

Latest quarterly (1, 3, 5, 7, 8) and in-year (2, 4, 6) tables

Revisions

These statistics have been revised on 28 April 2021 to correct some incorrect figures identified and to incorporate revisions already made to the csv data file but were not reflected in these tables.

3 Figures have been amended across 1 tables. Full details of the changes can be found in the "Full revisions" tab (the right most tab in this file)

These changes are also reflected in the statistical bulletin found here:

<https://www.gov.uk/government/statistics/freedom-of-information-statistics-july-to-september-2019>

The original published versions of all affected files can be provided on request - please email foistatistics@cabinetoffice.gov.uk

Table 1	<i>Number of non-routine information requests received by monitored bodies 1 July - 30 September 2019, and their status at time of monitoring</i>
Table 2	<i>Number of non-routine information requests received by monitored bodies, by quarter, since 1 July 2016</i>
Table 3	<i>Timeliness of response to non-routine information requests received by monitored bodies from 1 July - 30 September 2019</i>
Table 4	<i>Percentage of non-routine information requests received by monitored bodies that were answered "in time", by quarter, since 1 July 2016</i>
Table 5	<i>Initial outcomes of non-routine information requests received by monitored bodies from 1 July - 30 September 2019</i>
Table 6a	<i>Percentage of resolvable non-routine information requests received by monitored bodies that were granted in full, by quarter, since 1 July 2016</i>
Table 6b	<i>Percentage of resolvable non-routine information requests received by monitored bodies (excluding procedural refusals) that were granted in full, by quarter, since 1 July 2016</i>
Table 7	<i>Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 July - 30 September 2019</i>
Table 8	<i>Section 21 exemptions applied by monitored bodies when dealing with routine information requests received from 1 July - 30 September 2019</i>

Symbols and conventions

-	Not applicable
0	Nil
#	Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin of Bulletin gives full details
*	Percentage not supplied because the number of qualifying requests is 20 or fewer (only applicable to pre 2014 publications).

TABLE 1**Number of non-routine information requests received from 1 July - 30 September 2019, and their status at time of monitoring¹**

Government body	Total requests received	Request status at time of monitoring¹			
		Processed	"On hold" or lapsed ²	Still being processed	Number handled under EIRs ³
TOTAL for all monitored bodies	12,936	12,208	16	712	419
TOTAL for Departments of State only	9,221	8,780	0	441	213
TOTAL for other monitored bodies	3,715	3,428	16	271	206
<i>Departments of State</i>					
Attorney General's Office	93	92	0	1	0
Cabinet Office#	555	483	0	72	2
Department for Business, Energy and Industrial Strategy	228	210	0	18	28
Department for Digital, Culture, Media and Sport	151	147	0	4	1
Department for Education#	812	806	0	6	18
Department for Environment, Food and Rural Affairs	232	232	0	0	93
Department for Exiting the European Union	103	102	0	1	1
Department for International Development	134	132	0	2	3
Department for International Trade	157	157	0	0	0
Department for Transport#	624	603	0	21	14
Department for Work and Pensions	969	957	0	12	1
Department of Health and Social Care	267	259	0	8	0
Foreign and Commonwealth Office#	345	310	0	35	2
HM Treasury#	313	307	0	6	3
Home Office	1,239	1,150	0	89	0
Ministry of Defence#	1,186	1,057	0	129	6
Ministry of Housing, Communities and Local Government	240	227	0	13	35
Ministry of Justice#	1,335	1,314	0	21	2
Northern Ireland Office	89	89	0	0	1
Scotland Office	75	73	0	2	0
UK Export Finance	18	17	0	1	2
Wales Office	56	56	0	0	1

TABLE 1 continued

Number of non-routine information requests received from 1 July - 30 September 2019, and their status at time of monitoring¹

Government body	Total requests received	Request status at time of monitoring ¹			
		Processed	"On hold" or lapsed ²	Still being processed	Number handled under EIRs ³
<i>Other bodies included in monitoring</i>					
Charity Commission	180	178	0	2	0
Competition and Markets Authority	31	31	0	0	0
Crown Prosecution Service	140	138	0	2	0
Debt Management Office	6	6	0	0	0
Food Standards Agency	35	32	0	3	0
Government Legal Department	42	42	0	0	0
Health and Safety Executive	1,198	1,152	0	46	66
HM Land Registry	99	92	0	7	0
HM Revenue and Customs#	544	541	0	3	2
National Archives	896	682	16	198	0
National Savings and Investments	14	14	0	0	1
Office for National Statistics	126	126	0	0	0
Office for Standards in Education, Children's Services and Skills	101	101	0	0	0
Office of Gas and Electricity Markets	96	92	0	4	38
Office of Rail and Road	42	40	0	2	0
Rural Payments Agency	88	86	0	2	88
Serious Fraud Office	41	39	0	2	0
Water Services Regulation Authority	36	36	0	0	11

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Monitoring returns were submitted to the Cabinet Office (CO) during August 2019

2 - Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

3 - The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FOI Act.

TABLE 2
Number of non-routine information requests received by monitored bodies, by quarter, since 1 July 2016

Government body	2016		2017				2018				2019		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
TOTAL for all monitored bodies	10,561	10,892	12,289	10,930	11,559	11,883	13,615	12,169	12,123	12,066	13,224	11,137	12,936
TOTAL for Departments of State only	6,967	7,496	8,341	7,413	7,941	8,252	9,731	8,280	8,226	8,227	8,918	7,431	9,221
TOTAL for other monitored bodies	3,594	3,396	3,948	3,517	3,618	3,631	3,884	3,889	3,897	3,839	4,306	3,706	3,715
Departments of State													
Attorney General's Office	57	61	43	39	51	54	45	49	72	61	83	50	93
Cabinet Office#	375	377	391	391	341	412	437	359	370	407	433	344	555
Department for Business, Energy and Industrial Strategy	195	282	226	206	210	227	241	219	207	241	229	191	228
Department for Business, Innovation and Skills	24	-	-	-	-	-	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	124	122	119	130	138	144	143	141	131	148	140	118	151
Department for Education#	489	506	598	496	586	521	898	760	662	694	709	567	812
Department for Environment, Food and Rural Affairs	158	173	166	187	195	242	262	192	224	193	197	168	232
Department for Exiting the European Union	54	118	183	126	207	271	172	136	164	130	140	87	103
Department for International Development	111	105	122	109	107	147	132	100	132	126	122	100	134
Department for International Trade	42	100	99	65	115	183	153	105	127	91	126	88	157
Department for Transport#	515	587	781	540	568	645	688	576	613	609	836	483	624
Department for Work and Pensions	1,093	1,101	1,326	1,109	1,217	1,074	1,681	1,171	1,033	937	1,120	839	969
Department of Energy and Climate Change#	20	-	-	-	-	-	-	-	-	-	-	-	-
Department of Health and Social Care	274	337	283	253	258	269	313	248	202	213	248	182	267
Foreign and Commonwealth Office#	278	272	323	318	284	334	357	342	369	310	320	291	345
HM Treasury#	172	212	259	235	242	286	262	213	241	275	262	224	313
Home Office	836	865	867	885	931	907	1,053	1,135	1,007	1,126	1,189	1,098	1,239
Ministry of Defence#	961	975	1,144	1,018	1,116	1,090	1,245	1,089	1,017	1,051	1,109	1,019	1,186
Ministry of Housing, Communities and Local Government	192	173	217	189	203	208	250	210	221	245	207	221	240
Ministry of Justice#	876	976	1,056	953	1,001	1,022	1,145	1,044	1,263	1,196	1,286	1,187	1,335
Northern Ireland Office	34	56	40	52	50	64	91	73	67	60	56	62	89
Scotland Office	36	40	56	50	55	74	84	55	43	53	49	59	75
UK Export Finance	25	25	19	28	31	24	26	27	22	19	17	17	18
Wales Office	26	33	23	34	35	54	53	36	39	42	40	36	56

TABLE 2 continued
Number of non-routine information requests received by monitored bodies, by quarter, since 1 July 2016

Government body	2016		2017				2018				2019		
	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:
	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep
Other bodies included in monitoring													
Charity Commission	166	133	176	134	137	171	195	175	152	178	166	186	180
Competition and Markets Authority	30	21	28	30	32	29	31	31	33	36	37	35	31
Crown Prosecution Service	192	207	182	164	195	210	283	197	184	181	157	150	140
Debt Management Office	12	17	18	13	16	11	15	13	21	11	13	11	6
Food Standards Agency	35	53	40	33	47	48	48	39	54	52	45	47	35
Government Legal Department	105	89	120	85	103	92	69	74	59	55	64	47	42
Health and Safety Executive	1,167	1,082	1,260	1,222	1,236	1,157	1,224	1,235	1,214	1,159	1,224	1,106	1,198
HM Land Registry	133	85	107	94	84	72	88	102	103	88	114	68	99
HM Revenue and Customs#	459	457	569	432	501	475	595	557	604	572	729	592	544
National Archives	713	633	782	737	742	763	730	858	881	926	1,078	927	896
National Savings and Investments	24	17	24	24	11	18	26	18	13	17	18	15	14
Office for National Statistics	84	99	101	96	101	135	125	118	131	138	170	79	126
Office for Standards in Education, Children's Services and Skills	116	127	149	110	119	148	146	175	123	130	157	107	101
Office of Gas and Electricity Markets	121	148	190	133	128	152	121	110	109	101	149	141	96
Office of Rail and Road	42	42	47	36	27	33	38	47	43	46	39	36	42
Ordnance Survey	19	19	-	-	-	-	-	-	-	-	-	-	-
Royal Mint	9	11	-	-	-	-	-	-	-	-	-	-	-
Rural Payments Agency	107	79	95	108	73	54	77	64	61	69	73	83	88
Serious Fraud Office	30	47	43	30	33	36	40	42	73	33	44	40	41
Water Services Regulation Authority	30	30	17	36	33	27	33	34	39	47	29	36	36

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

TABLE 3**Timeliness of response to non-routine information requests received by monitored bodies from 1 July - 30 September 2019**

Government body	Total requests received (excluding on-hold and lapsed¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
TOTAL for all monitored bodies	12,920	11,023	767	1,130	85%	91%
TOTAL for Departments of State only	9,221	7,822	502	897	85%	90%
TOTAL for other monitored bodies	3,699	3,201	265	233	87%	94%
Departments of State						
Attorney General's Office	93	90	3	0	97%	100%
Cabinet Office#	555	379	28	148	68%	73%
Department for Business, Energy and Industrial Strategy	228	171	24	33	75%	86%
Department for Digital, Culture, Media and Sport	151	132	10	9	87%	94%
Department for Education#	812	694	23	95	85%	88%
Department for Environment, Food and Rural Affairs	232	215	11	6	93%	97%
Department for Exiting the European Union	103	96	6	1	93%	99%
Department for International Development	134	124	9	1	93%	99%
Department for International Trade	157	140	14	3	89%	98%
Department for Transport#	624	556	26	42	89%	93%
Department for Work and Pensions	969	894	5	70	92%	93%
Department of Health and Social Care	267	242	4	21	91%	92%
Foreign and Commonwealth Office#	345	249	70	26	72%	92%
HM Treasury#	313	289	11	13	92%	96%
Home Office	1,239	1,001	120	118	81%	90%
Ministry of Defence#	1,186	903	82	201	76%	83%
Ministry of Housing, Communities and Local Government	240	200	36	4	83%	98%
Ministry of Justice#	1,335	1,231	11	93	92%	93%
Northern Ireland Office	89	73	4	12	82%	87%
Scotland Office	75	72	3	0	96%	100%
UK Export Finance	18	16	1	1	89%	94%
Wales Office	56	55	1	0	98%	100%

TABLE 3 continued

Timeliness of response to non-routine information requests received by monitored bodies from 1 July - 30 September 2019

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
Other bodies included in monitoring						
Charity Commission	180	170	1	9	94%	95%
Competition and Markets Authority	31	30	0	1	97%	97%
Crown Prosecution Service	140	135	3	2	96%	99%
Debt Management Office	6	6	0	0	100%	100%
Food Standards Agency	35	32	3	0	91%	100%
Government Legal Department	42	42	0	0	100%	100%
Health and Safety Executive	1,198	1,114	22	62	93%	95%
HM Land Registry	99	85	14	0	86%	100%
HM Revenue and Customs	544	520	0	24	96%	96%
National Archives [^]	880	569	202	109	65%	88%
National Savings and Investments	14	14	0	0	100%	100%
Office for National Statistics	126	118	0	8	94%	94%
Office for Standards in Education, Children's Services and Skills	101	99	1	1	98%	99%
Office of Gas and Electricity Markets	96	84	9	3	88%	97%
Office of Rail and Road	42	38	3	1	90%	98%
Rural Payments Agency	88	72	4	12	82%	86%
Serious Fraud Office	41	39	2	0	95%	100%
Water Services Regulation Authority	36	34	1	1	94%	97%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

2 - "Permitted extensions" include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 4
Percentage of non-routine information requests received since 1 July 2016 that were answered 'in time', by quarter¹

Government body	2016		2017				2018				2019		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
TOTAL for all monitored bodies	89%	89%	92%	93%	92%	90%	92%	91%	92%	91%	92%	92%	91%
TOTAL for Departments of State only	86%	87%	91%	92%	91%	88%	91%	90%	91%	90%	91%	91%	90%
TOTAL for other monitored bodies	95%	95%	96%	95%	94%	94%	95%	93%	93%	93%	93%	94%	94%
Departments of State													
Attorney General's Office	98%	100%	100%	100%	98%	98%	100%	98%	99%	97%	99%	100%	100%
Cabinet Office#	94%	97%	96%	95%	91%	90%	92%	92%	90%	93%	89%	85%	73%
Department for Business, Energy and Industrial Strategy	75%	76%	78%	90%	87%	69%	76%	83%	90%	83%	68%	73%	86%
Department for Business, Innovation and Skills	54%	-	-	-	-	-	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	98%	96%	93%	95%	98%	97%	94%	95%	96%	90%	94%	91%	94%
Department for Education#	86%	83%	88%	89%	89%	81%	89%	87%	81%	81%	89%	88%	88%
Department for Environment, Food and Rural Affairs	94%	94%	92%	96%	93%	81%	98%	90%	98%	98%	97%	99%	97%
Department for Exiting the European Union	72%	97%	98%	96%	96%	76%	96%	99%	96%	96%	94%	99%	99%
Department for International Development	100%	98%	98%	99%	99%	97%	99%	100%	98%	98%	97%	100%	99%
Department for International Trade	86%	85%	79%	77%	63%	74%	56%	66%	90%	92%	81%	95%	98%
Department for Transport#	97%	95%	98%	98%	96%	95%	95%	98%	98%	99%	97%	96%	93%
Department for Work and Pensions	78%	88%	95%	94%	95%	89%	95%	93%	86%	90%	96%	96%	93%
Department of Energy and Climate Change#	65%	-	-	-	-	-	-	-	-	-	-	-	-
Department of Health and Social Care	100%	100%	100%	99%	96%	93%	96%	97%	97%	89%	91%	96%	92%
Foreign and Commonwealth Office#	87%	94%	95%	96%	95%	92%	89%	85%	90%	86%	94%	93%	92%
HM Treasury#	95%	96%	96%	95%	95%	94%	94%	95%	95%	95%	97%	96%	96%
Home Office	81%	86%	87%	89%	88%	89%	89%	80%	89%	90%	88%	92%	90%
Ministry of Defence#	93%	89%	91%	93%	90%	81%	85%	88%	91%	86%	85%	84%	83%
Ministry of Housing, Communities and Local Government	57%	44%	57%	80%	88%	96%	90%	85%	80%	88%	86%	91%	98%
Ministry of Justice#	79%	71%	85%	87%	89%	92%	93%	94%	95%	94%	94%	93%	93%
Northern Ireland Office	100%	98%	100%	98%	96%	97%	99%	99%	99%	100%	100%	100%	87%
Scotland Office	83%	98%	98%	100%	91%	100%	96%	100%	95%	94%	100%	100%	100%
UK Export Finance	92%	96%	95%	96%	94%	100%	100%	96%	100%	100%	100%	100%	94%
Wales Office	100%	100%	96%	100%	100%	100%	100%	97%	100%	100%	100%	100%	100%

TABLE 4 continued
Percentage of non-routine information requests received since 1 July 2016 that were answered 'in time', by quarter¹

Government body	2016		2017				2018				2019		
	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:
	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep
Other bodies included in monitoring													
Charity Commission	92%	86%	94%	96%	92%	87%	67%	67%	76%	90%	96%	97%	95%
Competition and Markets Authority	100%	100%	100%	90%	97%	100%	100%	90%	100%	100%	97%	97%	97%
Crown Prosecution Service	91%	95%	97%	95%	93%	96%	96%	98%	98%	94%	97%	95%	99%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	100%	100%	100%	100%	98%	100%	98%	97%	98%	98%	100%	96%	100%
Government Legal Department	100%	100%	98%	100%	97%	98%	94%	93%	95%	100%	86%	87%	100%
Health and Safety Executive	95%	96%	96%	96%	94%	93%	95%	92%	92%	90%	92%	94%	95%
HM Land Registry	100%	100%	99%	98%	100%	99%	99%	96%	100%	99%	98%	91%	100%
HM Revenue and Customs	86%	89%	91%	88%	89%	98%	96%	96%	96%	97%	95%	95%	96%
National Archives [^]	98%	97%	97%	96%	95%	95%	97%	97%	95%	90%	90%	92%	88%
National Savings and Investments	96%	94%	83%	88%	91%	78%	96%	100%	100%	100%	94%	100%	100%
Office for National Statistics	95%	98%	96%	98%	91%	90%	94%	96%	98%	99%	98%	96%	94%
Office for Standards in Education, Children's Services and Skills	100%	98%	99%	98%	94%	95%	97%	97%	94%	100%	99%	97%	99%
Office of Gas and Electricity Markets	100%	98%	95%	90%	88%	93%	92%	65%	61%	87%	95%	94%	97%
Office of Rail and Road	93%	95%	96%	89%	93%	97%	100%	94%	95%	98%	90%	97%	98%
Ordnance Survey	100%	100%	-	-	-	-	-	-	-	-	-	-	-
Royal Mint	100%	100%	-	-	-	-	-	-	-	-	-	-	-
Rural Payments Agency	98%	94%	97%	100%	99%	96%	99%	94%	90%	99%	99%	90%	86%
Serious Fraud Office	93%	100%	98%	100%	97%	100%	100%	100%	100%	97%	100%	100%	100%
Water Services Regulation Authority	100%	97%	100%	100%	100%	100%	100%	100%	64%	81%	93%	97%	97%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, and those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - A request is "in time" if it was answered within the statutory response deadline, or within a permitted extension to this deadline, which include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 5
Initial outcomes of non-routine information requests received by monitored bodies from 1 July - 30 September 2019

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding procedural refusals ⁴	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals ⁴ granted in full	Percentage of resolvable requests excluding procedural refusals ⁴ withheld in full
					Granted in full	Partially withheld	Fully withheld ⁵	Response not yet provided ⁶				Granted in full	Partially withheld	Fully withheld (excluding procedural refusals ⁴)	Response not yet provided ⁶		
TOTAL for all monitored bodies	12,920	937	2,524	9,459	3,764	1,246	3,737	712	40%	40%	7,487	3,764	1,246	1,765	712	50%	24%
TOTAL for Departments of State only	9,221	704	1,733	6,784	2,645	804	2,894	441	39%	43%	5,007	2,645	804	1,117	441	53%	22%
TOTAL for other monitored bodies	3,699	233	791	2,675	1,119	442	843	271	42%	32%	2,480	1,119	442	648	271	45%	26%
Departments of State																	
Attorney General's Office	93	4	42	47	16	4	26	1	34%	55%	33	16	4	12	1	48%	36%
Cabinet Office#	555	13	163	379	92	58	157	72	24%	41%	310	92	58	88	72	30%	28%
Department for Business, Energy and Industrial Strategy	228	5	49	174	52	23	81	18	30%	47%	117	52	23	24	18	44%	21%
Department for Digital, Culture, Media and Sport	151	8	45	98	21	17	56	4	21%	57%	55	21	17	13	4	38%	24%
Department for Education#	812	97	125	590	258	98	228	6	44%	39%	413	258	98	51	6	62%	12%
Department for Environment, Food and Rural Affairs	232	7	48	177	38	44	95	0	21%	54%	134	38	44	52	0	28%	39%
Department for Exiting the European Union	103	7	27	69	19	20	29	1	28%	42%	58	19	20	18	1	33%	31%
Department for International Development	134	4	18	112	46	10	54	2	41%	48%	65	46	10	7	2	71%	11%
Department for International Trade	157	0	31	126	35	28	63	0	28%	50%	89	35	28	26	0	39%	29%
Department for Transport#	624	0	103	521	276	51	173	21	53%	33%	437	276	51	89	21	63%	20%
Department for Work and Pensions	969	95	140	734	365	29	328	12	50%	45%	537	365	29	131	12	68%	24%
Department of Health and Social Care	267	9	93	165	43	25	89	8	26%	54%	101	43	25	25	8	43%	25%
Foreign and Commonwealth Office#	345	9	85	251	61	49	106	35	24%	42%	183	61	49	38	35	33%	21%
HM Treasury#	313	24	61	228	71	28	123	6	31%	54%	151	71	28	46	6	47%	30%
Home Office	1,239	128	209	902	327	76	410	89	36%	45%	634	327	76	142	89	52%	22%
Ministry of Defence#	1,186	128	194	864	388	95	252	129	45%	29%	708	388	95	96	129	55%	14%
Ministry of Housing, Communities and Local Government	240	5	43	192	67	29	83	13	35%	43%	153	67	29	44	13	44%	29%
Ministry of Justice#	1,335	159	209	967	390	105	451	21	40%	47%	694	390	105	178	21	56%	26%
Northern Ireland Office	89	1	9	79	22	2	55	0	28%	70%	48	22	2	24	0	46%	50%
Scotland Office	75	1	19	55	28	7	18	2	51%	33%	42	28	7	5	2	67%	12%
UK Export Finance	18	0	7	11	3	5	2	1	27%	18%	11	3	5	2	1	27%	18%
Wales Office	56	0	13	43	27	1	15	0	63%	35%	34	27	1	6	0	79%	18%

TABLE 5 continued
Initial outcomes of non-routine information requests received by monitored bodies from 1 July - 30 September 2019

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding Procedural refusals ⁴	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals ⁵ granted in full	Percentage of resolvable requests excluding procedural refusals ⁵ withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵				Granted in full	Partially withheld	Fully withheld (excluding procedural refusals ⁶)	Response not yet provided ⁵		
Other bodies included in monitoring																	
Charity Commission	180	5	46	129	22	43	62	2	17%	48%	111	22	43	44	2	20%	40%
Competition and Markets Authority	31	0	3	28	11	6	11	0	39%	39%	26	11	6	9	0	42%	35%
Crown Prosecution Service	140	23	15	102	28	12	60	2	27%	59%	57	28	12	15	2	49%	26%
Debt Management Office	6	0	0	6	4	2	0	0	67%	0%	6	4	2	0	0	67%	0%
Food Standards Agency	35	2	9	24	14	5	2	3	58%	8%	23	14	5	1	3	61%	4%
Government Legal Department	42	0	7	35	16	9	10	0	46%	29%	34	16	9	9	0	47%	26%
Health and Safety Executive	1,198	11	424	763	324	220	173	46	42%	23%	758	324	220	168	46	43%	22%
HM Land Registry	99	1	17	81	51	8	15	7	63%	19%	77	51	8	11	7	66%	14%
HM Revenue and Customs	544	28	71	445	167	20	255	3	38%	57%	339	167	20	149	3	49%	44%
National Archives	880	90	66	724	313	58	155	198	43%	21%	723	313	58	154	198	43%	21%
National Savings and Investments	14	0	0	14	12	0	2	0	86%	14%	12	12	0	0	0	100%	0%
Office for National Statistics	126	0	65	61	49	8	4	0	80%	7%	61	49	8	4	0	80%	7%
Office for Standards in Education, Children's Services and Skills	101	24	9	68	9	12	47	0	13%	69%	65	9	12	44	0	14%	68%
Office of Gas and Electricity Markets	96	0	17	79	45	12	18	4	57%	23%	78	45	12	17	4	58%	22%
Office of Rail and Road	42	2	11	29	9	8	10	2	31%	34%	27	9	8	8	2	33%	30%
Rural Payments Agency	88	41	19	28	15	9	2	2	54%	7%	28	15	9	2	2	54%	7%
Serious Fraud Office	41	6	4	31	17	3	9	2	55%	29%	27	17	3	5	2	63%	19%
Water Services Regulation Authority	36	0	8	28	13	7	8	0	46%	29%	28	13	7	8	0	46%	29%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.

2 - "Advice and assistance" would be provided to a requester when the body "reasonably requires further information in order to identify and locate the information requested". See section 1(3) of the Freedom of Information Act for further details.

3 - "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

4 - "Fully withheld" requests include those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

5 - This table counts as "resolvable" all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases. It should also be noted that requests where a response has not yet been provided are more likely to involve considerations which are complex and finely balanced. As a result, it cannot be assumed that these requests will be granted and refused in the same proportions as "resolvable" requests in general.

6 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 6a
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 July 2016¹

Government body	2016		2017				2018				2019		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
TOTAL for all monitored bodies	44%	44%	45%	45%	44%	44%	43%	44%	42%	43%	44%	42%	40%
TOTAL for Departments of State only	43%	44%	45%	45%	45%	43%	41%	44%	42%	43%	44%	42%	39%
TOTAL for other monitored bodies	46%	45%	45%	45%	43%	47%	47%	44%	43%	44%	45%	42%	42%
Departments of State													
Attorney General's Office	66%	66%	50%	28%	43%	42%	83%	62%	30%	71%	57%	62%	34%
Cabinet Office#	25%	30%	27%	17%	24%	34%	22%	27%	25%	30%	28%	31%	24%
Department for Business, Energy and Industrial Strategy	31%	26%	27%	27%	20%	28%	37%	32%	27%	39%	33%	35%	30%
Department for Business, Innovation and Skills	27%	-	-	-	-	-	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	57%	37%	37%	31%	37%	20%	45%	32%	35%	24%	31%	17%	21%
Department for Education#	60%	64%	69%	62%	54%	58%	49%	54%	55%	57%	57%	58%	44%
Department for Environment, Food and Rural Affairs	45%	25%	35%	39%	41%	38%	43%	38%	39%	33%	41%	32%	21%
Department for Exiting the European Union	42%	18%	10%	15%	28%	14%	26%	17%	22%	37%	43%	46%	28%
Department for International Development	49%	57%	44%	50%	51%	44%	42%	48%	40%	52%	51%	44%	41%
Department for International Trade	30%	26%	18%	39%	18%	15%	26%	27%	23%	35%	29%	41%	28%
Department for Transport#	61%	68%	63%	65%	61%	59%	60%	59%	59%	57%	57%	59%	53%
Department for Work and Pensions	53%	55%	58%	55%	63%	56%	39%	55%	50%	54%	57%	45%	50%
Department of Energy and Climate Change#	32%	-	-	-	-	-	-	-	-	-	-	-	-
Department of Health and Social Care	37%	44%	37%	44%	37%	38%	41%	38%	29%	27%	38%	37%	26%
Foreign and Commonwealth Office#	24%	29%	25%	21%	20%	19%	25%	22%	22%	18%	22%	21%	24%
HM Treasury#	28%	28%	30%	32%	29%	25%	44%	44%	37%	35%	41%	43%	31%
Home Office	33%	28%	30%	34%	31%	40%	39%	36%	35%	44%	39%	38%	36%
Ministry of Defence#	58%	55%	56%	58%	58%	48%	48%	49%	49%	41%	43%	46%	45%
Ministry of Housing, Communities and Local Government	27%	31%	38%	35%	29%	42%	34%	37%	41%	42%	42%	38%	35%
Ministry of Justice#	24%	25%	26%	32%	35%	38%	32%	36%	38%	34%	37%	37%	40%
Northern Ireland Office	45%	58%	59%	38%	57%	57%	42%	66%	30%	53%	49%	48%	28%
Scotland Office	67%	67%	78%	73%	55%	61%	69%	70%	48%	63%	53%	78%	51%
UK Export Finance	72%	47%	47%	48%	44%	32%	43%	73%	54%	50%	29%	31%	27%
Wales Office	73%	100%	93%	90%	74%	72%	75%	59%	55%	92%	90%	84%	63%

TABLE 6a continued

Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 July 2016¹

Government body	2016		2017				2018				2019		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
Other bodies included in monitoring													
Charity Commission	40%	35%	43%	40%	33%	30%	25%	26%	21%	45%	34%	29%	17%
Competition and Markets Authority	45%	53%	29%	38%	42%	48%	55%	43%	28%	42%	29%	23%	39%
Crown Prosecution Service	55%	49%	50%	37%	36%	37%	47%	41%	48%	33%	34%	34%	27%
Debt Management Office	80%	59%	53%	44%	64%	56%	82%	22%	53%	36%	20%	44%	67%
Food Standards Agency	54%	49%	55%	41%	41%	68%	53%	52%	43%	51%	50%	59%	58%
Government Legal Department	27%	19%	33%	31%	30%	39%	43%	43%	39%	40%	41%	27%	46%
Health and Safety Executive	50%	47%	45%	45%	49%	50%	51%	45%	45%	42%	43%	46%	42%
HM Land Registry	81%	86%	73%	86%	73%	75%	67%	74%	81%	83%	82%	75%	63%
HM Revenue and Customs#	26%	32%	30%	32%	31%	29%	33%	30%	37%	41%	48%	36%	38%
National Archives	45%	47%	51%	45%	40%	50%	47%	52%	43%	39%	41%	44%	43%
National Savings and Investments	74%	79%	85%	67%	67%	69%	72%	81%	67%	93%	100%	57%	86%
Office for National Statistics	92%	82%	72%	86%	80%	77%	71%	74%	82%	92%	84%	67%	80%
Office for Standards in Education, Children's Services and Skills	22%	19%	13%	19%	20%	11%	22%	8%	22%	13%	15%	11%	13%
Office of Gas and Electricity Markets	67%	64%	69%	70%	60%	93%	82%	66%	64%	69%	63%	49%	57%
Office of Rail and Road	38%	36%	39%	32%	50%	53%	42%	44%	24%	34%	39%	26%	31%
Ordnance Survey	50%	58%	-	-	-	-	-	-	-	-	-	-	-
Royal Mint	50%	64%	-	-	-	-	-	-	-	-	-	-	-
Rural Payments Agency	40%	42%	53%	42%	43%	62%	68%	41%	41%	58%	45%	35%	54%
Serious Fraud Office	44%	35%	29%	27%	40%	38%	33%	31%	22%	33%	34%	55%	55%
Water Services Regulation Authority	59%	57%	83%	94%	96%	83%	83%	86%	86%	74%	75%	81%	46%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

TABLE 6b
Percentage of resolvable non-routine information requests received excluding procedural refusals² that were granted in full, by quarter, since 1 July 2016¹

Government body	2016		2017				2018				2019		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
TOTAL for all monitored bodies	51%	52%	53%	52%	52%	54%	54%	53%	52%	53%	53%	51%	50%
TOTAL for Departments of State only	52%	54%	56%	55%	55%	55%	55%	57%	55%	56%	56%	55%	53%
TOTAL for other monitored bodies	49%	48%	49%	48%	46%	51%	51%	48%	47%	47%	48%	45%	45%
Departments of State													
Attorney General's Office	72%	71%	50%	32%	50%	45%	86%	72%	56%	77%	59%	67%	48%
Cabinet Office#	31%	41%	38%	21%	32%	47%	29%	39%	32%	41%	37%	38%	30%
Department for Business, Energy and Industrial Strategy	39%	37%	38%	35%	30%	38%	44%	42%	36%	52%	39%	44%	44%
Department for Business, Innovation and Skills	40%	-	-	-	-	-	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	65%	44%	48%	39%	44%	27%	53%	43%	54%	39%	42%	28%	38%
Department for Education#	65%	71%	74%	69%	59%	71%	61%	65%	61%	64%	64%	67%	62%
Department for Environment, Food and Rural Affairs	46%	27%	35%	42%	44%	42%	44%	50%	49%	49%	50%	43%	28%
Department for Exiting the European Union	43%	22%	18%	20%	30%	19%	29%	32%	28%	47%	48%	52%	33%
Department for International Development	62%	69%	69%	70%	79%	61%	61%	71%	66%	75%	70%	74%	71%
Department for International Trade	35%	34%	25%	44%	22%	29%	30%	38%	46%	49%	38%	51%	39%
Department for Transport#	68%	76%	70%	71%	71%	66%	68%	67%	66%	65%	66%	67%	63%
Department for Work and Pensions	60%	66%	68%	66%	72%	67%	68%	67%	60%	68%	71%	60%	68%
Department of Energy and Climate Change#	38%	-	-	-	-	-	-	-	-	-	-	-	-
Department of Health and Social Care	53%	58%	50%	62%	54%	53%	57%	51%	43%	44%	54%	51%	43%
Foreign and Commonwealth Office#	30%	36%	32%	27%	24%	26%	31%	27%	31%	24%	28%	28%	33%
HM Treasury#	38%	38%	44%	41%	38%	34%	61%	59%	58%	49%	53%	53%	47%
Home Office	40%	36%	39%	44%	41%	52%	52%	49%	51%	55%	53%	51%	52%
Ministry of Defence#	69%	67%	68%	70%	69%	55%	61%	61%	60%	51%	54%	58%	55%
Ministry of Housing, Communities and Local Government	28%	36%	39%	40%	33%	51%	40%	45%	52%	46%	45%	42%	44%
Ministry of Justice#	34%	35%	40%	46%	50%	59%	46%	54%	58%	55%	54%	55%	56%
Northern Ireland Office	62%	68%	61%	40%	77%	75%	64%	91%	50%	74%	69%	65%	46%
Scotland Office	75%	75%	84%	76%	58%	65%	77%	81%	64%	69%	78%	82%	67%
UK Export Finance	78%	50%	47%	55%	48%	35%	43%	79%	54%	55%	33%	31%	27%
Wales Office	92%	100%	93%	95%	81%	85%	90%	84%	89%	94%	90%	89%	79%

TABLE 6b continued

Percentage of resolvable non-routine information requests received excluding procedural refusals² that were granted in full, by quarter, since 1 July 2016¹

Government body	2016		2017				2018				2019		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
Other bodies included in monitoring													
Charity Commission	40%	37%	45%	43%	35%	32%	28%	28%	22%	48%	35%	31%	20%
Competition and Markets Authority	46%	56%	29%	43%	46%	52%	57%	45%	30%	48%	29%	23%	42%
Crown Prosecution Service	61%	53%	69%	59%	55%	62%	66%	64%	68%	52%	59%	63%	49%
Debt Management Office	100%	67%	57%	44%	69%	63%	82%	22%	53%	36%	22%	44%	67%
Food Standards Agency	59%	54%	58%	46%	58%	77%	59%	52%	53%	56%	68%	61%	61%
Government Legal Department	27%	19%	33%	33%	32%	41%	45%	43%	43%	40%	44%	29%	47%
Health and Safety Executive	50%	47%	45%	46%	49%	50%	51%	45%	46%	42%	43%	46%	43%
HM Land Registry	83%	88%	76%	87%	77%	75%	70%	76%	82%	86%	82%	80%	66%
HM Revenue and Customs#	33%	43%	40%	40%	39%	40%	43%	41%	48%	56%	59%	45%	49%
National Archives	45%	47%	51%	45%	40%	50%	47%	52%	43%	39%	41%	44%	43%
National Savings and Investments	74%	100%	94%	67%	80%	69%	72%	81%	67%	93%	100%	57%	100%
Office for National Statistics	92%	85%	73%	86%	81%	77%	71%	75%	82%	92%	86%	67%	80%
Office for Standards in Education, Children's Services and Skills	24%	19%	14%	20%	21%	12%	24%	10%	23%	15%	16%	13%	14%
Office of Gas and Electricity Markets	71%	66%	76%	75%	62%	97%	85%	67%	66%	70%	64%	50%	58%
Office of Rail and Road	44%	38%	40%	33%	54%	56%	45%	47%	25%	34%	41%	28%	33%
Ordnance Survey	50%	78%	-	-	-	-	-	-	-	-	-	-	-
Royal Mint	50%	64%	-	-	-	-	-	-	-	-	-	-	-
Rural Payments Agency	41%	43%	57%	42%	43%	66%	68%	41%	41%	58%	45%	37%	54%
Serious Fraud Office	50%	45%	32%	33%	45%	42%	37%	32%	43%	36%	41%	70%	63%
Water Services Regulation Authority	59%	57%	83%	94%	96%	83%	83%	90%	86%	77%	79%	81%	46%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 7
Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 July - 30 September 2019

Government body	Total requests where one or more exemptions / exceptions were applied ¹	Exemptions listed in Part 2 of the FoI Act ²																						
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies dealing with security matters	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
TOTAL for all monitored bodies	3,011	283	2	52	97	56	117	6	7	160	316	78	17	5	262	69	27	108	1,338	119	31	243	206	225
TOTAL for Departments of State only	1,921	248	2	43	94	56	109	6	7	7	195	70	0	5	256	67	20	63	802	59	20	221	54	131
TOTAL for other monitored bodies	1,090	35	0	9	3	0	8	0	0	153	121	8	17	0	6	2	7	45	536	60	11	22	152	94
Departments of State																								
Attorney General's Office	16	5	0	0	1	0	0	0	0	0	5	0	0	0	7	0	0	2	1	1	0	0	0	0
Cabinet Office#	146	25	2	6	4	1	7	4	2	0	4	2	0	0	32	1	14	1	29	6	4	20	0	3
Department for Business, Energy and Industrial Strategy	47	9	0	0	3	1	2	0	3	0	3	0	0	0	8	1	1	1	14	1	0	12	0	5
Department for Digital, Culture, Media and Sport	30	3	0	1	1	0	1	1	0	0	2	0	0	0	11	2	1	1	10	4	2	7	0	0
Department for Education#	149	13	0	0	0	0	0	0	0	1	15	0	0	1	12	23	0	0	84	11	0	13	3	17
Department for Environment, Food and Rural Affairs	96	5	0	0	0	0	1	0	1	0	2	0	0	0	12	0	0	1	13	0	0	2	0	71
Department for Exiting the European Union	38	7	0	0	6	0	15	0	0	0	7	0	0	0	24	2	0	2	7	0	4	0	0	0
Department for International Development	17	0	0	0	0	0	4	0	0	0	1	0	0	0	3	0	0	5	8	0	0	6	0	1
Department for International Trade	54	10	0	1	5	0	16	0	0	0	6	0	0	0	14	1	1	5	23	4	0	15	0	0
Department for Transport#	140	14	0	0	4	0	0	1	0	2	24	0	0	0	15	9	0	3	61	9	2	23	7	0
Department for Work and Pensions	160	13	0	0	3	0	0	0	0	0	12	0	0	0	8	2	0	1	118	1	2	9	2	0
Department of Health and Social Care	50	9	0	0	4	0	2	0	0	0	4	1	0	0	15	0	0	0	26	0	0	13	0	0
Foreign and Commonwealth Office#	87	6	0	12	16	0	27	0	0	0	8	0	0	0	7	0	0	2	44	4	2	14	0	3
HM Treasury#	74	25	0	0	0	0	3	0	1	1	6	0	0	0	20	0	1	1	23	5	1	13	2	1
Home Office	218	31	0	8	19	0	14	0	0	0	41	0	0	0	20	20	1	14	83	4	0	24	0	0
Ministry of Defence#	191	24	0	15	20	54	15	0	0	3	21	1	0	0	3	0	1	11	89	3	0	24	0	2
Ministry of Housing, Communities and Local Government	73	1	0	0	1	0	0	0	0	0	1	0	0	0	22	0	0	5	14	1	0	8	0	28
Ministry of Justice#	283	38	0	0	2	0	1	0	0	0	21	66	0	1	13	3	0	5	146	2	2	15	40	0
Northern Ireland Office	26	6	0	0	4	0	1	0	0	0	7	0	0	0	6	3	0	2	6	0	0	0	0	0
Scotland Office	12	2	0	0	0	0	0	0	0	0	1	0	0	4	1	0	0	0	2	0	1	2	0	0
UK Export Finance	7	1	0	0	0	0	0	0	0	0	2	0	0	0	1	0	0	0	1	3	0	1	0	0
Wales Office	7	1	0	0	1	0	0	0	0	0	2	0	0	0	2	0	0	1	0	0	0	0	0	0

TABLE 7 continued

Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 July - 30 September 2019

Government body	Total requests where one or more exemptions / exceptions were applied ¹	Exemptions listed in Part 2 of the FoI Act ²																						
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies that have with non-routine information	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
Other bodies included in monitoring																								
Charity Commission	87	3	0	0	0	0	0	0	0	0	49	1	0	0	0	0	0	0	58	10	7	0	0	0
Competition and Markets Authority	15	0	0	0	2	0	0	0	0	0	5	1	0	0	0	0	0	0	2	0	0	2	10	0
Crown Prosecution Service	27	8	0	1	1	0	1	0	0	4	3	3	0	0	0	0	0	0	9	1	1	2	0	0
Debt Management Office	2	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	2	0	0	1	0	0
Food Standards Agency	6	0	0	0	0	0	0	0	0	2	1	0	0	0	0	0	0	0	3	0	0	2	0	0
Government Legal Department	18	0	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	8	9	2	5	0	0
Health and Safety Executive	388	1	0	0	0	0	0	0	0	137	15	1	0	0	0	0	0	0	197	17	1	1	0	58
HM Land Registry	19	2	0	0	0	0	0	0	0	0	6	0	0	0	0	0	0	0	11	0	0	0	0	0
HM Revenue and Customs#	169	12	0	0	0	0	0	0	0	0	15	0	0	0	6	1	0	1	6	1	0	5	126	1
National Archives	212	0	0	7	0	0	6	0	0	0	6	0	0	0	0	1	7	44	193	15	0	0	0	0
National Savings and Investments	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Office for National Statistics	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7	3	0	1	3	0
Office for Standards in Education, Children's Services and Skills	56	3	0	0	0	0	0	0	0	0	16	0	17	0	0	0	0	0	26	4	0	1	0	0
Office of Gas and Electricity Markets	29	1	0	0	0	0	1	0	0	0	0	2	0	0	0	0	0	0	0	0	0	1	11	13
Office of Rail and Road	16	2	0	0	0	0	0	0	0	5	2	0	0	0	0	0	0	0	9	0	0	0	2	0
Rural Payments Agency	11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	11
Serious Fraud Office	8	1	0	0	0	0	0	0	0	5	0	0	0	0	0	0	0	0	2	0	0	0	0	0
Water Services Regulation Authority	15	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	1	0	11

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - A single request can be subject to more than one exemption. Therefore, the total number of individual exemptions used may be greater than the number of requests to which exemptions were applied.

2 - "Exemptions" refers to the provisions in Part 2 of the Freedom of Information Act (and the similar "exceptions" in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.

The exemption described in section 21 of the Act ("Information accessible ... by other means") is not listed here, because requests falling under this exemption do not meet the formal definition of a "non-routine" request and therefore are not counted in these monitoring statistics.

The exemption listed at section 39 of the Freedom of Information Act ("Environmental Information") effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

TABLE 8

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 July - 30 September 2019

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
TOTAL for all monitored bodies	676	651	25	96%
TOTAL for Departments of State only	514	491	23	96%
TOTAL for other monitored bodies	162	160	2	99%
Departments of State				
Attorney General's Office	2	2	0	100%
Cabinet Office#	17	16	1	94%
Department for Business, Energy and Industrial Strategy	10	9	1	90%
Department for Digital, Culture, Media and Sport	12	12	0	100%
Department for Education#	38	35	3	92%
Department for Environment, Food and Rural Affairs	1	1	0	100%
Department for Exiting the European Union	13	12	1	92%
Department for International Development	0	0	0	-
Department for International Trade	2	2	0	100%
Department for Transport#	53	53	0	100%
Department for Work and Pensions	55	54	1	98%
Department of Health and Social Care	16	16	0	100%
Foreign and Commonwealth Office#	8	8	0	100%
HM Treasury#	14	14	0	100%
Home Office	76	69	7	91%
Ministry of Defence#	49	46	3	94%
Ministry of Housing, Communities and Local Government	12	12	0	100%
Ministry of Justice#	123	118	5	96%
Northern Ireland Office	6	6	0	100%
Scotland Office	1	1	0	100%
UK Export Finance	4	4	0	100%
Wales Office	2	1	1	50%

TABLE 8 continued

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 July - 30 September 2019

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
Other bodies included in monitoring				
Charity Commission	39	39	0	100%
Competition and Markets Authority	5	5	0	100%
Crown Prosecution Service	4	4	0	100%
Debt Management Office	1	1	0	100%
Food Standards Agency	0	0	0	-
Government Legal Department	37	36	1	97%
Health and Safety Executive	0	0	0	-
HM Land Registry	16	16	0	100%
HM Revenue and Customs#	33	33	0	100%
National Archives	0	0	0	-
National Savings and Investments	0	0	0	-
Office for National Statistics	2	1	1	50%
Office for Standards in Education, Children's Services and Skills	8	8	0	100%
Office of Gas and Electricity Markets	7	7	0	100%
Office of Rail and Road	3	3	0	100%
Rural Payments Agency	0	0	0	-
Serious Fraud Office	6	6	0	100%
Water Services Regulation Authority	1	1	0	100%

Notes

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. The Bulletin gives full details.

1 - A section 21 exemption is defined as information available by other means. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

2 - These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used

Table	Previous value	Revised value	Cell Ref
6a	44%	44%	Table 6a: C7
6a	45%	44%	Table 6a: C9
6a	43%	45%	Table 6a: C11