

Latest quarterly (2, 3, 4, 5, 6, 8, 11) and annual (1, 1 (Expanded), 2, 4, 7, 9, 10, 12, 13, 14, 15, 16, 17, 18) tables

Revisions

These statistics have been revised on 28 April 2021 to correct some incorrect figures identified and to incorporate revisions already made to the csv data file but were not reflected in these tables.

12 Figures have been amended across 3 tables. Full details of the changes can be found in the "Full revisions" tab (the right most tab in this file)

These changes are also reflected in the statistical bulletin found here:

<https://www.gov.uk/government/statistics/freedom-of-information-statistics-annual-2016>

The original published versions of all affected files can be provided on request - please email foistatistics@cabinetoffice.gov.uk

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Symbols and conventions

-	Not applicable
0	Nil
#	Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin of Bulletin gives full details
*	Percentage not supplied because the number of qualifying requests is 20 or fewer (only applicable to pre 2014 publications).
(r)	Figures have been updated in the annual return from the previous quarterly values.

TABLE 1
Summary statistics, 2013 to 2016

	Departments of State	Other monitored bodies	TOTAL
Initial handling of requests			
Total number of non-routine information requests received by monitored bodies			
2013			46,806
2014	30,991	15,815	47,386
2015	31,726	15,660	45,415
2016	30,664	14,751	45,415
% change, 2015 to 2016	-3%	-6%	-4%
Proportion of requests received (excluding on-hold or lapsed¹) where response was provided within 20-day deadline²			
2013	85%	90%	86%
2014	85%	90%	87%
2015	83%	90%	85%
2016	83%	89%	85%
Proportion of requests received (excluding on-hold or lapsed¹) where response was provided "in time"³			
2013	90%	92%	91%
2014	90%	94%	91%
2015	88%	94%	90%
2016	89%	95%	91%
Proportion of "resolvable"⁴ requests granted in full			
2013	57%	51%	55%
2014	52%	47%	50%
2015	49%	45%	47%
2016	46%	46%	46%
Proportion of "resolvable"⁴ requests withheld in full⁵			
2013	29%	30%	30%
2014	33%	34%	33%
2015	36%	36%	36%
2016	38%	36%	37%
Internal Reviews			
Total number of Internal Reviews⁶ on non-routine information requests, where requested information was initially withheld			
2013	2,385	447	2,832
2014	2,145	470	2,615
2015	2,395	569	2,964
2016	2,290	510	2,800
Proportion of Internal Reviews⁶ with a known outcome where initial handling was upheld in full			
2013	75%	83%	76%
2014	78%	82%	79%
2015	79%	84%	80%
2016	77%	88%	79%
Appeals to the Information Commissioner			
Total number of appeals to the Information Commissioner's Office⁷ on non-routine information requests received			
2013	315	93	408
2014	320	75	395
2015	352	76	428
2016	386	75	461

Notes

1 - Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

2 - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

3 - Requests answered within the 20-day limit (30 days for the National Archives) or using a permitted extension. "Permitted extensions" include: requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest; requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

4 - "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance since in each of these cases it would not have been possible to resolve the request in the form it was asked.

5 - "Fully withheld" requests include those which were refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

6 - Applicants are able to ask a public authority for an "Internal Review" if they are not content with the public authority's initial decision on whether to release requested information. This process should be a fair and impartial review of the initial decision. Requesters who are still not content with the outcome of the Internal Review can make a formal appeal to the Information Commissioner if they wish (see Section 50 of the FOI Act)

7 - If an applicant is not satisfied with the outcome of a public authority's "Internal Review" of the handling of their information request, they may make a formal appeal to the Information Commissioner. If the Commissioner decides that the public authority has not complied with the FOI Act, he may issue a "decision notice" setting out the steps to be taken in order to achieve compliance.

TABLE 1
Summary statistics, 2005 to 2016

	Departments of State	Other monitored bodies	TOTAL
Initial handling of requests			
Total number of non-routine information requests received by monitored bodies			
2005	19,783	18,325	38,108
2006	17,999	15,689	33,688
2007	16,903	16,075	32,978
2008	19,175	15,775	34,950
2009	23,721	16,827	40,548
2010	27,410	16,511	43,921
2011	30,531	16,610	47,141
2012	32,828	16,636	49,464
2013	35,179	16,517	51,696
2014	30,991	15,815	46,806
2015	31,726	15,660	47,386
2016	30,664	14,751	45,415
% change, 2015 to 2016	-3%	-6%	-4%
Total number of non-routine information requests received by monitored bodies by quarter			
2005 Q1	7,767	5,836	13,603
2005 Q2	3,830	4,610	8,440
2005 Q3	3,853	4,224	8,077
2005 Q4	3,988	3,741	7,729
2006 Q1	4,934	4,464	9,398
2006 Q2	4,307	3,669	7,976
2006 Q3	4,159	4,050	8,209
2006 Q4	4,517	3,482	7,999
2007 Q1	4,838	4,806	9,644
2007 Q2	4,084	3,904	7,988
2007 Q3	3,883	3,697	7,580
2007 Q4	4,078	3,726	7,804
2008 Q1	4,526	3,903	8,429
2008 Q2	4,879	3,986	8,865
2008 Q3	4,938	3,887	8,825
2008 Q4	4,818	3,946	8,764
2009 Q1	6,019	4,275	10,294
2009 Q2	5,769	4,195	9,964
2009 Q3	6,208	4,389	10,597
2009 Q4	5,736	3,876	9,612
2010 Q1	6,857	4,342	11,199
2010 Q2	6,339	3,947	10,286
2010 Q3	7,200	4,139	11,339
2010 Q4	6,898	4,074	10,972
2011 Q1	7,783	4,345	12,128
2011 Q2	7,124	3,905	11,029
2011 Q3	7,738	4,091	11,829
2011 Q4	7,942	4,279	12,221
2012 Q1	9,452	4,664	14,116
2012 Q2	7,468	4,166	11,634
2012 Q3	7,646	3,917	11,563
2012 Q4	8,251	3,908	12,159
2013 Q1	9,312	4,400	13,712
2013 Q2	8,536	4,131	12,667
2013 Q3	9,145	4,225	13,370
2013 Q4	8,400	3,740	12,140
2014 Q1	9,099	4,486	13,585
2014 Q2	7,811	3,878	11,689
2014 Q3	7,239	3,828	11,067
2014 Q4	6,973	3,776	10,749

2015 Q1	8,715	4,169	12,884
2015 Q2	7,692	3,807	11,499
2015 Q3	8,138	3,833	11,971
2015 Q4	7,211	3,828	11,039
2016 Q1	8,725	4,070	12,795
2016 Q2	7,350	3,681	11,031
2016 Q3	6,967	3,594	10,561
2016 Q4	7,496	3,396	10,892

Proportion of requests received (excluding on-hold or lapsed¹) where response was provided within 20-day deadline²

2005	70%	85%	77%
2006	79%	90%	84%
2007	79%	90%	84%
2008	76%	89%	82%
2009	75%	91%	82%
2010	83%	91%	86%
2011	85%	93%	87%
2012	86%	92%	88%
2013	85%	90%	86%
2014	85%	90%	87%
2015	83%	90%	85%
2016	83%	89%	85%

Proportion of requests received (excluding on-hold or lapsed¹) where response was provided "in time"³

2005	81%	93%	87%
2006	89%	94%	91%
2007	89%	93%	91%
2008	84%	93%	88%
2009	81%	94%	86%
2010	88%	95%	91%
2011	90%	95%	92%
2012	91%	95%	92%
2013	90%	92%	91%
2014	90%	94%	91%
2015	88%	94%	90%
2016	89%	95%	91%

Proportion of "resolvable"⁴ requests granted in full

2005	60%	72%	66%
2006	63%	61%	62%
2007	62%	64%	63%
2008	60%	61%	60%
2009	59%	57%	58%
2010	59%	55%	57%
2011	56%	55%	56%
2012	55%	53%	54%
2013	57%	51%	55%
2014	52%	47%	50%
2015	49%	45%	47%
2016	46%	46%	46%

Proportion of "resolvable"⁴ requests withheld in full¹

2005	21%	15%	18%
2006	19%	18%	19%
2007	22%	18%	20%
2008	21%	21%	21%
2009	23%	24%	23%
2010	24%	27%	25%
2011	27%	26%	27%
2012	30%	28%	29%
2013	29%	30%	30%
2014	33%	34%	33%
2015	36%	36%	36%
2016	38%	36%	37%

Internal Reviews

Total number of Internal Reviews⁵ on non-routine information requests, where requested information was initially withheld			
2005	1,003	264	1,267
2006	838	247	1,085
2007	659	198	857
2008	712	247	959
2009	1,204	298	1,502
2010	1,349	380	1,729
2011	1,709	405	2,114
2012	2,274	450	2,724
2013	2,385	447	2,832
2014	2,145	470	2,615
2015	2,395	569	2,964
2016	2,290	510	2,800

Proportion of Internal Reviews⁶ with a known outcome where initial handling was upheld in full			
2005	77%	77%	77%
2006	78%	73%	77%
2007	74%	74%	74%
2008	75%	81%	76%
2009	76%	75%	75%
2010	77%	79%	77%
2011	76%	79%	77%
2012	73%	84%	75%
2013	75%	83%	76%
2014	78%	82%	79%
2015	79%	84%	80%
2016	77%	88%	79%

Appeals to the Information Commissioner

Total number of appeals to the Information Commissioner's Office⁷ on non-routine information requests received			
2005	103	24	127
2006	307	77	384
2007	186	36	222
2008	117	36	153
2009	160	46	206
2010	176	52	228
2011	286	64	350
2012	285	66	351
2013	315	93	408
2014	320	75	395
2015	352	76	428
2016	386	75	461

Notes

1 - Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

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TABLE 2
Number of non-routine information requests received in 2016 and 1 October - 31 December 2016 with their status at time of monitoring¹

Government body	2016 total requests received	Request status at time of monitoring ¹				Number handled under FIP ³	Q4 2016 requests received	Request status at time of monitoring ¹				Number handled under FIP ³
		Processed	"On hold" or lapsed ²	Still being processed				Processed	"On hold" or lapsed ²	Still being processed		
TOTAL for all monitored bodies	45,415	44,452	34	929	1,728	10,892	10,257	33	602	340		
TOTAL for Departments of State only	30,664	29,903	0	761	928	7,496	6,999	0	497	168		
TOTAL for other monitored bodies	14,751	14,549	34	168	800	3,396	3,258	33	105	172		
Departments of State												
Attorney General's Office	236	236	0	0	0	61	61	0	0	0		
Cabinet Office#	1,649	1,623	0	26	1	377	354	0	23	0		
Communities and Local Government	848	801	0	47	221	173	135	0	38	34		
Department for Business, Energy & Industrial Strategy	477	446	0	31	94	282	248	0	34	49		
Department for Business, Innovation and Skills	539	535	0	4	14	-	-	-	-	-		
Department for Culture, Media and Sport	555	547	0	8	2	122	114	0	8	0		
Department for Education#	2,023	2,011	0	12	16	506	495	0	11	4		
Department for Environment, Food and Rural Affairs	684	677	0	7	209	173	166	0	7	57		
Department for Exiting the European Union	172	172	0	0	0	118	117	0	1	0		
Department for International Development	403	396	0	7	24	105	98	0	7	2		
Department for International Trade	142	137	0	5	1	100	96	0	4	1		
Department for Transport#	2,375	2,365	0	10	75	587	577	0	10	18		
Department for Work and Pensions	4,285	4,241	0	44	1	1,101	1,076	0	25	1		
Department of Energy and Climate Change#	389	388	0	1	210	-	-	-	-	-		
Department of Health	1,463	1,461	0	2	0	337	335	0	2	0		
Foreign and Commonwealth Office#	1,191	1,163	0	28	6	272	251	0	21	0		
HM Treasury#	867	843	0	24	23	212	198	0	14	0		
Home Office	3,488	3,246	0	242	2	865	745	0	120	0		
Ministry of Defence#	4,251	4,165	0	86	22	975	923	0	52	1		
Ministry of Justice#	4,097	3,923	0	174	6	976	858	0	118	1		
Northern Ireland Office	170	169	0	1	0	56	55	0	1	0		
Scotland Office	151	150	0	1	0	40	40	0	0	0		
UK Export Finance	90	89	0	1	1	25	24	0	1	0		
Wales Office	119	119	0	0	0	33	33	0	0	0		

TABLE 2 continued

Number of non-routine information requests received in 2016 and 1 October - 31 December 2016 with their status at time of monitoring¹

Government body	2016 total requests received	Request status at time of monitoring ¹				Q4 2016 requests received	Request status at time of monitoring ¹			
		Processed	"On hold" or lapsed ²	Still being processed	Number handled under EIR ³		Processed	"On hold" or lapsed ²	Still being processed	Number handled under EIR ³
Other bodies included in monitoring										
Charity Commission	636	636	0	0	0	133	133	0	0	0
Competition and Markets Authority	116	116	0	0	0	21	21	0	0	0
Crown Prosecution Service	772	772	0	0	0	207	207	0	0	0
Debt Management Office	59	59	0	0	0	17	17	0	0	0
Food Standards Agency	158	154	0	4	0	53	49	0	4	0
Government Legal Department	426	426	0	0	0	89	89	0	0	0
Health and Safety Executive	4,661	4,635	0	26	203	1,082	1,056	0	26	40
HM Land Registry	440	439	1	0	0	85	85	0	0	0
HM Revenue and Customs	2,002	1,979	0	23	5	457	443	0	14	0
National Archives	2,922	2,781	33	108	2	633	544	33	56	0
National Savings and Investments	81	80	0	1	0	17	17	0	0	0
Office for National Statistics	378	377	0	1	0	99	98	0	1	0
Office for Standards in Education, Children's Services a	565	564	0	1	0	127	126	0	1	0
Office of Gas and Electricity Markets	560	558	0	2	193	148	146	0	2	55
Office of Rail and Road	151	151	0	0	1	42	42	0	0	0
Ordnance Survey	89	89	0	0	0	19	19	0	0	0
Royal Mint	40	40	0	0	0	11	11	0	0	0
Rural Payments Agency	393	391	0	2	350	79	78	0	1	73
Serious Fraud Office	156	156	0	0	0	47	47	0	0	0
Water Services Regulation Authority	146	146	0	0	46	30	30	0	0	4

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Monitoring returns were submitted to the Cabinet Office (CO) during February 2016

2 - Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

3 - The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FOI Act.

TABLE 3
Number of non-routine information requests received by monitored bodies, by quarter, since 1 January 2014

Government body	2014				2015				2016			
	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec
TOTAL for all monitored bodies	13,664	11,689	11,234	10,749	12,884	11,499	11,971	11,039	(r) 12,795	(r) 11,031	(r) 10,561	10,892
TOTAL for Departments of State only	9,178	7,811	7,406	6,973	8,715	7,692	8,138	7,211	(r) 8,725	(r) 7,350	(r) 6,967	7,496
TOTAL for other monitored bodies	4,486	3,878	3,828	3,776	4,169	3,807	3,833	3,828	4,070	3,681	3,594	3,396
Departments of State												
Attorney General's Office	57	41	53	45	62	69	49	41	59	57	57	61
Cabinet Office#	528	473	346	313	439	404	478	423	(r) 473	(r) 424	(r) 375	377
Communities and Local Government	197	171	210	202	302	209	210	212	283	200	192	173
Department for Business, Energy & Industrial Strate	-	-	-	-	-	-	-	-	-	-	195	282
Department for Business, Innovation and Skills	301	230	251	221	280	217	220	229	270	224	24	-
Department for Culture, Media and Sport	137	152	109	125	157	146	137	113	164	143	124	122
Department for Education#	518	443	370	414	554	510	484	461	552	476	489	506
Department for Environment, Food and Rural Affairs	318	214	196	189	275	174	183	153	224	126	158	173
Department for Exiting the European Union	-	-	-	-	-	-	-	-	-	-	54	118
Department for International Development	134	111	85	96	143	115	148	93	103	84	111	105
Department for International Trade	-	-	-	-	-	-	-	-	-	-	42	100
Department for Transport#	684	673	602	694	828	524	621	605	677	517	515	587
Department for Work and Pensions	1,408	1,065	1,104	1,082	1,248	1,271	1,322	988	1,181	901	1,093	1,101
Department of Energy and Climate Change#	240	153	141	158	189	155	183	165	185	170	20	-
Department of Health	469	490	451	293	443	407	383	389	470	382	274	337
Foreign and Commonwealth Office#	369	275	271	235	334	323	324	281	370	270	278	272
HM Treasury#	467	449	325	285	275	248	285	258	281	202	172	212
Home Office	872	741	736	692	906	798	899	772	905	882	836	865
Ministry of Defence#	1,022	856	781	831	1,049	920	973	909	1,226	1,085	961	975
Ministry of Justice#	1,308	1,133	1,234	992	1,036	979	1,086	988	1,149	1,105	876	976
Northern Ireland Office	60	58	40	33	65	61	58	49	50	30	34	56
Scotland Office	38	39	37	33	61	76	37	35	44	30	36	40
UK Export Finance	16	21	31	16	18	32	17	20	21	20	25	25
Wales Office	35	23	33	24	51	54	41	27	38	22	26	33

TABLE 3 continued
Number of non-routine information requests received by monitored bodies, by quarter, since 1 January 2014

Government body	2014				2015				2016			
	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec
Other bodies included in monitoring												
Charity Commission	167	156	126	162	161	162	163	151	175	161	166	133
Competition and Markets Authority	-	20	32	40	50	34	38	28	40	25	30	21
Crown Prosecution Service	220	182	173	165	173	181	166	192	(r) 195	(r) 178	192	207
Debt Management Office	14	15	17	9	18	23	20	22	17	13	12	17
Food Standards Agency	53	41	38	41	54	38	34	36	40	30	35	53
Government Legal Department	110	94	99	66	108	147	113	103	129	103	105	89
Health and Safety Executive	1,378	1,246	1,243	1,236	1,338	1,200	1,215	1,189	1,272	1,136	1,167	1,082
HM Land Registry	100	96	87	104	83	111	112	94	125	97	133	85
HM Revenue and Customs	622	565	515	592	545	474	596	575	565	526	459	457
National Archives	909	830	783	716	825	736	713	819	834	742	713	633
National Savings and Investments	38	32	41	23	36	37	8	24	18	17	24	17
Office for National Statistics	82	65	71	75	106	86	85	78	99	96	84	99
Office for Standards in Education, Children's Services and Skills	309	184	159	176	216	255	191	138	174	148	116	127
Office of Fair Trading	69	-	-	-	-	-	-	-	-	-	-	-
Office of Gas and Electricity Markets	97	90	115	106	126	103	102	100	145	146	121	148
Office of Rail and Road	46	37	41	33	52	39	40	29	37	30	42	42
Ordnance Survey	13	11	25	15	28	24	22	39	27	24	19	19
Royal Mint	15	8	6	4	5	8	5	14	13	7	9	11
Rural Payments Agency	137	126	141	116	174	91	107	133	92	109	107	79
Serious Fraud Office	22	25	28	17	35	26	29	34	33	46	30	47
Water Services Regulation Authority	85	55	88	80	36	32	74	30	40	47	30	30

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

(r) - Figures have been updated in the annual return from the previous quarterly values.

TABLE 4

Timeliness of response to non-routine information requests received by monitored bodies from 2016 and from 1 October - 31 December 2016

Government body	2016 requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²	Q4 requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)				20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
TOTAL for all monitored bodies	45,381	38,473	2,618	4,290	85%	91%	10,859	9,146	554	1,159	84%	89%
TOTAL for Departments of State only	30,664	25,425	1,738	3,501	83%	89%	7,496	6,093	407	996	81%	87%
TOTAL for other monitored bodies	14,717	13,048	880	789	89%	95%	3,363	3,053	147	163	91%	95%
Departments of State												
Attorney General's Office	236	225	3	8	95%	97%	61	59	2	0	97%	100%
Cabinet Office#	1,649	1,383	168	98	84%	94%	377	330	35	12	88%	97%
Communities and Local Government	848	567	111	170	67%	80%	173	69	7	97	40%	44%
Department for Business, Energy & Industrial Strategy	477	293	68	116	61%	76%	282	173	40	69	61%	76%
Department for Business, Innovation and Skills	539	346	45	148	64%	73%	-	-	-	-	-	-
Department for Culture, Media and Sport	555	490	33	32	88%	94%	122	111	6	5	91%	96%
Department for Education#	2,023	1,663	69	291	82%	86%	506	398	20	88	79%	83%
Department for Environment, Food and Rural Affairs	684	581	29	74	85%	89%	173	152	11	10	88%	94%
Department for Exiting the European Union	172	155	1	16	90%	91%	118	113	1	4	96%	97%
Department for International Development	403	365	32	6	91%	99%	105	95	8	2	90%	98%
Department for International Trade	142	99	22	21	70%	85%	100	73	12	15	73%	85%
Department for Transport#	2,375	2,230	81	64	94%	97%	587	536	21	30	91%	95%
Department for Work and Pensions	4,285	3,579	18	688	84%	84%	1,101	963	3	135	87%	88%
Department of Energy and Climate Change#	389	289	53	47	74%	88%	-	-	-	-	-	-
Department of Health	1,463	1,439	23	1	98%	100%	337	323	14	0	96%	100%
Foreign and Commonwealth Office#	1,191	826	266	99	69%	92%	272	196	61	15	72%	94%
HM Treasury#	867	746	54	67	86%	92%	212	190	13	9	90%	96%
Home Office	3,488	2,527	465	496	72%	86%	865	621	127	117	72%	86%
Ministry of Defence#	4,251	3,763	170	318	89%	93%	975	851	20	104	87%	89%
Ministry of Justice#	4,097	3,389	11	697	83%	83%	976	694	1	281	71%	71%
Northern Ireland Office	170	153	9	8	90%	95%	56	52	3	1	93%	98%
Scotland Office	151	116	4	31	77%	79%	40	38	1	1	95%	98%
UK Export Finance	90	85	2	3	94%	97%	25	23	1	1	92%	96%
Wales Office	119	116	1	2	97%	98%	33	33	0	0	100%	100%

TABLE 4 continued

Timeliness of response to non-routine information requests received by monitored bodies from 2016 and from 1 October - 31 December 2016

Government body	2016 requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²	Q4 requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)				20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
Other bodies included in monitoring												
Charity Commission	636	567	1	68	89%	89%	133	115	0	18	86%	86%
Competition and Markets Authority	116	112	0	4	97%	97%	21	21	0	0	100%	100%
Crown Prosecution Service	772	700	4	68	91%	91%	207	195	2	10	94%	95%
Debt Management Office	59	59	0	0	100%	100%	17	17	0	0	100%	100%
Food Standards Agency	158	145	13	0	92%	100%	53	44	9	0	83%	100%
Government Legal Department	426	418	0	8	98%	98%	89	89	0	0	100%	100%
Health and Safety Executive	4,661	4,450	35	176	95%	96%	1,082	1,027	9	46	95%	96%
HM Land Registry	439	431	1	7	98%	98%	85	85	0	0	100%	100%
HM Revenue and Customs	2,002	1,747	1	254	87%	87%	457	406	0	51	89%	89%
National Archives [^]	2,889	2,030	753	106	70%	96%	600	466	113	21	78%	97%
National Savings and Investments	81	67	1	13	83%	84%	17	16	0	1	94%	94%
Office for National Statistics	378	360	0	18	95%	95%	99	97	0	2	98%	98%
Office for Standards in Education, Children's Services &	565	549	7	9	97%	98%	127	123	1	3	97%	98%
Office of Gas and Electricity Markets	560	527	21	12	94%	98%	148	140	5	3	95%	98%
Office of Rail and Road	151	131	13	7	87%	95%	42	35	5	2	83%	95%
Ordnance Survey	89	89	0	0	100%	100%	19	19	0	0	100%	100%
Royal Mint	40	32	1	7	80%	83%	11	11	0	0	100%	100%
Rural Payments Agency	393	350	20	23	89%	94%	79	72	2	5	91%	94%
Serious Fraud Office	156	139	9	8	89%	95%	47	46	1	0	98%	100%
Water Services Regulation Authority	146	145	0	1	99%	99%	30	29	0	1	97%	97%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

2 - "Permitted extensions" include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 5
Proportion of non-routine information requests received that were answered "in time", by quarter, since 1 January 2014¹

Government body	2014				2015				2016			
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec
TOTAL for all monitored bodies	92%	91%	92%	90%	90%	90%	89%	89%	92%	91%	89%	89%
TOTAL for Departments of State only	91%	90%	90%	87%	89%	89%	87%	86%	91%	89%	86%	87%
TOTAL for other monitored bodies	94%	93%	95%	94%	92%	93%	94%	94%	93%	93%	95%	95%
Departments of State												
Attorney General's Office	98%	90%	100%	100%	100%	100%	96%	98%	97%	93%	98%	100%
Cabinet Office#	95%	90%	94%	88%	94%	90%	91%	85%	(r) 93%	(r) 91%	(r) 94%	97%
Communities and Local Government	80%	82%	72%	73%	94%	100%	100%	100%	100%	99%	57%	44%
Department for Business, Energy & Industrial Strategy	-	-	-	-	-	-	-	-	-	-	75%	76%
Department for Business, Innovation and Skills	98%	97%	96%	96%	99%	87%	87%	87%	81%	65%	54%	-
Department for Culture, Media and Sport	98%	96%	96%	93%	71%	84%	92%	100%	94%	89%	98%	96%
Department for Education#	87%	91%	91%	92%	86%	83%	91%	85%	86%	88%	86%	83%
Department for Environment, Food and Rural Affairs	99%	92%	62%	58%	79%	83%	74%	80%	87%	92%	94%	94%
Department for Exiting the European Union	-	-	-	-	-	-	-	-	-	-	72%	97%
Department for International Development	98%	98%	99%	98%	100%	99%	99%	99%	98%	98%	100%	98%
Department for International Trade	-	-	-	-	-	-	-	-	-	-	86%	85%
Department for Transport#	95%	96%	97%	96%	96%	98%	98%	96%	97%	96%	97%	95%
Department for Work and Pensions	92%	91%	90%	91%	94%	93%	84%	83%	91%	78%	78%	88%
Department of Energy and Climate Change#	98%	92%	93%	94%	93%	93%	92%	92%	92%	85%	65%	-
Department of Health	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%
Foreign and Commonwealth Office#	88%	93%	90%	90%	88%	90%	89%	87%	94%	92%	87%	94%
HM Treasury#	93%	96%	89%	93%	92%	96%	93%	90%	92%	87%	95%	96%
Home Office	87%	84%	87%	90%	86%	87%	84%	81%	87%	86%	81%	86%
Ministry of Defence#	85%	87%	88%	84%	87%	91%	91%	91%	93%	93%	93%	89%
Ministry of Justice#	89%	83%	90%	73%	76%	70%	65%	73%	85%	93%	79%	71%
Northern Ireland Office	88%	88%	95%	91%	89%	85%	98%	98%	90%	93%	100%	98%
Scotland Office	92%	95%	92%	94%	90%	86%	84%	74%	61%	77%	83%	98%
UK Export Finance	100%	90%	90%	88%	100%	84%	88%	90%	100%	95%	92%	96%
Wales Office	97%	100%	100%	100%	94%	100%	100%	96%	97%	95%	100%	100%

TABLE 5 continued

Proportion of non-routine information requests received that were answered "in time", by quarter, since 1 January 2014¹

Government body	2014				2015				2016			
	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec
Other bodies included in monitoring												
Charity Commission	98%	95%	93%	90%	92%	94%	94%	93%	93%	86%	92%	86%
Competition and Markets Authority	-	100%	97%	98%	96%	91%	89%	100%	93%	96%	100%	100%
Crown Prosecution Service	95%	97%	94%	96%	91%	94%	96%	94%	92%	(r) 87%	(r) 91%	95%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	98%	98%	100%	100%	96%	97%	100%	100%	100%	100%	100%	100%
Government Legal Department	99%	99%	98%	100%	95%	97%	100%	99%	98%	99%	100%	100%
Health and Safety Executive	91%	92%	95%	94%	93%	95%	95%	96%	96%	97%	95%	96%
HM Land Registry	100%	98%	100%	99%	100%	99%	99%	94%	98%	96%	100%	100%
HM Revenue and Customs	88%	86%	90%	87%	80%	83%	91%	91%	85%	89%	86%	89%
National Archives [^]	97%	97%	98%	98%	98%	95%	96%	96%	93%	90%	98%	97%
National Savings and Investments	95%	97%	100%	100%	94%	100%	63%	46%	44%	88%	96%	94%
Office for National Statistics	100%	100%	99%	95%	96%	97%	79%	88%	93%	95%	95%	98%
Office for Standards in Education, Children's Services & Skills Development	97%	99%	99%	97%	95%	97%	93%	100%	98%	99%	100%	98%
Office of Fair Trading	97%	-	-	-	-	-	-	-	-	-	-	-
Office of Gas and Electricity Markets	88%	91%	90%	95%	83%	75%	91%	100%	99%	98%	100%	98%
Office of Rail and Road	98%	92%	95%	100%	96%	97%	88%	97%	97%	97%	93%	95%
Ordnance Survey	100%	100%	96%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Mint	93%	100%	67%	100%	80%	88%	100%	43%	77%	43%	100%	100%
Rural Payments Agency	100%	100%	94%	99%	95%	93%	91%	90%	97%	93%	98%	94%
Serious Fraud Office	68%	72%	93%	76%	89%	92%	97%	97%	91%	93%	93%	100%
Water Services Regulation Authority	99%	100%	99%	96%	94%	100%	72%	73%	98%	100%	100%	97%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, and those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

* - Percentages were not shown if the number of qualifying requests was 20 or fewer prior to Q1 2014.

(r) - Figures have been updated in the annual return from the previous quarterly values.

1 - A request is "in time" if it was answered within the statutory response deadline, or within a permitted extension to this deadline, which include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 6

Initial outcomes of non-routine information requests received by monitored bodies from 1 October - 31 December 2016

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵		
TOTAL for all monitored bodies	10,859	725	2,104	8,030	3,536	1,065	2,827	602	44%	35%
TOTAL for Departments of State only	7,496	522	1,404	5,570	2,426	651	1,996	497	44%	36%
TOTAL for other monitored bodies	3,363	203	700	2,460	1,110	414	831	105	45%	34%
Departments of State										
Attorney General's Office	61	2	21	38	25	6	7	0	66%	18%
Cabinet Office#	377	21	149	207	63	13	108	23	30%	52%
Communities and Local Government	173	3	33	137	42	15	42	38	31%	31%
Department for Business, Energy & Industrial Strategy	282	7	59	216	57	33	92	34	26%	43%
Department for Business, Innovation and Skills	-	-	-	-	-	-	-	-	-	-
Department for Culture, Media and Sport	122	4	40	78	29	15	26	8	37%	33%
Department for Education#	506	40	104	362	232	53	66	11	64%	18%
Department for Environment, Food and Rural Affairs	173	21	50	102	25	31	39	7	25%	38%
Department for Exiting the European Union	118	3	42	73	13	25	34	1	18%	47%
Department for International Development	105	2	11	92	52	13	20	7	57%	22%
Department for International Trade	100	5	19	76	20	20	32	4	26%	42%
Department for Transport#	587	0	106	481	326	39	106	10	68%	22%
Department for Work and Pensions	1,101	123	54	924	508	52	339	25	55%	37%
Department of Energy and Climate Change#	-	-	-	-	-	-	-	-	-	-
Department of Health	337	9	117	211	92	40	77	2	44%	36%
Foreign and Commonwealth Office#	272	7	49	216	63	54	78	21	29%	36%
HM Treasury#	212	22	57	133	37	25	57	14	28%	43%
Home Office	865	102	152	611	171	46	274	120	28%	45%
Ministry of Defence#	975	78	183	714	396	83	183	52	55%	26%
Ministry of Justice#	976	73	120	783	196	79	390	118	25%	50%
Northern Ireland Office	56	0	13	43	25	2	15	1	58%	35%
Scotland Office	40	0	13	27	18	4	5	0	67%	19%
UK Export Finance	25	0	6	19	9	3	6	1	47%	32%
Wales Office	33	0	6	27	27	0	0	0	100%	0%

TABLE 6 continued

Initial outcomes of non-routine information requests received by monitored bodies from 1 October - 31 December 2016

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵		
Other bodies included in monitoring										
Charity Commission	133	6	19	108	38	31	39	0	35%	36%
Competition and Markets Authority	21	0	4	17	9	2	6	0	53%	35%
Crown Prosecution Service	207	3	16	188	92	25	71	0	49%	38%
Debt Management Office	17	0	0	17	10	4	3	0	59%	18%
Food Standards Agency	53	0	14	39	19	6	10	4	49%	26%
Government Legal Department	89	0	8	81	15	16	50	0	19%	62%
Health and Safety Executive	1,082	7	400	675	316	176	157	26	47%	23%
HM Land Registry	85	4	15	66	57	2	7	0	86%	11%
HM Revenue and Customs	457	46	66	345	110	18	203	14	32%	59%
National Archives	600	61	47	492	232	47	157	56	47%	32%
National Savings and Investments	17	0	3	14	11	0	3	0	79%	21%
Office for National Statistics	99	6	37	56	46	1	8	1	82%	14%
Office for Standards in Education, Children's Services and S	127	19	11	97	18	21	57	1	19%	59%
Office of Gas and Electricity Markets	148	15	28	105	67	16	20	2	64%	19%
Office of Rail and Road	42	3	6	33	12	18	3	0	36%	9%
Ordnance Survey	19	1	6	12	7	1	4	0	58%	33%
Royal Mint	11	0	0	11	7	2	2	0	64%	18%
Rural Payments Agency	79	29	7	43	18	10	14	1	42%	33%
Serious Fraud Office	47	3	4	40	14	11	15	0	35%	38%
Water Services Regulation Authority	30	0	9	21	12	7	2	0	57%	10%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.

2 - "Advice and assistance" would be provided to a requester when the body "reasonably requires further information in order to identify and locate the information requested". See section 1(3) of the Freedom of Information Act for further details.

3 - "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

4 - "Fully withheld" requests include those which were refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

5 - This table counts as "resolvable" all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases.

It should also be noted that requests where a response has not yet been provided are more likely to involve considerations which are complex and finely balanced. As a result, it cannot be assumed that these requests will be granted and refused in the same proportions as "resolvable" requests in general.

TABLE 7
Initial outcomes of non-routine information requests received by monitored bodies during 2016

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵		
TOTAL for all monitored bodies	45,381	3,372	8,672	33,337	15,280	4,686	12,442	929	46%	37%
TOTAL for Departments of State only	30,664	2,322	5,650	22,692	10,377	2,903	8,651	761	46%	38%
TOTAL for other monitored bodies	14,717	1,050	3,022	10,645	4,903	1,783	3,791	168	46%	36%
Departments of State										
Attorney General's Office	236	9	108	119	67	11	41	0	56%	34%
Cabinet Office#	1,649	98	564	987	249	96	616	26	25%	62%
Communities and Local Government	848	25	184	639	262	117	213	47	41%	33%
Department for Business, Energy & Industrial Strategy	477	21	107	349	100	71	147	31	29%	42%
Department for Business, Innovation and Skills	539	35	100	404	120	88	192	4	30%	48%
Department for Culture, Media and Sport	555	30	166	359	142	67	142	8	40%	40%
Department for Education#	2,023	232	301	1,490	952	232	294	12	64%	20%
Department for Environment, Food and Rural Affairs	684	106	181	397	117	116	157	7	29%	40%
Department for Exiting the European Union	172	6	58	108	37	21	50	0	34%	46%
Department for International Development	403	4	43	356	194	35	120	7	54%	34%
Department for International Trade	142	7	29	106	29	31	41	5	27%	39%
Department for Transport#	2,375	0	431	1,944	1,272	204	458	10	65%	24%
Department for Work and Pensions	4,285	472	276	3,537	2,124	133	1,236	44	60%	35%
Department of Energy and Climate Change#	389	21	50	318	91	88	138	1	29%	43%
Department of Health	1,463	41	442	980	379	130	469	2	39%	48%
Foreign and Commonwealth Office#	1,191	53	220	918	197	322	371	28	21%	40%
HM Treasury#	867	84	283	500	141	89	246	24	28%	49%
Home Office	3,488	435	613	2,440	876	308	1,014	242	36%	42%
Ministry of Defence#	4,251	337	810	3,104	1,787	414	817	86	58%	26%
Ministry of Justice#	4,097	303	545	3,249	973	304	1,798	174	30%	55%
Northern Ireland Office	170	0	44	126	68	4	53	1	54%	42%
Scotland Office	151	1	50	100	75	6	18	1	75%	18%
UK Export Finance	90	1	9	80	55	12	12	1	69%	15%
Wales Office	119	1	36	82	70	4	8	0	85%	10%

TABLE 7 continued
Initial outcomes of non-routine information requests received by monitored bodies during 2016

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵		
Other bodies included in monitoring										
Charity Commission	636	28	122	486	191	142	153	0	39%	31%
Competition and Markets Authority	116	5	16	95	43	17	35	0	45%	37%
Crown Prosecution Service	772	55	92	625	294	58	273	0	47%	44%
Debt Management Office	59	0	14	45	25	11	9	0	56%	20%
Food Standards Agency	158	3	40	115	58	27	26	4	50%	23%
Government Legal Department	426	4	71	351	76	68	207	0	22%	59%
Health and Safety Executive	4,661	33	1,693	2,935	1,405	754	750	26	48%	26%
HM Land Registry	439	24	61	354	292	34	28	0	82%	8%
HM Revenue and Customs	2,002	227	214	1,561	480	83	975	23	31%	62%
National Archives	2,889	324	246	2,319	1,087	292	832	108	47%	36%
National Savings and Investments	81	0	10	71	60	3	7	1	85%	10%
Office for National Statistics	378	19	125	234	206	5	22	1	88%	9%
Office for Standards in Education, Children's Services and S	565	87	68	410	87	80	242	1	21%	59%
Office of Gas and Electricity Markets	560	55	98	407	293	42	70	2	72%	17%
Office of Rail and Road	151	19	24	108	39	48	21	0	36%	19%
Ordnance Survey	89	11	15	63	31	18	14	0	49%	22%
Royal Mint	40	0	1	39	28	7	4	0	72%	10%
Rural Payments Agency	393	143	53	197	89	44	62	2	45%	31%
Serious Fraud Office	156	13	12	131	55	19	57	0	42%	44%
Water Services Regulation Authority	146	0	47	99	64	31	4	0	65%	4%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.

2 - "Advice and Assistance" would be provided to a requester when the government body "reasonably requires further information in order to identify and locate the information requested". See section 1(3) of the Freedom of Information Act for further details.

3 - "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

4 - "Fully withheld" requests include those which were refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

5 - This table counts as "resolvable" all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases. It should also be noted that requests where a response has not yet been provided are more likely to involve considerations which are complex and finely balanced. As a result, it cannot be assumed that these requests will be granted and refused in the same proportions as "resolvable" requests in general.

TABLE 8
Proportion of resolvable non-routine information requests received that were granted in full, by quarter, since 1 January 2014 ¹

Government body	2014				2015				2016			
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec
TOTAL for all monitored bodies	51%	50%	49%	47%	48%	46%	45%	45%	44%	44%	44%	44%
TOTAL for Departments of State only	53%	51%	49%	49%	49%	48%	46%	46%	44%	45%	43%	44%
TOTAL for other monitored bodies	46%	49%	47%	45%	46%	41%	44%	44%	44%	44%	46%	45%
Departments of State												
Attorney General's Office	73%	50%	29%	7%	21%	68%	31%	36%	39%	42%	66%	66%
Cabinet Office#	21%	22%	29%	16%	24%	17%	21%	24%	(r) 15%	28%	(r) 25%	30%
Communities and Local Government	65%	58%	53%	48%	56%	57%	47%	59%	40%	48%	27%	31%
Department for Business, Energy & Industrial Strategy	-	-	-	-	-	-	-	-	-	-	31%	26%
Department for Business, Innovation and Skills	34%	31%	31%	29%	32%	32%	28%	22%	24%	24%	27%	-
Department for Culture, Media and Sport	58%	60%	71%	47%	51%	52%	55%	46%	34%	40%	57%	37%
Department for Education#	53%	59%	68%	66%	64%	57%	59%	64%	64%	63%	60%	64%
Department for Environment, Food and Rural Affairs	72%	68%	48%	34%	41%	46%	33%	39%	24%	31%	45%	25%
Department for Exiting the European Union	-	-	-	-	-	-	-	-	-	-	42%	18%
Department for International Development	62%	60%	60%	56%	52%	49%	57%	50%	58%	52%	49%	57%
Department for International Trade	-	-	-	-	-	-	-	-	-	-	30%	26%
Department for Transport#	76%	77%	77%	77%	77%	68%	69%	68%	63%	64%	61%	68%
Department for Work and Pensions	69%	65%	65%	63%	64%	62%	58%	62%	61%	60%	53%	55%
Department of Energy and Climate Change#	48%	44%	38%	24%	35%	36%	38%	34%	31%	18%	32%	-
Department of Health	58%	42%	19%	37%	53%	52%	56%	32%	43%	31%	37%	44%
Foreign and Commonwealth Office#	26%	31%	27%	30%	27%	26%	22%	20%	15%	20%	24%	29%
HM Treasury#	36%	54%	43%	42%	30%	24%	23%	28%	23%	31%	28%	28%
Home Office	42%	37%	38%	38%	34%	35%	31%	34%	37%	33%	33%	28%
Ministry of Defence#	62%	52%	52%	52%	50%	53%	55%	54%	52%	60%	58%	55%
Ministry of Justice#	34%	36%	38%	34%	29%	32%	33%	32%	30%	32%	24%	25%
Northern Ireland Office	43%	40%	56%	50%	74%	85%	58%	55%	59%	50%	45%	58%
Scotland Office	76%	74%	88%	94%	82%	62%	55%	80%	76%	88%	67%	67%
UK Export Finance	81%	50%	60%	38%	69%	62%	35%	89%	79%	67%	72%	47%
Wales Office	81%	57%	50%	100%	86%	95%	83%	81%	81%	77%	73%	100%

TABLE 8 continued

Proportion of resolvable non-routine information requests received that were granted in full, by quarter, since 1 January 2014 ¹

Government body	2014				2015				2016			
	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec
Other bodies included in monitoring												
Charity Commission	48%	45%	47%	50%	39%	40%	40%	43%	40%	40%	40%	35%
Competition and Markets Authority	-	19%	48%	48%	61%	50%	59%	57%	40%	47%	45%	53%
Crown Prosecution Service	35%	36%	34%	38%	38%	29%	30%	29%	(r) 39%	(r) 46%	(r) 55%	49%
Debt Management Office	78%	69%	50%	63%	44%	50%	45%	56%	33%	44%	80%	59%
Food Standards Agency	49%	67%	68%	55%	57%	70%	53%	64%	46%	52%	54%	49%
Government Legal Department	49%	50%	48%	41%	36%	27%	20%	15%	17%	26%	27%	19%
Health and Safety Executive	44%	53%	52%	52%	47%	41%	45%	45%	47%	44%	50%	47%
HM Land Registry	88%	67%	75%	91%	94%	85%	83%	88%	86%	76%	81%	86%
HM Revenue and Customs	34%	27%	31%	18%	31%	32%	26%	25%	28%	27%	26%	32%
National Archives	50%	59%	45%	51%	45%	44%	45%	52%	45%	44%	45%	47%
National Savings and Investments	100%	83%	90%	75%	87%	61%	63%	42%	56%	85%	74%	79%
Office for National Statistics	78%	84%	82%	83%	80%	79%	82%	86%	86%	89%	92%	82%
Office for Standards in Education, Children's Services and Sk	19%	22%	30%	20%	27%	17%	33%	25%	23%	20%	22%	19%
Office of Fair Trading	67%	-	-	-	-	-	-	-	-	-	-	-
Office of Gas and Electricity Markets	72%	59%	43%	49%	54%	51%	77%	62%	74%	79%	67%	64%
Office of Rail and Road	41%	35%	48%	50%	57%	30%	41%	50%	39%	30%	38%	36%
Ordnance Survey	67%	60%	78%	50%	81%	53%	33%	44%	50%	42%	50%	58%
Royal Mint	46%	14%	17%	75%	60%	29%	60%	100%	92%	71%	50%	64%
Rural Payments Agency	59%	68%	51%	46%	47%	70%	51%	45%	52%	49%	40%	42%
Serious Fraud Office	37%	44%	36%	43%	70%	43%	50%	46%	46%	46%	44%	35%
Water Services Regulation Authority	89%	68%	86%	48%	69%	69%	99%	64%	86%	63%	59%	57%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

* - Percentages were not shown if the number of qualifying requests was 20 or fewer prior to Q1 2014.

(r) - Figures have been updated in the annual return from the previous quarterly values.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

TABLE 9
Statutory reasons given by monitored bodies for fully withholding non-routine information requested during 2016

Government body	Total "resolvable" requests ¹	Total requests where information was fully withheld	Reason for fully withholding information			
			Vexatious Fol request ²	Repeated Fol request ²	Cost of response would exceed cost limit ³	Information is exempt / excepted ⁴
TOTAL for all monitored bodies	33,337	12,442	222	122	4,926	7,172
TOTAL for Departments of State only	22,692	8,651	185	90	4,252	4,124
TOTAL for other monitored bodies	10,645	3,791	37	32	674	3,048
Departments of State						
Attorney General's Office	119	41	5	0	11	25
Cabinet Office#	987	616	10	5	272	329
Communities and Local Government	639	213	11	1	65	136
Department for Business, Energy & Industrial Strategy	349	147	0	2	87	58
Department for Business, Innovation and Skills	404	192	7	8	118	59
Department for Culture, Media and Sport	359	142	5	0	67	70
Department for Education#	1,490	294	10	0	145	139
Department for Environment, Food and Rural Affairs	397	157	3	0	56	98
Department for Exiting the European Union	108	50	1	0	14	35
Department for International Development	356	120	1	0	84	35
Department for International Trade	106	41	0	0	23	18
Department for Transport#	1,944	458	11	4	133	310
Department for Work and Pensions	3,537	1,236	7	23	513	693
Department of Energy and Climate Change#	318	138	0	1	64	73
Department of Health	980	469	7	1	305	156
Foreign and Commonwealth Office#	918	371	23	3	156	189
HM Treasury#	500	246	6	1	130	109
Home Office	2,440	1,014	16	21	482	495
Ministry of Defence#	3,104	817	28	9	522	258
Ministry of Justice#	3,249	1,798	34	11	970	783
Northern Ireland Office	126	53	0	0	23	30
Scotland Office	100	18	0	0	5	13
UK Export Finance	80	12	0	0	4	8
Wales Office	82	8	0	0	3	5

TABLE 9 continued

Statutory reasons given by monitored bodies for fully withholding non-routine information requested during 2016

Government body	Total "resolvable" requests ¹	Total requests where information was fully withheld	Reason for fully withholding information			
			Vexatious FoI request ²	Repeated FoI request ²	Cost of response would exceed cost limit ³	Information is exempt / excepted ⁴
Other bodies included in monitoring						
Charity Commission	486	153	1	1	16	135
Competition and Markets Authority	95	35	0	0	9	26
Crown Prosecution Service	625	273	0	10	151	112
Debt Management Office	45	9	1	0	7	1
Food Standards Agency	115	26	0	0	15	11
Government Legal Department	351	207	0	1	8	198
Health and Safety Executive	2,935	750	12	1	10	727
HM Land Registry	354	28	2	2	2	22
HM Revenue and Customs	1,561	975	12	14	359	590
National Archives	2,319	832	2	0	4	826
National Savings and Investments	71	7	0	0	5	2
Office for National Statistics	234	22	0	0	5	17
Office for Standards in Education, Children's Services and Skills	410	242	2	2	21	217
Office of Gas and Electricity Markets	407	70	0	0	19	51
Office of Rail and Road	108	21	1	0	10	10
Ordnance Survey	63	14	0	0	8	6
Royal Mint	39	4	2	0	0	2
Rural Payments Agency	197	62	1	1	1	59
Serious Fraud Office	131	57	1	0	24	32
Water Services Regulation Authority	99	4	0	0	0	4

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - Where a request for information is vexatious or repeated, public authorities are not obliged to release the information being sought. See Section 14 of the FOI Act.

3 - Section 12 of the FOI Act states that public authorities are not obliged to release information where the cost of complying with the request would exceed the appropriate limit. This limit is set in secondary legislation at £600 for central government departments.

4 - In these cases, the requested information was deemed to fall in one or more of the categories of exempt information ("exemptions") listed in Part II of the FOI Act, or under one of the corresponding "exceptions to the duty to disclose environmental information" in Part 3 of the EIRs.

TABLE 10
Exemptions (FOI) and exceptions (EIRs) applied by monitored bodies when withholding non-routine information requested during 2016

Government body	Total requests where one or more exemptions / exceptions were applied'	Exemptions listed in Part 2 of the FOI Act ²																						
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to bodies dealing with security matters	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
TOTAL for all monitored bodies	11,858	1,013	2	402	423	162	585	10	14	636	1,269	431	47	1	682	504	102	407	5,350	628	196	891	830	997
TOTAL for Departments of State only	7,027	883	1	326	417	154	436	10	13	51	676	386	3	1	659	479	71	106	2,864	276	152	753	223	658
TOTAL for other monitored bodies	4,831	130	1	76	6	8	149	0	1	585	593	45	44	0	23	25	31	301	2,486	352	44	138	607	339
Departments of State																								
Attorney General's Office	36	2	0	4	8	0	0	0	0	2	14	3	0	0	6	0	0	0	3	1	7	0	0	0
Cabinet Office#	425	86	0	62	54	11	42	4	2	0	28	3	2	0	79	15	37	3	65	31	11	82	0	1
Communities and Local Government	253	18	0	1	1	0	1	0	0	0	18	0	0	0	31	12	0	0	30	3	1	13	3	171
Department for Business, Energy & Industrial Strategy	129	22	0	0	8	0	2	0	0	0	11	0	0	0	19	1	0	0	46	10	3	33	1	85
Department for Business, Innovation and Skills	147	33	0	2	8	0	6	0	0	6	10	0	0	0	23	15	3	0	62	12	6	31	2	6
Department for Culture, Media and Sport	137	23	0	2	0	0	4	0	0	0	5	0	0	0	36	20	1	0	41	7	4	6	0	2
Department for Education#	371	70	0	3	0	0	0	0	0	1	24	1	0	0	30	104	0	4	184	22	6	58	0	14
Department for Environment, Food and Rural Affairs	214	6	0	1	1	0	0	0	0	0	14	1	0	0	5	1	0	13	36	1	4	16	1	132
Department for Exiting the European Union	56	28	0	0	0	0	6	0	3	0	0	3	0	0	7	1	0	0	11	0	4	2	0	0
Department for International Development	70	14	0	3	1	0	20	0	0	0	14	0	0	0	2	0	1	1	27	3	0	18	0	20
Department for International Trade	49	8	0	1	2	0	4	0	0	0	1	0	0	0	4	3	0	1	12	11	2	16	0	0
Department for Transport#	514	48	0	2	15	1	3	0	0	7	65	0	0	0	23	116	0	0	102	69	44	75	25	49
Department for Work and Pensions	826	35	0	1	14	0	4	0	0	16	21	1	0	0	25	5	0	2	658	9	2	60	12	0
Department of Energy and Climate Change#	161	10	0	1	9	0	5	0	0	1	13	0	0	0	11	2	0	1	53	4	2	43	2	143
Department of Health	286	41	1	1	13	0	0	0	0	0	19	3	1	0	113	5	0	1	92	10	5	23	1	0
Foreign and Commonwealth Office#	511	30	0	93	61	3	207	3	2	2	40	0	0	0	54	16	15	20	236	44	24	68	0	7
HM Treasury#	198	40	0	3	4	0	8	0	2	0	19	0	0	0	61	10	1	1	58	1	8	19	3	19
Home Office	803	93	0	87	128	0	63	0	1	1	220	3	0	0	56	126	7	22	231	8	7	66	4	3
Ministry of Defence#	672	43	0	51	71	138	54	1	3	15	49	3	0	1	27	21	4	27	343	12	6	76	15	6
Ministry of Justice#	1,087	220	0	4	5	0	4	0	0	0	71	365	0	0	31	4	2	9	556	13	6	39	153	0
Northern Ireland Office	34	6	0	3	13	0	1	0	0	0	12	0	0	0	3	2	0	1	3	1	0	0	0	0
Scotland Office	19	2	0	0	0	1	1	2	0	0	2	0	0	0	7	0	0	0	4	1	0	1	1	0
UK Export Finance	20	0	0	0	1	0	0	0	0	0	6	0	0	0	1	0	0	0	5	3	0	6	0	0
Wales Office	9	5	0	1	0	0	1	0	0	0	0	0	0	0	5	0	0	0	6	0	0	2	0	0

TABLE 10 continued
Exemptions (FOI) and exceptions (EIRs) applied by monitored bodies when withholding non-routine information requested during 2016

Government body	Total requests where one or more exemptions / exceptions were applied ¹	Exemptions listed in Part 2 of the FoI Act ²																						
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to bodies dealing with security matters	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
Other bodies included in monitoring																								
Charity Commission	277	3	0	0	0	0	0	0	0	1	120	16	0	0	0	0	0	0	159	57	11	3	0	0
Competition and Markets Authority	43	1	0	0	0	0	0	0	0	1	10	7	0	0	1	0	0	1	7	0	1	1	27	0
Crown Prosecution Service	170	21	0	1	1	0	0	0	0	25	16	3	0	0	0	3	0	4	103	3	6	4	1	0
Debt Management Office	12	0	0	0	0	0	0	0	1	0	8	0	0	0	0	0	0	0	8	1	0	1	0	0
Food Standards Agency	38	5	0	0	0	0	0	0	0	4	13	0	0	0	2	0	0	6	16	1	1	8	0	0
Government Legal Department	266	6	0	0	0	0	0	0	0	0	72	1	0	0	0	1	0	0	153	91	9	30	0	0
Health and Safety Executive	1,481	2	0	5	0	0	0	0	0	521	93	10	0	0	0	1	0	3	731	95	5	24	2	168
HM Land Registry	56	2	0	0	1	0	0	0	0	0	8	0	0	0	2	1	0	0	37	2	0	5	0	0
HM Revenue and Customs	673	31	0	3	0	0	1	0	0	0	27	1	0	0	12	5	1	0	59	0	2	25	518	6
National Archives	1,118	4	0	66	3	1	145	0	0	0	52	3	0	0	0	5	29	275	970	68	0	2	13	0
National Savings and Investments	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	0	0	1	0	0
Office for National Statistics	22	3	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	4	0	0	1	14	0
Office for Standards in Education, Children's Services and Skills	297	36	0	0	0	7	0	0	0	0	120	1	44	0	1	4	0	11	135	24	0	6	3	0
Office of Gas and Electricity Markets	93	2	1	0	0	0	0	0	0	0	6	0	0	0	4	0	0	0	12	1	4	2	21	40
Office of Rail and Road	58	3	0	0	0	0	0	0	0	16	11	0	0	0	1	0	0	1	43	1	0	1	3	5
Ordnance Survey	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	19	3	2	5	0	0
Royal Mint	9	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0	1	0	8	0	0
Rural Payments Agency	103	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	2	0	119
Serious Fraud Office	51	1	0	1	1	0	3	0	0	17	33	3	0	0	0	4	0	0	15	0	2	3	2	0
Water Services Regulation Authority	35	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	10	4	1	6	3	1	

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - A single request can be subject to more than one exemption. Therefore, the total number of individual exemptions used may be greater than the number of requests to which exemptions were applied.

2 - "Exemptions" refers to the provisions in Part 2 of the Freedom of Information Act (and the similar "exceptions" in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.

The exemption described in section 21 of the Act ("Information accessible ... by other means") is not listed here, because requests falling under this exemption do not meet the formal definition of a "non-routine" request and therefore are not counted in these monitoring statistics.

The exemption listed at section 39 of the Freedom of Information Act ("Environmental Information") effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

TABLE 11

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 October - 31 December 2016

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
TOTAL for all monitored bodies	584	538	46	92%
TOTAL for Departments of State only	467	423	44	91%
TOTAL for other monitored bodies	117	115	2	98%
Departments of State				
Attorney General's Office	2	2	0	100%
Cabinet Office#	44	36	8	82%
Communities and Local Government	5	2	3	40%
Department for Business, Energy & Industrial Strategy	4	2	2	50%
Department for Business, Innovation and Skills	-	-	-	-
Department for Culture, Media and Sport	8	8	0	100%
Department for Education#	49	48	1	98%
Department for Environment, Food and Rural Affairs	20	19	1	95%
Department for Exiting the European Union	0	0	0	-
Department for International Development	2	2	0	100%
Department for International Trade	2	2	0	100%
Department for Transport#	37	37	0	100%
Department for Work and Pensions	3	3	0	100%
Department of Energy and Climate Change#	-	-	-	-
Department of Health	59	59	0	100%
Foreign and Commonwealth Office#	7	3	4	43%
HM Treasury#	8	8	0	100%
Home Office	52	45	7	87%
Ministry of Defence#	46	42	4	91%
Ministry of Justice#	110	96	14	87%
Northern Ireland Office	1	1	0	100%
Scotland Office	0	0	0	-
UK Export Finance	0	0	0	-
Wales Office	8	8	0	100%

TABLE 11 Continued

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 October - 31 December 2016

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
Other bodies included in monitoring				
Charity Commission	8	8	0	100%
Competition and Markets Authority	0	0	0	-
Crown Prosecution Service	0	0	0	-
Debt Management Office	0	0	0	-
Food Standards Agency	0	0	0	-
Government Legal Department	21	21	0	100%
Health and Safety Executive	3	3	0	100%
HM Land Registry	28	28	0	100%
HM Revenue and Customs	26	24	2	92%
National Archives	2	2	0	100%
National Savings and Investments	0	0	0	-
Office for National Statistics	11	11	0	100%
Office for Standards in Education, Children's Services and Skill	11	11	0	100%
Office of Gas and Electricity Markets	0	0	0	-
Office of Rail and Road	2	2	0	100%
Ordnance Survey	1	1	0	100%
Royal Mint	0	0	0	-
Rural Payments Agency	2	2	0	100%
Serious Fraud Office	2	2	0	100%
Water Services Regulation Authority	0	0	0	-

Notes

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin of Bulletin gives full details.

1 - A section 21 exemption is defined as information available by other means. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required

2 - These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used

TABLE 12
Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received in 2016

Government body	Number of requests where a Section 21 exemption was applied ²	Exemption status		Percentage of requests fully exempted where S21 was applied ³	Timeliness of response		Percentage of requests meeting 20-day deadline
		Partly Exempted	Fully Exempted		20-day deadline met	Late response (i.e. 20-day deadline missed)	
TOTAL for all monitored bodies	2269	420	1838	81%	2,095	174	92%
TOTAL for Departments of State only	1839	328	1511	82%	1,678	161	91%
TOTAL for other monitored bodies	430	92	327	78%	417	13	97%
Departments of State							
Attorney General's Office	18	7	11	61%	18	0	100%
Cabinet Office#	183	32	151	83%	159	24	87%
Communities and Local Government	13	7	6	46%	10	3	77%
Department for Business, Energy & Industrial Strategy	14	4	10	71%	10	4	71%
Department for Business, Innovation and Skills	16	6	10	63%	9	7	56%
Department for Culture, Media and Sport	38	19	19	50%	37	1	97%
Department for Education#	161	0	161	100%	151	10	94%
Department for Environment, Food and Rural Affairs	41	24	17	41%	37	4	90%
Department for Exiting the European Union	3	0	3	100%	2	1	67%
Department for International Development	8	0	8	100%	8	0	100%
Department for Transport#	165	15	150	91%	163	2	99%
Department for Work and Pensions	18	0	18	100%	15	3	83%
Department of Energy and Climate Change#	14	4	10	71%	13	1	93%
Department of Health	193	46	147	76%	193	0	100%
Department for International Trade	4	1	3	75%	2	2	50%
Foreign and Commonwealth Office#	31	7	24	77%	25	6	81%
HM Treasury#	88	0	88	100%	81	7	92%
Home Office	243	0	243	100%	203	40	84%
Ministry of Defence#	217	76	141	65%	208	9	96%
Ministry of Justice#	347	77	270	78%	310	37	89%
Northern Ireland Office	6	0	6	100%	6	0	100%
Scotland Office	3	0	3	100%	3	0	100%
UK Export Finance	0	0	0	-	0	0	-
Wales Office	15	3	12	80%	15	0	100%

TABLE 12 Continued
Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received in 2016

Government body	Number of requests where a Section 21 exemption was applied ²			Percentage of requests fully exempted where S21 was applied ³	Timeliness of response		Percentage of requests meeting 20-day deadline
		Partly Exempted	Fully Exempted		20-day deadline met	Late response (i.e. 20-day deadline missed)	
Other bodies included in monitoring							
Charity Commission	19	9	10	53%	18	1	95%
Competition and Markets Authority	0	0	0	-	0	0	-
Crown Prosecution Service	6	0	6	100%	5	1	83%
Debt Management Office	0	0	0	-	0	0	-
Food Standards Agency	0	0	0	-	0	0	-
Government Legal Department	92	21	71	77%	92	0	100%
Health and Safety Executive ⁴	11	-	-	-	11	0	100%
HM Land Registry	94	22	72	77%	94	0	100%
HM Revenue and Customs	80	0	80	100%	75	5	94%
National Archives	7	3	4	57%	7	0	100%
National Savings and Investments	0	0	0	-	0	0	-
Office for National Statistics	59	21	38	64%	57	2	97%
Office for Standards in Education, Children's Services and Skill	38	3	35	92%	38	0	100%
Office of Gas and Electricity Markets	0	0	0	-	0	0	-
Office of Rail and Road	4	0	4	100%	3	1	75%
Ordnance Survey	5	3	2	40%	5	0	100%
Royal Mint	2	2	0	0%	0	2	0%
Rural Payments Agency	4	2	2	50%	3	1	75%
Serious Fraud Office	2	2	0	0%	2	0	100%
Water Services Regulation Authority	7	4	3	43%	7	0	100%

Notes

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin of Bulletin gives full details.

1 - A section 21 exemption is defined as information available by other means. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

2 - These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used

3 - As a proportion of section 21 requests on which fully/partial exemption data was available, where a section 21 exemption was applied.

4 - These departments were unable to provide data on whether the request was fully or partially exempted under S21. As such, totals do not sum.

TABLE 13
Outcomes of Internal Reviews¹ of non-routine information requests received by monitored bodies during 2016, where the requested information was initially withheld

Government body	Total Internal Reviews	Internal Reviews with known outcome (at time of end-of-year monitoring)	Of Internal Reviews with known outcome, number where initial handling of request was:			Percentage of Internal Reviews where initial handling was upheld in full
			Upheld in full	Upheld in part	Overtured	
TOTAL for all monitored bodies	2,800	2,591	2,038	317	236	79%
TOTAL for Departments of State only	2,290	2,101	1,608	274	219	77%
TOTAL for other monitored bodies	510	490	430	43	17	88%
Departments of State						
Attorney General's Office	33	33	28	0	5	85%
Cabinet Office#	214	203	191	5	7	94%
Communities and Local Government	73	68	44	20	4	65%
Department for Business, Energy & Industrial Strategy	32	22	18	4	0	82%
Department for Business, Innovation and Skills	33	32	30	2	0	94%
Department for Culture, Media and Sport	36	36	32	1	3	89%
Department for Education#	78	75	51	19	5	68%
Department for Environment, Food and Rural Affairs	55	47	41	5	1	87%
Department for Exiting the European Union	17	11	10	0	1	91%
Department for International Development	13	12	8	4	0	67%
Department for International Trade	14	9	9	0	0	100%
Department for Transport#	124	124	105	7	12	85%
Department for Work and Pensions	518	476	340	63	73	71%
Department of Energy and Climate Change#	26	24	23	0	1	96%
Department of Health	98	98	85	5	8	87%
Foreign and Commonwealth Office#	93	80	68	9	3	85%
HM Treasury#	67	67	49	12	6	73%
Home Office	291	240	146	44	50	61%
Ministry of Defence#	106	94	58	23	13	62%
Ministry of Justice#	350	332	258	48	26	78%
Northern Ireland Office	9	8	8	0	0	100%
Scotland Office	5	5	2	3	0	40%
UK Export Finance	3	3	3	0	0	100%
Wales Office	2	2	1	0	1	50%

TABLE 13 continued

Outcomes of Internal Reviews¹ of non-routine information requests received by monitored bodies during 2016, where the requested information was initially withheld

Government body	Total Internal Reviews	Internal Reviews with known outcome (at time of end-of-year monitoring)	Of Internal Reviews with known outcome, number where initial handling of request was:			Percentage of Internal Reviews where initial handling was upheld in full
			Upheld in full	Upheld in part	Overtured	
Other bodies included in monitoring						
Charity Commission	37	34	22	10	2	65%
Competition and Markets Authority	5	5	5	0	0	100%
Crown Prosecution Service	50	46	43	1	2	93%
Debt Management Office	4	4	3	1	0	75%
Food Standards Agency	6	5	4	1	0	80%
Government Legal Department	18	18	17	1	0	94%
Health and Safety Executive	54	54	47	7	0	87%
HM Land Registry	45	45	43	2	0	96%
HM Revenue and Customs	121	116	111	1	4	96%
National Archives	76	75	64	8	3	85%
National Savings and Investments	3	1	1	0	0	100%
Office for National Statistics	6	5	2	2	1	40%
Office for Standards in Education, Children's Services and Skill	31	30	24	4	2	80%
Office of Gas and Electricity Markets	11	11	11	0	0	100%
Office of Rail and Road	2	2	1	0	1	50%
Ordnance Survey	10	10	10	0	0	100%
Royal Mint	2	2	2	0	0	100%
Rural Payments Agency	17	16	11	4	1	69%
Serious Fraud Office	11	11	9	1	1	82%
Water Services Regulation Authority	1	0	0	0	0	-

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Applicants are able to ask a public authority for an "Internal Review" if they are not content with the public authority's initial decision on whether to release requested information. This process should be a fair and impartial review of the initial decision. Requesters who are still not content with the outcome of the Internal Review can make a formal appeal to the Information Commissioner if they wish (see Section 50 of the FOI Act).

TABLE 14

Duration of completed Internal Reviews¹ of non-routine information requests received by monitored bodies during 2016, where the requested information was initially withheld

Government body	Total Internal Reviews	Internal Reviews with known outcome (at time of end-of-year monitoring)	Of completed Internal Reviews, number where the duration of the review period was:						
			10 days or less	Between 11 and 20 days	Between 21 and 40 days	Between 41 and 60 days	Between 61 and 80 days	Between 81 and 100 days	More than 100 days
TOTAL for all monitored bodies	2,800	2,591	229	1,199	707	196	65	40	68
As a percentage of total requests received ²	6.2%	5.7%	0.5%	2.6%	1.6%	0.4%	0.1%	0.1%	0.1%
TOTAL for Departments of State only	2,290	2,101	161	979	560	150	61	37	66
As a percentage of total requests received ²	7.5%	6.9%	0.5%	3.2%	1.8%	0.5%	0.2%	0.1%	0.2%
TOTAL for other monitored bodies	510	490	68	220	147	46	4	3	2
As a percentage of total requests received ²	3.5%	3.3%	0.5%	1.5%	1.0%	0.3%	0.0%	0.0%	0.0%
Departments of State									
Attorney General's Office	33	33	0	23	10	0	0	0	0
Cabinet Office#	214	203	19	35	94	20	12	10	13
Communities and Local Government	73	68	4	16	44	3	1	0	0
Department for Business, Energy & Industrial Strategy	32	22	0	0	0	0	0	0	0
Department for Business, Innovation and Skills	33	32	0	0	0	0	0	0	0
Department for Culture, Media and Sport	36	36	4	26	5	0	1	0	0
Department for Education#	78	75	2	31	27	7	3	3	2
Department for Environment, Food and Rural Affairs	55	47	8	10	8	5	3	5	8
Department for Exiting the European Union	17	11	3	0	4	3	1	0	0
Department for International Development	13	12	0	10	2	0	0	0	0
Department for International Trade	14	9	0	0	0	0	0	0	0
Department for Transport#	124	124	23	69	27	3	1	0	1
Department for Work and Pensions	518	476	68	292	91	11	7	1	6
Department of Energy and Climate Change#	26	24	0	0	0	0	0	0	0
Department of Health	98	98	18	63	9	4	3	1	0
Foreign and Commonwealth Office#	93	80	1	44	19	12	4	0	0
HM Treasury#	67	67	0	13	31	12	5	1	5
Home Office	291	240	7	42	81	52	14	16	28
Ministry of Defence#	106	94	3	43	27	15	3	0	3
Ministry of Justice#	350	332	0	252	80	0	0	0	0
Northern Ireland Office	9	8	0	8	0	0	0	0	0
Scotland Office	5	5	1	0	0	1	3	0	0
UK Export Finance	3	3	0	0	1	2	0	0	0
Wales Office	2	2	0	2	0	0	0	0	0

TABLE 14 continued

Duration of completed Internal Reviews¹ of non-routine information requests received by monitored bodies during 2016, where the requested information was initially withheld

Government body	Total Internal Reviews	Internal Reviews with known outcome (at time of end-of-year monitoring)	Of completed Internal Reviews, number where the duration of the review period was:						
			10 days or less	Between 11 and 20 days	Between 21 and 40 days	Between 41 and 60 days	Between 61 and 80 days	Between 81 and 100 days	More than 100 days
Other bodies included in monitoring									
Charity Commission	37	34	2	19	11	1	0	0	1
Competition and Markets Authority	5	5	0	4	1	0	0	0	0
Crown Prosecution Service	50	46	7	26	10	1	0	2	0
Debt Management Office	4	4	0	3	1	0	0	0	0
Food Standards Agency	6	5	0	1	4	0	0	0	0
Government Legal Department	18	18	0	18	0	0	0	0	0
Health and Safety Executive	54	54	8	36	10	0	0	0	0
HM Land Registry	45	45	14	28	3	0	0	0	0
HM Revenue and Customs	121	116	6	18	57	33	1	0	1
National Archives	76	75	18	27	21	9	0	0	0
National Savings and Investments	3	1	0	0	0	0	1	0	0
Office for National Statistics	6	5	0	1	2	1	1	0	0
Office for Standards in Education, Children's Services and Skill	31	30	1	17	12	0	0	0	0
Office of Gas and Electricity Markets	11	11	8	3	0	0	0	0	0
Office of Rail and Road	2	2	0	0	2	0	0	0	0
Ordnance Survey	10	10	1	9	0	0	0	0	0
Royal Mint	2	2	0	2	0	0	0	0	0
Rural Payments Agency	17	16	3	2	10	1	0	0	0
Serious Fraud Office	11	11	0	6	3	0	1	1	0
Water Services Regulation Authority	1	0	0	0	0	0	0	0	0

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Applicants are able to ask a public authority for an "Internal Review" if they are not content with the public authority's initial decision on whether to release requested information. This process should be a fair and impartial review of the initial decision. Requesters who are still not content with the outcome of the Internal Review can make a formal appeal to the Information Commissioner if they wish (see Section 50 of the FOI Act).

2 - Excluding "on-hold" and "lapsed" requests.

TABLE 15

Duration of Internal Reviews¹ of non-routine information requests received by monitored bodies in 2015, where the requested information was initially withheld, and which were reported as not completed* in the 2015 end-year monitoring statistics

Government body	Internal Reviews with unknown outcome (at time of end-of-year monitoring in 2015) ²	Of completed Internal Reviews, number where the duration of the review period was:						
		10 days or less	Between 11 and 20 days	Between 21 and 40 days	Between 41 and 60 days	Between 61 and 80 days	Between 81 and 100 days	More than 100 days
TOTAL for all monitored bodies	275	6	36	72	27	23	19	50
TOTAL for Departments of State only	212	2	11	60	23	19	15	40
TOTAL for other monitored bodies	63	4	25	12	4	4	4	10
Departments of State								
Attorney General's Office	0	0	0	0	0	0	0	0
Cabinet Office#	15	0	0	0	3	2	3	7
Communities and Local Government	2	0	1	1	0	0	0	0
Department for Business, Energy & Industrial Strategy	0	0	0	0	0	0	0	0
Department for Business, Innovation and Skills	7	0	0	0	0	0	0	0
Department for Culture, Media and Sport	0	0	0	0	0	0	0	0
Department for Education#	1	0	0	0	1	0	0	0
Department for Environment, Food and Rural Affairs	10	0	0	0	1	1	0	0
Department for Exiting the European Union	0	0	0	0	0	0	0	0
Department for International Development	0	0	0	0	0	0	0	0
Department for International Trade	0	0	0	0	0	0	0	0
Department for Transport#	2	0	1	1	0	0	0	0
Department for Work and Pensions	63	0	2	48	7	4	2	0
Department of Energy and Climate Change#	7	0	0	0	0	0	0	0
Department of Health	0	0	0	0	0	0	0	0
Foreign and Commonwealth Office#	19	1	5	5	4	0	0	4
HM Treasury#	14	0	0	1	0	0	0	1
Home Office	56	0	1	2	2	9	9	26
Ministry of Defence#	7	0	0	1	0	3	1	2
Ministry of Justice#	7	1	0	1	5	0	0	0
Northern Ireland Office	0	0	0	0	0	0	0	0
Scotland Office	1	0	0	0	0	0	0	0
UK Export Finance	0	0	0	0	0	0	0	0
Wales Office	1	0	1	0	0	0	0	0

TABLE 15 continued

Duration of Internal Reviews¹ of non-routine information requests received by monitored bodies in 2015, where the requested information was initially withheld, and which were reported as not completed* in the 2015 end-year monitoring statistics

Government body	Internal Reviews with unknown outcome (at time of end-of-year monitoring 2015) ²	Of completed Internal Reviews, number where the duration of the review period was:						
		10 days or less	Between 11 and 20 days	Between 21 and 40 days	Between 41 and 60 days	Between 61 and 80 days	Between 81 and 100 days	More than 100 days
Other bodies included in monitoring								
Charity Commission	5	0	2	2	0	0	0	1
Competition and Markets Authority	5	0	4	1	0	0	0	0
Crown Prosecution Service	0	0	0	0	0	0	0	0
Debt Management Office	0	0	0	0	0	0	0	0
Food Standards Agency	0	0	0	0	0	0	0	0
Government Legal Department	0	0	0	0	0	0	0	0
Health and Safety Executive	0	0	0	0	0	0	0	0
HM Land Registry	0	0	0	0	0	0	0	0
HM Revenue and Customs	27	3	9	0	3	0	3	9
National Archives	3	0	0	0	0	2	1	0
National Savings and Investments	0	0	0	0	0	0	0	0
Office for National Statistics	14	1	4	7	0	2	0	0
Office for Standards in Education, Children's Services and Skil	3	0	2	1	0	0	0	0
Office of Gas and Electricity Markets	0	0	0	0	0	0	0	0
Office of Rail and Road	0	0	0	0	0	0	0	0
Ordnance Survey	5	0	4	1	0	0	0	0
Royal Mint	0	0	0	0	0	0	0	0
Rural Payments Agency	0	0	0	0	0	0	0	0
Serious Fraud Office	1	0	0	0	1	0	0	0
Water Services Regulation Authority	0	0	0	0	0	0	0	0

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

Table 14

1 - Applicants are able to ask a public authority for an "Internal Review" if they are not content with the public authority's initial decision on whether to release requested information. This process should be a fair and impartial review of the initial decision. Requesters who are still not content with the outcome of the Internal Review can make a formal appeal to the Information Commissioner if they wish (see Section 50 of the FOI Act).

2 - The totals shown include Internal Reviews that have not been completed as of the current monitoring period, and therefore do not have a listed duration.

TABLE 16

Outcomes of appeals to the Information Commissioner's Office (ICO)¹ about the handling of non-routine information requests received by monitored bodies during 2016

Government body	Total ICO Appeals	ICO Appeals with known outcome (at time of end-of-year monitoring)	Of ICO Appeals with known outcome, number where initial handling of request was:		
			Upheld in full	Upheld in part	Overtaken
TOTAL for all monitored bodies	461	360	293	42	25
TOTAL for Departments of State only	386	298	234	39	25
TOTAL for other monitored bodies	75	62	59	3	0
Departments of State					
Attorney General's Office	12	11	10	0	1
Cabinet Office#	82	62	47	9	6
Communities and Local Government	11	7	5	0	2
Department for Business, Energy & Industrial Strategy	0	0	0	0	0
Department for Business, Innovation and Skills	9	7	7	0	0
Department for Culture, Media and Sport	11	8	4	2	2
Department for Education#	34	27	14	9	4
Department for Environment, Food and Rural Affairs	7	3	3	0	0
Department for Exiting the European Union	0	0	0	0	0
Department for International Development	2	1	1	0	0
Department for International Trade	2	0	0	0	0
Department for Transport#	15	10	9	0	1
Department for Work and Pensions	66	48	47	0	1
Department of Energy and Climate Change#	0	0	0	0	0
Department of Health	22	22	7	12	3
Foreign and Commonwealth Office#	16	9	8	1	0
HM Treasury#	4	2	1	1	0
Home Office	15	10	8	1	1
Ministry of Defence#	16	9	8	1	0
Ministry of Justice#	59	59	53	3	3
Northern Ireland Office	1	1	1	0	0
Scotland Office	0	0	0	0	0
UK Export Finance	1	1	1	0	0
Wales Office	1	1	0	0	1

TABLE 16 continued

Outcomes of appeals to the Information Commissioner's Office (ICO)¹ about the handling of non-routine information requests received by monitored bodies during 2016

Government body	Total ICO Appeals	ICO Appeals with known outcome (at time of end-of-year monitoring)	Of ICO Appeals with known outcome, number where initial handling of request was:		
			Upheld in full	Upheld in part	Overtaken
<i>Other bodies included in monitoring</i>					
Charity Commission	3	3	3	0	0
Competition and Markets Authority	0	0	0	0	0
Crown Prosecution Service	17	16	16	0	0
Debt Management Office	0	0	0	0	0
Food Standards Agency	0	0	0	0	0
Government Legal Department	1	1	0	1	0
Health and Safety Executive	7	4	3	1	0
HM Land Registry	11	9	9	0	0
HM Revenue and Customs	15	15	15	0	0
National Archives	14	8	7	1	0
National Savings and Investments	1	1	1	0	0
Office for National Statistics	0	0	0	0	0
Office for Standards in Education, Children's Services and Skills	3	2	2	0	0
Office of Gas and Electricity Markets	0	0	0	0	0
Office of Rail and Road	0	0	0	0	0
Ordnance Survey	1	1	1	0	0
Royal Mint	1	1	1	0	0
Rural Payments Agency	0	0	0	0	0
Serious Fraud Office	0	0	0	0	0
Water Services Regulation Authority	1	1	1	0	0

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - If an applicant is not satisfied with the outcome of a public authority's "Internal Review" of the handling of their information request, they may make a formal appeal to the Information Commissioner. If the Commissioner decides that the public authority has not complied with the FOI Act, he may issue a "decision notice" setting out the steps to be taken in order to achieve compliance.

TABLE 17

Duration of deadline extensions to allow for the consideration of Public Interest¹ which were applied to non-routine information requests received by monitored bodies during 2016

Government body	Total requests extended	Extended requests processed in full (at time of end-of-year monitoring)	Of extended requests processed in full, number where the extension to the deadline was:									
			5 days or less	Between 6 and 10 days	Between 11 and 15 days	Between 16 and 20 days	Between 21 and 30 days	Between 31 and 40 days	Between 41 and 60 days	Between 61 and 80 days	Between 81 and 100 days	More than 100 days
TOTAL for all monitored bodies	2,498	2,144	149	130	156	458	235	229	239	127	98	111
As a percentage of total requests received ²	5.5%	4.7%	0.4%	0.3%	0.4%	1.1%	0.6%	0.6%	0.6%	0.3%	0.2%	0.3%
TOTAL for Departments of State only	1,759	1,490	107	108	118	377	195	128	146	68	33	50
As a percentage of total requests received ²	5.7%	4.9%	0.3%	0.4%	0.4%	1.2%	0.6%	0.4%	0.5%	0.2%	0.1%	0.2%
TOTAL for other monitored bodies	739	654	42	22	38	81	40	101	93	59	65	61
As a percentage of total requests received ²	5.0%	4.4%	0.4%	0.2%	0.4%	0.8%	0.4%	1.0%	0.9%	0.6%	0.6%	0.6%
Departments of State												
Attorney General's Office	3	3	0	2	0	1	0	0	0	0	0	0
Cabinet Office#	169	165	24	7	9	55	20	17	14	8	3	8
Communities and Local Government	111	101	21	10	4	20	16	8	13	6	1	2
Department for Business, Energy & Industrial Strateg	68	47	0	0	0	0	0	0	0	0	0	0
Department for Business, Innovation and Skills	45	43	0	0	0	0	0	0	0	0	0	0
Department for Culture, Media and Sport	48	44	4	3	11	10	5	4	6	1	0	0
Department for Education#	69	66	4	8	14	18	9	4	8	1	0	0
Department for Environment, Food and Rural Affairs	34	27	1	1	0	18	5	0	2	0	0	0
Department for Exiting the European Union	1	1	0	0	0	0	0	0	1	0	0	0
Department for International Development	32	26	6	3	1	6	3	3	2	1	1	0
Department for International Trade	22	17	0	0	0	0	0	0	0	0	0	0
Department for Transport#	73	63	1	2	9	13	25	5	4	3	0	1
Department for Work and Pensions	21	18	4	2	3	6	1	1	1	0	0	0
Department of Energy and Climate Change#	53	53	0	0	0	0	0	0	0	0	0	0
Department of Health	21	19	1	0	0	4	4	5	3	1	0	1
Foreign and Commonwealth Office#	274	249	12	17	12	82	16	39	35	19	8	9
HM Treasury#	54	43	3	1	4	15	5	3	4	5	2	1
Home Office	465	344	16	32	29	51	75	35	46	21	16	23
Ministry of Defence#	172	139	8	18	13	75	8	3	5	2	2	5
Ministry of Justice#	9	9	2	1	1	1	3	0	1	0	0	0
Northern Ireland Office	9	8	0	0	8	0	0	0	0	0	0	0
Scotland Office	4	4	0	1	0	1	0	1	1	0	0	0
UK Export Finance	1	0	0	0	0	0	0	0	0	0	0	0
Wales Office	1	1	0	0	0	1	0	0	0	0	0	0

TABLE 17 continued

Duration of deadline extensions to allow for the consideration of Public Interest¹ which were applied to non-routine information requests received by monitored bodies during 2016

Government body	Total requests extended	Extended requests processed in full (at time of end-of-year monitoring)	Of extended requests processed in full, number where the extension to the deadline was:									
			5 days or less	Between 6 and 10 days	Between 11 and 15 days	Between 16 and 20 days	Between 21 and 30 days	Between 31 and 40 days	Between 41 and 60 days	Between 61 and 80 days	Between 81 and 100 days	More than 100 days
Other bodies included in monitoring												
Charity Commission	1	1	0	1	0	0	0	0	0	0	0	0
Competition and Markets Authority	0	0	0	0	0	0	0	0	0	0	0	0
Crown Prosecution Service	4	4	0	0	0	4	0	0	0	0	0	0
Debt Management Office	0	0	0	0	0	0	0	0	0	0	0	0
Food Standards Agency	13	9	0	0	2	4	1	2	0	0	0	0
Government Legal Department	0	0	0	0	0	0	0	0	0	0	0	0
Health and Safety Executive	58	52	-	-	-	-	-	-	-	-	-	-
HM Land Registry	1	1	0	1	0	0	0	0	0	0	0	0
HM Revenue and Customs	1	0	0	0	0	0	0	0	0	0	0	0
National Archives	586	516	27	10	28	44	33	98	91	59	65	61
National Savings and Investments	1	0	0	0	0	0	0	0	0	0	0	0
Office for National Statistics	0	0	0	0	0	0	0	0	0	0	0	0
Office for Standards in Education, Children's Service:	7	7	2	1	3	1	0	0	0	0	0	0
Office of Gas and Electricity Markets	20	18	11	5	2	0	0	0	0	0	0	0
Office of Rail and Road	15	15	2	3	2	2	5	0	1	0	0	0
Ordnance Survey	0	0	0	0	0	0	0	0	0	0	0	0
Royal Mint	2	2	0	0	0	2	0	0	0	0	0	0
Rural Payments Agency	20	20	0	0	0	20	0	0	0	0	0	0
Serious Fraud Office	9	9	0	1	1	4	1	1	1	0	0	0
Water Services Regulation Authority	1	0	0	0	0	0	0	0	0	0	0	0

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Public authorities are allowed to extend the standard deadline for responding to an information request (normally 20 working days) to allow for the consideration of public interest issues. See Section 10(2) of the FOI Act.

2 - Excluding "on-hold" and "lapsed" requests, and where appropriate requests received by those other monitored bodies which were not able to provide data on PIT extension durations in 2015 (see footnote 3).

3 - The Health and Safety Executive were not able to provide timeliness data on PIT extension durations in 2016

TABLE 18 continued

Duration of deadline extensions to allow for the consideration of Public Interest¹ which were applied to non-routine information requests received by monitored bodies during 2015, and which were reported as not completed* in the 2015 end-year monitoring statistics

Government body	Uncompleted extended requests (at time of end-of-year monitoring 2015) ²	Of extended requests processed in full, number where the extension to the deadline was:									
		5 days or less	Between 6 and 10 days	Between 11 and 15 days	Between 16 and 20 days	Between 21 and 30 days	Between 31 and 40 days	Between 41 and 60 days	Between 61 and 80 days	Between 81 and 100 days	More than 100 days
Other bodies included in monitoring											
Charity Commission	1	0	0	0	0	0	0	1	0	0	0
Competition and Markets Authority	0	0	0	0	0	0	0	0	0	0	0
Crown Prosecution Service	0	0	0	0	0	0	0	0	0	0	0
Debt Management Office	0	0	0	0	0	0	0	0	0	0	0
Food Standards Agency	1	0	1	0	0	0	0	0	0	0	0
Government Legal Department	0	0	0	0	0	0	0	0	0	0	0
Health and Safety Executive	0	0	0	0	0	0	0	0	0	0	0
HM Land Registry	0	0	0	0	0	0	0	0	0	0	0
HM Revenue and Customs	2	1	0	0	1	0	0	0	0	0	0
National Archives	101	1	0	0	2	2	6	30	15	6	39
National Savings and Investments	0	0	0	0	0	0	0	0	0	0	0
Office for National Statistics	3	0	0	0	3	0	0	0	0	0	0
Office for Standards in Education, Children's Services	0	0	0	0	0	0	0	0	0	0	0
Office of Gas and Electricity Markets	0	0	0	0	0	0	0	0	0	0	0
Office of Rail and Road	4	0	0	0	0	1	1	0	0	2	0
Ordnance Survey	0	0	0	0	0	0	0	0	0	0	0
Royal Mint	0	0	0	0	0	0	0	0	0	0	0
Rural Payments Agency	0	0	0	0	0	0	0	0	0	0	0
Serious Fraud Office	3	0	1	1	1	0	0	0	0	0	0
Water Services Regulation Authority	1	0	1	0	0	0	0	0	0	0	0

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

* - These figures relate to those reported as being 'in progress' at the end of the reporting period last year. They are not representative of the timeliness of all public interest tests completed by monitored bodies. Statistics on this are available in table 17

1 - Public authorities are allowed to extend the standard deadline for responding to an information request (normally 20 working days) to allow for the consideration of public interest issues. See Section 10(2) of the FOI Act.

2 - The totals shown include PIT extensions that have not been completed as of the current monitoring period, and therefore do not have a listed duration.

Table	Previous value	Revised value	Cell Ref
2	963	929	Table 2: F6
2	202	168	Table 2: F10
2	635	602	Table 2: L6
2	138	105	Table 2: L10
2	1	0	Table 2: F52
2	141	108	Table 2: F54
2	89	56	Table 2: L54
6	635	602	Table 6: I6
6	138	105	Table 6: I10
6	89	56	Table 6: I54
7	963	929	Table 7: I6
7	202	168	Table 7: I10