# Latest quarterly (1, 3, 5, 7, 8) and in-year (2, 4, 6) tables

### Revisions

These statistics have been revised on 28 April 2021 to correct some incorrect figures identified and to incorporate revisions already made to the csv data file but were not reflected in these tables.

25 Figures have been amended across 2 tables. Full details of the changes can be found in the "Full revisions" tab. (the right most tab in this file)

These changes are also reflected in the statistical bulletin found here:

https://www.gov.uk/government/statistics/freedom-of-information-statistics-april-to-june-2018

The original published versions of all affected files can be provided on request - please email foistatistics@cabinetoffice.gov.uk

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# Symbols and conventions

- Not applicable
- 0 Ni
- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the
- # departments themselves. The bulletin of Bulletin gives full details

TABLE 1
Number of non-routine information requests received from 1 April - 30 June 2018, and their status at time of monitoring

	Total —	Request statu	s at time of m	e of monitoring				
Government body	requests received	Processed	"On hold" or lapsed¹	Still being processed	Number handled under EIRs²			
TOTAL for all monitored bodies	12,169	11,525	15	629	347			
TOTAL for Departments of State only	8,280	7,867	0	413	195			
TOTAL for other monitored bodies	3,889	3,658	15	216	152			
Departments of State								
Attorney General's Office	49	49	0	0	0			
Cabinet Office#	359	342	0	17	1			
Ministry of Housing, Communities and Local Government	210	199	0	11	50			
Department for Business, Energy and Industrial Strategy#	219	208	0	11	28			
Department for Digital, Culture, Media and Sport	141	141	0	0	3			
Department for Education#	760	745	0	15	6			
Department for Environment, Food and Rural Affairs	192	184	0	8	72			
Department for Exiting the European Union	136	130	0	6	0			
Department for International Development	100	95	0	5	1			
Department for International Trade	105	97	0	8	0			
Department for Transport#	576	564	0	12	25			
Department for Work and Pensions	1,171	1,160	0	11	0			
Department of Health and Social Care	248	245	0	3	0			
Foreign and Commonwealth Office#	342	292	0	50	1			
HM Treasury#	213	205	0	8	0			
Home Office	1,135	1,005	0	130	0			
Ministry of Defence#	1,089	1,003	0	86	6			
Ministry of Justice#	1,044	1,012	0	32	1			
Northern Ireland Office	73	73	0	0	0			
Scotland Office	55	55	0	0	0			
UK Export Finance	27	27	0	0	1			
Wales Office	36	36	0	0	0			

TABLE 1 continued

Number of non-routine information requests received from 1 April - 30 June 2018, and their status at time of monitoring

	Total_	Request status at time of monitoring							
Government body	requests received	Processed	"On hold" or lapsed¹	Still being N processed	lumber handled under EIRs²				
Other bodies included in monitoring									
Charity Commission	175	165	0	10	0				
Competition and Markets Authority	31	31	0	0	0				
Crown Prosecution Service	197	197	0	0	0				
Debt Management Office	13	13	0	0	0				
Food Standards Agency	39	38	0	1	0				
Government Legal Department	74	74	0	0	0				
Health and Safety Executive	1,235	1,160	0	75	45				
HM Land Registry	102	102	0	0	0				
HM Revenue and Customs	557	548	0	9	1				
National Archives	858	741	15	102	0				
National Savings and Investments	18	18	0	0	0				
Office for National Statistics	118	116	0	2	1				
Office for Standards in Education, Children's Services and Skills	175	175	0	0	0				
Office of Gas and Electricity Markets	110	93	0	17	34				
Office of Rail and Road	47	47	0	0	0				
Rural Payments Agency	64	64	0	0	62				
Serious Fraud Office	42	42	0	0	0				
Water Services Regulation Authority	34	34	0	0	9				

<sup># -</sup> Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

<sup>1 -</sup> Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

<sup>2 -</sup> The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FOI Act.

TABLE 2
Number of non-routine information requests received by monitored bodies, by quarter, since 1 April 2015

Government body		2015			201	6			201	7		201	8
	Q2: Apr–Jun	<b>Q3</b> : Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	<b>Q2:</b> Apr–Jun	<b>Q3</b> : Jul–Sep	Q4: Oct–Dec	<b>Q1:</b> Jan–Mar	<b>Q2</b> : Apr–Jun	<b>Q3</b> : Jul–Sep	Q4: Oct–Dec	<b>Q1:</b> Jan–Mar	<b>Q2:</b> Apr–Jun
TOTAL for all monitored bodies	11,499	11,971	11,039	12,795	11,031	10,561	10,892	12,289	10,930	11,559	11,883	13,615	12,169
TOTAL for Departments of State only	7,692	8,138	7,211	8,725	7,350	6,967	7,496	8,341	7,413	7,941	8,252	9,731	8,280
TOTAL for other monitored bodies	3,807	3,833	3,828	4,070	3,681	3,594	3,396	3,948	3,517	3,618	3,631	3,884	3,889
Departments of State													
Attorney General's Office	69	49	41	59	57	57	61	43	39	51	54	45	49
Cabinet Office#	404	478	423	473	424	375	377	391	391	341	412	437	359
Ministry of Housing, Communities and Local Government	209	210	212	283	200	192	173	217	189	203	208	250	210
Department for Business, Energy and Industrial Strategy#	-	-	-	-	-	195	282	226	206	210	227	241	219
Department for Business, Innovation and Skills	217	220	229	270	224	24	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	146	137	113	164	143	124	122	119	130	138	144	143	141
Department for Education#	510	484	461	552	476	489	506	598	496	586	521	898	760
Department for Environment, Food and Rural Affairs	174	183	153	224	126	158	173	166	187	195	242	262	192
Department for Exiting the European Union	-	-	-	-	-	54	118	183	126	207	271	172	136
Department for International Development	115	148	93	103	84	111	105	122	109	107	147	132	100
Department for International Trade	-	-	-	-	-	42	100	99	65	115	183	153	105
Department for Transport#	524	621	605	677	517	515	587	781	540	568	645	688	576
Department for Work and Pensions	1,271	1,322	988	1,181	901	1,093	1,101	1,326	1,109	1,217	1,074	1,681	1,171
Department of Energy and Climate Change#	155	183	165	185	170	20	-	-	-	-	-	-	-
Department of Health and Social Care	407	383	389	470	382	274	337	283	253	258	269	313	248
Foreign and Commonwealth Office#	323	324	281	370	270	278	272	323	318	284	334	357	342
HM Treasury#	248	285	258	281	202	172	212	259	235	242	286	262	213
Home Office	798	899	772	905	882	836	865	867	885	931	907	1,053	1,135
Ministry of Defence#	920	973	909	1,226	1,085	961	975	1,144	1,018	1,116	1,090	1,245	1,089
Ministry of Justice#	979	1,086	988	1,149	1,105	876	976	1,056	953	1,001	1,022	1,145	1,044
Northern Ireland Office	61	58	49	50	30	34	56	40	52	50	64	91	73
Scotland Office	76	37	35	44	30	36	40	56	50	55	74	84	55
UK Export Finance	32	17	20	21	20	25	25	19	28	31	24	26	27
Wales Office	54	41	27	38	22	26	33	23	34	35	54	53	36

TABLE 2 continued

Number of non-routine information requests received by monitored bodies, by quarter, since 1 April 2015

-		2015			204				201	_			
Government body		2015			201	6			201	7		201	8
	<b>Q2:</b> Apr–Jun	<b>Q3</b> : Jul–Sep	Q4: Oct–Dec	<b>Q1:</b> Jan–Mar	<b>Q2:</b> Apr–Jun	<b>Q3</b> : Jul–Sep	Q4: Oct–Dec	<b>Q1</b> : Jan–Mar	<b>Q2:</b> Apr–Jun	<b>Q3</b> : Jul–Sep	Q4: Oct–Dec	<b>Q1</b> : Jan–Mar	<b>Q2</b> : Apr–Jun
Other bodies included in monitoring													
Charity Commission	162	163	151	175	161	166	133	176	134	137	171	195	175
Competition and Markets Authority	34	38	28	40	25	30	21	28	30	32	29	31	31
Crown Prosecution Service	181	166	192	195	178	192	207	182	164	195	210	283	197
Debt Management Office	23	20	22	17	13	12	17	18	13	16	11	15	13
Food Standards Agency	38	34	36	40	30	35	53	40	33	47	48	48	39
Government Legal Department	147	113	103	129	103	105	89	120	85	103	92	69	74
Health and Safety Executive	1,200	1,215	1,189	1,272	1,136	1,167	1,082	1,260	1,222	1,236	1,157	1,224	1,235
HM Land Registry	111	112	94	125	97	133	85	107	94	84	72	88	102
HM Revenue and Customs	474	596	575	565	526	459	457	569	432	501	475	595	557
National Archives	736	713	819	834	742	713	633	782	737	742	763	730	858
National Savings and Investments	37	8	24	18	17	24	17	24	24	11	18	26	18
Office for National Statistics	86	85	78	99	96	84	99	101	96	101	135	125	118
Office for Standards in Education, Children's Services and Skills	255	191	138	174	148	116	127	149	110	119	148	146	175
Office of Gas and Electricity Markets	103	102	100	145	146	121	148	190	133	128	152	121	110
Office of Rail and Road	39	40	29	37	30	42	42	47	36	27	33	38	47
Ordnance Survey	24	22	39	27	24	19	19	-	-	-	-	-	-
Royal Mint	8	5	14	13	7	9	11	-	-	-	-	-	-
Rural Payments Agency	91	107	133	92	109	107	79	95	108	73	54	77	64
Serious Fraud Office	26	29	34	33	46	30	47	43	30	33	36	40	42
Water Services Regulation Authority	32	74	30	40	47	30	30	17	36	33	27	33	34

#### Note

<sup># -</sup> Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

TABLE 3
Timeliness of response to non-routine information requests received by monitored bodies from 1 Apr - 30 June 2018

	Total requests	Tim	eliness of r	esponse		Percentage	
Government body	received (excluding on- hold and lapsed¹)	20-day deadline	Permitted extension² to deadline		Percentage meeting deadline	meeting deadline of with permitted extension	
TOTAL for all monitored bodies	12,154	10,406	615	1,133	86%	91%	
TOTAL for Departments of State only	8,280	7,008	416	856	85%	90%	
TOTAL for other monitored bodies	3,874	3,398	199	277	88%	93%	
Departments of State							
Attorney General's Office	49	48	0	1	98%	98%	
Cabinet Office#	359	313	17	29	87%	92%	
Ministry of Housing, Communities and Local Government	210	171	7	32	81%	85%	
Department for Business, Energy and Industrial Strategy#	219	157	24	38	72%	83%	
Department for Digital, Culture, Media and Sport	141	128	6	7	91%	95%	
Department for Education#	760	636	24	100	84%	87%	
Department for Environment, Food and Rural Affairs	192	157	15	20	82%	90%	
Department for Exiting the European Union	136	126	8	2	93%	99%	
Department for International Development	100	91	9	0	91%	100%	
Department for International Trade	105	65	4	36	62%	66%	
Department for Transport#	576	534	28	14	93%	98%	
Department for Work and Pensions	1,171	1,091	3	77	93%	93%	
Department of Health and Social Care	248	232	9	7	94%	97%	
Foreign and Commonwealth Office#	342	214	77	51	63%	85%	
HM Treasury#	213	199	4	10	93%	95%	
Home Office	1,135	821	86	228	72%	80%	
Ministry of Defence#	1,089	876	78	135	80%	88%	
Ministry of Justice#	1,044	971	7	66	93%	94%	
Northern Ireland Office	73	67	5	1	92%	99%	
Scotland Office	55	52	3	0	95%	100%	
UK Export Finance	27	24	2	1	89%	96%	
Wales Office	36	35	0	1	97%	97%	

TABLE 3 continued

Timeliness of response to non-routine information requests received by monitored bodies from 1 Apr - 30 June 2018

	Total requests	Tim	eliness of re	esponse		Percentage	
Government body	received (excluding on- hold and lapsed <sup>1</sup> )	20-day deadline	Permitted extension² to deadline	Late response (i.e. deadline missed)	Percentage meeting deadline	meeting deadline of with permitted extension	
Other bodies included in monitoring							
Charity Commission	175	118	0	57	67%	67%	
Competition and Markets Authority	31	28	0	3	90%	90%	
Crown Prosecution Service	197	190	4	3	96%	98%	
Debt Management Office	13	13	0	0	100%	100%	
Food Standards Agency	39	34	4	1	87%	97%	
Government Legal Department	74	69	0	5	93%	93%	
Health and Safety Executive	1,235	1,125	16	94	91%	92%	
HM Land Registry	102	98	0	4	96%	96%	
HM Revenue and Customs	557	532	0	25	96%	96%	
National Archives <sup>^</sup>	843	653	161	29	77%	97%	
National Savings and Investments	18	18	0	0	100%	100%	
Office for National Statistics	118	113	0	5	96%	96%	
Office for Standards in Education, Children's Services and Skills	175	163	6	6	93%	97%	
Office of Gas and Electricity Markets	110	67	5	38	61%	65%	
Office of Rail and Road	47	41	3	3	87%	94%	
Rural Payments Agency	64	60	0	4	94%	94%	
Serious Fraud Office	42	42	0	0	100%	100%	
Water Services Regulation Authority	34	34	0	0	100%	100%	

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest. Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

<sup># -</sup> Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

<sup>^ -</sup> Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

<sup>1 -</sup> Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

<sup>2 - &</sup>quot;Permitted extensions" include:

TABLE 4
Percentage of non-routine information requests received since 1 Apr 2015 that were answered 'in time', by quarter'

Government body		2015			201	6			201	7		201	8
	<b>Q2:</b> Apr–Jun	<b>Q3:</b> Jul-Sep	Q4: Oct–Dec	<b>Q1:</b> Jan–Mar	<b>Q2:</b> Apr–Jun	<b>Q3</b> : Jul-Sep	Q4: Oct–Dec	<b>Q1:</b> Jan–Mar	<b>Q2:</b> Apr–Jun	Q3: Jul-Sep	Q4: Oct–Dec	<b>Q1:</b> Jan–Mar	<b>Q2:</b> Apr–Jun
TOTAL for all monitored bodies	90%	89%	89%	92%	91%	89%	89%	92%	93%	92%	90%	92%	91%
TOTAL for Departments of State only	89%	87%	86%	91%	89%	86%	87%	91%	92%	91%	88%	91%	90%
TOTAL for other monitored bodies	93%	94%	94%	93%	93%	95%	95%	96%	95%	94%	94%	95%	93%
Departments of State													
Attorney General's Office	100%	96%	98%	97%	93%	98%	100%	100%	100%	98%	98%	100%	98%
Cabinet Office#	90%	91%	85%	93%	91%	94%	97%	96%	95%	91%	90%	92%	92%
Ministry of Housing, Communities and Local Government	100%	100%	100%	100%	99%	57%	44%	57%	80%	88%	96%	90%	85%
Department for Business, Energy and Industrial Strategy#	-	-	-	-	-	75%	76%	78%	90%	87%	69%	76%	83%
Department for Business, Innovation and Skills	87%	87%	87%	81%	65%	54%	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	84%	92%	100%	94%	89%	98%	96%	93%	95%	98%	97%	94%	95%
Department for Education#	83%	91%	85%	86%	88%	86%	83%	88%	89%	89%	81%	89%	87%
Department for Environment, Food and Rural Affairs	83%	74%	80%	87%	92%	94%	94%	92%	96%	93%	81%	98%	90%
Department for Exiting the European Union	-	-	-	-	-	72%	97%	98%	96%	96%	76%	96%	99%
Department for International Development	99%	99%	99%	98%	98%	100%	98%	98%	99%	99%	97%	99%	100%
Department for International Trade	-	-	-	-	-	86%	85%	79%	77%	63%	74%	56%	66%
Department for Transport#	98%	98%	96%	97%	96%	97%	95%	98%	98%	96%	95%	95%	98%
Department for Work and Pensions	93%	84%	83%	91%	78%	78%	88%	95%	94%	95%	89%	95%	93%
Department of Energy and Climate Change#	93%	92%	92%	92%	85%	65%	-	-	-	-	-	-	-
Department of Health and Social Care	100%	99%	100%	100%	100%	100%	100%	100%	99%	96%	93%	96%	97%
Foreign and Commonwealth Office#	90%	89%	87%	94%	92%	87%	94%	95%	96%	95%	92%	89%	85%
HM Treasury#	96%	93%	90%	92%	87%	95%	96%	96%	95%	95%	94%	94%	95%
Home Office	87%	84%	81%	87%	86%	81%	86%	87%	89%	88%	89%	89%	80%
Ministry of Defence#	91%	91%	91%	93%	93%	93%	89%	91%	93%	90%	81%	85%	88%
Ministry of Justice#	70%	65%	73%	85%	93%	79%	71%	85%	87%	89%	92%	93%	94%
Northern Ireland Office	85%	98%	98%	90%	93%	100%	98%	100%	98%	96%	97%	99%	99%
Scotland Office	86%	84%	74%	61%	77%	83%	98%	98%	100%	91%	100%	96%	100%
UK Export Finance	84%	88%	90%	100%	95%	92%	96%	95%	96%	94%	100%	100%	96%
Wales Office	100%	100%	96%	97%	95%	100%	100%	96%	100%	100%	100%	100%	97%

TABLE 4 continued
Percentage of non-routine information requests received since 1 Apr 2015 that were answered 'in time', by quarter'

Government body		2015			201	6			201	7		201	18
=	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:
	Apr–Jun	Jul-Sep	Oct-Dec	Jan–Mar	Apr–Jun	Jul-Sep	Oct-Dec	Jan–Mar	Apr–Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr–Jun
Other bodies included in monitoring													
Charity Commission	94%	94%	93%	93%	86%	92%	86%	94%	96%	92%	87%	67%	67%
Competition and Markets Authority	91%	89%	100%	93%	96%	100%	100%	100%	90%	97%	100%	100%	90%
Crown Prosecution Service	94%	96%	94%	92%	87%	91%	95%	97%	95%	93%	96%	96%	98%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	97%	100%	100%	100%	100%	100%	100%	100%	100%	98%	100%	98%	97%
Government Legal Department	97%	100%	99%	98%	99%	100%	100%	98%	100%	97%	98%	94%	93%
Health and Safety Executive	95%	95%	96%	96%	97%	95%	96%	96%	96%	94%	93%	95%	92%
HM Land Registry	99%	99%	94%	98%	96%	100%	100%	99%	98%	100%	99%	99%	96%
HM Revenue and Customs	83%	91%	91%	85%	89%	86%	89%	91%	88%	89%	98%	96%	96%
National Archives <sup>^</sup>	95%	96%	96%	93%	90%	98%	97%	97%	96%	95%	95%	97%	97%
National Savings and Investments	100%	63%	46%	44%	88%	96%	94%	83%	88%	91%	78%	96%	100%
Office for National Statistics	97%	79%	88%	93%	95%	95%	98%	96%	98%	91%	90%	94%	96%
Office for Standards in Education, Children's Services and Skills	97%	93%	100%	98%	99%	100%	98%	99%	98%	94%	95%	97%	97%
Office of Gas and Electricity Markets	75%	91%	100%	99%	98%	100%	98%	95%	90%	88%	93%	92%	65%
Office of Rail and Road	97%	88%	97%	97%	97%	93%	95%	96%	89%	93%	97%	100%	94%
Ordnance Survey	100%	100%	100%	100%	100%	100%	100%	-	-	-	-	-	-
Royal Mint	88%	100%	43%	77%	43%	100%	100%	-	-	-	-	-	-
Rural Payments Agency	93%	91%	90%	97%	93%	98%	94%	97%	100%	99%	96%	99%	94%
Serious Fraud Office	92%	97%	97%	91%	93%	93%	100%	98%	100%	97%	100%	100%	100%
Water Services Regulation Authority	100%	72%	73%	98%	100%	100%	97%	100%	100%	100%	100%	100%	100%

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

<sup># -</sup> Figures supplied by these departments count requests received by one or more of their agencies, and those received by the departments themselves. The bulletin gives full details.

<sup>^ -</sup> Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

<sup>1 -</sup> A request is "in time" if it was answered within the statutory response deadline, or within a permitted extension to this deadline, which include:

TABLE 5
Initial outcomes of non-routine information requests received by monitored bodies from 1 Apr - 30 June 2018

	Total requests	Requests	Requests		lni	tial outcon	ne of requ	est	Percentage of	
Government body	received (excluding on- hold and lapsed¹)	where advice and assistance <sup>2</sup> provided	where information not held	Total - "resolvable" requests <sup>3</sup>	Granted in full	Partially withheld	Fully withheld⁴	Response not yet provided <sup>5</sup>	resolvable requests granted in full	resolvable requests withheld in full
TOTAL for all monitored bodies	12,154	928	2,354	8,872	3,880	1,067	3,296	629	44%	37%
TOTAL for Departments of State only	8,280	702	1,490	6,088	2,654	632	2,389	413	44%	39%
TOTAL for other monitored bodies	3,874	226	864	2,784	1,226	435	907	216	44%	33%
Departments of State										
Attorney General's Office	49	1	14	34	21	5	8	0	62%	24%
Cabinet Office#	359	25	108	226	61	15	133	17	27%	59%
Ministry of Housing, Communities and Local Government	210	5	44	161	60	27	63	11	37%	39%
Department for Business, Energy and Industrial Strategy#	219	5	50	164	52	29	72	11	32%	44%
Department for Digital, Culture, Media and Sport	141	5	44	92	29	18	45	0	32%	49%
Department for Education#	760	98	150	512	274	92	131	15	54%	26%
Department for Environment, Food and Rural Affairs	192	18	57	117	44	23	42	8	38%	36%
Department for Exiting the European Union	136	6	27	103	18	14	65	6	17%	63%
Department for International Development	100	0	9	91	44	9	33	5	48%	36%
Department for International Trade	105	1	23	81	22	12	39	8	27%	48%
Department for Transport#	576	2	103	471	278	36	145	12	59%	31%
Department for Work and Pensions	1,171	133	70	968	529	35	393	11	55%	41%
Department of Health and Social Care	248	20	101	127	48	10	66	3	38%	52%
Foreign and Commonwealth Office#	342	21	75	246	55	65	76	50	22%	31%
HM Treasury#	213	14	41	158	69	18	63	8	44%	40%
Home Office	1,135	97	158	880	316	69	365	130	36%	41%
Ministry of Defence#	1,089	123	213	753	366	80	221	86	49%	29%
Ministry of Justice#	1,044	124	160	760	272	62	394	32	36%	52%
Northern Ireland Office	73	0	14	59	39	3	17	0	66%	29%
Scotland Office	55	3	9	43	30	4	9	0	70%	21%
UK Export Finance	27	1	11	15	11	3	1	0	73%	7%
Wales Office	36	0	9	27	16	3	8	0	59%	30%

TABLE 5 continued Initial outcomes of non-routine information requests received by monitored bodies from 1 Apr - 30 June 2018

	Total requests	Requests	Requests		lni	tial outcon	ne of requ	est	Percentage of	Percentage of
Government body	received (excluding on- hold and lapsed¹)	where advice and assistance <sup>2</sup> provided	where information not held	Total - "resolvable" requests <sup>3</sup>	Granted in full	Partially withheld	Fully withheld⁴	Response not yet provided <sup>5</sup>	resolvable requests granted in full	resolvable requests withheld in full
Other bodies included in monitoring										
Charity Commission	175	12	47	116	30	23	53	10	26%	46%
Competition and Markets Authority	31	0	1	30	13	3	14	0	43%	47%
Crown Prosecution Service	197	23	17	157	64	12	81	0	41%	52%
Debt Management Office	13	0	4	9	2	6	1	0	22%	11%
Food Standards Agency	39	1	9	29	15	7	6	1	52%	21%
Government Legal Department	74	0	16	58	25	11	22	0	43%	38%
Health and Safety Executive	1,235	4	483	748	337	178	158	75	45%	21%
HM Land Registry	102	6	24	72	53	11	8	0	74%	11%
HM Revenue and Customs	557	49	65	443	134	33	267	9	30%	60%
National Archives	843	86	77	680	353	81	144	102	52%	21%
National Savings and Investments	18	0	2	16	13	2	1	0	81%	6%
Office for National Statistics	118	0	49	69	51	7	9	2	74%	13%
Office for Standards in Education, Children's Services and Skills	175	27	18	130	11	28	91	0	8%	70%
Office of Gas and Electricity Markets	110	2	11	97	64	2	14	17	66%	14%
Office of Rail and Road	47	6	9	32	14	11	7	0	44%	22%
Rural Payments Agency	64	7	13	44	18	9	17	0	41%	39%
Serious Fraud Office	42	2	8	32	10	10	12	0	31%	38%
Water Services Regulation Authority	34	1	11	22	19	1	2	0	86%	9%

- # Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.
- 1 Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.
- 2 "Advice and assistance" would be provided to a requester when the body "reasonably requires further information in order to identify and locate the information requested". See section 1(3) of the Freedom of Information Act for further details.
- 3 "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.
- 4 "Fully withheld" requests include those which were refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.
- 5 This table counts as "resolvable" all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases.

It should also be noted that requests where a response has not yet been provided are more likely to involve considerations which are complex and finely balanced. As a result, it cannot be assumed that these requests will be granted and refused in the same proportions as "resolvable" requests in general.

TABLE 6
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 Apr 2015¹

Covernment hadre		2015			201	<u> </u>			201			201	•
Government body								·-					
	<b>Q2</b> : Apr–Jun	<b>Q3</b> : Jul–Sep	Q4: Oct–Dec	<b>Q1:</b> Mar	<b>Q2:</b> Apr–Jun	<b>Q3</b> : Jul-Sep	Q4: Oct–Dec	<b>Q1:</b> Mar	<b>Q2:</b> Apr–Jun	<b>Q3</b> : Jul–Sep	Q4: Oct–Dec	<b>Q1:</b> Jan–Mar	<b>Q2</b> : Apr–Jun
TOTAL for all monitored bodies	46%	45%	45%	44%	44%	44%	44%	45%	45%	44%	44%	43%	44%
TOTAL for Departments of State only	48%	46%	46%	44%	45%	43%	44%	45%	45%	45%	43%	41%	44%
TOTAL for other monitored bodies	41%	44%	44%	44%	44%	46%	45%	45%	45%	43%	47%	47%	44%
Departments of State													
Attorney General's Office	68%	31%	36%	39%	42%	66%	66%	50%	28%	43%	42%	83%	62%
Cabinet Office#	17%	21%	24%	15%	28%	25%	30%	27%	17%	24%	34%	22%	27%
Ministry of Housing, Communities and Local Government	57%	47%	59%	40%	48%	27%	31%	38%	35%	29%	42%	34%	37%
Department for Business, Energy and Industrial Strategy#	-	-	-	-	-	31%	26%	27%	27%	20%	28%	37%	32%
Department for Business, Innovation and Skills	32%	28%	22%	24%	24%	27%	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	52%	55%	46%	34%	40%	57%	37%	37%	31%	37%	20%	45%	32%
Department for Education#	57%	59%	64%	64%	63%	60%	64%	69%	62%	54%	58%	49%	54%
Department for Environment, Food and Rural Affairs	46%	33%	39%	24%	31%	45%	25%	35%	39%	41%	38%	43%	38%
Department for Exiting the European Union	-	-	-	-	-	42%	18%	10%	15%	28%	14%	26%	17%
Department for International Development	49%	57%	50%	58%	52%	49%	57%	44%	50%	51%	44%	42%	48%
Department for International Trade	-	-	-	-	-	30%	26%	18%	39%	18%	15%	26%	27%
Department for Transport#	68%	69%	68%	63%	64%	61%	68%	63%	65%	61%	59%	60%	59%
Department for Work and Pensions	62%	58%	62%	61%	60%	53%	55%	58%	55%	63%	56%	39%	55%
Department of Energy and Climate Change#	36%	38%	34%	31%	18%	32%	-	-	-	-	-	-	-
Department of Health and Social Care	52%	56%	32%	43%	31%	37%	44%	37%	44%	37%	38%	41%	38%
Foreign and Commonwealth Office#	26%	22%	20%	15%	20%	24%	29%	25%	21%	20%	19%	25%	22%
HM Treasury#	24%	23%	28%	23%	31%	28%	28%	30%	32%	29%	25%	44%	44%
Home Office	35%	31%	34%	37%	33%	33%	28%	30%	34%	31%	40%	39%	36%
Ministry of Defence#	53%	55%	54%	52%	60%	58%	55%	56%	58%	58%	48%	48%	49%
Ministry of Justice#	32%	33%	32%	30%	32%	24%	25%	26%	32%	35%	38%	32%	36%
Northern Ireland Office	85%	58%	55%	59%	50%	45%	58%	59%	38%	57%	57%	42%	66%
Scotland Office	62%	55%	80%	76%	88%	67%	67%	78%	73%	55%	61%	69%	70%
UK Export Finance	62%	35%	89%	79%	67%	72%	47%	47%	48%	44%	32%	43%	73%
Wales Office	95%	83%	81%	81%	77%	73%	100%	93%	90%	74%	72%	75%	59%

TABLE 6 continued

Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 Apr 2015¹

_													
Government body		2015			201	6			201	201	8		
-	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:
	Apr–Jun	Jul-Sep	Oct-Dec	Jan–Mar	Apr–Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr–Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr–Jun
Other bodies included in monitoring													
Charity Commission	40%	40%	43%	40%	40%	40%	35%	43%	40%	33%	30%	25%	26%
Competition and Markets Authority	50%	59%	57%	40%	47%	45%	53%	29%	38%	42%	48%	55%	43%
Crown Prosecution Service	29%	30%	29%	39%	46%	55%	49%	50%	37%	36%	37%	47%	41%
Debt Management Office	50%	45%	56%	33%	44%	80%	59%	53%	44%	64%	56%	82%	22%
Food Standards Agency	70%	53%	64%	46%	52%	54%	49%	55%	41%	41%	68%	53%	52%
Government Legal Department	27%	20%	15%	17%	26%	27%	19%	33%	31%	30%	39%	43%	43%
Health and Safety Executive	41%	45%	45%	47%	44%	50%	47%	45%	45%	49%	50%	51%	45%
HM Land Registry	85%	83%	88%	86%	76%	81%	86%	73%	86%	73%	75%	67%	74%
HM Revenue and Customs	32%	26%	25%	28%	27%	26%	32%	30%	32%	31%	29%	33%	30%
National Archives	44%	45%	52%	45%	44%	45%	47%	51%	45%	40%	50%	47%	52%
National Savings and Investments	61%	63%	42%	56%	85%	74%	79%	85%	67%	67%	69%	72%	81%
Office for National Statistics	79%	82%	86%	86%	89%	92%	82%	72%	86%	80%	77%	71%	74%
Office for Standards in Education, Children's Services and Skills	17%	33%	25%	23%	20%	22%	19%	13%	19%	20%	11%	22%	8%
Office of Gas and Electricity Markets	51%	77%	62%	74%	79%	67%	64%	69%	70%	60%	93%	82%	66%
Office of Rail and Road	30%	41%	50%	39%	30%	38%	36%	39%	32%	50%	53%	42%	44%
Ordnance Survey	53%	33%	44%	50%	42%	50%	58%	_	-	_	_	-	_
Royal Mint	29%	60%	100%	92%	71%	50%	64%	-	-	-	-	-	-
Rural Payments Agency	70%	51%	45%	52%	49%	40%	42%	53%	42%	43%	62%	68%	41%
Serious Fraud Office	43%	50%	46%	46%	46%	44%	35%	29%	27%	40%	38%	33%	31%
Water Services Regulation Authority	69%	99%	64%	86%	63%	59%	57%	83%	94%	96%	83%	83%	86%

#### Note

<sup># -</sup> Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

<sup>1 - &</sup>quot;Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

TABLE 7
Exemptions and exceptions<sub>1</sub> applied by monitored bodies when withholding non-routine information requests received from 1 April - 30 June 2018

									E	xem	ption	ıs liste	ed in	n Par	t 2 o	f the F	ol Act	2								—
Government body	Total requests where one or more exemptions / exceptions were applied¹	S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies dealing with security matters	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings	conducted by public authorities	- Law ellocells	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	33	S.40 - Personal information	O 44 Information and included in	- 1011		5.43 - Commercial Interests	S.44 - Prohibitions on disclosure	All EIR exemptions
TOTAL for all monitored bodies	2,749	237	0	66	93	54	100	) 2	2 1	12 ′	159	294	71	38	1	147	7 68	3 1	2 10	9 1,3	327 1	116	34	166	228	201
TOTAL for Departments of State only	1,617	189	0	59	91	54	82	2	2 1	12	17	152	61	0	1	136	6 6	5 1	2 5	6 7	74	61	24	148	71	121
TOTAL for other monitored bodies	1,132	48	0	7	2	0	18	3 (	)	0 ′	142	142	10	38	0	11	1 ;	3	0 5	3 5	53	55	10	18	157	80
Departments of State Attorney General's Office Cabinet Office# Ministry of Housing, Communities and Local Government Department for Business, Energy and Industrial Strategy# Department for Digital, Culture, Media and Sport Department for Education# Department for Environment, Food and Rural Affairs Department for Exiting the European Union Department for International Development Department for International Trade Department for Transport# Department for Work and Pensions Department of Health and Social Care Foreign and Commonwealth Office# HM Treasury# Home Office	8 79 62 60 38 134 36 33 13 28 128 251 43 99 39	0 13 3 6 7 24 2 7 2 8 9 5 15 10 13 26	0 0 0 0 0	0 12 0 1 0 0 0 0 1 0 0 0 1 0 0	0 15 0 6 0 0 1 2 2 2 2 1 11 0 0 2 2 2 2	3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 1 1 1 2 7 2 6 0 1 1 1 2 2 3			0 0 0 3 0 0 0 2 0 2 0 0 0 0 0 0	0 0 0 2 0 0 0 0 0 0 0 1 4 0 0	3 4 2 5 3 8 1 3 2 0 11 9 2 7 2	2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0		22	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	2 0 1 1 3 7 0 0 0 0 0 0 0 7	1 0 1 0 0 0 0 0 0 0 0 0	2 7 0 8	1 9 13 20 16 71 11 8 6 83 218 9 48 13 70 14	0 5 0 5 4 7 2 1 1 4 12 4 1 5 3 3 3	2 1 0 3 2 4 0 0 0 0 0 2 0 0 1 1 1 1 2	0 18 0 14 2 14 3 4 3 8 16 6 7 7 4 2	0 0 0 3 3 0 1 0 0 0 0 0 9 7 0 0 2 5	3 6 29 0 1 0 15 0 0 0
Ministry of Defence# Ministry of Justice# Northern Ireland Office Scotland Office UK Export Finance Wales Office	149 198 4 7 3	13 22 3 1 0	0 0 0 0 0	19 1 1 0 0	26 1 0 0 0	0 0 0 0	0 0 1	2	) ) <u>2</u>	0 0 0 1 0	8 0 0 0 0	19 14 2 0 1	1 56 0 0 0	0 0 0 0 0	0	( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	9 2 1 (5 6) (	2 ) ) )	0 0 0	5 6 1 0 0	61 95 4 4 1 2	0 3 1 0 0	3 0 0 0	12 7 0 1 1 0	1 43 0 0 0	4 0 0 0 0

TABLE 7 continued

Exemptions and exceptions, applied by monitored bodies when withholding non-routine information requests received from 1 April - 30 June 2018

		Exemptions listed in Part 2 of the Fol Act <sup>2</sup>																									
Government body	Total requests where one or more exemptions / exceptions were applied¹	S.22 - Information intended for future publication	S. 22A - Research intended for future publication	23 -	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	20 - The economy	- The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions		S.35 - Formulation of Government policy.	ú	S.36 - Prejudice to effective conduct of public	رهادی S.37 - Communications with Her Majesty, etc. and honours	H-6			- 14	S.42 - Legal professional privilege		S.44 - Prohibitions on disclosure	All EIR exemptions
Other bodies included in monitoring																											
Charity Commission	66	2	2 0	0	0	) (	0	0	0	0	0	3	4	3	0	0	0	(	)	0	0	41	11	2	2	0	0
Competition and Markets Authority	16	0	0	0	0	) (	0	0	0	0	0		3	2	0	0	1	(	)	0	0	1	0	1	1	12	0
Crown Prosecution Service	36	6	0	1	1	1 (	0	4	0	0	7		7	2	0	0	0	(	)	0	0	23	0	4	0	0	0
Debt Management Office	7	0	0	0	0	) (	0	0	0	0	0		2	0	0	0	0	(	)	0	0	5	0	0	0	0	0
Food Standards Agency	13	4	. 0	0	0	) (	0	1	0	0	2		3	0	0	0	0	(	)	0	0	3	0	0	3	1	0
Government Legal Department	33	0	0	0	1	1 (	0	0	0	0	0		7	1	0	0	0	(	)	0	0	14	16	2	3	0	0
Health and Safety Executive	332	2	2 0	0	0	) (	0	0	0	0	120	1	7	0	0	0	0	(	)	0	0	168	17	0	4	0	40
HM Land Registry	17	0	0 (	0	0	) (	0	0	0	0	0		2	0	0	0	1	(	)	0	0	13	0	0	1	0	0
HM Revenue and Customs	187	13	3 0	0	0	) (	0	3	0	0	0	2	:3	0	0	0	8		1	0	0	12	0	1	1	126	1
National Archives	223	0	0	6	0	) (	0	7	0	0	0		4	0	0	0	0		1	0	53	207	11	0	1	2	0
National Savings and Investments	3	0	0	0	0	) (	0	0	0	0	0		2	0	0	0	0	(	)	0	0	1	0	0	0	0	0
Office for National Statistics	15	4	. 0	0	0	) (	0	0	0	0	0		1	0	0	0	0	(	)	0	0	0	0	0	0	9	1
Office for Standards in Education, Children's Services and Skills	104	9	0	0	0	) (	0	0	0	0	0	2	7	0 3	38	0	0		1	0	0	46	0	0	1	0	0
Office of Gas and Electricity Markets	15	1	0	0	0	) (	0	0	0	0	1		2	0	0	0	0	(	)	0	0	0	0	0	1	4	8
Office of Rail and Road	16	5	5 0	0	0	) (	0	0	0	0	3		3	0	0	0	0	(	)	0	0	15	0	0	0	1	0
Rural Payments Agency	26	0	0	0	0	) (	0	0	0	0	0		0	0	0	0	0	(	)	0	0	1	0	0	0	0	28
Serious Fraud Office	21	2	2 0	0	0	) (	0	3	0	0	9		5	2	0	0	1	(	)	0	0	3	0	0	0	2	0
Water Services Regulation Authority	2	0	0	0	0	) (	0	0	0	0	0		0	0	0	0	0	(	)	0	0	0	0	0	0	0	2

# - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

The exemption described in section 21 of the Act ("Information accessible ... by other means") is not listed here, because requests falling under this exemption do not meet the formal definition of a "non-routine" request and therefore are not counted in these monitoring statistics.

The exemption listed at section 39 of the Freedom of Information Act ("Environmental Information") effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

<sup>1 -</sup> A single request can be subject to more than one exemption. Therefore, the total number of individual exemptions used may be greater than the number of requests to which exemptions were applied.

<sup>2 - &</sup>quot;Exemptions" refers to the provisions in Part 2 of the Freedom of Information Act (and the similar "exceptions" in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.

TABLE 8
Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 April - 30 June 2018

	Number of	Timeliness	Percentage of	
Government body	requests where a Section 21 exemption was applied <sup>2</sup>	20-day deadline met	Late response (i.e. 20-day deadline missed)	requests meeting 20-day deadline
TOTAL for all monitored bodies	571	505	66	88%
TOTAL for Departments of State only	438	402	36	92%
TOTAL for other monitored bodies	133	103	30	77%
Departments of State				
Attorney General's Office	0	0	0	-
Cabinet Office#	20	20	0	100%
Ministry of Housing, Communities and Local Government	1	1	0	100%
Department for Business, Energy and Industrial Strategy#	5	4	1	80%
Department for Digital, Culture, Media and Sport	4	4	0	100%
Department for Education#	62	57	5	92%
Department for Environment, Food and Rural Affairs	5	4	1	80%
Department for Exiting the European Union	8	8	0	100%
Department for International Development	2	2	0	100%
Department for International Trade	10	7	3	70%
Department for Transport#	38	36	2	95%
Department for Work and Pensions	18	18	0	100%
Department of Health and Social Care	17	16	1	94%
Foreign and Commonwealth Office#	15	9	6	60%
HM Treasury#	15	14	1	93%
Home Office	74	67	7	91%
Ministry of Defence#	42	38	4	90%
Ministry of Justice#	96	91	5	95%
Northern Ireland Office	1	1	0	100%
Scotland Office	1	1	0	100%
UK Export Finance	1	1	0	100%
Wales Office	3	3	0	100%

TABLE 8 continued
Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 April - 30 June 2018

	Number of	Number of Timeliness of response					
Government body	requests where a Section 21 exemption was applied <sup>2</sup>	20-day deadline met	Late response (i.e. 20-day deadline missed)	Percentage o requests meeting 20-day deadling			
Other bodies included in monitoring							
Charity Commission	16	15	1	94%			
Competition and Markets Authority	0	0	0				
Crown Prosecution Service	4	4	0	100%			
Debt Management Office	0	0	0				
Food Standards Agency	1	1	0	100%			
Government Legal Department	17	15	2	88%			
Health and Safety Executive	7	7	0	100%			
HM Land Registry	15	15	0	100%			
HM Revenue and Customs	38	33	5	87%			
National Archives	2	2	0	100%			
National Savings and Investments	1	1	0	100%			
Office for National Statistics	23	1	22	4%			
Office for Standards in Education, Children's Services and Skills	4	4	0	100%			
Office of Gas and Electricity Markets	2	2	0	100%			
Office of Rail and Road	2	2	0	100%			
Rural Payments Agency	0	0	0				
Serious Fraud Office	1	1	0	100%			
Water Services Regulation Authority	0	0	0				

<sup># -</sup> Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. The Bulletin gives full details.

<sup>1 -</sup> A section 21 exemption is defined as information available by other means. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

<sup>2 -</sup> These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used

# Table Previous value Revised value Cell Ref

6	45%	44% <u>Table 6: G7</u>
6	45%	45% <u>Table 6: G9</u>
6	45%	44% <u>Table 6: G11</u>
7	848	201 <u>Table 7: Z7</u>
7	590	121 <u>Table 7: Z9</u>
7	339	80 <u>Table 7: Z11</u>
7	1	1 <u>Table 7: Z15</u>
7	171	40 <u>Table 7: Z16</u>
7	85	22 <u>Table 7: Z17</u>
7	2	3 <u>Table 7: Z18</u>
7	14	6 Table 7: Z19
7	132	29 <u>Table 7: Z20</u>
7	20	1 <u>Table 7: Z22</u>
7	49	15 <u>Table 7: Z24</u>
7	7	0 <u>Table 7: Z27</u>
7	19	0 <u>Table 7: Z28</u>
7	3	0 <u>Table 7: Z29</u>
7	6	4 Table 7: Z30
7	168	40 Table 7: Z51
7	6	1 Table 7: Z53
7	0	1 Table 7: Z56
7	40	8 Table 7: Z58
7	5	0 <u>Table 7: Z59</u>
7	119	28 <u>Table 7: Z60</u>
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7	1	2 <u>Table 7: Z62</u>