

Latest quarterly (1, 3, 5, 7, 8) and in-year (2, 4, 6) tables

Revisions

These statistics have been revised on 28 April 2021 to correct some incorrect figures identified and to incorporate revisions already made to the csv data file but were not reflected in these tables.

3 Figures have been amended across 1 table. Full details of the changes can be found in the "Full revisions" tab (the right most tab in this file)

These changes are also reflected in the statistical bulletin found here:

<https://www.gov.uk/government/statistics/freedom-of-information-statistics-january-to-march-2019>

The original published versions of all affected files can be provided on request - please email foistatistics@cabinetoffice.gov.uk

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Symbols and conventions

-	Not applicable
0	Nil
#	Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin of Bulletin gives full details
*	Percentage not supplied because the number of qualifying requests is 20 or fewer (only applicable to pre 2014 publications).

TABLE 1**Number of non-routine information requests received from 1 January - 31 March 2019, and their status at time of monitoring¹**

Government body	Total requests received	Request status at time of monitoring¹			
		Processed	"On hold" or lapsed ²	Still being processed	Number handled under EIRs ³
TOTAL for all monitored bodies	13,224	12,586	7	631	418
TOTAL for Departments of State only	8,918	8,551	0	367	211
TOTAL for other monitored bodies	4,306	4,035	7	264	207
<i>Departments of State</i>					
Attorney General's Office	83	82	0	1	1
Cabinet Office#	433	409	0	24	2
Department for Business, Energy and Industrial Strategy#	229	214	0	15	46
Department for Digital, Culture, Media and Sport	140	138	0	2	1
Department for Education#	709	702	0	7	3
Department for Environment, Food and Rural Affairs	197	193	0	4	77
Department for Exiting the European Union	140	136	0	4	0
Department for International Development#	122	117	0	5	2
Department for International Trade	126	126	0	0	0
Department for Transport#	836	828	0	8	18
Department for Work and Pensions	1,120	1,098	0	22	1
Department of Health and Social Care	248	239	0	9	0
Foreign and Commonwealth Office#	320	297	0	23	3
HM Treasury#	262	258	0	4	6
Home Office	1,189	1,115	0	74	0
Ministry of Defence#	1,109	988	0	121	3
Ministry of Housing, Communities and Local Government	207	192	0	15	44
Ministry of Justice#	1,286	1,257	0	29	1
Northern Ireland Office	56	56	0	0	0
Scotland Office	49	49	0	0	0
UK Export Finance	17	17	0	0	1
Wales Office	40	40	0	0	2

TABLE 1 continued

Number of non-routine information requests received from 1 January - 31 March 2019, and their status at time of monitoring¹

Government body	Total requests received	Request status at time of monitoring ¹			
		Processed	"On hold" or lapsed ²	Still being processed	Number handled under EIRs ³
<i>Other bodies included in monitoring</i>					
Charity Commission	166	166	0	0	0
Competition and Markets Authority	37	37	0	0	0
Crown Prosecution Service	157	156	0	1	0
Debt Management Office	13	13	0	0	0
Food Standards Agency	45	44	0	1	1
Government Legal Department	64	64	0	0	0
Health and Safety Executive	1,224	1,171	0	53	59
HM Land Registry	114	114	0	0	0
HM Revenue and Customs#	729	716	0	13	2
National Archives	1,078	880	7	191	1
National Savings and Investments	18	18	0	0	0
Office for National Statistics	170	170	0	0	0
Office for Standards in Education, Children's Services and Skills	157	155	0	2	0
Office of Gas and Electricity Markets	149	146	0	3	71
Office of Rail and Road	39	39	0	0	0
Rural Payments Agency	73	73	0	0	71
Serious Fraud Office	44	44	0	0	0
Water Services Regulation Authority	29	29	0	0	2

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Monitoring returns were submitted to the Cabinet Office (CO) during April 2019

2 - Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

3 - The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FOI Act.

TABLE 2
Number of non-routine information requests received by monitored bodies, by quarter, since 1 January 2016

Government body	2016				2017				2018				2019
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
TOTAL for all monitored bodies	12,795	11,031	10,561	10,892	12,289	10,930	11,559	11,883	13,615	12,169	12,123	12,066	13,224
TOTAL for Departments of State only	8,725	7,350	6,967	7,496	8,341	7,413	7,941	8,252	9,731	8,280	8,226	8,227	8,918
TOTAL for other monitored bodies	4,070	3,681	3,594	3,396	3,948	3,517	3,618	3,631	3,884	3,889	3,897	3,839	4,306
Departments of State													
Attorney General's Office	59	57	57	61	43	39	51	54	45	49	72	61	83
Cabinet Office#	473	424	375	377	391	391	341	412	437	359	370	407	433
Department for Business, Energy and Industrial Strategy#	-	-	195	282	226	206	210	227	241	219	207	241	229
Department for Business, Innovation and Skills	270	224	24	-	-	-	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	164	143	124	122	119	130	138	144	143	141	131	148	140
Department for Education#	552	476	489	506	598	496	586	521	898	760	662	694	709
Department for Environment, Food and Rural Affairs	224	126	158	173	166	187	195	242	262	192	224	193	197
Department for Exiting the European Union	-	-	54	118	183	126	207	271	172	136	164	130	140
Department for International Development#	103	84	111	105	122	109	107	147	132	100	132	126	122
Department for International Trade	-	-	42	100	99	65	115	183	153	105	127	91	126
Department for Transport#	677	517	515	587	781	540	568	645	688	576	613	609	836
Department for Work and Pensions	1,181	901	1,093	1,101	1,326	1,109	1,217	1,074	1,681	1,171	1,033	937	1,120
Department of Energy and Climate Change#	185	170	20	-	-	-	-	-	-	-	-	-	-
Department of Health and Social Care	470	382	274	337	283	253	258	269	313	248	202	213	248
Foreign and Commonwealth Office#	370	270	278	272	323	318	284	334	357	342	369	310	320
HM Treasury#	281	202	172	212	259	235	242	286	262	213	241	275	262
Home Office	905	882	836	865	867	885	931	907	1,053	1,135	1,007	1,126	1,189
Ministry of Defence#	1,226	1,085	961	975	1,144	1,018	1,116	1,090	1,245	1,089	1,017	1,051	1,109
Ministry of Housing, Communities and Local Government	283	200	192	173	217	189	203	208	250	210	221	245	207
Ministry of Justice#	1,149	1,105	876	976	1,056	953	1,001	1,022	1,145	1,044	1,263	1,196	1,286
Northern Ireland Office	50	30	34	56	40	52	50	64	91	73	67	60	56
Scotland Office	44	30	36	40	56	50	55	74	84	55	43	53	49
UK Export Finance	21	20	25	25	19	28	31	24	26	27	22	19	17
Wales Office	38	22	26	33	23	34	35	54	53	36	39	42	40

TABLE 2 continued
Number of non-routine information requests received by monitored bodies, by quarter, since 1 January 2016

Government body	2016				2017				2018				2019
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
Other bodies included in monitoring													
Charity Commission	175	161	166	133	176	134	137	171	195	175	152	178	166
Competition and Markets Authority	40	25	30	21	28	30	32	29	31	31	33	36	37
Crown Prosecution Service	195	178	192	207	182	164	195	210	283	197	184	181	157
Debt Management Office	17	13	12	17	18	13	16	11	15	13	21	11	13
Food Standards Agency	40	30	35	53	40	33	47	48	48	39	54	52	45
Government Legal Department	129	103	105	89	120	85	103	92	69	74	59	55	64
Health and Safety Executive	1,272	1,136	1,167	1,082	1,260	1,222	1,236	1,157	1,224	1,235	1,214	1,159	1,224
HM Land Registry	125	97	133	85	107	94	84	72	88	102	103	88	114
HM Revenue and Customs#	565	526	459	457	569	432	501	475	595	557	604	572	729
National Archives	834	742	713	633	782	737	742	763	730	858	881	926	1,078
National Savings and Investments	18	17	24	17	24	24	11	18	26	18	13	17	18
Office for National Statistics	99	96	84	99	101	96	101	135	125	118	131	138	170
Office for Standards in Education, Children's Services and Skills	174	148	116	127	149	110	119	148	146	175	123	130	157
Office of Gas and Electricity Markets	145	146	121	148	190	133	128	152	121	110	109	101	149
Office of Rail and Road	37	30	42	42	47	36	27	33	38	47	43	46	39
Ordnance Survey	27	24	19	19	-	-	-	-	-	-	-	-	-
Royal Mint	13	7	9	11	-	-	-	-	-	-	-	-	-
Rural Payments Agency	92	109	107	79	95	108	73	54	77	64	61	69	73
Serious Fraud Office	33	46	30	47	43	30	33	36	40	42	73	33	44
Water Services Regulation Authority	40	47	30	30	17	36	33	27	33	34	39	47	29

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

TABLE 3**Timeliness of response to non-routine information requests received by monitored bodies from 1 January - 31 March 2019**

Government body	Total requests received (excluding on-hold and lapsed¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension²
		20-day deadline met	Permitted extension² to deadline	Late response (i.e. deadline missed)		
TOTAL for all monitored bodies	13,217	11,451	684	1,082	87%	92%
TOTAL for Departments of State only	8,918	7,684	438	796	86%	91%
TOTAL for other monitored bodies	4,299	3,767	246	286	88%	93%
Departments of State						
Attorney General's Office	83	77	5	1	93%	99%
Cabinet Office#	433	368	17	48	85%	89%
Department for Business, Energy and Industrial Strategy#	229	127	28	74	55%	68%
Department for Digital, Culture, Media and Sport	140	127	5	8	91%	94%
Department for Education#	709	601	28	80	85%	89%
Department for Environment, Food and Rural Affairs	197	187	5	5	95%	97%
Department for Exiting the European Union	140	127	5	8	91%	94%
Department for International Development#	122	104	14	4	85%	97%
Department for International Trade	126	97	5	24	77%	81%
Department for Transport#	836	793	22	21	95%	97%
Department for Work and Pensions	1,120	1,066	6	48	95%	96%
Department of Health and Social Care	248	214	12	22	86%	91%
Foreign and Commonwealth Office#	320	224	76	20	70%	94%
HM Treasury#	262	249	4	9	95%	97%
Home Office	1,189	963	79	147	81%	88%
Ministry of Defence#	1,109	849	95	165	77%	85%
Ministry of Housing, Communities and Local Government	207	156	21	30	75%	86%
Ministry of Justice#	1,286	1,195	9	82	93%	94%
Northern Ireland Office	56	55	1	0	98%	100%
Scotland Office	49	49	0	0	100%	100%
UK Export Finance	17	16	1	0	94%	100%
Wales Office	40	40	0	0	100%	100%

TABLE 3 continued

Timeliness of response to non-routine information requests received by monitored bodies from 1 January - 31 March 2019

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
Other bodies included in monitoring						
Charity Commission	166	159	1	6	96%	96%
Competition and Markets Authority	37	36	0	1	97%	97%
Crown Prosecution Service	157	153	0	4	97%	97%
Debt Management Office	13	13	0	0	100%	100%
Food Standards Agency	45	44	1	0	98%	100%
Government Legal Department	64	55	0	9	86%	86%
Health and Safety Executive	1,224	1,099	27	98	90%	92%
HM Land Registry	114	112	0	2	98%	98%
HM Revenue and Customs	729	693	2	34	95%	95%
National Archives [^]	1,071	762	198	111	71%	90%
National Savings and Investments	18	17	0	1	94%	94%
Office for National Statistics	170	166	0	4	98%	98%
Office for Standards in Education, Children's Services and Skills	157	152	3	2	97%	99%
Office of Gas and Electricity Markets	149	134	8	7	90%	95%
Office of Rail and Road	39	34	1	4	87%	90%
Rural Payments Agency	73	70	2	1	96%	99%
Serious Fraud Office	44	44	0	0	100%	100%
Water Services Regulation Authority	29	24	3	2	83%	93%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

2 - "Permitted extensions" include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 4
Percentage of non-routine information requests received since 1 January 2016 that were answered 'in time', by quarter¹

Government body	2016				2017				2018				2019
	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar
TOTAL for all monitored bodies	92%	91%	89%	89%	92%	93%	92%	90%	92%	91%	92%	91%	92%
TOTAL for Departments of State only	91%	89%	86%	87%	91%	92%	91%	88%	91%	90%	91%	90%	91%
TOTAL for other monitored bodies	93%	93%	95%	95%	96%	95%	94%	94%	95%	93%	93%	93%	93%
Departments of State													
Attorney General's Office	97%	93%	98%	100%	100%	100%	98%	98%	100%	98%	99%	97%	99%
Cabinet Office#	93%	91%	94%	97%	96%	95%	91%	90%	92%	92%	90%	93%	89%
Department for Business, Energy and Industrial Strategy#	-	-	75%	76%	78%	90%	87%	69%	76%	83%	90%	83%	68%
Department for Business, Innovation and Skills	81%	65%	54%	-	-	-	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	94%	89%	98%	96%	93%	95%	98%	97%	94%	95%	96%	90%	94%
Department for Education#	86%	88%	86%	83%	88%	89%	89%	81%	89%	87%	81%	81%	89%
Department for Environment, Food and Rural Affairs	87%	92%	94%	94%	92%	96%	93%	81%	98%	90%	98%	98%	97%
Department for Exiting the European Union	-	-	72%	97%	98%	96%	96%	76%	96%	99%	96%	96%	94%
Department for International Development#	98%	98%	100%	98%	98%	99%	99%	97%	99%	100%	98%	98%	97%
Department for International Trade	-	-	86%	85%	79%	77%	63%	74%	56%	66%	90%	92%	81%
Department for Transport#	97%	96%	97%	95%	98%	98%	96%	95%	95%	98%	98%	99%	97%
Department for Work and Pensions	91%	78%	78%	88%	95%	94%	95%	89%	95%	93%	86%	90%	96%
Department of Energy and Climate Change#	92%	85%	65%	-	-	-	-	-	-	-	-	-	-
Department of Health and Social Care	100%	100%	100%	100%	100%	99%	96%	93%	96%	97%	97%	89%	91%
Foreign and Commonwealth Office#	94%	92%	87%	94%	95%	96%	95%	92%	89%	85%	90%	86%	94%
HM Treasury#	92%	87%	95%	96%	96%	95%	95%	94%	94%	95%	95%	95%	97%
Home Office	87%	86%	81%	86%	87%	89%	88%	89%	89%	80%	89%	90%	88%
Ministry of Defence#	93%	93%	93%	89%	91%	93%	90%	81%	85%	88%	91%	86%	85%
Ministry of Housing, Communities and Local Government	100%	99%	57%	44%	57%	80%	88%	96%	90%	85%	80%	88%	86%
Ministry of Justice#	85%	93%	79%	71%	85%	87%	89%	92%	93%	94%	95%	94%	94%
Northern Ireland Office	90%	93%	100%	98%	100%	98%	96%	97%	99%	99%	99%	100%	100%
Scotland Office	61%	77%	83%	98%	98%	100%	91%	100%	96%	100%	95%	94%	100%
UK Export Finance	100%	95%	92%	96%	95%	96%	94%	100%	100%	96%	100%	100%	100%
Wales Office	97%	95%	100%	100%	96%	100%	100%	100%	100%	97%	100%	100%	100%

TABLE 4 continued
Percentage of non-routine information requests received since 1 January 2016 that were answered 'in time', by quarter¹

Government body	2016				2017				2018				2019
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
Other bodies included in monitoring													
Charity Commission	93%	86%	92%	86%	94%	96%	92%	87%	67%	67%	76%	90%	96%
Competition and Markets Authority	93%	96%	100%	100%	100%	90%	97%	100%	100%	90%	100%	100%	97%
Crown Prosecution Service	92%	87%	91%	95%	97%	95%	93%	96%	96%	98%	98%	94%	97%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	100%	100%	100%	100%	100%	100%	98%	100%	98%	97%	98%	98%	100%
Government Legal Department	98%	99%	100%	100%	98%	100%	97%	98%	94%	93%	95%	100%	86%
Health and Safety Executive	96%	97%	95%	96%	96%	96%	94%	93%	95%	92%	92%	90%	92%
HM Land Registry	98%	96%	100%	100%	99%	98%	100%	99%	99%	96%	100%	99%	98%
HM Revenue and Customs	85%	89%	86%	89%	91%	88%	89%	98%	96%	96%	96%	97%	95%
National Archives [^]	93%	90%	98%	97%	97%	96%	95%	95%	97%	97%	95%	90%	90%
National Savings and Investments	44%	88%	96%	94%	83%	88%	91%	78%	96%	100%	100%	100%	94%
Office for National Statistics	93%	95%	95%	98%	96%	98%	91%	90%	94%	96%	98%	99%	98%
Office for Standards in Education, Children's Services and Skills	98%	99%	100%	98%	99%	98%	94%	95%	97%	97%	94%	100%	99%
Office of Gas and Electricity Markets	99%	98%	100%	98%	95%	90%	88%	93%	92%	65%	61%	87%	95%
Office of Rail and Road	97%	97%	93%	95%	96%	89%	93%	97%	100%	94%	95%	98%	90%
Ordnance Survey	100%	100%	100%	100%	-	-	-	-	-	-	-	-	-
Royal Mint	77%	43%	100%	100%	-	-	-	-	-	-	-	-	-
Rural Payments Agency	97%	93%	98%	94%	97%	100%	99%	96%	99%	94%	90%	99%	99%
Serious Fraud Office	91%	93%	93%	100%	98%	100%	97%	100%	100%	100%	100%	97%	100%
Water Services Regulation Authority	98%	100%	100%	97%	100%	100%	100%	100%	100%	100%	64%	81%	93%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, and those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - A request is "in time" if it was answered within the statutory response deadline, or within a permitted extension to this deadline, which include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 5
Initial outcomes of non-routine information requests received by monitored bodies from 1 January - 31 March 2019

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding procedural refusals ⁴	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals ⁴ granted in full	Percentage of resolvable requests excluding procedural refusals ⁴ withheld in full
					Granted in full	Partially withheld	Fully withheld ⁵	Response not yet provided ⁶				Granted in full	Partially withheld	Fully withheld (excluding procedural refusals ⁵)	Response not yet provided ⁶		
TOTAL for all monitored bodies	13,217	1,046	2,571	9,600	4,262	1,368	3,339	631	44%	35%	8,014	4,262	1,368	1,753	631	53%	22%
TOTAL for Departments of State only	8,918	775	1,665	6,478	2,867	895	2,349	367	44%	36%	5,109	2,867	895	980	367	56%	19%
TOTAL for other monitored bodies	4,299	271	906	3,122	1,395	473	990	264	45%	32%	2,905	1,395	473	773	264	48%	27%
Departments of State																	
Attorney General's Office	83	2	30	51	29	3	18	1	57%	35%	49	29	3	16	1	59%	33%
Cabinet Office#	433	12	148	273	76	35	138	24	28%	51%	208	76	35	73	24	37%	35%
Department for Business, Energy and Industrial Strategy#	229	6	57	166	55	38	58	15	33%	35%	140	55	38	32	15	39%	23%
Department for Digital, Culture, Media and Sport	140	7	45	88	27	26	33	2	31%	38%	65	27	26	10	2	42%	15%
Department for Education#	709	94	112	503	289	114	93	7	57%	18%	452	289	114	42	7	64%	9%
Department for Environment, Food and Rural Affairs	197	11	53	133	55	35	39	4	41%	29%	110	55	35	16	4	50%	15%
Department for Exiting the European Union	140	16	43	81	35	22	20	4	43%	25%	73	35	22	12	4	48%	16%
Department for International Development#	122	8	18	96	49	11	31	5	51%	32%	70	49	11	5	5	70%	7%
Department for International Trade	126	0	18	108	31	24	53	0	29%	49%	81	31	24	26	0	38%	32%
Department for Transport#	836	0	143	693	398	84	203	8	57%	29%	606	398	84	116	8	66%	19%
Department for Work and Pensions	1,120	147	137	836	480	40	294	22	57%	35%	675	480	40	133	22	71%	20%
Department of Health and Social Care	248	17	88	143	54	21	59	9	38%	41%	100	54	21	16	9	54%	16%
Foreign and Commonwealth Office#	320	8	55	257	57	84	93	23	22%	36%	203	57	84	39	23	28%	19%
HM Treasury#	262	27	65	170	69	28	69	4	41%	41%	129	69	28	28	4	53%	22%
Home Office	1,189	141	190	858	335	81	368	74	39%	43%	630	335	81	140	74	53%	22%
Ministry of Defence#	1,109	135	176	798	341	115	221	121	43%	28%	634	341	115	57	121	54%	9%
Ministry of Housing, Communities and Local Government	207	5	36	166	69	26	56	15	42%	34%	152	69	26	42	15	45%	28%
Ministry of Justice#	1,286	135	214	937	346	94	468	29	37%	50%	637	346	94	168	29	54%	26%
Northern Ireland Office	56	1	6	49	24	3	22	0	49%	45%	35	24	3	8	0	69%	23%
Scotland Office	49	1	14	34	18	5	11	0	53%	32%	23	18	5	0	0	78%	0%
UK Export Finance	17	1	9	7	2	4	1	0	29%	14%	6	2	4	0	0	33%	0%
Wales Office	40	1	8	31	28	2	1	0	90%	3%	31	28	2	1	0	90%	3%

TABLE 5 continued
Initial outcomes of non-routine information requests received by monitored bodies from 1 January - 31 March 2019

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding Procedural refusals ⁶	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals ⁴ granted in full	Percentage of resolvable requests excluding procedural refusals ⁴ withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵				Granted in full	Partially withheld	Fully withheld (excluding procedural refusals ⁶)	Response not yet provided ⁵		
Other bodies included in monitoring																	
Charity Commission	166	6	29	131	45	38	48	0	34%	37%	127	45	38	44	0	35%	35%
Competition and Markets Authority	37	0	2	35	10	9	16	0	29%	46%	34	10	9	15	0	29%	44%
Crown Prosecution Service	157	28	6	123	42	12	68	1	34%	55%	71	42	12	16	1	59%	23%
Debt Management Office	13	0	3	10	2	6	2	0	20%	20%	9	2	6	1	0	22%	11%
Food Standards Agency	45	2	13	30	15	5	9	1	50%	30%	22	15	5	1	1	68%	5%
Government Legal Department	64	0	6	58	24	9	25	0	41%	43%	55	24	9	22	0	44%	40%
Health and Safety Executive	1,224	10	429	785	338	209	185	53	43%	24%	778	338	209	178	53	43%	23%
HM Land Registry	114	5	11	98	80	10	8	0	82%	8%	97	80	10	7	0	82%	7%
HM Revenue and Customs	729	29	79	621	298	22	288	13	48%	46%	504	298	22	171	13	59%	34%
National Archives	1,071	134	163	774	315	74	194	191	41%	25%	772	315	74	192	191	41%	25%
National Savings and Investments	18	0	1	17	17	0	0	0	100%	0%	17	17	0	0	0	100%	0%
Office for National Statistics	170	0	100	70	59	4	7	0	84%	10%	69	59	4	6	0	86%	9%
Office for Standards in Education, Children's Services and Skills	157	20	13	124	18	27	77	2	15%	62%	116	18	27	69	2	16%	59%
Office of Gas and Electricity Markets	149	5	23	121	76	17	25	3	63%	21%	118	76	17	22	3	64%	19%
Office of Rail and Road	39	6	10	23	9	10	4	0	39%	17%	22	9	10	3	0	41%	14%
Rural Payments Agency	73	25	10	38	17	8	13	0	45%	34%	38	17	8	13	0	45%	34%
Serious Fraud Office	44	0	0	44	15	10	19	0	34%	43%	37	15	10	12	0	41%	32%
Water Services Regulation Authority	29	1	8	20	15	3	2	0	75%	10%	19	15	3	1	0	79%	5%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

- 1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.
- 2 - "Advice and assistance" would be provided to a requester when the body "reasonably requires further information in order to identify and locate the information requested". See section 1(3) of the Freedom of Information Act for further details.
- 3 - "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.
- 4 - "Fully withheld" requests include those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.
- 5 - This table counts as "resolvable" all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases. It should also be noted that requests where a response has not yet been provided are more likely to involve considerations which are complex and finely balanced. As a result, it cannot be assumed that these requests will be granted and refused in the same proportions as "resolvable" requests in general.
- 6 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 6a
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 January 2016¹

Government body	2016				2017				2018				2019
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
TOTAL for all monitored bodies	44%	44%	44%	44%	45%	45%	44%	44%	43%	44%	42%	43%	44%
TOTAL for Departments of State only	44%	45%	43%	44%	45%	45%	45%	43%	41%	44%	42%	43%	44%
TOTAL for other monitored bodies	44%	44%	46%	45%	45%	45%	43%	47%	47%	44%	43%	44%	45%
Departments of State													
Attorney General's Office	39%	42%	66%	66%	50%	28%	43%	42%	83%	62%	30%	71%	57%
Cabinet Office#	15%	28%	25%	30%	27%	17%	24%	34%	22%	27%	25%	30%	28%
Department for Business, Energy and Industrial Strategy#	-	-	31%	26%	27%	27%	20%	28%	37%	32%	27%	39%	33%
Department for Business, Innovation and Skills	24%	24%	27%	-	-	-	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	34%	40%	57%	37%	37%	31%	37%	20%	45%	32%	35%	24%	31%
Department for Education#	64%	63%	60%	64%	69%	62%	54%	58%	49%	54%	55%	57%	57%
Department for Environment, Food and Rural Affairs	24%	31%	45%	25%	35%	39%	41%	38%	43%	38%	39%	33%	41%
Department for Exiting the European Union	-	-	42%	18%	10%	15%	28%	14%	26%	17%	22%	37%	43%
Department for International Development#	58%	52%	49%	57%	44%	50%	51%	44%	42%	48%	40%	52%	51%
Department for International Trade	-	-	30%	26%	18%	39%	18%	15%	26%	27%	23%	35%	29%
Department for Transport#	63%	64%	61%	68%	63%	65%	61%	59%	60%	59%	59%	57%	57%
Department for Work and Pensions	61%	60%	53%	55%	58%	55%	63%	56%	39%	55%	50%	54%	57%
Department of Energy and Climate Change#	31%	18%	32%	-	-	-	-	-	-	-	-	-	-
Department of Health and Social Care	43%	31%	37%	44%	37%	44%	37%	38%	41%	38%	29%	27%	38%
Foreign and Commonwealth Office#	15%	20%	24%	29%	25%	21%	20%	19%	25%	22%	22%	18%	22%
HM Treasury#	23%	31%	28%	28%	30%	32%	29%	25%	44%	44%	37%	35%	41%
Home Office	37%	33%	33%	28%	30%	34%	31%	40%	39%	36%	35%	44%	39%
Ministry of Defence#	52%	60%	58%	55%	56%	58%	58%	48%	48%	49%	49%	41%	43%
Ministry of Housing, Communities and Local Government	40%	48%	27%	31%	38%	35%	29%	42%	34%	37%	41%	42%	42%
Ministry of Justice#	30%	32%	24%	25%	26%	32%	35%	38%	32%	36%	38%	34%	37%
Northern Ireland Office	59%	50%	45%	58%	59%	38%	57%	57%	42%	66%	30%	53%	49%
Scotland Office	76%	88%	67%	67%	78%	73%	55%	61%	69%	70%	48%	63%	53%
UK Export Finance	79%	67%	72%	47%	47%	48%	44%	32%	43%	73%	54%	50%	29%
Wales Office	81%	77%	73%	100%	93%	90%	74%	72%	75%	59%	55%	92%	90%

TABLE 6a continued
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 January 2016¹

Government body	2016				2017				2018				2019
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
Other bodies included in monitoring													
Charity Commission	40%	40%	40%	35%	43%	40%	33%	30%	25%	26%	21%	45%	34%
Competition and Markets Authority	40%	47%	45%	53%	29%	38%	42%	48%	55%	43%	28%	42%	29%
Crown Prosecution Service	39%	46%	55%	49%	50%	37%	36%	37%	47%	41%	48%	33%	34%
Debt Management Office	33%	44%	80%	59%	53%	44%	64%	56%	82%	22%	53%	36%	20%
Food Standards Agency	46%	52%	54%	49%	55%	41%	41%	68%	53%	52%	43%	51%	50%
Government Legal Department	17%	26%	27%	19%	33%	31%	30%	39%	43%	43%	39%	40%	41%
Health and Safety Executive	47%	44%	50%	47%	45%	45%	49%	50%	51%	45%	45%	42%	43%
HM Land Registry	86%	76%	81%	86%	73%	86%	73%	75%	67%	74%	81%	83%	82%
HM Revenue and Customs#	28%	27%	26%	32%	30%	32%	31%	29%	33%	30%	37%	41%	48%
National Archives	45%	44%	45%	47%	51%	45%	40%	50%	47%	52%	43%	39%	41%
National Savings and Investments	56%	85%	74%	79%	85%	67%	67%	69%	72%	81%	67%	93%	100%
Office for National Statistics	86%	89%	92%	82%	72%	86%	80%	77%	71%	74%	82%	92%	84%
Office for Standards in Education, Children's Services and Skills	23%	20%	22%	19%	13%	19%	20%	11%	22%	8%	22%	13%	15%
Office of Gas and Electricity Markets	74%	79%	67%	64%	69%	70%	60%	93%	82%	66%	64%	69%	63%
Office of Rail and Road	39%	30%	38%	36%	39%	32%	50%	53%	42%	44%	24%	34%	39%
Ordnance Survey	50%	42%	50%	58%	-	-	-	-	-	-	-	-	-
Royal Mint	92%	71%	50%	64%	-	-	-	-	-	-	-	-	-
Rural Payments Agency	52%	49%	40%	42%	53%	42%	43%	62%	68%	41%	41%	58%	45%
Serious Fraud Office	46%	46%	44%	35%	29%	27%	40%	38%	33%	31%	22%	33%	34%
Water Services Regulation Authority	86%	63%	59%	57%	83%	94%	96%	83%	83%	86%	86%	74%	75%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

TABLE 6b
Percentage of resolvable non-routine information requests received excluding procedural refusals² that were granted in full, by quarter, since 1 January

Government body	2016				2017				2018				2019
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
TOTAL for all monitored bodies	53%	53%	51%	52%	53%	52%	52%	54%	54%	53%	52%	53%	53%
TOTAL for Departments of State only	55%	56%	52%	54%	56%	55%	55%	55%	55%	57%	55%	56%	56%
TOTAL for other monitored bodies	48%	47%	49%	48%	49%	48%	46%	51%	51%	48%	47%	47%	48%
Departments of State													
Attorney General's Office	41%	56%	72%	71%	50%	32%	50%	45%	86%	72%	56%	77%	59%
Cabinet Office#	22%	38%	31%	41%	38%	21%	32%	47%	29%	39%	32%	41%	37%
Department for Business, Energy and Industrial Strategy#	-	-	39%	37%	38%	35%	30%	38%	44%	42%	36%	52%	39%
Department for Business, Innovation and Skills	37%	34%	40%	-	-	-	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	48%	49%	65%	44%	48%	39%	44%	27%	53%	43%	54%	39%	42%
Department for Education#	70%	74%	65%	71%	74%	69%	59%	71%	61%	65%	61%	64%	64%
Department for Environment, Food and Rural Affairs	28%	31%	46%	27%	35%	42%	44%	42%	44%	50%	49%	49%	50%
Department for Exiting the European Union	-	-	43%	22%	18%	20%	30%	19%	29%	32%	28%	47%	48%
Department for International Development#	83%	72%	62%	69%	69%	70%	79%	61%	61%	71%	66%	75%	70%
Department for International Trade	-	-	35%	34%	25%	44%	22%	29%	30%	38%	46%	49%	38%
Department for Transport#	69%	67%	68%	76%	70%	71%	71%	66%	68%	67%	66%	65%	66%
Department for Work and Pensions	73%	69%	60%	66%	68%	66%	72%	67%	68%	67%	60%	68%	71%
Department of Energy and Climate Change#	39%	23%	38%	-	-	-	-	-	-	-	-	-	-
Department of Health and Social Care	62%	52%	53%	58%	50%	62%	54%	53%	57%	51%	43%	44%	54%
Foreign and Commonwealth Office#	20%	24%	30%	36%	32%	27%	24%	26%	31%	27%	31%	24%	28%
HM Treasury#	32%	44%	38%	38%	44%	41%	38%	34%	61%	59%	58%	49%	53%
Home Office	45%	42%	40%	36%	39%	44%	41%	52%	52%	49%	51%	55%	53%
Ministry of Defence#	65%	71%	69%	67%	68%	70%	69%	55%	61%	61%	60%	51%	54%
Ministry of Housing, Communities and Local Government	49%	52%	28%	36%	39%	40%	33%	51%	40%	45%	52%	46%	45%
Ministry of Justice#	44%	48%	34%	35%	40%	46%	50%	59%	46%	54%	58%	55%	54%
Northern Ireland Office	65%	59%	62%	68%	61%	40%	77%	75%	64%	91%	50%	74%	69%
Scotland Office	76%	93%	75%	75%	84%	76%	58%	65%	77%	81%	64%	69%	78%
UK Export Finance	79%	71%	78%	50%	47%	55%	48%	35%	43%	79%	54%	55%	33%
Wales Office	81%	77%	92%	100%	93%	95%	81%	85%	90%	84%	89%	94%	90%

TABLE 6b continued

Percentage of resolvable non-routine information requests received excluding procedural refusals² that were granted in full, by quarter, since 1 January

Government body	2016				2017				2018				2019
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
Other bodies included in monitoring													
Charity Commission	42%	42%	40%	37%	45%	43%	35%	32%	28%	28%	22%	48%	35%
Competition and Markets Authority	50%	50%	46%	56%	29%	43%	46%	52%	57%	45%	30%	48%	29%
Crown Prosecution Service	63%	67%	61%	53%	69%	59%	55%	62%	66%	64%	68%	52%	59%
Debt Management Office	38%	67%	100%	67%	57%	44%	69%	63%	82%	22%	53%	36%	22%
Food Standards Agency	59%	59%	59%	54%	58%	46%	58%	77%	59%	52%	53%	56%	68%
Government Legal Department	18%	27%	27%	19%	33%	33%	32%	41%	45%	43%	43%	40%	44%
Health and Safety Executive	47%	44%	50%	47%	45%	46%	49%	50%	51%	45%	46%	42%	43%
HM Land Registry	86%	78%	83%	88%	76%	87%	77%	75%	70%	76%	82%	86%	82%
HM Revenue and Customs#	37%	36%	33%	43%	40%	40%	39%	40%	43%	41%	48%	56%	59%
National Archives	45%	44%	45%	47%	51%	45%	40%	50%	47%	52%	43%	39%	41%
National Savings and Investments	56%	100%	74%	100%	94%	67%	80%	69%	72%	81%	67%	93%	100%
Office for National Statistics	89%	90%	92%	85%	73%	86%	81%	77%	71%	75%	82%	92%	86%
Office for Standards in Education, Children's Services and Skills	26%	21%	24%	19%	14%	20%	21%	12%	24%	10%	23%	15%	16%
Office of Gas and Electricity Markets	77%	84%	71%	66%	76%	75%	62%	97%	85%	67%	66%	70%	64%
Office of Rail and Road	43%	35%	44%	38%	40%	33%	54%	56%	45%	47%	25%	34%	41%
Ordnance Survey	56%	50%	50%	78%	-	-	-	-	-	-	-	-	-
Royal Mint	92%	100%	50%	64%	-	-	-	-	-	-	-	-	-
Rural Payments Agency	52%	49%	41%	43%	57%	42%	43%	66%	68%	41%	41%	58%	45%
Serious Fraud Office	50%	59%	50%	45%	32%	33%	45%	42%	37%	32%	43%	36%	41%
Water Services Regulation Authority	86%	63%	59%	57%	83%	94%	96%	83%	83%	90%	86%	77%	79%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 7
Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 January - 31 March 2019

Government body	Total requests where one or more exemptions / exceptions were applied ¹	Exemptions listed in Part 2 of the FoI Act ²																						
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies dealing with security matters	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
TOTAL for all monitored bodies	3,121	215	0	76	107	70	125	3	6	174	297	80	35	2	184	77	35	119	1,524	126	39	223	265	184
TOTAL for Departments of State only	1,875	187	0	70	104	67	98	3	6	14	153	73	0	2	176	72	32	47	896	74	31	203	79	102
TOTAL for other monitored bodies	1,246	28	0	6	3	3	27	0	0	160	144	7	35	0	8	5	3	72	628	52	8	20	186	82
Departments of State																								
Attorney General's Office	19	0	0	0	0	0	0	0	0	2	0	0	0	0	12	0	0	0	4	0	2	0	0	1
Cabinet Office#	108	14	0	17	11	6	12	1	1	2	6	1	0	1	14	2	12	0	22	10	3	13	0	2
Department for Business, Energy and Industrial Strategy#	70	4	0	0	2	2	1	0	0	1	5	0	0	0	3	0	0	1	25	1	0	13	0	25
Department for Digital, Culture, Media and Sport	36	4	0	0	2	0	1	1	0	0	2	0	0	0	10	1	2	1	21	6	1	2	0	0
Department for Education#	156	14	0	0	0	0	0	0	0	0	13	0	0	0	7	32	0	1	100	7	2	15	3	2
Department for Environment, Food and Rural Affairs	51	4	0	0	0	0	4	0	0	0	0	0	0	0	7	0	0	1	18	2	1	2	0	26
Department for Exiting the European Union	34	5	0	1	3	0	4	0	1	0	2	0	0	0	10	1	0	0	19	1	1	3	0	0
Department for International Development#	16	2	0	0	0	0	1	0	0	0	0	0	0	0	2	0	0	1	12	2	0	4	0	1
Department for International Trade	50	6	0	1	1	0	5	0	1	0	2	0	0	0	6	6	0	3	15	9	1	10	0	0
Department for Transport#	200	23	0	0	0	0	1	0	0	1	17	0	0	0	18	5	0	0	103	17	5	52	4	14
Department for Work and Pensions	173	14	0	0	3	0	1	0	0	4	8	0	0	0	6	1	0	0	138	1	0	3	6	0
Department of Health and Social Care	37	2	0	0	3	0	2	0	2	0	2	1	0	0	10	1	0	2	16	3	1	6	0	0
Foreign and Commonwealth Office#	123	7	0	15	16	2	36	0	0	0	6	0	0	0	7	1	1	9	60	4	4	18	0	0
HM Treasury#	56	9	0	1	1	0	6	0	1	0	4	0	0	0	19	1	1	0	21	4	0	9	0	0
Home Office	221	26	0	17	22	0	9	1	0	0	38	0	0	0	18	18	14	0	98	1	4	18	1	0
Ministry of Defence#	172	11	0	18	34	57	14	0	0	3	26	2	0	0	5	1	2	12	72	1	1	12	2	0
Ministry of Housing, Communities and Local Government	68	4	0	0	1	0	0	0	0	0	0	0	0	0	15	1	0	4	16	0	1	4	0	30
Ministry of Justice#	262	35	0	0	1	0	0	0	0	1	18	69	0	1	6	1	0	9	122	1	3	17	63	0
Northern Ireland Office	11	2	0	0	4	0	0	0	0	0	4	0	0	0	0	0	0	2	4	1	0	0	0	0
Scotland Office	5	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	4	1	0	0	0	0
UK Export Finance	4	1	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	3	1	1	2	0	1
Wales Office	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	1	0	0	0	0

TABLE 7 continued

Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 January - 31 March 2019

Government body	Total requests where one or more exemptions / exceptions were applied ¹	Exemptions listed in Part 2 of the FoI Act ²																						
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies designated with non-routine information	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
Other bodies included in monitoring																								
Charity Commission	82	5	0	0	0	0	0	0	0	0	35	2	0	0	0	1	0	0	51	18	1	1	0	0
Competition and Markets Authority	24	0	0	0	0	0	0	0	0	3	7	3	0	0	2	0	0	0	6	0	0	0	9	0
Crown Prosecution Service	28	1	0	0	0	0	1	0	0	6	4	1	0	0	0	1	0	2	13	0	4	0	0	0
Debt Management Office	7	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	5	0	0	0	0	0
Food Standards Agency	6	0	0	0	0	0	0	0	0	2	5	0	0	0	0	0	0	2	1	0	0	0	0	1
Government Legal Department	31	0	0	0	0	0	0	0	0	0	6	0	0	0	0	0	0	0	19	0	1	6	0	0
Health and Safety Executive	387	0	0	0	0	0	0	0	0	139	14	1	0	0	0	0	0	0	222	2	0	3	0	36
HM Land Registry	17	2	0	0	0	0	0	0	0	0	9	0	0	0	0	0	0	0	10	0	0	1	0	0
HM Revenue and Customs#	193	8	0	0	0	0	4	0	0	0	19	0	0	0	6	1	0	1	6	1	0	1	150	0
National Archives	266	0	0	6	3	2	22	0	0	0	0	0	0	0	0	2	3	66	233	22	0	0	12	1
National Savings and Investments	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Office for National Statistics	10	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	4	0	0	0	5	0
Office for Standards in Education, Children's Services and Skills	96	7	0	0	0	1	0	0	0	0	23	0	35	0	0	0	0	1	32	9	1	5	0	0
Office of Gas and Electricity Markets	39	2	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	4	0	0	0	9	23
Office of Rail and Road	13	0	0	0	0	0	0	0	0	2	4	0	0	0	0	0	0	0	13	0	0	0	0	0
Rural Payments Agency	21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	20
Serious Fraud Office	22	3	0	0	0	0	0	0	0	8	11	0	0	0	0	0	0	0	7	0	1	2	0	0
Water Services Regulation Authority	4	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	1	1	1

Notes
 # - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - A single request can be subject to more than one exemption. Therefore, the total number of individual exemptions used may be greater than the number of requests to which exemptions were applied.
 2 - "Exemptions" refers to the provisions in Part 2 of the Freedom of Information Act (and the similar "exceptions" in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.
 The exemption described in section 21 of the Act ("Information accessible ... by other means") is not listed here, because requests falling under this exemption do not meet the formal definition of a "non-routine" request and therefore are not counted in these monitoring statistics.
 The exemption listed at section 39 of the Freedom of Information Act ("Environmental Information") effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

TABLE 8

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 January - 31 March 2019

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
TOTAL for all monitored bodies	694	660	34	95%
TOTAL for Departments of State only	512	483	29	94%
TOTAL for other monitored bodies	182	177	5	97%
Departments of State				
Attorney General's Office	2	2	0	100%
Cabinet Office#	16	16	0	100%
Department for Business, Energy and Industrial Strategy#	12	4	8	33%
Department for Digital, Culture, Media and Sport	2	2	0	100%
Department for Education#	50	45	5	90%
Department for Environment, Food and Rural Affairs	4	3	1	75%
Department for Exiting the European Union	14	14	0	100%
Department for International Development#	0	0	0	-
Department for International Trade	11	8	3	73%
Department for Transport#	54	54	0	100%
Department for Work and Pensions	51	50	1	98%
Department of Health and Social Care	8	8	0	100%
Foreign and Commonwealth Office#	10	10	0	100%
HM Treasury#	7	7	0	100%
Home Office	78	78	0	100%
Ministry of Defence#	72	66	6	92%
Ministry of Housing, Communities and Local Government	9	9	0	100%
Ministry of Justice#	104	99	5	95%
Northern Ireland Office	1	1	0	100%
Scotland Office	7	7	0	100%
UK Export Finance	0	0	0	-
Wales Office	0	0	0	-

TABLE 8 continued

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 January - 31 March 2019

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
Other bodies included in monitoring				
Charity Commission	44	44	0	100%
Competition and Markets Authority	0	0	0	-
Crown Prosecution Service	3	3	0	100%
Debt Management Office	0	0	0	-
Food Standards Agency	4	2	2	50%
Government Legal Department	45	43	2	96%
Health and Safety Executive	3	3	0	100%
HM Land Registry	16	16	0	100%
HM Revenue and Customs#	36	36	0	100%
National Archives	2	2	0	100%
National Savings and Investments	0	0	0	-
Office for National Statistics	10	10	0	100%
Office for Standards in Education, Children's Services and Skills	3	3	0	100%
Office of Gas and Electricity Markets	6	5	1	83%
Office of Rail and Road	2	2	0	100%
Rural Payments Agency	0	0	0	-
Serious Fraud Office	1	1	0	100%
Water Services Regulation Authority	7	7	0	100%

Notes

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. The Bulletin gives full details.

1 - A section 21 exemption is defined as information available by other means. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

2 - These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used

Table	Previous value	Revised value	Cell Ref
6a	44%	44%	Table 6a: E7
6a	45%	44%	Table 6a: E9
6a	43%	45%	Table 6a: E11