7 June 2021

Dear

I am writing to confirm that we have now completed our search for the information, which you requested on 17 May 2021.

A copy of the information is below. We've answered each of your questions in turn:

1. Pothole depth, length, width.

Answer: 18in x18in x4inch deep

2. When/by whom was it reported.

Answer: It was report by a Traffic office on the morning of Friday 14 May 2021

3. Quantity/type of material used to repair.

Answer: 3x25kg tubs of Instarmac

4. Is your repair temporary or permanent?

Answer: Temporary

5. If temporary, when will repair be made permanent?

Answer: The permanent repair was carried out on the same night, May 14 2021

6. Which lane is the pothole in.

Answer: Lane one

7. Is the profile of the lane "uniform" or is it "rutted"?

Answer: Uniform

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number FOI 102125 in any future communications.

Yours sincerely

Administrator