

Latest quarterly (1, 3, 5, 7, 8, 9) and in-year (2, 4, 6a, 6b) tables

Revisions

These statistics have been revised on 28 April 2021 to correct some incorrect figures identified and to incorporate revisions already made to the csv data file but were not reflected in these tables.

3 Figures have been amended across 1 table. Full details of the changes can be found in the "Full revisions" tab (the right most tab in this file)

These changes are also reflected in the statistical bulletin found here:

<https://www.gov.uk/government/statistics/freedom-of-information-statistics-october-to-december-2019>

The original published versions of all affected files can be provided on request - please email foistatistics@cabinetoffice.gov.uk

Table 1	<i>Number of non-routine information requests received from 1 October - 31 December 2019, and their status at time of monitoring</i>
Table 2	<i>Number of non-routine information requests received by monitored bodies, by quarter, since 1 October 2016</i>
Table 3	<i>Timeliness of response to non-routine information requests received by monitored bodies from 1 October - 31 December 2019</i>
Table 4	<i>Percentage of non-routine information requests received since 1 October 2016 that were answered 'in time', by quarter</i>
Table 5	<i>Initial outcomes of non-routine information requests received by monitored bodies from 1 October - 31 December 2019</i>
Table 6a	<i>Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 October 2016</i>
Table 6b	<i>Percentage of resolvable non-routine information requests received excluding procedural refusals that were granted in full, by quarter, since 1 October 2016</i>
Table 7	<i>Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 October - 31 December 2019</i>
Table 8	<i>Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 October - 31 December 2019</i>
Table 9	<i>Section 21 exemptions applied by monitored bodies when dealing with routine information requests received from 1 October - 31 December 2019</i>

Symbols and conventions

-	Not applicable
0	Nil
#	Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin of Bulletin gives full details
*	Percentage not supplied because the number of qualifying requests is 20 or fewer (only applicable to pre 2014 publications).

TABLE 1**Number of non-routine information requests received from 1 October - 31 December 2019, and their status at time of monitoring¹**

Government body	Total requests received	Request status at time of monitoring¹			
		Processed	"On hold" or lapsed ²	Still being processed	Number handled under EIRs ³
TOTAL for all monitored bodies	11,885	11,385	12	488	424
TOTAL for Departments of State only	8,139	7,893	0	246	204
TOTAL for other monitored bodies	3,746	3,492	12	242	220
<i>Departments of State</i>					
Attorney General's Office	51	50	0	1	0
Cabinet Office#	425	391	0	34	0
Department for Business, Energy and Industrial Strategy	224	214	0	10	43
Department for Digital, Culture, Media and Sport	142	136	0	6	1
Department for Education#	1,114	1,109	0	5	34
Department for Environment, Food and Rural Affairs	180	180	0	0	69
Department for Exiting the European Union	73	72	0	1	0
Department for International Development	80	78	0	2	3
Department for International Trade	118	118	0	0	0
Department for Transport#	500	498	0	2	13
Department for Work and Pensions	726	723	0	3	0
Department of Health and Social Care	247	243	0	4	0
Foreign and Commonwealth Office#	271	253	0	18	1
HM Treasury#	209	203	0	6	0
Home Office	1,220	1,145	0	75	1
Ministry of Defence#	1,042	980	0	62	3
Ministry of Housing, Communities and Local Government	212	208	0	4	35
Ministry of Justice#	1,143	1,132	0	11	0
Northern Ireland Office	53	53	0	0	0
Scotland Office	49	49	0	0	0
UK Export Finance	27	25	0	2	1
Wales Office	33	33	0	0	0

TABLE 1 continued

Number of non-routine information requests received from 1 October - 31 December 2019, and their status at time of monitoring¹

Government body	Total requests received	Request status at time of monitoring ¹			
		Processed	"On hold" or lapsed ²	Still being processed	Number handled under EIRs ³
<i>Other bodies included in monitoring</i>					
Charity Commission	166	166	0	0	0
Competition and Markets Authority	31	31	0	0	0
Crown Prosecution Service	155	154	0	1	0
Debt Management Office	4	4	0	0	0
Food Standards Agency	37	36	0	1	0
Government Legal Department	46	46	0	0	0
Health and Safety Executive	1,202	1,186	0	16	56
HM Land Registry	101	101	0	0	0
HM Revenue and Customs#	445	442	0	3	2
National Archives	931	703	12	216	3
National Savings and Investments	17	17	0	0	0
Office for National Statistics	155	155	0	0	0
Office for Standards in Education, Children's Services and Skills	133	132	0	1	0
Office of Gas and Electricity Markets	105	103	0	2	47
Office of Rail and Road	44	44	0	0	0
Rural Payments Agency	107	105	0	2	105
Serious Fraud Office	33	33	0	0	0
Water Services Regulation Authority	34	34	0	0	7

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Monitoring returns were submitted to the Cabinet Office (CO) during February 2020

2 - Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

3 - The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FOI Act.

TABLE 2
Number of non-routine information requests received by monitored bodies, by quarter, since 1 October 2016

Government body	2016		2017			2018				2019			
	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec
TOTAL for all monitored bodies	10,892	12,289	10,930	11,559	11,883	13,615	12,169	12,123	12,066	13,224	11,137	12,936	11,885
TOTAL for Departments of State only	7,496	8,341	7,413	7,941	8,252	9,731	8,280	8,226	8,227	8,918	7,431	9,221	8,139
TOTAL for other monitored bodies	3,396	3,948	3,517	3,618	3,631	3,884	3,889	3,897	3,839	4,306	3,706	3,715	3,746
Departments of State													
Attorney General's Office	61	43	39	51	54	45	49	72	61	83	50	93	51
Cabinet Office#	377	391	391	341	412	437	359	370	407	433	344	555	425
Department for Business, Energy and Industrial Strategy	282	226	206	210	227	241	219	207	241	229	191	228	224
Department for Business, Innovation and Skills	-	-	-	-	-	-	-	-	-	-	-	-	-
Department for Digital, Culture, Media and Sport	122	119	130	138	144	143	141	131	148	140	118	151	142
Department for Education#	506	598	496	586	521	898	760	662	694	709	567	812	1,114
Department for Environment, Food and Rural Affairs	173	166	187	195	242	262	192	224	193	197	168	232	180
Department for Exiting the European Union	118	183	126	207	271	172	136	164	130	140	87	103	73
Department for International Development	105	122	109	107	147	132	100	132	126	122	100	134	80
Department for International Trade	100	99	65	115	183	153	105	127	91	126	88	157	118
Department for Transport#	587	781	540	568	645	688	576	613	609	836	483	624	500
Department for Work and Pensions	1,101	1,326	1,109	1,217	1,074	1,681	1,171	1,033	937	1,120	839	969	726
Department of Energy and Climate Change#	-	-	-	-	-	-	-	-	-	-	-	-	-
Department of Health and Social Care	337	283	253	258	269	313	248	202	213	248	182	267	247
Foreign and Commonwealth Office#	272	323	318	284	334	357	342	369	310	320	291	345	271
HM Treasury#	212	259	235	242	286	262	213	241	275	262	224	313	209
Home Office	865	867	885	931	907	1,053	1,135	1,007	1,126	1,189	1,098	1,239	1,220
Ministry of Defence#	975	1,144	1,018	1,116	1,090	1,245	1,089	1,017	1,051	1,109	1,019	1,186	1,042
Ministry of Housing, Communities and Local Government	173	217	189	203	208	250	210	221	245	207	221	240	212
Ministry of Justice#	976	1,056	953	1,001	1,022	1,145	1,044	1,263	1,196	1,286	1,187	1,335	1,143
Northern Ireland Office	56	40	52	50	64	91	73	67	60	56	62	89	53
Scotland Office	40	56	50	55	74	84	55	43	53	49	59	75	49
UK Export Finance	25	19	28	31	24	26	27	22	19	17	17	18	27
Wales Office	33	23	34	35	54	53	36	39	42	40	36	56	33

TABLE 2 continued
Number of non-routine information requests received by monitored bodies, by quarter, since 1 October 2016

Government body	2016		2017			2018				2019			
	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec
Other bodies included in monitoring													
Charity Commission	133	176	134	137	171	195	175	152	178	166	186	180	166
Competition and Markets Authority	21	28	30	32	29	31	31	33	36	37	35	31	31
Crown Prosecution Service	207	182	164	195	210	283	197	184	181	157	150	140	155
Debt Management Office	17	18	13	16	11	15	13	21	11	13	11	6	4
Food Standards Agency	53	40	33	47	48	48	39	54	52	45	47	35	37
Government Legal Department	89	120	85	103	92	69	74	59	55	64	47	42	46
Health and Safety Executive	1,082	1,260	1,222	1,236	1,157	1,224	1,235	1,214	1,159	1,224	1,106	1,198	1,202
HM Land Registry	85	107	94	84	72	88	102	103	88	114	68	99	101
HM Revenue and Customs#	457	569	432	501	475	595	557	604	572	729	592	544	445
National Archives	633	782	737	742	763	730	858	881	926	1,078	927	896	931
National Savings and Investments	17	24	24	11	18	26	18	13	17	18	15	14	17
Office for National Statistics	99	101	96	101	135	125	118	131	138	170	79	126	155
Office for Standards in Education, Children's Services and Skills	127	149	110	119	148	146	175	123	130	157	107	101	133
Office of Gas and Electricity Markets	148	190	133	128	152	121	110	109	101	149	141	96	105
Office of Rail and Road	42	47	36	27	33	38	47	43	46	39	36	42	44
Ordnance Survey	19	-	-	-	-	-	-	-	-	-	-	-	-
Royal Mint	11	-	-	-	-	-	-	-	-	-	-	-	-
Rural Payments Agency	79	95	108	73	54	77	64	61	69	73	83	88	107
Serious Fraud Office	47	43	30	33	36	40	42	73	33	44	40	41	33
Water Services Regulation Authority	30	17	36	33	27	33	34	39	47	29	36	36	34

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

TABLE 3**Timeliness of response to non-routine information requests received by monitored bodies from 1 October - 31 December 2019**

Government body	Total requests received (excluding on-hold and lapsed¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
TOTAL for all monitored bodies	11,873	10,368	753	752	87%	94%
TOTAL for Departments of State only	8,139	7,141	445	553	88%	93%
TOTAL for other monitored bodies	3,734	3,227	308	199	86%	95%
<i>Departments of State</i>						
Attorney General's Office	51	47	3	1	92%	98%
Cabinet Office#	425	344	18	63	81%	85%
Department for Business, Energy and Industrial Strategy	224	172	21	31	77%	86%
Department for Digital, Culture, Media and Sport	142	121	11	10	85%	93%
Department for Education#	1,114	1,019	14	81	91%	93%
Department for Environment, Food and Rural Affairs	180	170	8	2	94%	99%
Department for Exiting the European Union	73	69	3	1	95%	99%
Department for International Development	80	75	4	1	94%	99%
Department for International Trade	118	108	8	2	92%	98%
Department for Transport#	500	457	11	32	91%	94%
Department for Work and Pensions	726	688	6	32	95%	96%
Department of Health and Social Care	247	228	7	12	92%	95%
Foreign and Commonwealth Office#	271	191	66	14	70%	95%
HM Treasury#	209	195	3	11	93%	95%
Home Office	1,220	959	155	106	79%	91%
Ministry of Defence#	1,042	867	77	98	83%	91%
Ministry of Housing, Communities and Local Government	212	195	16	1	92%	100%
Ministry of Justice#	1,143	1,085	7	51	95%	96%
Northern Ireland Office	53	50	3	0	94%	100%
Scotland Office	49	47	2	0	96%	100%
UK Export Finance	27	21	2	4	78%	85%
Wales Office	33	33	0	0	100%	100%

TABLE 3 continued

Timeliness of response to non-routine information requests received by monitored bodies from 1 October - 31 December 2019

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
Other bodies included in monitoring						
Charity Commission	166	155	1	10	93%	94%
Competition and Markets Authority	31	30	0	1	97%	97%
Crown Prosecution Service	155	145	7	3	94%	98%
Debt Management Office	4	4	0	0	100%	100%
Food Standards Agency	37	36	1	0	97%	100%
Government Legal Department	46	40	0	6	87%	87%
Health and Safety Executive	1,202	1,140	9	53	95%	96%
HM Land Registry	101	100	1	0	99%	100%
HM Revenue and Customs	445	425	0	20	96%	96%
National Archives [^]	919	558	274	87	61%	91%
National Savings and Investments	17	17	0	0	100%	100%
Office for National Statistics	155	147	0	8	95%	95%
Office for Standards in Education, Children's Services and Skills	133	128	4	1	96%	99%
Office of Gas and Electricity Markets	105	101	4	0	96%	100%
Office of Rail and Road	44	40	3	1	91%	98%
Rural Payments Agency	107	96	3	8	90%	93%
Serious Fraud Office	33	31	1	1	94%	97%
Water Services Regulation Authority	34	34	0	0	100%	100%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

2 - "Permitted extensions" include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 4 continued
Percentage of non-routine information requests received since 1 October 2016 that were answered 'in time', by quarter¹

Government body	2016		2017			2018				2019			
	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:
	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec
Other bodies included in monitoring													
Charity Commission	86%	94%	96%	92%	87%	67%	67%	76%	90%	96%	97%	95%	94%
Competition and Markets Authority	100%	100%	90%	97%	100%	100%	90%	100%	100%	97%	97%	97%	97%
Crown Prosecution Service	95%	97%	95%	93%	96%	96%	98%	98%	94%	97%	95%	99%	98%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	100%	100%	100%	98%	100%	98%	97%	98%	98%	100%	96%	100%	100%
Government Legal Department	100%	98%	100%	97%	98%	94%	93%	95%	100%	86%	87%	100%	87%
Health and Safety Executive	96%	96%	96%	94%	93%	95%	92%	92%	90%	92%	94%	95%	96%
HM Land Registry	100%	99%	98%	100%	99%	99%	96%	100%	99%	98%	91%	100%	100%
HM Revenue and Customs	89%	91%	88%	89%	98%	96%	96%	96%	97%	95%	95%	96%	96%
National Archives [^]	97%	97%	96%	95%	95%	97%	97%	95%	90%	90%	92%	88%	91%
National Savings and Investments	94%	83%	88%	91%	78%	96%	100%	100%	100%	94%	100%	100%	100%
Office for National Statistics	98%	96%	98%	91%	90%	94%	96%	98%	99%	98%	96%	94%	95%
Office for Standards in Education, Children's Services and Skills	98%	99%	98%	94%	95%	97%	97%	94%	100%	99%	97%	99%	99%
Office of Gas and Electricity Markets	98%	95%	90%	88%	93%	92%	65%	61%	87%	95%	94%	97%	100%
Office of Rail and Road	95%	96%	89%	93%	97%	100%	94%	95%	98%	90%	97%	98%	98%
Ordnance Survey	100%	-	-	-	-	-	-	-	-	-	-	-	-
Royal Mint	100%	-	-	-	-	-	-	-	-	-	-	-	-
Rural Payments Agency	94%	97%	100%	99%	96%	99%	94%	90%	99%	99%	90%	86%	93%
Serious Fraud Office	100%	98%	100%	97%	100%	100%	100%	100%	97%	100%	100%	100%	97%
Water Services Regulation Authority	97%	100%	100%	100%	100%	100%	100%	64%	81%	93%	97%	97%	100%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, and those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - A request is "in time" if it was answered within the statutory response deadline, or within a permitted extension to this deadline, which include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 5
Initial outcomes of non-routine information requests received by monitored bodies from 1 October - 31 December 2019

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding procedural refusals ⁴	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals ⁴ granted in full	Percentage of resolvable requests excluding procedural refusals ⁴ withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵				Granted in full	Partially withheld	Fully withheld (excluding procedural refusals ⁴)	Response not yet provided ⁵		
TOTAL for all monitored bodies	11,873	1,001	2,344	8,528	3,633	1,364	3,043	488	43%	36%	7,103	3,633	1,364	1,618	488	51%	23%
TOTAL for Departments of State only	8,139	741	1,559	5,839	2,569	849	2,175	246	44%	37%	4,592	2,569	849	928	246	56%	20%
TOTAL for other monitored bodies	3,734	260	785	2,689	1,064	515	868	242	40%	32%	2,511	1,064	515	690	242	42%	27%
Departments of State																	
Attorney General's Office	51	0	29	22	6	1	14	1	27%	64%	20	6	1	12	1	30%	60%
Cabinet Office#	425	17	108	300	75	34	157	34	25%	52%	249	75	34	106	34	30%	43%
Department for Business, Energy and Industrial Strategy	224	13	43	168	51	34	73	10	30%	43%	126	51	34	31	10	40%	25%
Department for Digital, Culture, Media and Sport	142	5	47	90	26	21	37	6	29%	41%	63	26	21	10	6	41%	16%
Department for Education#	1,114	104	121	889	595	183	106	5	67%	12%	842	595	183	59	5	71%	7%
Department for Environment, Food and Rural Affairs	180	4	51	125	38	27	60	0	30%	48%	95	38	27	30	0	40%	32%
Department for Exiting the European Union	73	6	29	38	9	11	17	1	24%	45%	32	9	11	11	1	28%	34%
Department for International Development	80	7	7	66	38	4	22	2	58%	33%	47	38	4	3	2	81%	6%
Department for International Trade	118	0	19	99	31	27	41	0	31%	41%	75	31	27	17	0	41%	23%
Department for Transport#	500	8	79	413	236	54	121	2	57%	29%	365	236	54	73	2	65%	20%
Department for Work and Pensions	726	52	108	566	286	36	241	3	51%	43%	435	286	36	110	3	66%	25%
Department of Health and Social Care	247	9	87	151	49	35	63	4	32%	42%	104	49	35	16	4	47%	15%
Foreign and Commonwealth Office#	271	10	65	196	45	55	78	18	23%	40%	157	45	55	39	18	29%	25%
HM Treasury#	209	8	51	150	51	27	66	6	34%	44%	121	51	27	37	6	42%	31%
Home Office	1,220	203	223	794	299	62	358	75	38%	45%	566	299	62	130	75	53%	23%
Ministry of Defence#	1,042	155	200	687	310	102	213	62	45%	31%	551	310	102	77	62	56%	14%
Ministry of Housing, Communities and Local Government	212	2	54	156	58	31	63	4	37%	40%	130	58	31	37	4	45%	28%
Ministry of Justice#	1,143	138	201	804	309	87	397	11	38%	49%	522	309	87	115	11	59%	22%
Northern Ireland Office	53	0	9	44	13	10	21	0	30%	48%	28	13	10	5	0	46%	18%
Scotland Office	49	0	9	40	29	2	9	0	73%	23%	32	29	2	1	0	91%	3%
UK Export Finance	27	0	5	22	3	4	13	2	14%	59%	17	3	4	8	2	18%	47%
Wales Office	33	0	14	19	12	2	5	0	63%	26%	15	12	2	1	0	80%	7%

TABLE 5 continued
Initial outcomes of non-routine information requests received by monitored bodies from 1 October - 31 December 2019

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding Procedural refusals ⁴	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals ⁴ granted in full	Percentage of resolvable requests excluding procedural refusals ⁴ withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵				Granted in full	Partially withheld	Fully withheld (excluding procedural refusals ⁴)	Response not yet provided ⁵		
Other bodies included in monitoring																	
Charity Commission	166	0	26	140	33	49	58	0	24%	41%	135	33	49	53	0	24%	39%
Competition and Markets Authority	31	0	2	29	9	8	12	0	31%	41%	25	9	8	8	0	36%	32%
Crown Prosecution Service	155	20	16	119	49	17	52	1	41%	44%	85	49	17	18	1	58%	21%
Debt Management Office	4	0	0	4	2	2	0	0	50%	0%	4	2	2	0	0	50%	0%
Food Standards Agency	37	5	5	27	19	1	6	1	70%	22%	21	19	1	0	1	90%	0%
Government Legal Department	46	0	11	35	16	11	8	0	46%	23%	30	16	11	3	0	53%	10%
Health and Safety Executive	1,202	11	458	733	333	210	174	16	45%	24%	730	333	210	171	16	46%	23%
HM Land Registry	101	1	15	85	65	6	14	0	76%	16%	83	65	6	12	0	78%	14%
HM Revenue and Customs	445	23	46	376	148	21	206	3	39%	55%	278	148	21	108	3	53%	39%
National Archives	919	122	51	746	212	101	217	216	28%	29%	744	212	101	215	216	28%	29%
National Savings and Investments	17	0	2	15	10	5	0	0	67%	0%	15	10	5	0	0	67%	0%
Office for National Statistics	155	0	85	70	57	5	8	0	81%	11%	68	57	5	6	0	84%	9%
Office for Standards in Education, Children's Services and Skills	133	25	11	97	11	19	66	1	11%	68%	85	11	19	54	1	13%	64%
Office of Gas and Electricity Markets	105	0	18	87	46	20	19	2	53%	22%	85	46	20	17	2	54%	20%
Office of Rail and Road	44	4	12	28	8	16	4	0	29%	14%	27	8	16	3	0	30%	11%
Rural Payments Agency	107	47	24	36	7	16	11	2	19%	31%	34	7	16	9	2	21%	26%
Serious Fraud Office	33	2	1	30	17	5	8	0	57%	27%	30	17	5	8	0	57%	27%
Water Services Regulation Authority	34	0	2	32	24	3	5	0	75%	16%	32	24	3	5	0	75%	16%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.

2 - "Advice and assistance" would be provided to a requester when the body "reasonably requires further information in order to identify and locate the information requested". See section 1(3) of the Freedom of Information Act for further details.

3 - "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

4 - "Fully withheld" requests include those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

5 - This table counts as "resolvable" all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases.

It should also be noted that requests where a response has not yet been provided are more likely to involve considerations which are complex and finely balanced. As a result, it cannot be assumed that these requests will be granted and refused in the same proportions as "resolvable" requests in general.

6 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 6a
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 October 2016¹

Government body	2016				2017				2018				2019			
	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec			
TOTAL for all monitored bodies	44%	45%	45%	44%	44%	43%	44%	42%	43%	44%	42%	40%	43%			
TOTAL for Departments of State only	44%	45%	45%	45%	43%	41%	44%	42%	43%	44%	42%	39%	44%			
TOTAL for other monitored bodies	45%	45%	45%	43%	47%	47%	44%	43%	44%	45%	42%	42%	40%			
Departments of State																
Attorney General's Office	66%	50%	28%	43%	42%	83%	62%	30%	71%	57%	62%	34%	27%			
Cabinet Office#	30%	27%	17%	24%	34%	22%	27%	25%	30%	28%	31%	24%	25%			
Department for Business, Energy and Industrial Strategy	26%	27%	27%	20%	28%	37%	32%	27%	39%	33%	35%	30%	30%			
Department for Business, Innovation and Skills	-	-	-	-	-	-	-	-	-	-	-	-	-			
Department for Digital, Culture, Media and Sport	37%	37%	31%	37%	20%	45%	32%	35%	24%	31%	17%	21%	29%			
Department for Education#	64%	69%	62%	54%	58%	49%	54%	55%	57%	57%	58%	44%	67%			
Department for Environment, Food and Rural Affairs	25%	35%	39%	41%	38%	43%	38%	39%	33%	41%	32%	21%	30%			
Department for Exiting the European Union	18%	10%	15%	28%	14%	26%	17%	22%	37%	43%	46%	28%	24%			
Department for International Development	57%	44%	50%	51%	44%	42%	48%	40%	52%	51%	44%	41%	58%			
Department for International Trade	26%	18%	39%	18%	15%	26%	27%	23%	35%	29%	41%	28%	31%			
Department for Transport#	68%	63%	65%	61%	59%	60%	59%	59%	57%	57%	59%	53%	57%			
Department for Work and Pensions	55%	58%	55%	63%	56%	39%	55%	50%	54%	57%	45%	50%	51%			
Department of Energy and Climate Change#	-	-	-	-	-	-	-	-	-	-	-	-	-			
Department of Health and Social Care	44%	37%	44%	37%	38%	41%	38%	29%	27%	38%	37%	26%	32%			
Foreign and Commonwealth Office#	29%	25%	21%	20%	19%	25%	22%	22%	18%	22%	21%	24%	23%			
HM Treasury#	28%	30%	32%	29%	25%	44%	44%	37%	35%	41%	43%	31%	34%			
Home Office	28%	30%	34%	31%	40%	39%	36%	35%	44%	39%	38%	36%	38%			
Ministry of Defence#	55%	56%	58%	58%	48%	48%	49%	49%	41%	43%	46%	45%	45%			
Ministry of Housing, Communities and Local Government	31%	38%	35%	29%	42%	34%	37%	41%	42%	42%	38%	35%	37%			
Ministry of Justice#	25%	26%	32%	35%	38%	32%	36%	38%	34%	37%	37%	40%	38%			
Northern Ireland Office	58%	59%	38%	57%	57%	42%	66%	30%	53%	49%	48%	28%	30%			
Scotland Office	67%	78%	73%	55%	61%	69%	70%	48%	63%	53%	78%	51%	73%			
UK Export Finance	47%	47%	48%	44%	32%	43%	73%	54%	50%	29%	31%	27%	14%			
Wales Office	100%	93%	90%	74%	72%	75%	59%	55%	92%	90%	84%	63%	63%			

TABLE 6a continued
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 October 2016¹

Government body	2016				2017				2018				2019			
	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec			
Other bodies included in monitoring																
Charity Commission	35%	43%	40%	33%	30%	25%	26%	21%	45%	34%	29%	17%	24%			
Competition and Markets Authority	53%	29%	38%	42%	48%	55%	43%	28%	42%	29%	23%	39%	31%			
Crown Prosecution Service	49%	50%	37%	36%	37%	47%	41%	48%	33%	34%	34%	27%	41%			
Debt Management Office	59%	53%	44%	64%	56%	82%	22%	53%	36%	20%	44%	67%	50%			
Food Standards Agency	49%	55%	41%	41%	68%	53%	52%	43%	51%	50%	59%	58%	70%			
Government Legal Department	19%	33%	31%	30%	39%	43%	43%	39%	40%	41%	27%	46%	46%			
Health and Safety Executive	47%	45%	45%	49%	50%	51%	45%	45%	42%	43%	46%	42%	45%			
HM Land Registry	86%	73%	86%	73%	75%	67%	74%	81%	83%	82%	75%	63%	76%			
HM Revenue and Customs#	32%	30%	32%	31%	29%	33%	30%	37%	41%	48%	36%	38%	39%			
National Archives	47%	51%	45%	40%	50%	47%	52%	43%	39%	41%	44%	43%	28%			
National Savings and Investments	79%	85%	67%	67%	69%	72%	81%	67%	93%	100%	57%	86%	67%			
Office for National Statistics	82%	72%	86%	80%	77%	71%	74%	82%	92%	84%	67%	80%	81%			
Office for Standards in Education, Children's Services and Skills	19%	13%	19%	20%	11%	22%	8%	22%	13%	15%	11%	13%	11%			
Office of Gas and Electricity Markets	64%	69%	70%	60%	93%	82%	66%	64%	69%	63%	49%	57%	53%			
Office of Rail and Road	36%	39%	32%	50%	53%	42%	44%	24%	34%	39%	26%	31%	29%			
Ordnance Survey	58%	-	-	-	-	-	-	-	-	-	-	-	-			
Royal Mint	64%	-	-	-	-	-	-	-	-	-	-	-	-			
Rural Payments Agency	42%	53%	42%	43%	62%	68%	41%	41%	58%	45%	35%	54%	19%			
Serious Fraud Office	35%	29%	27%	40%	38%	33%	31%	22%	33%	34%	55%	55%	57%			
Water Services Regulation Authority	57%	83%	94%	96%	83%	83%	86%	86%	74%	75%	81%	46%	75%			

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

TABLE 6b
Percentage of resolvable non-routine information requests received excluding procedural refusals² that were granted in full, by quarter, since 1 October 2016¹

Government body	2016				2017				2018				2019			
	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec			
TOTAL for all monitored bodies	52%	53%	52%	52%	54%	54%	53%	52%	53%	53%	51%	50%	51%			
TOTAL for Departments of State only	54%	56%	55%	55%	55%	55%	57%	55%	56%	56%	55%	53%	56%			
TOTAL for other monitored bodies	48%	49%	48%	46%	51%	51%	48%	47%	47%	48%	45%	45%	42%			
Departments of State																
Attorney General's Office	71%	50%	32%	50%	45%	86%	72%	56%	77%	59%	67%	48%	30%			
Cabinet Office#	41%	38%	21%	32%	47%	29%	39%	32%	41%	37%	38%	30%	30%			
Department for Business, Energy and Industrial Strategy	37%	38%	35%	30%	38%	44%	42%	36%	52%	39%	44%	44%	40%			
Department for Business, Innovation and Skills	-	-	-	-	-	-	-	-	-	-	-	-	-			
Department for Digital, Culture, Media and Sport	44%	48%	39%	44%	27%	53%	43%	54%	39%	42%	28%	38%	41%			
Department for Education#	71%	74%	69%	59%	71%	61%	65%	61%	64%	64%	67%	62%	71%			
Department for Environment, Food and Rural Affairs	27%	35%	42%	44%	42%	44%	50%	49%	49%	50%	43%	28%	40%			
Department for Exiting the European Union	22%	18%	20%	30%	19%	29%	32%	28%	47%	48%	52%	33%	28%			
Department for International Development	69%	69%	70%	79%	61%	61%	71%	66%	75%	70%	74%	71%	81%			
Department for International Trade	34%	25%	44%	22%	29%	30%	38%	46%	49%	38%	51%	39%	41%			
Department for Transport#	76%	70%	71%	71%	66%	68%	67%	66%	65%	66%	67%	63%	65%			
Department for Work and Pensions	66%	68%	66%	72%	67%	68%	67%	60%	68%	71%	60%	68%	66%			
Department of Energy and Climate Change#	-	-	-	-	-	-	-	-	-	-	-	-	-			
Department of Health and Social Care	58%	50%	62%	54%	53%	57%	51%	43%	44%	54%	51%	43%	47%			
Foreign and Commonwealth Office#	36%	32%	27%	24%	26%	31%	27%	31%	24%	28%	28%	33%	29%			
HM Treasury#	38%	44%	41%	38%	34%	61%	59%	58%	49%	53%	53%	47%	42%			
Home Office	36%	39%	44%	41%	52%	52%	49%	51%	55%	53%	51%	52%	53%			
Ministry of Defence#	67%	68%	70%	69%	55%	61%	61%	60%	51%	54%	58%	55%	56%			
Ministry of Housing, Communities and Local Government	36%	39%	40%	33%	51%	40%	45%	52%	46%	45%	42%	44%	45%			
Ministry of Justice#	35%	40%	46%	50%	59%	46%	54%	58%	55%	54%	55%	56%	59%			
Northern Ireland Office	68%	61%	40%	77%	75%	64%	91%	50%	74%	69%	65%	46%	46%			
Scotland Office	75%	84%	76%	58%	65%	77%	81%	64%	69%	78%	82%	67%	91%			
UK Export Finance	50%	47%	55%	48%	35%	43%	79%	54%	55%	33%	31%	27%	18%			
Wales Office	100%	93%	95%	81%	85%	90%	84%	89%	94%	90%	89%	79%	80%			

TABLE 6b continued

Percentage of resolvable non-routine information requests received excluding procedural refusals² that were granted in full, by quarter, since 1 October 2016¹

Government body	2016		2017			2018				2019			
	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec
Other bodies included in monitoring													
Charity Commission	37%	45%	43%	35%	32%	28%	28%	22%	48%	35%	31%	20%	24%
Competition and Markets Authority	56%	29%	43%	46%	52%	57%	45%	30%	48%	29%	23%	42%	36%
Crown Prosecution Service	53%	69%	59%	55%	62%	66%	64%	68%	52%	59%	63%	49%	58%
Debt Management Office	67%	57%	44%	69%	63%	82%	22%	53%	36%	22%	44%	67%	50%
Food Standards Agency	54%	58%	46%	58%	77%	59%	52%	53%	56%	68%	61%	61%	90%
Government Legal Department	19%	33%	33%	32%	41%	45%	43%	43%	40%	44%	29%	47%	53%
Health and Safety Executive	47%	45%	46%	49%	50%	51%	45%	46%	42%	43%	46%	43%	46%
HM Land Registry	88%	76%	87%	77%	75%	70%	76%	82%	86%	82%	80%	66%	78%
HM Revenue and Customs#	43%	40%	40%	39%	40%	43%	41%	48%	56%	59%	45%	49%	53%
National Archives	47%	51%	45%	40%	50%	47%	52%	43%	39%	41%	44%	43%	28%
National Savings and Investments	100%	94%	67%	80%	69%	72%	81%	67%	93%	100%	57%	100%	67%
Office for National Statistics	85%	73%	86%	81%	77%	71%	75%	82%	92%	86%	67%	80%	84%
Office for Standards in Education, Children's Services and Skills	19%	14%	20%	21%	12%	24%	10%	23%	15%	16%	13%	14%	13%
Office of Gas and Electricity Markets	66%	76%	75%	62%	97%	85%	67%	66%	70%	64%	50%	58%	54%
Office of Rail and Road	38%	40%	33%	54%	56%	45%	47%	25%	34%	41%	28%	33%	30%
Ordnance Survey	78%	-	-	-	-	-	-	-	-	-	-	-	-
Royal Mint	64%	-	-	-	-	-	-	-	-	-	-	-	-
Rural Payments Agency	43%	57%	42%	43%	66%	68%	41%	41%	58%	45%	37%	54%	21%
Serious Fraud Office	45%	32%	33%	45%	42%	37%	32%	43%	36%	41%	70%	63%	57%
Water Services Regulation Authority	57%	83%	94%	96%	83%	83%	90%	86%	77%	79%	81%	46%	75%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 7

Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 October - 31 December 2019

Government body	Total "resolvable" requests ¹	Total requests where information was fully withheld	Reason for fully withholding information			
			Vexatious FoI request ²	Repeated FoI request ²	Cost of response would exceed cost limit ³	Information is exempt / excepted ⁴
TOTAL for all monitored bodies	8,528	3,043	51	75	1,299	1,618
TOTAL for Departments of State only	5,839	2,175	45	63	1,139	928
TOTAL for other monitored bodies	2,689	868	6	12	160	690
Departments of State						
Attorney General's Office	22	14	0	0	2	12
Cabinet Office#	300	157	7	5	39	106
Department for Business, Energy and Industrial Strategy	168	73	0	0	42	31
Department for Digital, Culture, Media and Sport	90	37	6	0	21	10
Department for Education#	889	106	2	0	45	59
Department for Environment, Food and Rural Affairs	125	60	0	9	21	30
Department for Exiting the European Union	38	17	2	1	3	11
Department for International Development	66	22	0	0	19	3
Department for International Trade	99	41	0	0	24	17
Department for Transport#	413	121	0	0	48	73
Department for Work and Pensions	566	241	1	13	117	110
Department of Health and Social Care	151	63	2	2	43	16
Foreign and Commonwealth Office#	196	78	4	1	34	39
HM Treasury#	150	66	0	0	29	37
Home Office	794	358	3	3	222	130
Ministry of Defence#	687	213	8	10	118	77
Ministry of Housing, Communities and Local Government	156	63	2	1	23	37
Ministry of Justice#	804	397	3	6	273	115
Northern Ireland Office	44	21	0	5	11	5
Scotland Office	40	9	3	4	1	1
UK Export Finance	22	13	2	0	3	8
Wales Office	19	5	0	3	1	1

TABLE 7 continued

Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 October - 31 December 2019

Government body	Total "resolvable" requests ¹	Total requests where information was fully withheld	Reason for fully withholding information			
			Procedural refusals ⁵			Information is exempt / excepted ⁴
			Vexatious FoI request ²	Repeated FoI request ²	Cost of response would exceed cost limit ³	
Other bodies included in monitoring						
Charity Commission	140	58	0	1	4	53
Competition and Markets Authority	29	12	0	0	4	8
Crown Prosecution Service	119	52	0	0	34	18
Debt Management Office	4	0	0	0	0	0
Food Standards Agency	27	6	0	0	6	0
Government Legal Department	35	8	0	0	5	3
Health and Safety Executive	733	174	0	3	0	171
HM Land Registry	85	14	0	0	2	12
HM Revenue and Customs	376	206	4	6	88	108
National Archives	746	217	0	0	2	215
National Savings and Investments	15	0	0	0	0	0
Office for National Statistics	70	8	0	0	2	6
Office for Standards in Education, Children's Services and Skills	97	66	1	0	11	54
Office of Gas and Electricity Markets	87	19	1	0	1	17
Office of Rail and Road	28	4	0	0	1	3
Rural Payments Agency	36	11	0	2	0	9
Serious Fraud Office	30	8	0	0	0	8
Water Services Regulation Authority	32	5	0	0	0	5

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - Where a request for information is vexatious or repeated, public authorities are not obliged to release the information being sought. See Section 14 of the FOI Act.

3 - Section 12 of the FOI Act states that public authorities are not obliged to release information where the cost of complying with the request would exceed the appropriate limit. This limit is set in secondary legislation at £600 for central government departments.

4 - In these cases, the requested information was deemed to fall in one or more of the categories of exempt information ("exemptions") listed in Part II of the FOI Act, or under one of the corresponding "exceptions to the duty to disclose environmental information" in Part 3 of the EIRs.

5 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 8
Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 October - 31 December 2019

Government body	Total requests where one or more exemptions / exceptions were applied ¹	Exemptions listed in Part 2 of the FoI Act ²																						
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies dealing with security matters	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
TOTAL for all monitored bodies	2,982	296	1	51	96	53	117	1	5	174	295	54	29	1	148	52	28	107	1,436	116	27	215	150	237
TOTAL for Departments of State only	1,777	267	0	43	92	53	74	1	5	7	169	50	0	1	142	51	13	47	844	50	14	199	33	127
TOTAL for other monitored bodies	1,205	29	1	8	4	0	43	0	0	167	126	4	29	0	6	1	15	60	592	66	13	16	117	110
Departments of State																								
Attorney General's Office	13	1	0	0	0	0	0	0	0	1	1	2	0	0	6	0	0	0	4	0	2	1	0	0
Cabinet Office#	140	68	0	6	9	2	2	0	0	0	14	0	0	1	12	1	8	1	27	6	1	13	0	0
Department for Business, Energy and Industrial Strategy	65	7	0	0	5	0	2	0	1	0	7	0	0	0	11	0	0	1	32	2	0	16	1	14
Department for Digital, Culture, Media and Sport	31	5	0	0	0	0	0	0	0	0	1	0	0	0	7	3	1	0	16	1	0	5	0	2
Department for Education#	242	17	0	0	0	0	0	0	0	2	11	0	0	0	1	23	1	1	169	7	3	12	3	28
Department for Environment, Food and Rural Affairs	57	5	0	0	0	0	0	1	0	0	2	0	0	0	6	0	1	2	8	2	0	7	0	39
Department for Exiting the European Union	22	2	0	0	5	0	2	0	0	0	7	0	0	0	7	1	0	2	9	0	0	0	0	0
Department for International Development	7	3	0	0	0	0	1	0	0	0	2	0	0	0	0	0	0	0	1	0	0	0	0	0
Department for International Trade	44	3	0	0	0	11	0	2	0	0	6	0	0	0	10	0	0	2	20	11	0	20	0	0
Department for Transport#	127	17	0	0	3	0	1	0	0	0	16	0	0	0	6	0	0	1	73	5	2	11	2	12
Department for Work and Pensions	146	19	0	0	4	0	1	0	0	0	5	1	0	0	5	2	0	0	106	1	0	11	0	0
Department of Health and Social Care	51	2	0	0	0	0	0	0	0	0	4	0	0	0	11	2	0	0	22	2	1	13	0	0
Foreign and Commonwealth Office#	94	7	0	14	20	1	31	0	0	0	3	0	0	0	13	0	2	3	48	3	2	12	0	1
HM Treasury#	64	18	0	1	1	0	0	1	0	0	2	0	0	0	14	1	0	0	17	1	0	15	1	0
Home Office	192	36	0	13	13	0	9	0	1	45	1	0	0	8	17	0	10	69	4	0	20	1	0	0
Ministry of Defence#	179	24	0	7	24	49	13	1	0	3	21	2	0	0	0	0	0	9	79	0	2	16	2	3
Ministry of Housing, Communities and Local Government	68	8	0	0	2	0	0	0	0	0	2	0	0	0	12	0	0	9	14	0	0	8	0	27
Ministry of Justice#	202	24	0	0	0	0	0	0	0	0	12	44	0	0	7	0	0	4	117	3	1	12	23	0
Northern Ireland Office	15	0	0	2	6	1	0	0	0	0	4	0	0	0	3	0	0	1	8	0	0	0	0	0
Scotland Office	3	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	1	0	1	0	1	0	0
UK Export Finance	12	1	0	0	0	0	1	0	0	0	2	0	0	0	1	0	0	0	4	1	0	6	0	1
Wales Office	3	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	1	0	0	0	0	0

TABLE 8 continued

Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 October - 31 December 2019

Government body	Total requests where one or more exemptions / exceptions were applied ¹	Exemptions listed in Part 2 of the FoI Act ²																						
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies that have with non-routine information	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
Other bodies included in monitoring																								
Charity Commission	102	1	0	0	0	0	0	0	0	0	46	2	0	0	0	0	0	0	63	8	4	0	0	0
Competition and Markets Authority	16	0	0	0	1	0	0	0	0	2	6	0	0	0	0	0	0	5	0	0	0	6	0	
Crown Prosecution Service	35	1	0	0	0	0	1	0	0	11	0	0	0	0	0	0	2	29	2	5	1	0	0	
Debt Management Office	2	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	
Food Standards Agency	1	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0	0	
Government Legal Department	14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8	5	2	3	0	0	
Health and Safety Executive	381	0	0	0	0	0	0	0	0	146	9	2	0	0	0	0	0	201	14	1	3	0	56	
HM Land Registry	18	5	0	0	0	0	0	0	0	0	6	0	0	0	0	0	0	7	0	0	0	0	0	
HM Revenue and Customs#	129	13	0	1	0	0	1	0	0	0	7	0	0	0	4	0	0	8	0	0	1	95	0	
National Archives	316	1	0	7	3	0	41	0	0	0	17	0	0	0	0	1	15	58	218	34	0	0	0	
National Savings and Investments	5	1	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0	0	2	
Office for National Statistics	11	1	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	2	0	0	0	7	0	
Office for Standards in Education, Children's Services and Skills	73	2	0	0	0	0	0	0	0	0	19	0	29	0	0	0	0	32	0	1	0	0	0	
Office of Gas and Electricity Markets	37	0	1	0	0	0	0	0	0	1	0	0	0	0	2	0	0	0	0	0	3	7	23	
Office of Rail and Road	19	1	0	0	0	0	0	0	0	3	3	0	0	0	0	0	0	14	2	0	2	2	0	
Rural Payments Agency	25	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	25	
Serious Fraud Office	13	2	0	0	0	0	0	0	0	3	7	0	0	0	0	0	0	3	1	0	2	0	0	
Water Services Regulation Authority	8	1	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	1	0	0	0	0	4	

Notes
 # - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - A single request can be subject to more than one exemption. Therefore, the total number of individual exemptions used may be greater than the number of requests to which exemptions were applied.
 2 - "Exemptions" refers to the provisions in Part 2 of the Freedom of Information Act (and the similar "exceptions" in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.
 The exemption described in section 21 of the Act ("Information accessible ... by other means") is not listed here, because requests falling under this exemption do not meet the formal definition of a "non-routine" request and therefore are not counted in these monitoring statistics.
 The exemption listed at section 39 of the Freedom of Information Act ("Environmental Information") effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

TABLE 9
Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 October - 31 December 2019

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
TOTAL for all monitored bodies	640	614	26	96%
TOTAL for Departments of State only	476	457	19	96%
TOTAL for other monitored bodies	164	157	7	96%
Departments of State				
Attorney General's Office	1	1	0	100%
Cabinet Office#	11	11	0	100%
Department for Business, Energy and Industrial Strategy	20	19	1	95%
Department for Digital, Culture, Media and Sport	2	2	0	100%
Department for Education#	39	39	0	100%
Department for Environment, Food and Rural Affairs	4	4	0	100%
Department for Exiting the European Union	7	6	1	86%
Department for International Development	2	2	0	100%
Department for International Trade	3	3	0	100%
Department for Transport#	33	32	1	97%
Department for Work and Pensions	56	54	2	96%
Department of Health and Social Care	15	15	0	100%
Foreign and Commonwealth Office#	8	7	1	88%
HM Treasury#	19	19	0	100%
Home Office	93	85	8	91%
Ministry of Defence#	53	52	1	98%
Ministry of Housing, Communities and Local Government	5	5	0	100%
Ministry of Justice#	100	96	4	96%
Northern Ireland Office	1	1	0	100%
Scotland Office	1	1	0	100%
UK Export Finance	0	0	0	-
Wales Office	3	3	0	100%

TABLE 9 continued

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 October - 31 December 2019

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
Other bodies included in monitoring				
Charity Commission	21	21	0	100%
Competition and Markets Authority	0	0	0	-
Crown Prosecution Service	4	4	0	100%
Debt Management Office	0	0	0	-
Food Standards Agency	0	0	0	-
Government Legal Department	62	59	3	95%
Health and Safety Executive	0	0	0	-
HM Land Registry	20	18	2	90%
HM Revenue and Customs#	24	24	0	100%
National Archives	2	2	0	100%
National Savings and Investments	0	0	0	-
Office for National Statistics	12	10	2	83%
Office for Standards in Education, Children's Services and Skills	2	2	0	100%
Office of Gas and Electricity Markets	12	12	0	100%
Office of Rail and Road	5	5	0	100%
Rural Payments Agency	0	0	0	-
Serious Fraud Office	0	0	0	-
Water Services Regulation Authority	0	0	0	-

Notes

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. The Bulletin gives full details.

1 - A section 21 exemption is defined as information available by other means. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

2 - These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used

Table	Previous value	Revised value	Cell Ref
6a	44%	44%	Table 6a: B7
6a	45%	44%	Table 6a: B9
6a	43%	45%	Table 6a: B11