

## Latest quarterly (1, 3, 5, 7, 8) and in-year (2, 4, 6) tables

### Revisions

These statistics have been revised on 28 April 2021 to correct some incorrect figures identified and to incorporate revisions already made to the csv data file but were not reflected in these tables.

3 Figures have been amended across 1 table. Full details of the changes can be found in the "Full revisions" tab. (the right most tab in this file)

These changes are also reflected in the statistical bulletin found here:

<https://www.gov.uk/government/statistics/freedom-of-information-statistics-january-to-march-2018>

The original published versions of all affected files can be provided on request - please email foistatistics@cabinetoffice.gov.uk

<a href="#">Table 1</a>	<i>Number of non-routine information requests received by monitored bodies 1 January - 31 March 2018, and their status at time of monitoring</i>
<a href="#">Table 2</a>	<i>Number of non-routine information requests received by monitored bodies, by quarter, since 1 January 2015</i>
<a href="#">Table 3</a>	<i>Timeliness of response to non-routine information requests received by monitored bodies from 1 January - 31 March 2018</i>
<a href="#">Table 4</a>	<i>Percentage of non-routine information requests received by monitored bodies that were answered "in time", by quarter, since 1 January 2015</i>
<a href="#">Table 5</a>	<i>Initial outcomes of non-routine information requests received by monitored bodies from 1 January - 31 March 2018</i>
<a href="#">Table 6</a>	<i>Percentage of resolvable non-routine information requests received by monitored bodies that were granted in full, by quarter, since 1 January 2015</i>
<a href="#">Table 7</a>	<i>Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 January - 31 March 2018</i>
<a href="#">Table 8</a>	<i>Section 21 exemptions applied by monitored bodies when dealing with routine information requests received from 1 January - 31 March 2018</i>

### Symbols and conventions

-	Not applicable
0	Nil
#	Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin of Bulletin gives full details
*	Percentage not supplied because the number of qualifying requests is 20 or fewer (only applicable to pre 2014 publications).

**TABLE 1****Number of non-routine information requests received from 1 January - 31 March 2018, and their status at time of monitoring<sup>1</sup>**

<b>Government body</b>	<b>Total requests received</b>	<b>Request status at time of monitoring<sup>1</sup></b>			
		Processed	"On hold" or lapsed <sup>2</sup>	Still being processed	Number handled under EIRs <sup>3</sup>
<b>TOTAL for all monitored bodies</b>	<b>13,615</b>	<b>12,955</b>	<b>11</b>	<b>649</b>	<b>371</b>
<b>TOTAL for Departments of State only</b>	<b>9,731</b>	<b>9,304</b>	<b>0</b>	<b>427</b>	<b>207</b>
<b>TOTAL for other monitored bodies</b>	<b>3,884</b>	<b>3,651</b>	<b>11</b>	<b>222</b>	<b>164</b>
<b><i>Departments of State</i></b>					
Attorney General's Office	45	45	0	0	0
Cabinet Office#	437	418	0	19	3
Department for Business, Energy and Industrial Strategy#	241	225	0	16	28
Department for Digital, Culture, Media and Sport	143	143	0	0	0
Department for Education#	898	877	0	21	1
Department for Environment, Food and Rural Affairs	262	258	0	4	76
Department for Exiting the European Union	172	162	0	10	0
Department for International Development	132	120	0	12	2
Department for International Trade	153	138	0	15	0
Department for Transport#	688	679	0	9	22
Department for Work and Pensions	1,681	1,669	0	12	0
Department of Health and Social Care	313	308	0	5	0
Foreign and Commonwealth Office#	357	307	0	50	3
HM Treasury#	262	251	0	11	1
Home Office	1,053	984	0	69	1
Ministry of Defence#	1,245	1,144	0	101	16
Ministry of Housing, Communities and Local Government	250	226	0	24	54
Ministry of Justice#	1,145	1,104	0	41	0
Northern Ireland Office	91	91	0	0	0
Scotland Office	84	78	0	6	0
UK Export Finance	26	24	0	2	0
Wales Office	53	53	0	0	0

**TABLE 1 continued**

**Number of non-routine information requests received from 1 January - 31 March 2018, and their status at time of monitoring<sup>1</sup>**

<b>Government body</b>	<b>Total requests received</b>	<b>Request status at time of monitoring<sup>1</sup></b>			
		Processed	"On hold" or lapsed <sup>2</sup>	Still being processed	Number handled under EIRs <sup>3</sup>
<b><i>Other bodies included in monitoring</i></b>					
Charity Commission	<b>195</b>	168	0	27	0
Competition and Markets Authority	<b>31</b>	31	0	0	0
Crown Prosecution Service	<b>283</b>	277	0	6	0
Debt Management Office	<b>15</b>	15	0	0	0
Food Standards Agency	<b>48</b>	48	0	0	0
Government Legal Department	<b>69</b>	69	0	0	0
Health and Safety Executive	<b>1,224</b>	1,168	0	56	57
HM Land Registry	<b>88</b>	88	0	0	0
HM Revenue and Customs	<b>595</b>	589	0	6	1
National Archives	<b>730</b>	595	11	124	0
National Savings and Investments	<b>26</b>	26	0	0	0
Office for National Statistics	<b>125</b>	123	0	2	0
Office for Standards in Education, Children's Services and Skills	<b>146</b>	146	0	0	0
Office of Gas and Electricity Markets	<b>121</b>	120	0	1	30
Office of Rail and Road	<b>38</b>	38	0	0	0
Rural Payments Agency	<b>77</b>	77	0	0	73
Serious Fraud Office	<b>40</b>	40	0	0	0
Water Services Regulation Authority	<b>33</b>	33	0	0	3

**Notes**

# - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Monitoring returns were submitted to the Cabinet Office (CO) during November 2017

2 - Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

3 - The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FOI Act.

**TABLE 2**  
**Number of non-routine information requests received by monitored bodies, by quarter, since 1 January 2015**

Government body	2015				2016				2017				2018
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
<b>TOTAL for all monitored bodies</b>	<b>12,884</b>	<b>11,499</b>	<b>11,971</b>	<b>11,039</b>	<b>12,795</b>	<b>11,031</b>	<b>10,561</b>	<b>10,892</b>	<b>12,289</b>	<b>10,930</b>	<b>11,559</b>	<b>11,883</b>	<b>13,615</b>
<b>TOTAL for Departments of State only</b>	<b>8,715</b>	<b>7,692</b>	<b>8,138</b>	<b>7,211</b>	<b>8,725</b>	<b>7,350</b>	<b>6,967</b>	<b>7,496</b>	<b>8,341</b>	<b>7,413</b>	<b>7,941</b>	<b>8,252</b>	<b>9,731</b>
<b>TOTAL for other monitored bodies</b>	<b>4,169</b>	<b>3,807</b>	<b>3,833</b>	<b>3,828</b>	<b>4,070</b>	<b>3,681</b>	<b>3,594</b>	<b>3,396</b>	<b>3,948</b>	<b>3,517</b>	<b>3,618</b>	<b>3,631</b>	<b>3,884</b>
<b>Departments of State</b>													
Attorney General's Office	62	69	49	41	59	57	57	61	43	39	51	54	45
Cabinet Office#	439	404	478	423	473	424	375	377	391	391	341	412	437
Department for Business, Energy and Industrial Strategy#	-	-	-	-	-	-	195	282	226	206	210	227	241
Department for Business, Innovation and Skills	280	217	220	229	270	224	24	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	157	146	137	113	164	143	124	122	119	130	138	144	143
Department for Education#	554	510	484	461	552	476	489	506	598	496	586	521	898
Department for Environment, Food and Rural Affairs	275	174	183	153	224	126	158	173	166	187	195	242	262
Department for Exiting the European Union	-	-	-	-	-	-	54	118	183	126	207	271	172
Department for International Development	143	115	148	93	103	84	111	105	122	109	107	147	132
Department for International Trade	-	-	-	-	-	-	42	100	99	65	115	183	153
Department for Transport#	828	524	621	605	677	517	515	587	781	540	568	645	688
Department for Work and Pensions	1,248	1,271	1,322	988	1,181	901	1,093	1,101	1,326	1,109	1,217	1,074	1,681
Department of Energy and Climate Change#	189	155	183	165	185	170	20	-	-	-	-	-	-
Department of Health and Social Care	443	407	383	389	470	382	274	337	283	253	258	269	313
Foreign and Commonwealth Office#	334	323	324	281	370	270	278	272	323	318	284	334	357
HM Treasury#	275	248	285	258	281	202	172	212	259	235	242	286	262
Home Office	906	798	899	772	905	882	836	865	867	885	931	907	1,053
Ministry of Defence#	1,049	920	973	909	1,226	1,085	961	975	1,144	1,018	1,116	1,090	1,245
Ministry of Housing, Communities and Local Government	302	209	210	212	283	200	192	173	217	189	203	208	250
Ministry of Justice#	1,036	979	1,086	988	1,149	1,105	876	976	1,056	953	1,001	1,022	1,145
Northern Ireland Office	65	61	58	49	50	30	34	56	40	52	50	64	91
Scotland Office	61	76	37	35	44	30	36	40	56	50	55	74	84
UK Export Finance	18	32	17	20	21	20	25	25	19	28	31	24	26
Wales Office	51	54	41	27	38	22	26	33	23	34	35	54	53

**TABLE 2 continued**  
**Number of non-routine information requests received by monitored bodies, by quarter, since 1 January 2015**

Government body	2015				2016				2017				2018
	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar
<b>Other bodies included in monitoring</b>													
Charity Commission	161	162	163	151	175	161	166	133	176	134	137	171	195
Competition and Markets Authority	50	34	38	28	40	25	30	21	28	30	32	29	31
Crown Prosecution Service	173	181	166	192	195	178	192	207	182	164	195	210	283
Debt Management Office	18	23	20	22	17	13	12	17	18	13	16	11	15
Food Standards Agency	54	38	34	36	40	30	35	53	40	33	47	48	48
Government Legal Department	108	147	113	103	129	103	105	89	120	85	103	92	69
Health and Safety Executive	1,338	1,200	1,215	1,189	1,272	1,136	1,167	1,082	1,260	1,222	1,236	1,157	1,224
HM Land Registry	83	111	112	94	125	97	133	85	107	94	84	72	88
HM Revenue and Customs	545	474	596	575	565	526	459	457	569	432	501	475	595
National Archives	825	736	713	819	834	742	713	633	782	737	742	763	730
National Savings and Investments	36	37	8	24	18	17	24	17	24	24	11	18	26
Office for National Statistics	106	86	85	78	99	96	84	99	101	96	101	135	125
Office for Standards in Education, Children's Services and Skills	216	255	191	138	174	148	116	127	149	110	119	148	146
Office of Gas and Electricity Markets	126	103	102	100	145	146	121	148	190	133	128	152	121
Office of Rail and Road	52	39	40	29	37	30	42	42	47	36	27	33	38
Ordnance Survey	28	24	22	39	27	24	19	19	-	-	-	-	-
Royal Mint	5	8	5	14	13	7	9	11	-	-	-	-	-
Rural Payments Agency	174	91	107	133	92	109	107	79	95	108	73	54	77
Serious Fraud Office	35	26	29	34	33	46	30	47	43	30	33	36	40
Water Services Regulation Authority	36	32	74	30	40	47	30	30	17	36	33	27	33

**Notes**

# - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

**TABLE 3****Timeliness of response to non-routine information requests received by monitored bodies from 1 January - 31 March 2018**

<b>Government body</b>	<b>Total requests received (excluding on-hold and lapsed<sup>1</sup>)</b>	<b>Timeliness of response</b>			<b>Percentage meeting deadline</b>	<b>Percentage meeting deadline or with permitted extension<sup>2</sup></b>
		20-day deadline met	Permitted extension <sup>2</sup> to deadline	Late response (i.e. deadline missed)		
<b>TOTAL for all monitored bodies</b>	<b>13,604</b>	<b>11,818</b>	<b>706</b>	<b>1,080</b>	<b>87%</b>	<b>92%</b>
<b>TOTAL for Departments of State only</b>	<b>9,731</b>	<b>8,372</b>	<b>488</b>	<b>871</b>	<b>86%</b>	<b>91%</b>
<b>TOTAL for other monitored bodies</b>	<b>3,873</b>	<b>3,446</b>	<b>218</b>	<b>209</b>	<b>89%</b>	<b>95%</b>
<b>Departments of State</b>						
Attorney General's Office	45	45	0	0	100%	100%
Cabinet Office#	437	356	48	33	81%	92%
Department for Business, Energy and Industrial Strategy#	241	150	32	59	62%	76%
Department for Digital, Culture, Media and Sport	143	131	4	8	92%	94%
Department for Education#	898	767	29	102	85%	89%
Department for Environment, Food and Rural Affairs	262	242	14	6	92%	98%
Department for Exiting the European Union	172	138	27	7	80%	96%
Department for International Development	132	112	19	1	85%	99%
Department for International Trade	153	68	18	67	44%	56%
Department for Transport#	688	635	21	32	92%	95%
Department for Work and Pensions	1,681	1,589	8	84	95%	95%
Department of Health and Social Care	313	290	12	11	93%	96%
Foreign and Commonwealth Office#	357	240	77	40	67%	89%
HM Treasury#	262	238	9	15	91%	94%
Home Office	1,053	888	52	113	84%	89%
Ministry of Defence#	1,245	993	67	185	80%	85%
Ministry of Housing, Communities and Local Government	250	193	32	25	77%	90%
Ministry of Justice#	1,145	1,062	4	79	93%	93%
Northern Ireland Office	91	88	2	1	97%	99%
Scotland Office	84	71	10	3	85%	96%
UK Export Finance	26	23	3	0	88%	100%
Wales Office	53	53	0	0	100%	100%

**TABLE 3 continued**

**Timeliness of response to non-routine information requests received by monitored bodies from 1 January - 31 March 2018**

Government body	Total requests received (excluding on-hold and lapsed <sup>1</sup> )	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension <sup>2</sup>
		20-day deadline met	Permitted extension <sup>2</sup> to deadline	Late response (i.e. deadline missed)		
<b>Other bodies included in monitoring</b>						
Charity Commission	195	131	0	64	67%	67%
Competition and Markets Authority	31	31	0	0	100%	100%
Crown Prosecution Service	283	268	5	10	95%	96%
Debt Management Office	15	15	0	0	100%	100%
Food Standards Agency	48	45	2	1	94%	98%
Government Legal Department	69	65	0	4	94%	94%
Health and Safety Executive	1,224	1,144	17	63	93%	95%
HM Land Registry	88	86	1	1	98%	99%
HM Revenue and Customs	595	572	0	23	96%	96%
National Archives <sup>^</sup>	719	521	179	19	72%	97%
National Savings and Investments	26	25	0	1	96%	96%
Office for National Statistics	125	118	0	7	94%	94%
Office for Standards in Education, Children's Services and Skills	146	137	4	5	94%	97%
Office of Gas and Electricity Markets	121	106	5	10	88%	92%
Office of Rail and Road	38	35	3	0	92%	100%
Rural Payments Agency	77	76	0	1	99%	99%
Serious Fraud Office	40	38	2	0	95%	100%
Water Services Regulation Authority	33	33	0	0	100%	100%

**Notes**

# - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

<sup>^</sup> - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

2 - "Permitted extensions" include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

**TABLE 4**  
**Percentage of non-routine information requests received since 1 January 2015 that were answered 'in time', by quarter'**

Government body	2015				2016				2017				2018
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
<b>TOTAL for all monitored bodies</b>	<b>90%</b>	<b>90%</b>	<b>89%</b>	<b>89%</b>	<b>92%</b>	<b>91%</b>	<b>89%</b>	<b>89%</b>	<b>92%</b>	<b>93%</b>	<b>92%</b>	<b>90%</b>	<b>92%</b>
<b>TOTAL for Departments of State only</b>	<b>89%</b>	<b>89%</b>	<b>87%</b>	<b>86%</b>	<b>91%</b>	<b>89%</b>	<b>86%</b>	<b>87%</b>	<b>91%</b>	<b>92%</b>	<b>91%</b>	<b>88%</b>	<b>91%</b>
<b>TOTAL for other monitored bodies</b>	<b>92%</b>	<b>93%</b>	<b>94%</b>	<b>94%</b>	<b>93%</b>	<b>93%</b>	<b>95%</b>	<b>95%</b>	<b>96%</b>	<b>95%</b>	<b>94%</b>	<b>94%</b>	<b>95%</b>
<b>Departments of State</b>													
Attorney General's Office	100%	100%	96%	98%	97%	93%	98%	100%	100%	100%	98%	98%	100%
Cabinet Office#	94%	90%	91%	85%	93%	91%	94%	97%	96%	95%	91%	90%	92%
Department for Business, Energy and Industrial Strategy#	-	-	-	-	-	-	75%	76%	78%	90%	87%	69%	76%
Department for Business, Innovation and Skills	99%	87%	87%	87%	81%	65%	54%	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	71%	84%	92%	100%	94%	89%	98%	96%	93%	95%	98%	97%	94%
Department for Education#	86%	83%	91%	85%	86%	88%	86%	83%	88%	89%	89%	81%	89%
Department for Environment, Food and Rural Affairs	79%	83%	74%	80%	87%	92%	94%	94%	92%	96%	93%	81%	98%
Department for Exiting the European Union	-	-	-	-	-	-	72%	97%	98%	96%	96%	76%	96%
Department for International Development	100%	99%	99%	99%	98%	98%	100%	98%	98%	99%	99%	97%	99%
Department for International Trade	-	-	-	-	-	-	86%	85%	79%	77%	63%	74%	56%
Department for Transport#	96%	98%	98%	96%	97%	96%	97%	95%	98%	98%	96%	95%	95%
Department for Work and Pensions	94%	93%	84%	83%	91%	78%	78%	88%	95%	94%	95%	89%	95%
Department of Energy and Climate Change#	93%	93%	92%	92%	92%	85%	65%	-	-	-	-	-	-
Department of Health and Social Care	100%	100%	99%	100%	100%	100%	100%	100%	100%	99%	96%	93%	96%
Foreign and Commonwealth Office#	88%	90%	89%	87%	94%	92%	87%	94%	95%	96%	95%	92%	89%
HM Treasury#	92%	96%	93%	90%	92%	87%	95%	96%	96%	95%	95%	94%	94%
Home Office	86%	87%	84%	81%	87%	86%	81%	86%	87%	89%	88%	89%	89%
Ministry of Defence#	87%	91%	91%	91%	93%	93%	93%	89%	91%	93%	90%	81%	85%
Ministry of Housing, Communities and Local Government	94%	100%	100%	100%	100%	99%	57%	44%	57%	80%	88%	96%	90%
Ministry of Justice#	76%	70%	65%	73%	85%	93%	79%	71%	85%	87%	89%	92%	93%
Northern Ireland Office	89%	85%	98%	98%	90%	93%	100%	98%	100%	98%	96%	97%	99%
Scotland Office	90%	86%	84%	74%	61%	77%	83%	98%	98%	100%	91%	100%	96%
UK Export Finance	100%	84%	88%	90%	100%	95%	92%	96%	95%	96%	94%	100%	100%
Wales Office	94%	100%	100%	96%	97%	95%	100%	100%	96%	100%	100%	100%	100%



TABLE 4 continued

Government body	2015				2016				2017				2018
	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:
<b>Other bodies included in monitoring</b>													
Charity Commission	92%	94%	94%	93%	93%	86%	92%	86%	94%	96%	92%	87%	67%
Competition and Markets Authority	96%	91%	89%	100%	93%	96%	100%	100%	100%	90%	97%	100%	100%
Crown Prosecution Service	91%	94%	96%	94%	92%	87%	91%	95%	97%	95%	93%	96%	96%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	96%	97%	100%	100%	100%	100%	100%	100%	100%	100%	98%	100%	98%
Government Legal Department	95%	97%	100%	99%	98%	99%	100%	100%	98%	100%	97%	98%	94%
Health and Safety Executive	93%	95%	95%	96%	96%	97%	95%	96%	96%	96%	94%	93%	95%
HM Land Registry	100%	99%	99%	94%	98%	96%	100%	100%	99%	98%	100%	99%	99%
HM Revenue and Customs	80%	83%	91%	91%	85%	89%	86%	89%	91%	88%	89%	98%	96%
National Archives <sup>^</sup>	98%	95%	96%	96%	93%	90%	98%	97%	97%	96%	95%	95%	97%
National Savings and Investments	94%	100%	63%	46%	44%	88%	96%	94%	83%	88%	91%	78%	96%
Office for National Statistics	96%	97%	79%	88%	93%	95%	95%	98%	96%	98%	91%	90%	94%
Office for Standards in Education, Children's Services and Skills	95%	97%	93%	100%	98%	99%	100%	98%	99%	98%	94%	95%	97%
Office of Gas and Electricity Markets	83%	75%	91%	100%	99%	98%	100%	98%	95%	90%	88%	93%	92%
Office of Rail and Road	96%	97%	88%	97%	97%	97%	93%	95%	96%	89%	93%	97%	100%
Ordnance Survey	100%	100%	100%	100%	100%	100%	100%	100%	-	-	-	-	-
Royal Mint	80%	88%	100%	43%	77%	43%	100%	100%	-	-	-	-	-
Rural Payments Agency	95%	93%	91%	90%	97%	93%	98%	94%	97%	100%	99%	96%	99%
Serious Fraud Office	89%	92%	97%	97%	91%	93%	93%	100%	98%	100%	97%	100%	100%
Water Services Regulation Authority	94%	100%	72%	73%	98%	100%	100%	97%	100%	100%	100%	100%	100%

**Notes**

# - Figures supplied by these departments count requests received by one or more of their agencies, and those received by the departments themselves. The bulletin gives full details.

<sup>^</sup> - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - A request is "in time" if it was answered within the statutory response deadline, or within a permitted extension to this deadline, which include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

**TABLE 5**  
**Initial outcomes of non-routine information requests received by monitored bodies from 1 January - 31 March 2018**

Government body	Total requests received (excluding on-hold and lapsed <sup>1</sup> )	Requests where advice and assistance <sup>2</sup> provided	Requests where information not held	Total "resolvable" requests <sup>3</sup>	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full
					Granted in full	Partially withheld	Fully withheld <sup>4</sup>	Response not yet provided <sup>5</sup>		
<b>TOTAL for all monitored bodies</b>	<b>13,604</b>	<b>1,066</b>	<b>2,424</b>	<b>10,114</b>	<b>4,311</b>	<b>1,263</b>	<b>3,891</b>	<b>649</b>	<b>43%</b>	<b>38%</b>
<b>TOTAL for Departments of State only</b>	<b>9,731</b>	<b>799</b>	<b>1,621</b>	<b>7,311</b>	<b>3,000</b>	<b>863</b>	<b>3,021</b>	<b>427</b>	<b>41%</b>	<b>41%</b>
<b>TOTAL for other monitored bodies</b>	<b>3,873</b>	<b>267</b>	<b>803</b>	<b>2,803</b>	<b>1,311</b>	<b>400</b>	<b>870</b>	<b>222</b>	<b>47%</b>	<b>31%</b>
<b>Departments of State</b>										
Attorney General's Office	45	0	15	30	25	4	1	0	83%	3%
Cabinet Office#	437	15	153	269	59	31	160	19	22%	59%
Department for Business, Energy and Industrial Strategy#	241	15	52	174	64	28	66	16	37%	38%
Department for Digital, Culture, Media and Sport	143	5	51	87	39	23	25	0	45%	29%
Department for Education#	898	111	123	664	328	131	184	21	49%	28%
Department for Environment, Food and Rural Affairs	262	45	65	152	66	36	46	4	43%	30%
Department for Exiting the European Union	172	13	30	129	33	24	62	10	26%	48%
Department for International Development	132	6	13	113	47	16	38	12	42%	34%
Department for International Trade	153	4	33	116	30	30	41	15	26%	35%
Department for Transport#	688	6	107	575	343	55	168	9	60%	29%
Department for Work and Pensions	1,681	173	59	1,449	560	57	820	12	39%	57%
Department of Health and Social Care	313	23	137	153	62	22	64	5	41%	42%
Foreign and Commonwealth Office#	357	24	70	263	65	63	85	50	25%	32%
HM Treasury#	262	8	57	197	86	28	72	11	44%	37%
Home Office	1,053	117	201	735	285	61	320	69	39%	44%
Ministry of Defence#	1,245	120	214	911	437	117	256	101	48%	28%
Ministry of Housing, Communities and Local Government	250	7	55	188	63	30	71	24	34%	38%
Ministry of Justice#	1,145	104	149	892	284	93	474	41	32%	53%
Northern Ireland Office	91	0	14	77	32	6	39	0	42%	51%
Scotland Office	84	1	15	68	47	2	13	6	69%	19%
UK Export Finance	26	1	4	21	9	4	6	2	43%	29%
Wales Office	53	1	4	48	36	2	10	0	75%	21%

**TABLE 5 continued**

**Initial outcomes of non-routine information requests received by monitored bodies from 1 January - 31 March 2018**

Government body	Total requests received (excluding on-hold and lapsed <sup>1</sup> )	Requests where advice and assistance <sup>2</sup> provided	Requests where information not held	Total "resolvable" requests <sup>3</sup>	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full
					Granted in full	Partially withheld	Fully withheld <sup>4</sup>	Response not yet provided <sup>5</sup>		
<b>Other bodies included in monitoring</b>										
Charity Commission	195	4	41	150	38	23	62	27	25%	41%
Competition and Markets Authority	31	0	2	29	16	3	10	0	55%	34%
Crown Prosecution Service	283	32	3	248	116	21	105	6	47%	42%
Debt Management Office	15	0	4	11	9	2	0	0	82%	0%
Food Standards Agency	48	1	11	36	19	8	9	0	53%	25%
Government Legal Department	69	0	15	54	23	9	22	0	43%	41%
Health and Safety Executive	1,224	10	421	793	401	182	154	56	51%	19%
HM Land Registry	88	0	24	64	43	10	11	0	67%	17%
HM Revenue and Customs	595	81	72	442	147	26	263	6	33%	60%
National Archives	719	88	58	573	267	47	135	124	47%	24%
National Savings and Investments	26	0	1	25	18	6	1	0	72%	4%
Office for National Statistics	125	0	73	52	37	6	7	2	71%	13%
Office for Standards in Education, Children's Services and Skills	146	24	21	101	22	25	54	0	22%	53%
Office of Gas and Electricity Markets	121	1	20	100	82	4	13	1	82%	13%
Office of Rail and Road	38	7	7	24	10	10	4	0	42%	17%
Rural Payments Agency	77	17	19	41	28	7	6	0	68%	15%
Serious Fraud Office	40	2	8	30	10	6	14	0	33%	47%
Water Services Regulation Authority	33	0	3	30	25	5	0	0	83%	0%

**Notes**

# - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.

2 - "Advice and assistance" would be provided to a requester when the body "reasonably requires further information in order to identify and locate the information requested". See section 1(3) of the Freedom of Information Act for further details.

3 - "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

4 - "Fully withheld requests" includes requests which were refused because it was estimated that the cost of complying with the request would exceed the appropriate limit or because the request was considered vexatious. Please note that requests refused on these grounds may include refusals where information is not held.

5 - This table counts as "resolvable" all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases.

It should also be noted that requests where a response has not yet been provided are more likely to involve considerations which are complex and finely balanced. As a result, it cannot be assumed that these requests will be granted and refused in the same proportions as "resolvable" requests in general.

**TABLE 6**  
**Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 January 2015<sup>1</sup>**

Government body	2015				2016				2017				2018
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
<b>TOTAL for all monitored bodies</b>	<b>48%</b>	<b>46%</b>	<b>45%</b>	<b>45%</b>	<b>44%</b>	<b>44%</b>	<b>44%</b>	<b>44%</b>	<b>45%</b>	<b>45%</b>	<b>44%</b>	<b>44%</b>	<b>43%</b>
<b>TOTAL for Departments of State only</b>	<b>49%</b>	<b>48%</b>	<b>46%</b>	<b>46%</b>	<b>44%</b>	<b>45%</b>	<b>43%</b>	<b>44%</b>	<b>45%</b>	<b>45%</b>	<b>45%</b>	<b>43%</b>	<b>41%</b>
<b>TOTAL for other monitored bodies</b>	<b>46%</b>	<b>41%</b>	<b>44%</b>	<b>44%</b>	<b>44%</b>	<b>44%</b>	<b>46%</b>	<b>45%</b>	<b>45%</b>	<b>45%</b>	<b>43%</b>	<b>47%</b>	<b>47%</b>
<b>Departments of State</b>													
Attorney General's Office	21%	68%	31%	36%	39%	42%	66%	66%	50%	28%	43%	42%	83%
Cabinet Office#	24%	17%	21%	24%	15%	28%	25%	30%	27%	17%	24%	34%	22%
Department for Business, Energy and Industrial Strategy#	-	-	-	-	-	-	31%	26%	27%	27%	20%	28%	37%
Department for Business, Innovation and Skills	32%	32%	28%	22%	24%	24%	27%	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	51%	52%	55%	46%	34%	40%	57%	37%	37%	31%	37%	20%	45%
Department for Education#	64%	57%	59%	64%	64%	63%	60%	64%	69%	62%	54%	58%	49%
Department for Environment, Food and Rural Affairs	41%	46%	33%	39%	24%	31%	45%	25%	35%	39%	41%	38%	43%
Department for Exiting the European Union	-	-	-	-	-	-	42%	18%	10%	15%	28%	14%	26%
Department for International Development	52%	49%	57%	50%	58%	52%	49%	57%	44%	50%	51%	44%	42%
Department for International Trade	-	-	-	-	-	-	30%	26%	18%	39%	18%	15%	26%
Department for Transport#	77%	68%	69%	68%	63%	64%	61%	68%	63%	65%	61%	59%	60%
Department for Work and Pensions	64%	62%	58%	62%	61%	60%	53%	55%	58%	55%	63%	56%	39%
Department of Energy and Climate Change#	35%	36%	38%	34%	31%	18%	32%	-	-	-	-	-	-
Department of Health and Social Care	53%	52%	56%	32%	43%	31%	37%	44%	37%	44%	37%	38%	41%
Foreign and Commonwealth Office#	27%	26%	22%	20%	15%	20%	24%	29%	25%	21%	20%	19%	25%
HM Treasury#	30%	24%	23%	28%	23%	31%	28%	28%	30%	32%	29%	25%	44%
Home Office	34%	35%	31%	34%	37%	33%	33%	28%	30%	34%	31%	40%	39%
Ministry of Defence#	50%	53%	55%	54%	52%	60%	58%	55%	56%	58%	58%	48%	48%
Ministry of Housing, Communities and Local Government	56%	57%	47%	59%	40%	48%	27%	31%	38%	35%	29%	42%	34%
Ministry of Justice#	29%	32%	33%	32%	30%	32%	24%	25%	26%	32%	35%	38%	32%
Northern Ireland Office	74%	85%	58%	55%	59%	50%	45%	58%	59%	38%	57%	57%	42%
Scotland Office	82%	62%	55%	80%	76%	88%	67%	67%	78%	73%	55%	61%	69%
UK Export Finance	69%	62%	35%	89%	79%	67%	72%	47%	47%	48%	44%	32%	43%
Wales Office	86%	95%	83%	81%	81%	77%	73%	100%	93%	90%	74%	72%	75%

**TABLE 6 continued**  
**Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 January 2015<sup>1</sup>**

Government body	2015				2016				2017				2018
	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:
	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar
<b>Other bodies included in monitoring</b>													
Charity Commission	39%	40%	40%	43%	40%	40%	40%	35%	43%	40%	33%	30%	25%
Competition and Markets Authority	61%	50%	59%	57%	40%	47%	45%	53%	29%	38%	42%	48%	55%
Crown Prosecution Service	38%	29%	30%	29%	39%	46%	55%	49%	50%	37%	36%	37%	47%
Debt Management Office	44%	50%	45%	56%	33%	44%	80%	59%	53%	44%	64%	56%	82%
Food Standards Agency	57%	70%	53%	64%	46%	52%	54%	49%	55%	41%	41%	68%	53%
Government Legal Department	36%	27%	20%	15%	17%	26%	27%	19%	33%	31%	30%	39%	43%
Health and Safety Executive	47%	41%	45%	45%	47%	44%	50%	47%	45%	45%	49%	50%	51%
HM Land Registry	94%	85%	83%	88%	86%	76%	81%	86%	73%	86%	73%	75%	67%
HM Revenue and Customs	31%	32%	26%	25%	28%	27%	26%	32%	30%	32%	31%	29%	33%
National Archives	45%	44%	45%	52%	45%	44%	45%	47%	51%	45%	40%	50%	47%
National Savings and Investments	87%	61%	63%	42%	56%	85%	74%	79%	85%	67%	67%	69%	72%
Office for National Statistics	80%	79%	82%	86%	86%	89%	92%	82%	72%	86%	80%	77%	71%
Office for Standards in Education, Children's Services and Skills	27%	17%	33%	25%	23%	20%	22%	19%	13%	19%	20%	11%	22%
Office of Gas and Electricity Markets	54%	51%	77%	62%	74%	79%	67%	64%	69%	70%	60%	93%	82%
Office of Rail and Road	57%	30%	41%	50%	39%	30%	38%	36%	39%	32%	50%	53%	42%
Ordnance Survey	81%	53%	33%	44%	50%	42%	50%	58%	-	-	-	-	-
Royal Mint	60%	29%	60%	100%	92%	71%	50%	64%	-	-	-	-	-
Rural Payments Agency	47%	70%	51%	45%	52%	49%	40%	42%	53%	42%	43%	62%	68%
Serious Fraud Office	70%	43%	50%	46%	46%	46%	44%	35%	29%	27%	40%	38%	33%
Water Services Regulation Authority	69%	69%	99%	64%	86%	63%	59%	57%	83%	94%	96%	83%	83%

**Notes**

# - Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

**TABLE 7**  
**Exemptions and exceptions, applied by monitored bodies when withholding non-routine information requests received from 1 January - 31 March 2018**

Government body	Total requests where one or more exemptions / exceptions were applied <sup>1</sup>	Exemptions listed in Part 2 of the FoI Act <sup>2</sup>																						
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies dealing with security matters	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
<b>TOTAL for all monitored bodies</b>	<b>3,034</b>	<b>265</b>	<b>1</b>	<b>81</b>	<b>105</b>	<b>65</b>	<b>141</b>	<b>3</b>	<b>17</b>	<b>115</b>	<b>264</b>	<b>99</b>	<b>21</b>	<b>2</b>	<b>228</b>	<b>78</b>	<b>18</b>	<b>80</b>	<b>1,491</b>	<b>145</b>	<b>41</b>	<b>220</b>	<b>261</b>	<b>188</b>
<b>TOTAL for Departments of State only</b>	<b>1,988</b>	<b>230</b>	<b>1</b>	<b>74</b>	<b>99</b>	<b>65</b>	<b>129</b>	<b>3</b>	<b>17</b>	<b>16</b>	<b>154</b>	<b>78</b>	<b>1</b>	<b>2</b>	<b>222</b>	<b>76</b>	<b>16</b>	<b>31</b>	<b>940</b>	<b>88</b>	<b>22</b>	<b>191</b>	<b>101</b>	<b>133</b>
<b>TOTAL for other monitored bodies</b>	<b>1,046</b>	<b>35</b>	<b>0</b>	<b>7</b>	<b>6</b>	<b>0</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>99</b>	<b>110</b>	<b>21</b>	<b>20</b>	<b>0</b>	<b>6</b>	<b>2</b>	<b>2</b>	<b>49</b>	<b>551</b>	<b>57</b>	<b>19</b>	<b>29</b>	<b>160</b>	<b>55</b>
<b>Departments of State</b>																								
Attorney General's Office	4	0	0	1	0	0	0	0	0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0
Cabinet Office#	123	25	0	25	25	5	11	1	0	0	12	0	0	0	22	2	11	1	12	11	1	16	0	3
Department for Business, Energy and Industrial Strategy#	64	5	0	0	5	0	8	0	2	1	6	0	0	0	15	0	0	2	16	3	0	12	0	24
Department for Digital, Culture, Media and Sport	35	4	0	1	0	0	3	0	0	0	0	0	0	0	6	5	0	0	14	6	0	8	0	0
Department for Education#	188	20	0	1	0	0	0	0	0	2	15	0	0	0	12	30	0	0	119	12	3	18	2	2
Department for Environment, Food and Rural Affairs	81	3	0	0	0	0	0	0	0	0	4	0	0	0	8	0	2	0	16	2	0	2	2	53
Department for Exiting the European Union	71	11	0	1	4	0	28	0	9	0	8	1	0	2	32	2	0	1	20	1	8	4	0	0
Department for International Development	18	2	0	0	1	0	4	0	0	0	2	0	0	0	0	0	0	3	8	0	0	4	0	4
Department for International Trade	54	5	0	2	4	0	15	0	1	0	0	0	0	0	15	4	0	2	23	7	0	17	0	0
Department for Transport#	151	8	0	0	3	0	0	0	0	5	19	0	0	0	7	5	0	0	92	15	0	24	8	7
Department for Work and Pensions	249	14	1	0	6	0	0	2	0	4	6	2	0	0	8	2	0	0	199	6	1	9	9	0
Department of Health and Social Care	42	5	0	0	3	0	0	0	0	0	6	1	0	0	11	2	0	2	15	2	1	11	0	0
Foreign and Commonwealth Office#	95	3	0	11	10	3	41	0	0	0	4	0	0	0	14	0	1	5	60	9	1	6	0	0
HM Treasury#	44	10	0	0	1	0	7	0	4	0	3	0	0	0	21	0	0	0	23	3	0	10	2	0
Home Office	190	29	0	17	20	8	0	0	0	1	35	0	0	0	15	21	2	4	63	4	3	16	2	0
Ministry of Defence#	176	10	0	13	13	49	8	0	0	2	5	0	0	0	2	1	0	5	85	1	1	10	4	6
Ministry of Housing, Communities and Local Government	69	2	0	0	0	0	1	0	1	0	4	0	0	0	16	0	0	0	14	1	0	2	0	34
Ministry of Justice#	294	72	0	1	0	0	0	0	0	0	15	74	0	0	7	1	0	2	143	2	2	19	72	0
Northern Ireland Office	18	0	0	1	4	0	1	0	0	0	4	0	1	0	5	1	0	4	8	0	0	0	0	0
Scotland Office	8	1	0	0	0	0	1	0	0	0	0	0	0	0	5	0	0	0	3	0	0	0	0	0
UK Export Finance	10	1	0	0	0	0	1	0	0	0	4	0	0	0	0	0	0	0	4	3	1	3	0	0
Wales Office	4	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	3	0	0	0	0	0

TABLE 7 continued

Exemptions and exceptions, applied by monitored bodies when withholding non-routine information requests received from 1 January - 31 March 2018

Government body	Total requests where one or more exemptions / exceptions were applied <sup>1</sup>	Exemptions listed in Part 2 of the FoI Act <sup>2</sup>																						
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies designated with non-routine information	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public business	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
<b>Other bodies included in monitoring</b>																								
Charity Commission	70	1	0	0	2	0	0	0	0	0	24	20	0	0	0	0	0	0	37	9	2	0	0	0
Competition and Markets Authority	12	0	0	0	0	0	0	0	0	1	4	0	0	0	0	0	0	1	1	0	0	0	8	0
Crown Prosecution Service	54	8	0	0	0	0	1	0	0	10	5	0	0	0	0	1	0	1	40	0	10	4	0	0
Debt Management Office	2	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	2	0	0	0	0	0
Food Standards Agency	13	2	0	0	0	0	0	0	0	3	3	0	0	0	0	0	0	1	3	1	0	2	0	0
Government Legal Department	28	2	0	0	0	0	0	0	0	0	9	0	0	0	0	0	0	0	16	0	3	2	0	0
Health and Safety Executive	330	0	0	0	0	0	0	0	0	74	13	1	0	0	0	0	0	0	197	30	2	2	0	39
HM Land Registry	18	0	0	0	0	0	0	0	0	0	1	0	0	0	2	0	0	0	13	0	0	4	0	0
HM Revenue and Customs	189	8	0	0	0	0	3	0	0	0	15	0	0	0	3	1	0	0	22	1	0	5	135	1
National Archives	182	0	0	7	4	0	7	0	0	0	8	0	0	0	0	0	2	47	163	11	0	0	1	0
National Savings and Investments	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	1	2	0	1
Office for National Statistics	13	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	0	1	0	6	0
Office for Standards in Education, Children's Services and Skills	68	8	0	0	0	0	0	0	0	0	17	0	20	0	0	0	0	0	27	2	0	5	1	0
Office of Gas and Electricity Markets	13	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	7	2
Office of Rail and Road	12	0	0	0	0	0	0	0	0	5	4	0	0	0	0	0	0	0	12	0	0	0	0	0
Rural Payments Agency	13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	12
Serious Fraud Office	17	0	0	0	0	0	1	0	0	6	6	0	0	0	1	0	0	0	3	2	0	0	1	0
Water Services Regulation Authority	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	1	0	2	1	0

Notes

# - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - A single request can be subject to more than one exemption. Therefore, the total number of individual exemptions used may be greater than the number of requests to which exemptions were applied.

2 - "Exemptions" refers to the provisions in Part 2 of the Freedom of Information Act (and the similar "exceptions" in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.

The exemption described in section 21 of the Act ("Information accessible ... by other means") is not listed here, because requests falling under this exemption do not meet the formal definition of a "non-routine" request and therefore are not counted in these monitoring statistics.

The exemption listed at section 39 of the Freedom of Information Act ("Environmental Information") effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

TABLE 8

Section 21 exemptions<sup>1</sup> applied by monitored bodies when dealing with routine information requests received from 1 January - 31 March 2018

Government body	Number of requests where a Section 21 exemption was applied <sup>2</sup>	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
<b>TOTAL for all monitored bodies</b>	<b>627</b>	<b>590</b>	<b>37</b>	<b>94%</b>
<b>TOTAL for Departments of State only</b>	<b>483</b>	<b>448</b>	<b>35</b>	<b>93%</b>
<b>TOTAL for other monitored bodies</b>	<b>144</b>	<b>142</b>	<b>2</b>	<b>99%</b>
<b>Departments of State</b>				
Attorney General's Office	0	0	0	-
Cabinet Office#	30	26	4	87%
Department for Business, Energy and Industrial Strategy#	8	7	1	88%
Department for Digital, Culture, Media and Sport	8	8	0	100%
Department for Education#	65	64	1	98%
Department for Environment, Food and Rural Affairs	9	8	1	89%
Department for Exiting the European Union	4	4	0	100%
Department for International Development	3	3	0	100%
Department for International Trade	10	5	5	50%
Department for Transport#	49	45	4	92%
Department for Work and Pensions	5	5	0	100%
Department of Health and Social Care	34	32	2	94%
Foreign and Commonwealth Office#	6	6	0	100%
HM Treasury#	18	18	0	100%
Home Office	70	66	4	94%
Ministry of Defence#	59	50	9	85%
Ministry of Housing, Communities and Local Government	2	2	0	100%
Ministry of Justice#	97	94	3	97%
Northern Ireland Office	2	2	0	100%
Scotland Office	1	1	0	100%
UK Export Finance	1	1	0	100%
Wales Office	2	1	1	50%



**TABLE 8 continued**

**Section 21 exemptions<sup>1</sup> applied by monitored bodies when dealing with routine information requests received from 1 January - 31 March 2018**

Government body	Number of requests where a Section 21 exemption was applied <sup>2</sup>	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
<b>Other bodies included in monitoring</b>				
Charity Commission	18	17	1	94%
Competition and Markets Authority	1	1	0	100%
Crown Prosecution Service	2	2	0	100%
Debt Management Office	0	0	0	-
Food Standards Agency	1	1	0	100%
Government Legal Department	24	23	1	96%
Health and Safety Executive	5	5	0	100%
HM Land Registry	13	13	0	100%
HM Revenue and Customs	27	27	0	100%
National Archives	2	2	0	100%
National Savings and Investments	0	0	0	-
Office for National Statistics	32	32	0	100%
Office for Standards in Education, Children's Services and Skills	10	10	0	100%
Office of Gas and Electricity Markets	5	5	0	100%
Office of Rail and Road	1	1	0	100%
Rural Payments Agency	1	1	0	100%
Serious Fraud Office	2	2	0	100%
Water Services Regulation Authority	0	0	0	-

**Notes**

# - Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. The Bulletin gives full details.

1 - A section 21 exemption is defined as information available by other means. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

2 - These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used

<b>Table</b>	<b>Previous value</b>	<b>Revised value</b>	<b>Cell Ref</b>
6	44%	44%	<a href="#">Table 6: G7</a>
6	44%	44%	<a href="#">Table 6: G9</a>
6	45%	44%	<a href="#">Table 6: G11</a>