Latest quarterly (1, 3, 5, 7, 8) and in-year (2, 4, 6) tables

Revisions

These statistics have been revised on 28 April 2021 to correct some incorrect figures identified and to incorporate revisions already made to the csv data file but were not reflected in these tables.

112 Figures have been amended across 2 tables. Full details of the changes can be found in the "Full revisions" tab (the right most tab in this file)

These changes are also reflected in the statistical bulletin found here:

https://www.gov.uk/government/statistics/freedom-of-information-statistics-july-to-september-2018

The original published versions of all affected files can be provided on request - please email foistatistics@cabinetoffice.gov.uk

Table 1	Number of non-routine information requests received by monitored bodies 1 July 2018 - 30 September 2018, and their status at time of monitoring
Table 2	Number of non-routine information requests received by monitored bodies, by quarter, since 1 July 2015
Table 3	Timeliness of response to non-routine information requests received by monitored bodies from 1 July - 30 September 2018
Table 4	Percentage of non-routine information requests received by monitored bodies that were answered "in time", by quarter, since 1 July 2015
Table 5	Initial outcomes of non-routine information requests received by monitored bodies from 1 July - 30 September 2018
Table 6	Percentage of resolvable non-routine information requests received by monitored bodies that were granted in full, by quarter, since 1 July 2015
Table 7	Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 July - 30 September 2018
Table 8	Section 21 exemptions applied by monitored bodies when dealing with routine information requests received from 1 July - 30 September 2018

Symbols and conventions

- Not applicable
- 0 Ni
- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the
- # departments themselves. The bulletin of Bulletin gives full details
- * Percentage not supplied because the number of qualifying requests is 20 or fewer (only applicable to pre 2014 publications).

TABLE 1
Number of non-routine information requests received from 1 July - 30 September 2018, and their status at time of monitoring¹

	Total —	Request statu	s at time of m	nitoring¹			
Government body	requests received	Processed	"On hold" or lapsed²	Still being processed	Number handled under EIRs³		
TOTAL for all monitored bodies	12,123	11,612	18	493	350		
TOTAL for Departments of State only	8,226	7,905	0	321	193		
TOTAL for other monitored bodies	3,897	3,707	18	172	157		
Departments of State							
Attorney General's Office	72	71	0	1	1		
Cabinet Office#	370	346	0	24	C		
Ministry of Housing, Communities and Local Government	221	210	0	11	40		
Department for Business, Energy and Industrial Strategy#	207	198	0	9	30		
Department for Digital, Culture, Media and Sport	131	131	0	0	1		
Department for Education#	662	638	0	24	4		
Department for Environment, Food and Rural Affairs	224	220	0	4	87		
Department for Exiting the European Union	164	158	0	6	C		
Department for International Development	132	125	0	7	2		
Department for International Trade	127	127	0	0	C		
Department for Transport#	613	606	0	7	12		
Department for Work and Pensions	1,033	977	0	56	C		
Department of Health and Social Care	202	197	0	5	C		
Foreign and Commonwealth Office#	369	321	0	48	1		
HM Treasury#	241	232	0	9	3		
Home Office	1,007	955	0	52	1		
Ministry of Defence#	1,017	979	0	38	8		
Ministry of Justice#	1,263	1,243	0	20	1		
Northern Ireland Office	67	67	0	0	1		
Scotland Office	43	43	0	0	C		
UK Export Finance	22	22	0	0	C		
Wales Office	39	39	0	0	1		

TABLE 1 continued

Number of non-routine information requests received from 1 July - 30 September 2018, and their status at time of monitoring¹

	Total	Request statu	Request status at time of monitoring							
Government body	requests		"On hold" or	Still being N	lumber handled					
Charity Commission Competition and Markets Authority Crown Prosecution Service Debt Management Office Food Standards Agency Government Legal Department Health and Safety Executive HM Land Registry HM Revenue and Customs National Archives National Savings and Investments Office for National Statistics	received	Processed	lapsed ²	processed	under EIRs³					
Other bodies included in monitoring										
Charity Commission	152	148	0	4	0					
Competition and Markets Authority	33	33	0	0	0					
Crown Prosecution Service	184	183	0	1	0					
Debt Management Office	21	21	0	0	0					
· · · · · · · · · · · · · · · · · · ·	54	53	0	1	0					
Government Legal Department	59	58	0	1	0					
Health and Safety Executive	1,214	1,171	2	41	54					
•	103	103	0	0	0					
HM Revenue and Customs	604	595	0	9	2					
National Archives	881	757	16	108	0					
National Savings and Investments	13	13	0	0	0					
	131	131	0	0	0					
Office for Standards in Education, Children's Services and Skills	123	123	0	0	0					
Office of Gas and Electricity Markets	109	102	0	7	33					
Office of Rail and Road	43	43	0	0	0					
Rural Payments Agency	61	61	0	0	61					
Serious Fraud Office	73	73	0	0	0					
Water Services Regulation Authority	39	39	0	0	7					

^{# -} Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

^{1 -} Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

^{2 -} The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FOI Act.

TABLE 2
Number of non-routine information requests received by monitored bodies, by quarter, since 1 July 2015

Government body	201	15		201	6			201	7			2018	
	Q3: Jul-Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul-Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul-Sep
TOTAL for all monitored bodies	11,971	11,039	12,795	11,031	10,561	10,892	12,289	10,930	11,559	11,883	13,615	12,169	12,123
TOTAL for Departments of State only	8,138	7,211	8,725	7,350	6,967	7,496	8,341	7,413	7,941	8,252	9,731	8,280	8,226
TOTAL for other monitored bodies	3,833	3,828	4,070	3,681	3,594	3,396	3,948	3,517	3,618	3,631	3,884	3,889	3,897
Departments of State													
Attorney General's Office	49	41	59	57	57	61	43	39	51	54	45	49	72
Cabinet Office#	478	423	473	424	375	377	391	391	341	412	437	359	370
Ministry of Housing, Communities and Local Government	210	212	283	200	192	173	217	189	203	208	250	210	221
Department for Business, Energy and Industrial Strategy#	-	-	-	-	195	282	226	206	210	227	241	219	207
Department for Business, Innovation and Skills	220	229	270	224	24	-	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	137	113	164	143	124	122	119	130	138	144	143	141	131
Department for Education#	484	461	552	476	489	506	598	496	586	521	898	760	662
Department for Environment, Food and Rural Affairs	183	153	224	126	158	173	166	187	195	242	262	192	224
Department for Exiting the European Union	-	-	-	-	54	118	183	126	207	271	172	136	164
Department for International Development	148	93	103	84	111	105	122	109	107	147	132	100	132
Department for International Trade	-	-	-	-	42	100	99	65	115	183	153	105	127
Department for Transport#	621	605	677	517	515	587	781	540	568	645	688	576	613
Department for Work and Pensions	1,322	988	1,181	901	1,093	1,101	1,326	1,109	1,217	1,074	1,681	1,171	1,033
Department of Energy and Climate Change#	183	165	185	170	20	-	-	-	-	-	-	-	-
Department of Health and Social Care	383	389	470	382	274	337	283	253	258	269	313	248	202
Foreign and Commonwealth Office#	324	281	370	270	278	272	323	318	284	334	357	342	369
HM Treasury#	285	258	281	202	172	212	259	235	242	286	262	213	241
Home Office	899	772	905	882	836	865	867	885	931	907	1,053	1,135	1,007
Ministry of Defence#	973	909	1,226	1,085	961	975	1,144	1,018	1,116	1,090	1,245	1,089	1,017
Ministry of Justice#	1,086	988	1,149	1,105	876	976	1,056	953	1,001	1,022	1,145	1,044	1,263
Northern Ireland Office	58	49	50	30	34	56	40	52	50	64	91	73	67
Scotland Office	37	35	44	30	36	40	56	50	55	74	84	55	43
UK Export Finance	17	20	21	20	25	25	19	28	31	24	26	27	22
Wales Office	41	27	38	22	26	33	23	34	35	54	53	36	39

TABLE 2 continued

Number of non-routine information requests received by monitored bodies, by quarter, since 1 July 2015

Government body	201	15		201	6			201	7			2018	
	Q3: Jul-Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2 : Apr–Jun	Q3: Jul-Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3 : Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2 : Apr–Jun	Q3: Jul-Sep
Other bodies included in monitoring													
Charity Commission	163	151	175	161	166	133	176	134	137	171	195	175	152
Competition and Markets Authority	38	28	40	25	30	21	28	30	32	29	31	31	33
Crown Prosecution Service	166	192	195	178	192	207	182	164	195	210	283	197	184
Debt Management Office	20	22	17	13	12	17	18	13	16	11	15	13	21
Food Standards Agency	34	36	40	30	35	53	40	33	47	48	48	39	54
Government Legal Department	113	103	129	103	105	89	120	85	103	92	69	74	59
Health and Safety Executive	1,215	1,189	1,272	1,136	1,167	1,082	1,260	1,222	1,236	1,157	1,224	1,235	1,214
HM Land Registry	112	94	125	97	133	85	107	94	84	72	88	102	103
HM Revenue and Customs	596	575	565	526	459	457	569	432	501	475	595	557	604
National Archives	713	819	834	742	713	633	782	737	742	763	730	858	881
National Savings and Investments	8	24	18	17	24	17	24	24	11	18	26	18	13
Office for National Statistics	85	78	99	96	84	99	101	96	101	135	125	118	131
Office for Standards in Education, Children's Services and Skills	191	138	174	148	116	127	149	110	119	148	146	175	123
Office of Gas and Electricity Markets	102	100	145	146	121	148	190	133	128	152	121	110	109
Office of Rail and Road	40	29	37	30	42	42	47	36	27	33	38	47	43
Ordnance Survey	22	39	27	24	19	19	-	-	-	-	-	-	-
Royal Mint	5	14	13	7	9	11	-	-	-	-	-	-	-
Rural Payments Agency	107	133	92	109	107	79	95	108	73	54	77	64	61
Serious Fraud Office	29	34	33	46	30	47	43	30	33	36	40	42	73
Water Services Regulation Authority	74	30	40	47	30	30	17	36	33	27	33	34	39

Note

^{# -} Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

TABLE 3
Timeliness of response to non-routine information requests received by monitored bodies from 1 July - 30 Sept 2018

	Total requests	Tim	eliness of r	esponse		Percentage	
Government body	received (excluding on- hold and lapsed¹)	20-day deadline	Permitted extension² to deadline	Late response (i.e. deadline missed)	Percentage meeting deadline	meeting deadline of with permitted extension	
TOTAL for all monitored bodies	12,105	10,455	633	1,017	86%	92%	
TOTAL for Departments of State only	8,226	7,071	416	739	86%	91%	
TOTAL for other monitored bodies	3,879	3,384	217	278	87%	93%	
Departments of State							
Attorney General's Office	72	70	1	1	97%	99%	
Cabinet Office#	370	309	25	36	84%	90%	
Ministry of Housing, Communities and Local Government	221	163	13	45	74%	80%	
Department for Business, Energy and Industrial Strategy#	207	156	31	20	75%	90%	
Department for Digital, Culture, Media and Sport	131	124	2	5	95%	96%	
Department for Education#	662	523	16	123	79%	81%	
Department for Environment, Food and Rural Affairs	224	209	10	5	93%	98%	
Department for Exiting the European Union	164	137	21	6	84%	96%	
Department for International Development	132	116	13	3	88%	98%	
Department for International Trade	127	106	8	13	83%	90%	
Department for Transport#	613	578	21	14	94%	98%	
Department for Work and Pensions	1,033	884	2	147	86%	86%	
Department of Health and Social Care	202	187	9	6	93%	97%	
Foreign and Commonwealth Office#	369	238	93	38	64%	90%	
HM Treasury#	241	223	7	11	93%	95%	
Home Office	1,007	831	64	112	83%	89%	
Ministry of Defence#	1,017	856	72	89	84%	91%	
Ministry of Justice#	1,263	1,196	5	62	95%	95%	
Northern Ireland Office	67	64	2	1	96%	99%	
Scotland Office	43	40	1	2	93%	95%	
UK Export Finance	22	22	0	0	100%	100%	
Wales Office	39	39	0	0	100%	100%	

TABLE 3 continued

Timeliness of response to non-routine information requests received by monitored bodies from 1 July - 30 Sept 2018

	Total requests	Tim	eliness of re	sponse		Percentage
Government body	received (excluding on- hold and lapsed¹)	20-day deadline	Permitted extension ² to deadline	Late response (i.e. deadline missed)	Percentage meeting deadline	meeting deadline of with permitted extension
Other bodies included in monitoring						
Charity Commission	152	116	0	36	76%	76%
Competition and Markets Authority	33	33	0	0	100%	100%
Crown Prosecution Service	184	178	2	4	97%	98%
Debt Management Office	21	21	0	0	100%	100%
Food Standards Agency	54	48	5	1	89%	98%
Government Legal Department	59	56	0	3	95%	95%
Health and Safety Executive	1,212	1,108	10	94	91%	92%
HM Land Registry	103	103	0	0	100%	100%
HM Revenue and Customs	604	579	0	25	96%	96%
National Archives [^]	865	630	193	42	73%	95%
National Savings and Investments	13	13	0	0	100%	100%
Office for National Statistics	131	129	0	2	98%	98%
Office for Standards in Education, Children's Services and Skills	123	112	4	7	91%	94%
Office of Gas and Electricity Markets	109	67	0	42	61%	61%
Office of Rail and Road	43	38	3	2	88%	95%
Rural Payments Agency	61	55	0	6	90%	90%
Serious Fraud Office	73	73	0	0	100%	100%
Water Services Regulation Authority	39	25	0	14	64%	64%

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest. Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

^{# -} Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

^{^ -} Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

^{1 -} Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

^{2 - &}quot;Permitted extensions" include:

TABLE 4
Percentage of non-routine information requests received since 1 July 2015 that were answered 'in time', by quarter¹

Government body	201	15		201	6			201	7			2018	
	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:
	Jul-Sep	Oct-Dec	Jan-Mar	Apr–Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr–Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr–Jun	Jul-Sep
TOTAL for all monitored bodies	89%	89%	92%	91%	89%	89%	92%	93%	92%	90%	92%	91%	92%
TOTAL for Departments of State only	87%	86%	91%	89%	86%	87%	91%	92%	91%	88%	91%	90%	91%
TOTAL for other monitored bodies	94%	94%	93%	93%	95%	95%	96%	95%	94%	94%	95%	93%	93%
Departments of State													
Attorney General's Office	96%	98%	97%	93%	98%	100%	100%	100%	98%	98%	100%	98%	99%
Cabinet Office#	91%	85%	93%	91%	94%	97%	96%	95%	91%	90%	92%	92%	90%
Ministry of Housing, Communities and Local Government	100%	100%	100%	99%	57%	44%	57%	80%	88%	96%	90%	85%	80%
Department for Business, Energy and Industrial Strategy#	-	-	-	-	75%	76%	78%	90%	87%	69%	76%	83%	90%
Department for Business, Innovation and Skills	87%	87%	81%	65%	54%	-	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	92%	100%	94%	89%	98%	96%	93%	95%	98%	97%	94%	95%	96%
Department for Education#	91%	85%	86%	88%	86%	83%	88%	89%	89%	81%	89%	87%	81%
Department for Environment, Food and Rural Affairs	74%	80%	87%	92%	94%	94%	92%	96%	93%	81%	98%	90%	98%
Department for Exiting the European Union	-	-	-	-	72%	97%	98%	96%	96%	76%	96%	99%	96%
Department for International Development	99%	99%	98%	98%	100%	98%	98%	99%	99%	97%	99%	100%	98%
Department for International Trade	-	-	-	-	86%	85%	79%	77%	63%	74%	56%	66%	90%
Department for Transport#	98%	96%	97%	96%	97%	95%	98%	98%	96%	95%	95%	98%	98%
Department for Work and Pensions	84%	83%	91%	78%	78%	88%	95%	94%	95%	89%	95%	93%	86%
Department of Energy and Climate Change#	92%	92%	92%	85%	65%	-	-	-	-	-	-	-	-
Department of Health and Social Care	99%	100%	100%	100%	100%	100%	100%	99%	96%	93%	96%	97%	97%
Foreign and Commonwealth Office#	89%	87%	94%	92%	87%	94%	95%	96%	95%	92%	89%	85%	90%
HM Treasury#	93%	90%	92%	87%	95%	96%	96%	95%	95%	94%	94%	95%	95%
Home Office	84%	81%	87%	86%	81%	86%	87%	89%	88%	89%	89%	80%	89%
Ministry of Defence#	91%	91%	93%	93%	93%	89%	91%	93%	90%	81%	85%	88%	91%
Ministry of Justice#	65%	73%	85%	93%	79%	71%	85%	87%	89%	92%	93%	94%	95%
Northern Ireland Office	98%	98%	90%	93%	100%	98%	100%	98%	96%	97%	99%	99%	99%
Scotland Office	84%	74%	61%	77%	83%	98%	98%	100%	91%	100%	96%	100%	95%
UK Export Finance	88%	90%	100%	95%	92%	96%	95%	96%	94%	100%	100%	96%	100%
Wales Office	100%	96%	97%	95%	100%	100%	96%	100%	100%	100%	100%	97%	100%

TABLE 4 continued
Percentage of non-routine information requests received since 1 July 2015 that were answered 'in time', by quarter'

Government body	201	15		201	6			201	7			2018	
-	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:
	Jul-Sep	Oct-Dec	Jan–Mar	Apr–Jun	Jul-Sep	Oct-Dec	Jan–Mar	Apr–Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr–Jun	Jul-Sep
Other bodies included in monitoring													
Charity Commission	94%	93%	93%	86%	92%	86%	94%	96%	92%	87%	67%	67%	76%
Competition and Markets Authority	89%	100%	93%	96%	100%	100%	100%	90%	97%	100%	100%	90%	100%
Crown Prosecution Service	96%	94%	92%	87%	91%	95%	97%	95%	93%	96%	96%	98%	98%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	100%	100%	100%	100%	100%	100%	100%	100%	98%	100%	98%	97%	98%
Government Legal Department	100%	99%	98%	99%	100%	100%	98%	100%	97%	98%	94%	93%	95%
Health and Safety Executive	95%	96%	96%	97%	95%	96%	96%	96%	94%	93%	95%	92%	92%
HM Land Registry	99%	94%	98%	96%	100%	100%	99%	98%	100%	99%	99%	96%	100%
HM Revenue and Customs	91%	91%	85%	89%	86%	89%	91%	88%	89%	98%	96%	96%	96%
National Archives [^]	96%	96%	93%	90%	98%	97%	97%	96%	95%	95%	97%	97%	95%
National Savings and Investments	63%	46%	44%	88%	96%	94%	83%	88%	91%	78%	96%	100%	100%
Office for National Statistics	79%	88%	93%	95%	95%	98%	96%	98%	91%	90%	94%	96%	98%
Office for Standards in Education, Children's Services and Skills	93%	100%	98%	99%	100%	98%	99%	98%	94%	95%	97%	97%	94%
Office of Gas and Electricity Markets	91%	100%	99%	98%	100%	98%	95%	90%	88%	93%	92%	65%	61%
Office of Rail and Road	88%	97%	97%	97%	93%	95%	96%	89%	93%	97%	100%	94%	95%
Ordnance Survey	100%	100%	100%	100%	100%	100%	-	-	-	-	-	-	-
Royal Mint	100%	43%	77%	43%	100%	100%	-	-	-	-	-	-	-
Rural Payments Agency	91%	90%	97%	93%	98%	94%	97%	100%	99%	96%	99%	94%	90%
Serious Fraud Office	97%	97%	91%	93%	93%	100%	98%	100%	97%	100%	100%	100%	100%
Water Services Regulation Authority	72%	73%	98%	100%	100%	97%	100%	100%	100%	100%	100%	100%	64%

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

^{# -} Figures supplied by these departments count requests received by one or more of their agencies, and those received by the departments themselves. The bulletin gives full details.

^{^ -} Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

^{1 -} A request is "in time" if it was answered within the statutory response deadline, or within a permitted extension to this deadline, which include:

TABLE 5
Initial outcomes of non-routine information requests received by monitored bodies from 1 July - 30 Sept 2018

	Total requests	Requests	Requests		lni	tial outcon	ne of requ	est	Percentage of	Percentage of
Government body	received (excluding on- hold and lapsed¹)	where advice and assistance ² provided	where information not held	Total - "resolvable" requests ³	Granted in full	Partially withheld	Fully withheld⁴	Response not yet provided ⁵	resolvable requests granted in full	resolvable requests withheld in full
TOTAL for all monitored bodies	12,105	950	2,349	8,806	3,717	1,169	3,427	493	42%	39%
TOTAL for Departments of State only	8,226	712	1,495	6,019	2,505	709	2,484	321	42%	41%
TOTAL for other monitored bodies	3,879	238	854	2,787	1,212	460	943	172	43%	34%
Departments of State										
Attorney General's Office	72	2	24	46	14	5	26	1	30%	57%
Cabinet Office#	370	31	104	235	59	27	125	24	25%	53%
Ministry of Housing, Communities and Local Government	221	1	44	176	73	24	68	11	41%	39%
Department for Business, Energy and Industrial Strategy#	207	10	50	147	40	35	63	9	27%	43%
Department for Digital, Culture, Media and Sport	131	7	47	77	27	15	35	0	35%	45%
Department for Education#	662	100	109	453	251	85	93	24	55%	21%
Department for Environment, Food and Rural Affairs	224	11	61	152	60	35	53	4	39%	35%
Department for Exiting the European Union	164	7	34	123	27	18	72	6	22%	59%
Department for International Development	132	19	13	100	40	6	47	7	40%	47%
Department for International Trade	127	0	21	106	24	9	73	0	23%	69%
Department for Transport#	613	0	124	489	288	61	133	7	59%	27%
Department for Work and Pensions	1,033	95	75	863	435	42	330	56	50%	38%
Department of Health and Social Care	202	23	49	130	38	17	70	5	29%	54%
Foreign and Commonwealth Office#	369	9	70	290	65	57	120	48	22%	41%
HM Treasury#	241	19	59	163	61	13	80	9	37%	49%
Home Office	1,007	104	190	713	253	66	342	52	35%	48%
Ministry of Defence#	1,017	129	204	684	335	102	209	38	49%	31%
Ministry of Justice#	1,263	142	166	955	364	80	491	20	38%	51%
Northern Ireland Office	67	0	21	46	14	5	27	0	30%	59%
Scotland Office	43	1	13	29	14	5	10	0	48%	34%
UK Export Finance	22	2	7	13	7	1	5	0	54%	38%
Wales Office	39	0	10	29	16	1	12	0	55%	41%

TABLE 5 continued Initial outcomes of non-routine information requests received by monitored bodies from 1 July - 30 Sept 2018

	Total requests	Requests	Requests		lni	tial outcon	ne of requ	est	Percentage of	Percentage of
Government body	received (excluding on- hold and lapsed¹)	where advice and assistance ² provided	where information not held	Total - "resolvable" requests ³	Granted in full	Partially withheld	Fully withheld⁴	Response not yet provided ⁵	resolvable requests granted in full	resolvable requests withheld in full
Other bodies included in monitoring										
Charity Commission	152	5	36	111	23	37	47	4	21%	42%
Competition and Markets Authority	33	0	1	32	9	5	18	0	28%	56%
Crown Prosecution Service	184	35	14	135	65	13	56	1	48%	41%
Debt Management Office	21	0	2	19	10	9	0	0	53%	0%
Food Standards Agency	54	1	9	44	19	15	9	1	43%	20%
Government Legal Department	59	0	18	41	16	11	13	1	39%	32%
Health and Safety Executive	1,212	3	465	744	336	181	186	41	45%	25%
HM Land Registry	103	4	15	84	68	11	5	0	81%	6%
HM Revenue and Customs	604	42	68	494	182	20	283	9	37%	57%
National Archives	865	85	89	691	295	95	193	108	43%	28%
National Savings and Investments	13	0	4	9	6	1	2	0	67%	22%
Office for National Statistics	131	0	71	60	49	7	4	0	82%	7%
Office for Standards in Education, Children's Services and Skills	123	27	8	88	19	25	44	0	22%	50%
Office of Gas and Electricity Markets	109	4	9	96	61	2	26	7	64%	27%
Office of Rail and Road	43	11	7	25	6	15	4	0	24%	16%
Rural Payments Agency	61	15	19	27	11	4	12	0	41%	44%
Serious Fraud Office	73	6	8	59	13	5	41	0	22%	69%
Water Services Regulation Authority	39	0	11	28	24	4	0	0	86%	0%

- # Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.
- 1 Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.
- 2 "Advice and assistance" would be provided to a requester when the body "reasonably requires further information in order to identify and locate the information requested". See section 1(3) of the Freedom of Information Act for further details.
- 3 "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.
- 4 "Fully withheld" requests include those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.
- 5 This table counts as "resolvable" all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases.
- It should also be noted that requests where a response has not yet been provided are more likely to involve considerations which are complex and finely balanced. As a result, it cannot be assumed that these requests will be granted and refused in the same proportions as "resolvable" requests in general.

TABLE 6
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 July 2015¹

Government body	201	15		201	6			201	7			2018	
	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:
	Jul-Sep	Oct-Dec	Jan–Mar	Apr–Jun	Jul-Sep	Oct-Dec	Jan–Mar	Apr–Jun	Jul-Sep	Oct-Dec	Jan–Mar	Apr–Jun	Jul-Sep
TOTAL for all monitored bodies	45%	45%	43.92%	44%	44%	44%	45%	45%	44%	44%	43%	44%	42%
TOTAL for Departments of State only	46%	46%	43.73%	45%	43%	44%	45%	45%	45%	43%	41%	44%	42%
TOTAL for other monitored bodies	44%	44%	44.33%	44%	46%	45%	45%	45%	43%	47%	47%	44%	43%
Departments of State													
Attorney General's Office	31%	36%	39%	42%	66%	66%	50%	28%	43%	42%	83%	62%	30%
Cabinet Office#	21%	24%	15%	28%	25%	30%	27%	17%	24%	34%	22%	27%	25%
Ministry of Housing, Communities and Local Government	47%	59%	40%	48%	27%	31%	38%	35%	29%	42%	34%	37%	41%
Department for Business, Energy and Industrial Strategy#	-	-	-	-	31%	26%	27%	27%	20%	28%	37%	32%	27%
Department for Business, Innovation and Skills	28%	22%	24%	24%	27%	-	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	55%	46%	34%	40%	57%	37%	37%	31%	37%	20%	45%	32%	35%
Department for Education#	59%	64%	64%	63%	60%	64%	69%	62%	54%	58%	49%	54%	55%
Department for Environment, Food and Rural Affairs	33%	39%	24%	31%	45%	25%	35%	39%	41%	38%	43%	38%	39%
Department for Exiting the European Union	-	-	-	-	42%	18%	10%	15%	28%	14%	26%	17%	22%
Department for International Development	57%	50%	58%	52%	49%	57%	44%	50%	51%	44%	42%	48%	40%
Department for International Trade	-	-	-	-	30%	26%	18%	39%	18%	15%	26%	27%	23%
Department for Transport#	69%	68%	63%	64%	61%	68%	63%	65%	61%	59%	60%	59%	59%
Department for Work and Pensions	58%	62%	61%	60%	53%	55%	58%	55%	63%	56%	39%	55%	50%
Department of Energy and Climate Change#	38%	34%	31%	18%	32%	-	-	-	-	-	-	-	-
Department of Health and Social Care	56%	32%	43%	31%	37%	44%	37%	44%	37%	38%	41%	38%	29%
Foreign and Commonwealth Office#	22%	20%	15%	20%	24%	29%	25%	21%	20%	19%	25%	22%	22%
HM Treasury#	23%	28%	23%	31%	28%	28%	30%	32%	29%	25%	44%	44%	37%
Home Office	31%	34%	37%	33%	33%	28%	30%	34%	31%	40%	39%	36%	35%
Ministry of Defence#	55%	54%	52%	60%	58%	55%	56%	58%	58%	48%	48%	49%	49%
Ministry of Justice#	33%	32%	30%	32%	24%	25%	26%	32%	35%	38%	32%	36%	38%
Northern Ireland Office	58%	55%	59%	50%	45%	58%	59%	38%	57%	57%	42%	66%	30%
Scotland Office	55%	80%	76%	88%	67%	67%	78%	73%	55%	61%	69%	70%	48%
UK Export Finance	35%	89%	79%	67%	72%	47%	47%	48%	44%	32%	43%	73%	54%
Wales Office	83%	81%	81%	77%	73%	100%	93%	90%	74%	72%	75%	59%	55%

TABLE 6 continued

Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 July 2015¹

Government body	201	5		201	6			201		2018			
-	Q2:	Q3:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3
	Apr–Jun	Jul-Sep	Jan-Mar	Apr–Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr–Jun	Jul-Sep	Oct-Dec	Jan–Mar	Apr–Jun	Jul-Se
Other bodies included in monitoring													
Charity Commission	40%	43%	40%	40%	40%	35%	43%	40%	33%	30%	25%	26%	21%
Competition and Markets Authority	59%	57%	40%	47%	45%	53%	29%	38%	42%	48%	55%	43%	28%
Crown Prosecution Service	30%	29%	39%	46%	55%	49%	50%	37%	36%	37%	47%	41%	48%
Debt Management Office	45%	56%	33%	44%	80%	59%	53%	44%	64%	56%	82%	22%	53%
Food Standards Agency	53%	64%	46%	52%	54%	49%	55%	41%	41%	68%	53%	52%	43%
Government Legal Department	20%	15%	17%	26%	27%	19%	33%	31%	30%	39%	43%	43%	39%
Health and Safety Executive	45%	45%	47%	44%	50%	47%	45%	45%	49%	50%	51%	45%	45%
HM Land Registry	83%	88%	86%	76%	81%	86%	73%	86%	73%	75%	67%	74%	81%
HM Revenue and Customs	26%	25%	28%	27%	26%	32%	30%	32%	31%	29%	33%	30%	37%
National Archives	45%	52%	45%	44%	45%	47%	51%	45%	40%	50%	47%	52%	43%
National Savings and Investments	63%	42%	56%	85%	74%	79%	85%	67%	67%	69%	72%	81%	67%
Office for National Statistics	82%	86%	86%	89%	92%	82%	72%	86%	80%	77%	71%	74%	82%
Office for Standards in Education, Children's Services and Skills	33%	25%	23%	20%	22%	19%	13%	19%	20%	11%	22%	8%	22%
Office of Gas and Electricity Markets	77%	62%	74%	79%	67%	64%	69%	70%	60%	93%	82%	66%	64%
Office of Rail and Road	41%	50%	39%	30%	38%	36%	39%	32%	50%	53%	42%	44%	24%
Ordnance Survey	33%	44%	50%	42%	50%	58%	-	-	-	-	-	-	
Royal Mint	60%	100%	92%	71%	50%	64%	-	-	-	-	-	_	
Rural Payments Agency	51%	45%	52%	49%	40%	42%	53%	42%	43%	62%	68%	41%	41%
Serious Fraud Office	50%	46%	46%	46%	44%	35%	29%	27%	40%	38%	33%	31%	22%
Water Services Regulation Authority	99%	64%	86%	63%	59%	57%	83%	94%	96%	83%	83%	86%	86%

^{# -} Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

^{1 - &}quot;Resolvable requests" are all those where it would have been possible to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

TABLE 7
Exemptions and exceptions₁ applied by monitored bodies when withholding non-routine information requests received from 1 July - 30 Sept 2018

		Exemptions listed in Part 2 of the Fol Act ²																						
Government body	Total requests where one or more exemptions / exceptions were applied¹	nation intended for	A - Research intended for fu cation	ξ 2	S.24 - National security	S.26 - Defence	S.27 - International relations	28 -	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
TOTAL for all monitored bodies	2,930	223	2	77	71	58	133	2	9	167	299	70	15	5	218	8 8	7 30	147	1,47	128	35	19	0 221	164
TOTAL for Departments of State only	1,757	202	1	63	70	58	123	2	9	11	133	66	0	5	199	84	1 19	47	83	6 6°	22	15	5 78	80
TOTAL for other monitored bodies	1,173	21	1	14	1	0	10	0	0	156	166	4	15	0	19) ;	3 11	100	64	3 67	' 13	3	5 143	84
Departments of State Attorney General's Office Cabinet Office# Ministry of Housing, Communities and Local Government Department for Business, Energy and Industrial Strategy# Department for Digital, Culture, Media and Sport Department for Education# Department for Environment, Food and Rural Affairs Department for Exiting the European Union Department for International Development Department for International Trade Department for Transport# Department for Work and Pensions Department of Health and Social Care Foreign and Commonwealth Office# HM Treasury# Home Office Ministry of Defence#	10 99 56 61 23 138 58 64 14 28 140 240 46 99 36 188	1 15 5 11 2 18 4 7 6 6 17 7 5 14 7	0 0 0 0 0 0 0 0 0 0 0	0 15 0 0 0 0 1 1 0 0 0 0 0 1 0 0 0 0 0 1 1 0	0 17 0 0 1 1 2 0 0 0 1 4 1 1 1 2 0 0	0 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 6 3 0 4 22 3 2 5 1 6 22 4 21 7	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 1 1 4 0 0 0 0 0 0 0 0 0 0	0 0 0 1 0 0 0 0 4 0 0 0 0	0 7 2 3 0 4 2 4 1 1 10 13 1 0 0 4 6 16 16	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	000000000000000000000000000000000000000	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	20) 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0) (0) (0) (0) (1) (1) (1) (1) (1) (1) (1) (1) (1) (1	4 4 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	84 11 12 12 12 13 14 14 15 16 16 16 16 17 18 18 18 18 18 18 18 18 18 18 18 18 18	3 3 3 3 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	7 0 8 0 8 1 1 1 8 4 0 0 0 8 1 0 0 0 8 3 1 1 1 3 4 4 4 4	19 19 19 19 19 19 19 19 19 19 19 19 19 1	44 0 66 11 22 0 88 44 11 0 55 0 99 55 44 66 99 0 88 0 77 0 44 3 88 6	2 0 0 26 9 0 0 4 5 0 29 0 0 2 0 0 2 0 0 0 0 0 0 0 0 0 0 0 1 1 3 0 6 1
Ministry of Justice# Northern Ireland Office Scotland Office UK Export Finance Wales Office	243 14 8 6 2	32 2 2 1 0	0 0 0 0	0 2 0 0	0 1 0 0	0 0 0 0	0 0 2	0 2 0 0 0	0 0 0 0	0 0	22 0 1 0 0	59 0 0 0	0 0	0	1 1	3 (1 () 1) 1) C	;	5 (6) 2 3 (2) 7 3 (7)	2 0		1 51 1 0 0 0 3 0 0 0	0 0 0

TABLE 7 continued

Exemptions and exceptions₁ applied by monitored bodies when withholding non-routine information requests received from 1 July - 30 Sept 2018

		Exemptions listed in Part 2 of the Fol Act ²																							
Government body	Total requests where one or more exemptions / exceptions were applied¹	S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, to,		S.26 - Defence	- International relatior	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy,		S.36 - Prejudice to effective conduct of public	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information			S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
Other bodies included in monitoring																									
Charity Commission	76	0	0	0	0	0	0	0	(0 0	3	0	3	0	0	0	1	0	0	49	7	5	3	0	0
Competition and Markets Authority	21	2	9 0	0	0	0	0	0	() 1		2	1	0	0	1	0	0	0	4	0	1	2	13	0
Crown Prosecution Service	30	5	0	1	1	0	2	0	C) 6		5	0	0	0	0	0	0	3	20	0	3	2	0	0
Debt Management Office	9	1	0	0	0	0	0	0	(0 (3	0	0	0	0	0	0	0	9	0	0	1	0	0
Food Standards Agency	16	2	9 0	0	0	0	0	0	() 4		4	0	0	0	0	0	0	0	7	1	0	9	0	0
Government Legal Department	20	1	0	0	0	0	0	0	(0 (2	0	0	0	0	0	0	0	10	5	1	6	0	0
Health and Safety Executive	361	0	0	1	0	0	0	0	C	130	2	2	0	0	0	0	0	0	0	179	21	1	2	0	43
HM Land Registry	15	0	0	0	0	0	0	0	(0 (0	0	0	0	0	0	0	0	15	0	0	0	0	0
HM Revenue and Customs	185	7	0	2	0	0	2	0	(0 (3	2	0	0	0	13	0	0	0	21	3	0	2	112	: 1
National Archives	284	0	0	10	0	0	5	0	(0 (2	3	0	0	0	0	2	11	97	266	23	0	0	0	0
National Savings and Investments	3	0	0	0	0	0	0	0	(0 (1	0	0	0	0	0	0	0	1	0	0	0	1	0
Office for National Statistics	11	0	0	0	0	0	0	0	(0 (0	0	0	0	1	0	0	0	4	1	0	1	4	0
Office for Standards in Education, Children's Services and Skills	63	2	. 0	0	0	0	0	0	(0 (2	0	0 1	5	0	0	0	0	0	36	5	0	5	0	0
Office of Gas and Electricity Markets	24	C	1	0	0	0	0	0	C	0 (7	0	0	0	1	0	0	0	1	1	0	0	9	4
Office of Rail and Road	18	C	0	0	0	0	1	0	C	8 (7	0	0	0	3	0	0	0	17	0	1	1	3	0
Rural Payments Agency	16	0	0	0	0	0	0	0	(0 0		0	0	0	0	0	0	0	0	0	0	0	0	0	35
Serious Fraud Office	17	1	0	0	0	0	0	0	C	7		8	0	0	0	0	0	0	0	2	0	1	0	1	0
Water Services Regulation Authority	4	C	0	0	0	0	0	0	(0 (0	0	0	0	0	0	0	0	2	0	0	1	0	1

Note

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

The exemption described in section 21 of the Act ("Information accessible ... by other means") is not listed here, because requests falling under this exemption do not meet the formal definition of a "non-routine" request and therefore are not counted in these monitoring statistics.

The exemption listed at section 39 of the Freedom of Information Act ("Environmental Information") effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

^{1 -} A single request can be subject to more than one exemption. Therefore, the total number of individual exemptions used may be greater than the number of requests to which exemptions were applied.

^{2 - &}quot;Exemptions" refers to the provisions in Part 2 of the Freedom of Information Act (and the similar "exceptions" in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.

TABLE 8
Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 July - 30 Sept 2018

	Number of	Timeliness	Percentage o	
Government body	requests where a Section 21 exemption was applied²	20-day deadline met	Late response (i.e. 20-day deadline missed)	requests meeting 20-day deadline
TOTAL for all monitored bodies	669	636	33	95%
TOTAL for Departments of State only	499	472	27	95%
TOTAL for other monitored bodies	170	164	6	96%
Departments of State				
Attorney General's Office	2	2	0	100%
Cabinet Office#	14	14	0	100%
Ministry of Housing, Communities and Local Government	8	6	2	75%
Department for Business, Energy and Industrial Strategy#	5	2	3	40%
Department for Digital, Culture, Media and Sport	8	7	1	88%
Department for Education#	44	40	4	91%
Department for Environment, Food and Rural Affairs	11	11	0	100%
Department for Exiting the European Union	13	12	1	92%
Department for International Development	0	0	0	,
Department for International Trade	1	1	0	100%
Department for Transport#	53	53	0	100%
Department for Work and Pensions	8	8	0	100%
Department of Health and Social Care	23	22	1	96%
Foreign and Commonwealth Office#	11	11	0	100%
HM Treasury#	9	9	0	100%
Home Office	83	77	6	93%
Ministry of Defence#	102	98	4	96%
Ministry of Justice#	92	87	5	95%
Northern Ireland Office	1	1	0	100%
Scotland Office	2	2	0	100%
UK Export Finance	2	2	0	100%
Wales Office	7	7	0	100%

TABLE 8 continued
Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 July - 30 Sept 2018

	Number of	Timeliness	Dovoentese	
Government body	requests where a Section 21 exemption was applied ²	20-day deadline met	Late response (i.e. 20-day deadline missed)	Percentage of requests meeting 20-day deadline
Other bodies included in monitoring				
Charity Commission	37	33	4	89%
Competition and Markets Authority	0	0	0	
Crown Prosecution Service	3	3	0	100%
Debt Management Office	1	1	0	100%
Food Standards Agency	0	0	0	
Government Legal Department	37	37	0	100%
Health and Safety Executive	9	9	0	100%
HM Land Registry	25	25	0	100%
HM Revenue and Customs	34	34	0	100%
National Archives	0	0	0	
National Savings and Investments	1	1	0	100%
Office for National Statistics	17	17	0	100%
Office for Standards in Education, Children's Services and Skills	3	3	0	100%
Office of Gas and Electricity Markets	1	1	0	100%
Office of Rail and Road	1	0	1	0%
Rural Payments Agency	0	0	0	
Serious Fraud Office	0	0	0	
Water Services Regulation Authority	1	0	1	0%

^{# -} Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. The Bulletin gives full details.

^{1 -} A section 21 exemption is defined as information available by other means. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

^{2 -} These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used

Table	Previous value	Revised value	Cell Ref
6	45%		Table 6: F7
6	45%		<u>Table 6: F9</u>
6	45%		<u>Table 6: F11</u>
6	46%		Table 6: B7
6	48%		Table 6: B9
6	41%		<u>Table 6: B11</u>
6	68%		<u>Table 6: B14</u>
6	17%		<u>Table 6: B15</u>
6	57%		<u>Table 6: B16</u>
6	32%		<u>Table 6: B18</u>
6	52%		<u>Table 6: B19</u>
6	57%		Table 6: B20
6	46%		Table 6: B21
6	49%		Table 6: B23
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7	171	26 <u>Table 7: Z16</u>
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7	132	29 <u>Table 7: Z20</u>
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7	6	1 <u>Table 7: Z53</u>
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