

## Latest quarterly (1, 3, 5, 7, 8, 9) and in-year (2, 4, 6a, 6b) tables

### Revisions

These statistics have been revised on 28 April 2021 to correct some incorrect figures identified and to incorporate revisions already made to the csv data file but were not reflected in these tables. 3 Figures have been amended across 1 tables. Full details of the changes can be found in the "Full revisions" tab (the right most tab in this file)  
These changes are also reflected in the statistical bulletin found here:

<https://www.gov.uk/government/statistics/freedom-of-information-statistics-january-to-march-2020>

The original published versions of all affected files can be provided on request - please email foistatistics@cabinetoffice.gov.uk

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### Symbols and conventions

-	Not applicable
0	Nil
#	Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin of Bulletin gives full details
*	Percentage not supplied because the number of qualifying requests is 20 or fewer (only applicable to pre 2014 publications).

**TABLE 1****Number of non-routine information requests received from 1 January - 31 March 2020, and their status at time of monitoring<sup>1</sup>**

<b>Government body</b>	<b>Total requests received</b>	<b>Request status at time of monitoring<sup>1</sup></b>			<i>Number handled under EIRs<sup>3</sup></i>
		Processed	"On hold" or lapsed <sup>2</sup>	Still being processed	
<b>TOTAL for all monitored bodies</b>	<b>12,408</b>	<b>11,415</b>	<b>11</b>	<b>982</b>	<b>534</b>
<b>TOTAL for Departments of State only</b>	<b>8,520</b>	<b>7,971</b>	<b>0</b>	<b>549</b>	<b>235</b>
<b>TOTAL for other monitored bodies</b>	<b>3,888</b>	<b>3,444</b>	<b>11</b>	<b>433</b>	<b>299</b>
<b><i>Departments of State</i></b>					
Attorney General's Office	<b>65</b>	61	0	4	1
Cabinet Office#	<b>625</b>	533	0	92	10
Department for Business, Energy and Industrial Strategy	<b>219</b>	215	0	4	40
Department for Digital, Culture, Media and Sport	<b>123</b>	118	0	5	1
Department for Education#	<b>640</b>	623	0	17	22
Department for Environment, Food and Rural Affairs	<b>209</b>	209	0	0	80
Department for Exiting the European Union <sup>4</sup>	<b>35</b>	35	0	0	1
Department for International Development	<b>107</b>	103	0	4	3
Department for International Trade	<b>126</b>	119	0	7	0
Department for Transport#	<b>603</b>	573	0	30	20
Department for Work and Pensions	<b>811</b>	763	0	48	1
Department of Health and Social Care	<b>311</b>	301	0	10	0
Foreign and Commonwealth Office#	<b>330</b>	272	0	58	5
HM Treasury#	<b>248</b>	233	0	15	6
Home Office	<b>1,222</b>	1,128	0	94	0
Ministry of Defence#	<b>1,150</b>	1,015	0	135	3
Ministry of Housing, Communities and Local Government	<b>240</b>	237	0	3	33
Ministry of Justice#	<b>1,246</b>	1,227	0	19	4
Northern Ireland Office	<b>68</b>	67	0	1	0
Scotland Office	<b>64</b>	63	0	1	0
UK Export Finance	<b>36</b>	34	0	2	4
Wales Office	<b>42</b>	42	0	0	1

**TABLE 1 continued**

**Number of non-routine information requests received from 1 January - 31 March 2020, and their status at time of monitoring<sup>1</sup>**

Government body	Total requests received	Request status at time of monitoring <sup>1</sup>			Number handled under EIRs <sup>3</sup>
		Processed	"On hold" or lapsed <sup>2</sup>	Still being processed	
<b>Other bodies included in monitoring</b>					
Charity Commission	197	197	0	0	0
Competition and Markets Authority	26	26	0	0	0
Crown Prosecution Service	183	178	0	5	0
Debt Management Office	13	13	0	0	1
Food Standards Agency	40	38	0	2	0
Government Legal Department	68	64	0	4	0
Health and Safety Executive	1,271	1,156	0	115	120
HM Land Registry	86	83	0	3	0
HM Revenue and Customs#	573	560	0	13	2
National Archives	781	488	11	282	1
National Savings and Investments	13	13	0	0	1
Office for National Statistics	141	141	0	0	0
Office for Standards in Education, Children's Services and Skills	118	118	0	0	0
Office of Gas and Electricity Markets	125	121	0	4	65
Office of Rail and Road	56	55	0	1	0
Rural Payments Agency	104	101	0	3	101
Serious Fraud Office	51	50	0	1	0
Water Services Regulation Authority	42	42	0	0	8

**Notes**

# - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Monitoring returns were submitted to the Cabinet Office (CO) during May 2020 (except for DEXEU, see footnote 4).

2 - Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

3 - The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FOI Act.

4 - Department for Exiting European Union (DEXEU) closed on 31 January 2020 and ceased to be a public authority under FOIA and as such no longer accepted FOI requests after this date. FOI requests received after 31 January 2020 would have either been directed to Cabinet Office or the relevant public authority. DEXEU monitoring return was received in March 2020.

**TABLE 2**  
**Number of non-routine information requests received by monitored bodies, by quarter, since 1 January 2017**

Government body	2017				2018				2019				2020
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
<b>TOTAL for all monitored bodies</b>	<b>12,289</b>	<b>10,930</b>	<b>11,559</b>	<b>11,883</b>	<b>13,615</b>	<b>12,169</b>	<b>12,123</b>	<b>12,066</b>	<b>13,224</b>	<b>11,137</b>	<b>12,936</b>	<b>11,885</b>	<b>12,408</b>
<b>TOTAL for Departments of State only</b>	<b>8,341</b>	<b>7,413</b>	<b>7,941</b>	<b>8,252</b>	<b>9,731</b>	<b>8,280</b>	<b>8,226</b>	<b>8,227</b>	<b>8,918</b>	<b>7,431</b>	<b>9,221</b>	<b>8,139</b>	<b>8,520</b>
<b>TOTAL for other monitored bodies</b>	<b>3,948</b>	<b>3,517</b>	<b>3,618</b>	<b>3,631</b>	<b>3,884</b>	<b>3,889</b>	<b>3,897</b>	<b>3,839</b>	<b>4,306</b>	<b>3,706</b>	<b>3,715</b>	<b>3,746</b>	<b>3,888</b>
<b>Departments of State</b>													
Attorney General's Office	43	39	51	54	45	49	72	61	83	50	93	51	65
Cabinet Office#	391	391	341	412	437	359	370	407	433	344	555	425	625
Department for Business, Energy and Industrial Strategy	226	206	210	227	241	219	207	241	229	191	228	224	219
Department for Digital, Culture, Media and Sport	119	130	138	144	143	141	131	148	140	118	151	142	123
Department for Education#	598	496	586	521	898	760	662	694	709	567	812	1,114	640
Department for Environment, Food and Rural Affairs	166	187	195	242	262	192	224	193	197	168	232	180	209
Department for Exiting the European Union	183	126	207	271	172	136	164	130	140	87	103	73	35
Department for International Development	122	109	107	147	132	100	132	126	122	100	134	80	107
Department for International Trade	99	65	115	183	153	105	127	91	126	88	157	118	126
Department for Transport#	781	540	568	645	688	576	613	609	836	483	624	500	603
Department for Work and Pensions	1,326	1,109	1,217	1,074	1,681	1,171	1,033	937	1,120	839	969	726	811
Department of Health and Social Care	283	253	258	269	313	248	202	213	248	182	267	247	311
Foreign and Commonwealth Office#	323	318	284	334	357	342	369	310	320	291	345	271	330
HM Treasury#	259	235	242	286	262	213	241	275	262	224	313	209	248
Home Office	867	885	931	907	1,053	1,135	1,007	1,126	1,189	1,098	1,239	1,220	1,222
Ministry of Defence#	1,144	1,018	1,116	1,090	1,245	1,089	1,017	1,051	1,109	1,019	1,186	1,042	1,150
Ministry of Housing, Communities and Local Government	217	189	203	208	250	210	221	245	207	221	240	212	240
Ministry of Justice#	1,056	953	1,001	1,022	1,145	1,044	1,263	1,196	1,286	1,187	1,335	1,143	1,246
Northern Ireland Office	40	52	50	64	91	73	67	60	56	62	89	53	68
Scotland Office	56	50	55	74	84	55	43	53	49	59	75	49	64
UK Export Finance	19	28	31	24	26	27	22	19	17	17	18	27	36
Wales Office	23	34	35	54	53	36	39	42	40	36	56	33	42

**TABLE 2 continued**  
**Number of non-routine information requests received by monitored bodies, by quarter, since 1 January**

Government body	2017				2018				2019				2020
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
<b>Other bodies included in monitoring</b>													
Charity Commission	176	134	137	171	195	175	152	178	166	186	180	166	197
Competition and Markets Authority	28	30	32	29	31	31	33	36	37	35	31	31	26
Crown Prosecution Service	182	164	195	210	283	197	184	181	157	150	140	155	183
Debt Management Office	18	13	16	11	15	13	21	11	13	11	6	4	13
Food Standards Agency	40	33	47	48	48	39	54	52	45	47	35	37	40
Government Legal Department	120	85	103	92	69	74	59	55	64	47	42	46	68
Health and Safety Executive	1,260	1,222	1,236	1,157	1,224	1,235	1,214	1,159	1,224	1,106	1,198	1,202	1,271
HM Land Registry	107	94	84	72	88	102	103	88	114	68	99	101	86
HM Revenue and Customs#	569	432	501	475	595	557	604	572	729	592	544	445	573
National Archives	782	737	742	763	730	858	881	926	1,078	927	896	931	781
National Savings and Investments	24	24	11	18	26	18	13	17	18	15	14	17	13
Office for National Statistics	101	96	101	135	125	118	131	138	170	79	126	155	141
Office for Standards in Education, Children's Services and Skills	149	110	119	148	146	175	123	130	157	107	101	133	118
Office of Gas and Electricity Markets	190	133	128	152	121	110	109	101	149	141	96	105	125
Office of Rail and Road	47	36	27	33	38	47	43	46	39	36	42	44	56
Rural Payments Agency	95	108	73	54	77	64	61	69	73	83	88	107	104
Serious Fraud Office	43	30	33	36	40	42	73	33	44	40	41	33	51
Water Services Regulation Authority	17	36	33	27	33	34	39	47	29	36	36	34	42

**Notes**

# - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

**TABLE 3****Timeliness of response to non-routine information requests received by monitored bodies from 1 January - 31 March 2020**

<b>Government body</b>	<b>Total requests received (excluding on-hold and lapsed<sup>1</sup>)</b>	<b>Timeliness of response</b>			<b>Percentage meeting deadline</b>	<b>Percentage meeting deadline or with permitted extension<sup>2</sup></b>
		<b>20-day deadline met</b>	<b>Permitted extension<sup>2</sup> to deadline</b>	<b>Late response (i.e. deadline missed)</b>		
<b>TOTAL for all monitored bodies</b>	<b>12,397</b>	<b>10,257</b>	<b>723</b>	<b>1,417</b>	<b>83%</b>	<b>89%</b>
<b>TOTAL for Departments of State only</b>	<b>8,520</b>	<b>7,069</b>	<b>451</b>	<b>1,000</b>	<b>83%</b>	<b>88%</b>
<b>TOTAL for other monitored bodies</b>	<b>3,877</b>	<b>3,188</b>	<b>272</b>	<b>417</b>	<b>82%</b>	<b>89%</b>
<b>Departments of State</b>						
Attorney General's Office	65	60	1	4	92%	94%
Cabinet Office#	625	446	25	154	71%	75%
Department for Business, Energy and Industrial Strategy	219	181	13	25	83%	89%
Department for Digital, Culture, Media and Sport	123	103	5	15	84%	88%
Department for Education#	640	506	17	117	79%	82%
Department for Environment, Food and Rural Affairs	209	202	6	1	97%	100%
Department for Exiting the European Union	35	35	0	0	100%	100%
Department for International Development	107	98	7	2	92%	98%
Department for International Trade	126	85	18	23	67%	82%
Department for Transport#	603	519	28	56	86%	91%
Department for Work and Pensions	811	709	5	97	87%	88%
Department of Health and Social Care	311	283	8	20	91%	94%
Foreign and Commonwealth Office#	330	225	62	43	68%	87%
HM Treasury#	248	203	9	36	82%	85%
Home Office	1,222	958	145	119	78%	90%
Ministry of Defence#	1,150	898	65	187	78%	84%
Ministry of Housing, Communities and Local Government	240	229	11	0	95%	100%
Ministry of Justice#	1,246	1,151	14	81	92%	93%
Northern Ireland Office	68	59	7	2	87%	97%
Scotland Office	64	60	2	2	94%	97%
UK Export Finance	36	18	2	16	50%	56%
Wales Office	42	41	1	0	98%	100%

**TABLE 3 continued**

**Timeliness of response to non-routine information requests received by monitored bodies from 1 January - 31 March 2020**

Government body	Total requests received (excluding on-hold and lapsed <sup>1</sup> )	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension <sup>2</sup>
		20-day deadline met	Permitted extension <sup>2</sup> to deadline	Late response (i.e. deadline missed)		
<b>Other bodies included in monitoring</b>						
Charity Commission	197	194	0	3	98%	98%
Competition and Markets Authority	26	24	0	2	92%	92%
Crown Prosecution Service	183	167	7	9	91%	95%
Debt Management Office	13	13	0	0	100%	100%
Food Standards Agency	40	33	6	1	83%	98%
Government Legal Department	68	59	0	9	87%	87%
Health and Safety Executive	1,271	1,113	14	144	88%	89%
HM Land Registry	86	77	0	9	90%	90%
HM Revenue and Customs	573	521	4	48	91%	92%
National Archives <sup>^</sup>	770	385	229	156	50%	80%
National Savings and Investments	13	13	0	0	100%	100%
Office for National Statistics	141	137	0	4	97%	97%
Office for Standards in Education, Children's Services and Skills	118	112	3	3	95%	97%
Office of Gas and Electricity Markets	125	120	4	1	96%	99%
Office of Rail and Road	56	51	1	4	91%	93%
Rural Payments Agency	104	86	0	18	83%	83%
Serious Fraud Office	51	46	1	4	90%	92%
Water Services Regulation Authority	42	37	3	2	88%	95%

**Notes**

# - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

<sup>^</sup> - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

2 - "Permitted extensions" include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.





**TABLE 4 continued**  
**Percentage of non-routine information requests received since 1 January 2017 that were answered 'in time', by quarter<sup>1</sup>**

Government body	2017				2018				2019				2020
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
<b>Other bodies included in monitoring</b>													
Charity Commission	94%	96%	92%	87%	67%	67%	76%	90%	96%	97%	95%	94%	98%
Competition and Markets Authority	100%	90%	97%	100%	100%	90%	100%	100%	97%	97%	97%	97%	92%
Crown Prosecution Service	97%	95%	93%	96%	96%	98%	98%	94%	97%	95%	99%	98%	95%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	100%	100%	98%	100%	98%	97%	98%	98%	100%	96%	100%	100%	98%
Government Legal Department	98%	100%	97%	98%	94%	93%	95%	100%	86%	87%	100%	87%	87%
Health and Safety Executive	96%	96%	94%	93%	95%	92%	92%	90%	92%	94%	95%	96%	89%
HM Land Registry	99%	98%	100%	99%	99%	96%	100%	99%	98%	91%	100%	100%	90%
HM Revenue and Customs	91%	88%	89%	98%	96%	96%	96%	97%	95%	95%	96%	96%	92%
National Archives <sup>^</sup>	97%	96%	95%	95%	97%	97%	95%	90%	90%	92%	88%	91%	80%
National Savings and Investments	83%	88%	91%	78%	96%	100%	100%	100%	94%	100%	100%	100%	100%
Office for National Statistics	96%	98%	91%	90%	94%	96%	98%	99%	98%	96%	94%	95%	97%
Office for Standards in Education, Children's Services and Skills	99%	98%	94%	95%	97%	97%	94%	100%	99%	97%	99%	99%	97%
Office of Gas and Electricity Markets	95%	90%	88%	93%	92%	65%	61%	87%	95%	94%	97%	100%	99%
Office of Rail and Road	96%	89%	93%	97%	100%	94%	95%	98%	90%	97%	98%	98%	93%
Rural Payments Agency	97%	100%	99%	96%	99%	94%	90%	99%	99%	90%	86%	93%	83%
Serious Fraud Office	98%	100%	97%	100%	100%	100%	100%	97%	100%	100%	100%	97%	92%
Water Services Regulation Authority	100%	100%	100%	100%	100%	100%	64%	81%	93%	97%	97%	100%	95%

**Notes**

# - Figures supplied by these departments count requests received by one or more of their agencies, and those received by the departments themselves. The bulletin gives full details.

<sup>^</sup> - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - A request is "in time" if it was answered within the statutory response deadline, or within a permitted extension to this deadline, which include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

**TABLE 5**  
Initial outcomes of non-routine information requests received by monitored bodies from 1 January - 31 March 2020

Government body	Total requests received (excluding on-hold and lapsed <sup>1</sup> )	Requests where advice and assistance <sup>2</sup> provided	Requests where information not held	Total "resolvable" requests <sup>3</sup>	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding procedural refusals <sup>4</sup>	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals <sup>4</sup> granted in full	Percentage of resolvable requests excluding procedural refusals <sup>4</sup> withheld in full
					Granted in full	Partially withheld	Fully withheld <sup>4</sup>	Response not yet provided <sup>5</sup>				Granted in full	Partially withheld	Fully withheld (excluding procedural refusals <sup>4</sup> )	Response not yet provided <sup>5</sup>		
<b>TOTAL for all monitored bodies</b>	<b>12,397</b>	<b>834</b>	<b>2,508</b>	<b>9,055</b>	<b>3,615</b>	<b>1,305</b>	<b>3,153</b>	<b>982</b>	<b>40%</b>	<b>35%</b>	<b>7,597</b>	<b>3,615</b>	<b>1,305</b>	<b>1,695</b>	<b>982</b>	<b>48%</b>	<b>22%</b>
<b>TOTAL for Departments of State only</b>	<b>8,520</b>	<b>623</b>	<b>1,655</b>	<b>6,242</b>	<b>2,590</b>	<b>849</b>	<b>2,254</b>	<b>549</b>	<b>41%</b>	<b>36%</b>	<b>5,009</b>	<b>2,590</b>	<b>849</b>	<b>1,021</b>	<b>549</b>	<b>52%</b>	<b>20%</b>
<b>TOTAL for other monitored bodies</b>	<b>3,877</b>	<b>211</b>	<b>853</b>	<b>2,813</b>	<b>1,025</b>	<b>456</b>	<b>899</b>	<b>433</b>	<b>36%</b>	<b>32%</b>	<b>2,588</b>	<b>1,025</b>	<b>456</b>	<b>674</b>	<b>433</b>	<b>40%</b>	<b>26%</b>
<b>Departments of State</b>																	
Attorney General's Office	65	1	35	29	18	1	6	4	62%	21%	28	18	1	5	4	64%	18%
Cabinet Office#	625	5	183	437	75	40	230	92	17%	53%	369	75	40	162	92	20%	44%
Department for Business, Energy and Industrial Strategy	219	11	53	155	63	37	51	4	41%	33%	126	63	37	22	4	50%	17%
Department for Digital, Culture, Media and Sport	123	5	47	71	26	15	25	5	37%	35%	54	26	15	8	5	48%	15%
Department for Education#	640	86	102	452	287	78	70	17	63%	15%	426	287	78	44	17	67%	10%
Department for Environment, Food and Rural Affairs	209	8	61	140	38	34	68	0	27%	49%	110	38	34	38	0	35%	35%
Department for Exiting the European Union	35	1	17	17	6	4	7	0	35%	41%	14	6	4	4	0	43%	29%
Department for International Development	107	4	8	95	42	15	34	4	44%	36%	62	42	15	1	4	68%	2%
Department for International Trade	126	0	21	105	35	28	35	7	33%	33%	82	35	28	12	7	43%	15%
Department for Transport#	603	6	122	475	258	75	112	30	54%	24%	403	258	75	40	30	64%	10%
Department for Work and Pensions	811	62	117	632	310	36	238	48	49%	38%	488	310	36	94	48	64%	19%
Department of Health and Social Care	311	25	114	172	54	35	73	10	31%	42%	123	54	35	24	10	44%	20%
Foreign and Commonwealth Office#	330	5	45	280	55	47	120	58	20%	43%	198	55	47	38	58	28%	19%
HM Treasury#	248	11	67	170	59	37	59	15	35%	35%	142	59	37	31	15	42%	22%
Home Office	1,222	117	195	910	323	69	424	94	35%	47%	723	323	69	237	94	45%	33%
Ministry of Defence#	1,150	131	156	863	419	112	197	135	49%	23%	725	419	112	59	135	58%	8%
Ministry of Housing, Communities and Local Government	240	0	65	175	70	47	55	3	40%	31%	150	70	47	30	3	47%	20%
Ministry of Justice#	1,246	144	198	904	364	105	416	19	40%	46%	636	364	105	148	19	57%	23%
Northern Ireland Office	68	0	15	53	16	16	20	1	30%	38%	48	16	16	15	1	33%	31%
Scotland Office	64	1	14	49	35	9	4	1	71%	8%	49	35	9	4	1	71%	8%
UK Export Finance	36	0	10	26	10	7	7	2	38%	27%	23	10	7	4	2	43%	17%
Wales Office	42	0	10	32	27	2	3	0	84%	9%	30	27	2	1	0	90%	3%

**TABLE 5 continued**  
**Initial outcomes of non-routine information requests received by monitored bodies from 1 January - 31 March 2020**

Government body	Total requests received (excluding on-hold and lapsed <sup>1</sup> )	Requests where advice and assistance <sup>2</sup> provided	Requests where information not held	Total "resolvable" requests <sup>3</sup>	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding Procedural refusals <sup>4</sup>	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals <sup>5</sup> granted in full	Percentage of resolvable requests excluding procedural refusals <sup>5</sup> withheld in full
					Granted in full	Partially withheld	Fully withheld <sup>4</sup>	Response not yet provided <sup>5</sup>				Granted in full	Partially withheld	Fully withheld (excluding procedural refusals <sup>6</sup> )	Response not yet provided <sup>5</sup>		
<b>Other bodies included in monitoring</b>																	
Charity Commission	197	4	28	165	29	62	74	0	18%	45%	146	29	62	55	0	20%	38%
Competition and Markets Authority	26	0	1	25	11	4	10	0	44%	40%	21	11	4	6	0	52%	29%
Crown Prosecution Service	183	19	17	147	63	18	61	5	43%	41%	98	63	18	12	5	64%	12%
Debt Management Office	13	0	1	12	6	6	0	0	50%	0%	12	6	6	0	0	50%	0%
Food Standards Agency	40	3	7	30	14	7	7	2	47%	23%	24	14	7	1	2	58%	4%
Government Legal Department	68	0	17	51	23	12	12	4	45%	24%	49	23	12	10	4	47%	20%
Health and Safety Executive	1,271	6	496	769	298	134	222	115	39%	29%	758	298	134	211	115	39%	28%
HM Land Registry	86	0	17	69	42	14	10	3	61%	14%	65	42	14	6	3	65%	9%
HM Revenue and Customs	573	36	84	453	164	27	249	13	36%	55%	339	164	27	135	13	48%	40%
National Archives	770	75	45	650	180	69	119	282	28%	18%	650	180	69	119	282	28%	18%
National Savings and Investments	13	0	0	13	9	4	0	0	69%	0%	13	9	4	0	0	69%	0%
Office for National Statistics	141	1	68	72	59	9	4	0	82%	6%	72	59	9	4	0	82%	6%
Office for Standards in Education, Children's Services and Skills	118	20	13	85	16	17	52	0	19%	61%	74	16	17	41	0	22%	55%
Office of Gas and Electricity Markets	125	0	18	107	45	20	38	4	42%	36%	105	45	20	36	4	43%	34%
Office of Rail and Road	56	2	11	43	20	15	7	1	47%	16%	43	20	15	7	1	47%	16%
Rural Payments Agency	104	42	16	46	15	17	11	3	33%	24%	46	15	17	11	3	33%	24%
Serious Fraud Office	51	3	3	45	13	11	20	1	29%	44%	43	13	11	18	1	30%	42%
Water Services Regulation Authority	42	0	11	31	18	10	3	0	58%	10%	30	18	10	2	0	60%	7%

**Notes**

# - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.

2 - "Advice and assistance" would be provided to a requester when the body "reasonably requires further information in order to identify and locate the information requested". See section 1(3) of the Freedom of Information Act for further details.

3 - "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

4 - "Fully withheld" requests include those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

5 - This table counts as "resolvable" all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases. It should also be noted that requests where a response has not yet been provided are more likely to involve considerations which are complex and finely balanced. As a result, it cannot be assumed that these requests will be granted and refused in the same proportions as "resolvable" requests in general.

6 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

**TABLE 6a**  
**Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 January 2017<sup>1</sup>**

Government body	2017				2018				2019				2020
	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar
<b>TOTAL for all monitored bodies</b>	<b>45%</b>	<b>45%</b>	<b>44%</b>	<b>44%</b>	<b>43%</b>	<b>44%</b>	<b>42%</b>	<b>43%</b>	<b>44%</b>	<b>42%</b>	<b>40%</b>	<b>43%</b>	<b>40%</b>
<b>TOTAL for Departments of State only</b>	<b>45%</b>	<b>45%</b>	<b>45%</b>	<b>43%</b>	<b>41%</b>	<b>44%</b>	<b>42%</b>	<b>43%</b>	<b>44%</b>	<b>42%</b>	<b>39%</b>	<b>44%</b>	<b>41%</b>
<b>TOTAL for other monitored bodies</b>	<b>45%</b>	<b>45%</b>	<b>43%</b>	<b>47%</b>	<b>47%</b>	<b>44%</b>	<b>43%</b>	<b>44%</b>	<b>45%</b>	<b>42%</b>	<b>42%</b>	<b>40%</b>	<b>36%</b>
<b>Departments of State</b>													
Attorney General's Office	50%	28%	43%	42%	83%	62%	30%	71%	57%	62%	34%	27%	62%
Cabinet Office#	27%	17%	24%	34%	22%	27%	25%	30%	28%	31%	24%	25%	17%
Department for Business, Energy and Industrial Strategy	27%	27%	20%	28%	37%	32%	27%	39%	33%	35%	30%	30%	41%
Department for Digital, Culture, Media and Sport	37%	31%	37%	20%	45%	32%	35%	24%	31%	17%	21%	29%	37%
Department for Education#	69%	62%	54%	58%	49%	54%	55%	57%	57%	58%	44%	67%	63%
Department for Environment, Food and Rural Affairs	35%	39%	41%	38%	43%	38%	39%	33%	41%	32%	21%	30%	27%
Department for Exiting the European Union	10%	15%	28%	14%	26%	17%	22%	37%	43%	46%	28%	24%	35%
Department for International Development	44%	50%	51%	44%	42%	48%	40%	52%	51%	44%	41%	58%	44%
Department for International Trade	18%	39%	18%	15%	26%	27%	23%	35%	29%	41%	28%	31%	33%
Department for Transport#	63%	65%	61%	59%	60%	59%	59%	57%	57%	59%	53%	57%	54%
Department for Work and Pensions	58%	55%	63%	56%	39%	55%	50%	54%	57%	45%	50%	51%	49%
Department of Health and Social Care	37%	44%	37%	38%	41%	38%	29%	27%	38%	37%	26%	32%	31%
Foreign and Commonwealth Office#	25%	21%	20%	19%	25%	22%	22%	18%	22%	21%	24%	23%	20%
HM Treasury#	30%	32%	29%	25%	44%	44%	37%	35%	41%	43%	31%	34%	35%
Home Office	30%	34%	31%	40%	39%	36%	35%	44%	39%	38%	36%	38%	35%
Ministry of Defence#	56%	58%	58%	48%	48%	49%	49%	41%	43%	46%	45%	45%	49%
Ministry of Housing, Communities and Local Government	38%	35%	29%	42%	34%	37%	41%	42%	42%	38%	35%	37%	40%
Ministry of Justice#	26%	32%	35%	38%	32%	36%	38%	34%	37%	37%	40%	38%	40%
Northern Ireland Office	59%	38%	57%	57%	42%	66%	30%	53%	49%	48%	28%	30%	30%
Scotland Office	78%	73%	55%	61%	69%	70%	48%	63%	53%	78%	51%	73%	71%
UK Export Finance	47%	48%	44%	32%	43%	73%	54%	50%	29%	31%	27%	14%	38%
Wales Office	93%	90%	74%	72%	75%	59%	55%	92%	90%	84%	63%	63%	84%

TABLE 6a continued

Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 January 2017<sup>1</sup>

Government body	2017				2018				2019				2020
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
<b>Other bodies included in monitoring</b>													
Charity Commission	43%	40%	33%	30%	25%	26%	21%	45%	34%	29%	17%	24%	18%
Competition and Markets Authority	29%	38%	42%	48%	55%	43%	28%	42%	29%	23%	39%	31%	44%
Crown Prosecution Service	50%	37%	36%	37%	47%	41%	48%	33%	34%	34%	27%	41%	43%
Debt Management Office	53%	44%	64%	56%	82%	22%	53%	36%	20%	44%	67%	50%	50%
Food Standards Agency	55%	41%	41%	68%	53%	52%	43%	51%	50%	59%	58%	70%	47%
Government Legal Department	33%	31%	30%	39%	43%	43%	39%	40%	41%	27%	46%	46%	45%
Health and Safety Executive	45%	45%	49%	50%	51%	45%	45%	42%	43%	46%	42%	45%	39%
HM Land Registry	73%	86%	73%	75%	67%	74%	81%	83%	82%	75%	63%	76%	61%
HM Revenue and Customs#	30%	32%	31%	29%	33%	30%	37%	41%	48%	36%	38%	39%	36%
National Archives	51%	45%	40%	50%	47%	52%	43%	39%	41%	44%	43%	28%	28%
National Savings and Investments	85%	67%	67%	69%	72%	81%	67%	93%	100%	57%	86%	67%	69%
Office for National Statistics	72%	86%	80%	77%	71%	74%	82%	92%	84%	67%	80%	81%	82%
Office for Standards in Education, Children's Services and Skills	13%	19%	20%	11%	22%	8%	22%	13%	15%	11%	13%	11%	19%
Office of Gas and Electricity Markets	69%	70%	60%	93%	82%	66%	64%	69%	63%	49%	57%	53%	42%
Office of Rail and Road	39%	32%	50%	53%	42%	44%	24%	34%	39%	26%	31%	29%	47%
Rural Payments Agency	53%	42%	43%	62%	68%	41%	41%	58%	45%	35%	54%	19%	33%
Serious Fraud Office	29%	27%	40%	38%	33%	31%	22%	33%	34%	55%	55%	57%	29%
Water Services Regulation Authority	83%	94%	96%	83%	83%	86%	86%	74%	75%	81%	46%	75%	58%

**Notes**

# - Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

TABLE 6b

Percentage of resolvable non-routine information requests received excluding procedural refusals<sup>2</sup> that were granted in full, by quarter, since 1 January 2017<sup>1</sup>

Government body	2017				2018				2019				2020
	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar
<b>TOTAL for all monitored bodies</b>	<b>53%</b>	<b>52%</b>	<b>52%</b>	<b>54%</b>	<b>54%</b>	<b>53%</b>	<b>52%</b>	<b>53%</b>	<b>53%</b>	<b>51%</b>	<b>50%</b>	<b>51%</b>	<b>48%</b>
<b>TOTAL for Departments of State only</b>	<b>56%</b>	<b>55%</b>	<b>55%</b>	<b>55%</b>	<b>55%</b>	<b>57%</b>	<b>55%</b>	<b>56%</b>	<b>56%</b>	<b>55%</b>	<b>53%</b>	<b>56%</b>	<b>52%</b>
<b>TOTAL for other monitored bodies</b>	<b>49%</b>	<b>48%</b>	<b>46%</b>	<b>51%</b>	<b>51%</b>	<b>48%</b>	<b>47%</b>	<b>47%</b>	<b>48%</b>	<b>45%</b>	<b>45%</b>	<b>42%</b>	<b>40%</b>
<b>Departments of State</b>													
Attorney General's Office	50%	32%	50%	45%	86%	72%	56%	77%	59%	67%	48%	30%	64%
Cabinet Office#	38%	21%	32%	47%	29%	39%	32%	41%	37%	38%	30%	30%	20%
Department for Business, Energy and Industrial Strategy	38%	35%	30%	38%	44%	42%	36%	52%	39%	44%	44%	40%	50%
Department for Digital, Culture, Media and Sport	48%	39%	44%	27%	53%	43%	54%	39%	42%	28%	38%	41%	48%
Department for Education#	74%	69%	59%	71%	61%	65%	61%	64%	64%	67%	62%	71%	67%
Department for Environment, Food and Rural Affairs	35%	42%	44%	42%	44%	50%	49%	49%	50%	43%	28%	40%	35%
Department for Exiting the European Union	18%	20%	30%	19%	29%	32%	28%	47%	48%	52%	33%	28%	43%
Department for International Development	69%	70%	79%	61%	61%	71%	66%	75%	70%	74%	71%	81%	68%
Department for International Trade	25%	44%	22%	29%	30%	38%	46%	49%	38%	51%	39%	41%	43%
Department for Transport#	70%	71%	71%	66%	68%	67%	66%	65%	66%	67%	63%	65%	64%
Department for Work and Pensions	68%	66%	72%	67%	68%	67%	60%	68%	71%	60%	68%	66%	64%
Department of Health and Social Care	50%	62%	54%	53%	57%	51%	43%	44%	54%	51%	43%	47%	44%
Foreign and Commonwealth Office#	32%	27%	24%	26%	31%	27%	31%	24%	28%	28%	33%	29%	28%
HM Treasury#	44%	41%	38%	34%	61%	59%	58%	49%	53%	53%	47%	42%	42%
Home Office	39%	44%	41%	52%	52%	49%	51%	55%	53%	51%	52%	53%	45%
Ministry of Defence#	68%	70%	69%	55%	61%	61%	60%	51%	54%	58%	55%	56%	58%
Ministry of Housing, Communities and Local Government	39%	40%	33%	51%	40%	45%	52%	46%	45%	42%	44%	45%	47%
Ministry of Justice#	40%	46%	50%	59%	46%	54%	58%	55%	54%	55%	56%	59%	57%
Northern Ireland Office	61%	40%	77%	75%	64%	91%	50%	74%	69%	65%	46%	46%	33%
Scotland Office	84%	76%	58%	65%	77%	81%	64%	69%	78%	82%	67%	91%	71%
UK Export Finance	47%	55%	48%	35%	43%	79%	54%	55%	33%	31%	27%	18%	43%
Wales Office	93%	95%	81%	85%	90%	84%	89%	94%	90%	89%	79%	80%	90%

TABLE 6b continued

Percentage of resolvable non-routine information requests received excluding procedural refusals<sup>2</sup> that were granted in full, by quarter, since 1 January 2017<sup>1</sup>

Government body	2017				2018				2019				2020
	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar
<b>Other bodies included in monitoring</b>													
Charity Commission	45%	43%	35%	32%	28%	28%	22%	48%	35%	31%	20%	24%	20%
Competition and Markets Authority	29%	43%	46%	52%	57%	45%	30%	48%	29%	23%	42%	36%	52%
Crown Prosecution Service	69%	59%	55%	62%	66%	64%	68%	52%	59%	63%	49%	58%	64%
Debt Management Office	57%	44%	69%	63%	82%	22%	53%	36%	22%	44%	67%	50%	50%
Food Standards Agency	58%	46%	58%	77%	59%	52%	53%	56%	68%	61%	61%	90%	58%
Government Legal Department	33%	33%	32%	41%	45%	43%	43%	40%	44%	29%	47%	53%	47%
Health and Safety Executive	45%	46%	49%	50%	51%	45%	46%	42%	43%	46%	43%	46%	39%
HM Land Registry	76%	87%	77%	75%	70%	76%	82%	86%	82%	80%	66%	78%	65%
HM Revenue and Customs#	40%	40%	39%	40%	43%	41%	48%	56%	59%	45%	49%	53%	48%
National Archives	51%	45%	40%	50%	47%	52%	43%	39%	41%	44%	43%	28%	28%
National Savings and Investments	94%	67%	80%	69%	72%	81%	67%	93%	100%	57%	100%	67%	69%
Office for National Statistics	73%	86%	81%	77%	71%	75%	82%	92%	86%	67%	80%	84%	82%
Office for Standards in Education, Children's Services and Skills	14%	20%	21%	12%	24%	10%	23%	15%	16%	13%	14%	13%	22%
Office of Gas and Electricity Markets	76%	75%	62%	97%	85%	67%	66%	70%	64%	50%	58%	54%	43%
Office of Rail and Road	40%	33%	54%	56%	45%	47%	25%	34%	41%	28%	33%	30%	47%
Rural Payments Agency	57%	42%	43%	66%	68%	41%	41%	58%	45%	37%	54%	21%	33%
Serious Fraud Office	32%	33%	45%	42%	37%	32%	43%	36%	41%	70%	63%	57%	30%
Water Services Regulation Authority	83%	94%	96%	83%	83%	90%	86%	77%	79%	81%	46%	75%	60%

**Notes**

# - Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 7

Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 January - 31 March 2020

Government body	Total "resolvable" requests <sup>1</sup>	Total requests where information was fully withheld	Reason for fully withholding information			
			Vexatious FoI request <sup>2</sup>	Repeated FoI request <sup>2</sup>	Cost of response would exceed cost limit <sup>3</sup>	Information is exempt / excepted <sup>4</sup>
<b>TOTAL for all monitored bodies</b>	<b>9,055</b>	<b>3,153</b>	<b>56</b>	<b>53</b>	<b>1,349</b>	<b>1,695</b>
<b>TOTAL for Departments of State only</b>	<b>6,242</b>	<b>2,254</b>	<b>44</b>	<b>48</b>	<b>1,141</b>	<b>1,021</b>
<b>TOTAL for other monitored bodies</b>	<b>2,813</b>	<b>899</b>	<b>12</b>	<b>5</b>	<b>208</b>	<b>674</b>
<b>Departments of State</b>						
Attorney General's Office	29	6	0	0	1	5
Cabinet Office#	437	230	9	5	54	162
Department for Business, Energy and Industrial Strategy	155	51	0	0	29	22
Department for Digital, Culture, Media and Sport	71	25	0	0	17	8
Department for Education#	452	70	1	0	25	44
Department for Environment, Food and Rural Affairs	140	68	3	0	27	38
Department for Exiting the European Union	17	7	0	0	3	4
Department for International Development	95	34	0	0	33	1
Department for International Trade	105	35	0	1	22	12
Department for Transport#	475	112	7	1	64	40
Department for Work and Pensions	632	238	3	13	128	94
Department of Health and Social Care	172	73	1	1	47	24
Foreign and Commonwealth Office#	280	120	6	1	75	38
HM Treasury#	170	59	2	0	26	31
Home Office	910	424	2	4	181	237
Ministry of Defence#	863	197	4	7	127	59
Ministry of Housing, Communities and Local Government	175	55	1	0	24	30
Ministry of Justice#	904	416	4	13	251	148
Northern Ireland Office	53	20	0	1	4	15
Scotland Office	49	4	0	0	0	4
UK Export Finance	26	7	1	0	2	4
Wales Office	32	3	0	1	1	1



TABLE 7 continued

Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 January - 31 March 2020

Government body	Total "resolvable" requests <sup>1</sup>	Total requests where information was fully withheld	Reason for fully withholding information			Information is exempt / excepted <sup>4</sup>
			Procedural refusals <sup>5</sup>			
			Vexatious FoI request <sup>2</sup>	Repeated FoI request <sup>2</sup>	Cost of response would exceed cost limit <sup>3</sup>	
<b>Other bodies included in monitoring</b>						
Charity Commission	165	74	2	1	16	55
Competition and Markets Authority	25	10	0	0	4	6
Crown Prosecution Service	147	61	0	0	49	12
Debt Management Office	12	0	0	0	0	0
Food Standards Agency	30	7	0	0	6	1
Government Legal Department	51	12	0	0	2	10
Health and Safety Executive	769	222	8	0	3	211
HM Land Registry	69	10	0	0	4	6
HM Revenue and Customs	453	249	1	4	109	135
National Archives	650	119	0	0	0	119
National Savings and Investments	13	0	0	0	0	0
Office for National Statistics	72	4	0	0	0	4
Office for Standards in Education, Children's Services and Skills	85	52	1	0	10	41
Office of Gas and Electricity Markets	107	38	0	0	2	36
Office of Rail and Road	43	7	0	0	0	7
Rural Payments Agency	46	11	0	0	0	11
Serious Fraud Office	45	20	0	0	2	18
Water Services Regulation Authority	31	3	0	0	1	2

**Notes**

# - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - Where a request for information is vexatious or repeated, public authorities are not obliged to release the information being sought. See Section 14 of the FOI Act.

3 - Section 12 of the FOI Act states that public authorities are not obliged to release information where the cost of complying with the request would exceed the appropriate limit. This limit is set in secondary legislation at £600 for central government departments.

4 - In these cases, the requested information was deemed to fall in one or more of the categories of exempt information ("exemptions") listed in Part II of the FOI Act, or under one of the corresponding "exceptions to the duty to disclose environmental information" in Part 3 of the EIRs.

5 - Procedural refusals are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

**TABLE 8**  
**Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 January - 31 March 2020**

Government body	Total requests where one or more exemptions / exceptions were applied <sup>1</sup>	Exemptions listed in Part 2 of the FoI Act <sup>2</sup>																							
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies dealing with security matters	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions	
<b>TOTAL for all monitored bodies</b>	<b>3,000</b>	<b>344</b>	<b>4</b>	<b>65</b>	<b>102</b>	<b>35</b>	<b>106</b>	<b>4</b>	<b>2</b>	<b>233</b>	<b>315</b>	<b>55</b>	<b>21</b>	<b>0</b>	<b>179</b>	<b>45</b>	<b>32</b>	<b>97</b>	<b>1,281</b>	<b>111</b>	<b>35</b>	<b>187</b>	<b>196</b>	<b>248</b>	
<b>TOTAL for Departments of State only</b>	<b>1,870</b>	<b>309</b>	<b>3</b>	<b>64</b>	<b>99</b>	<b>35</b>	<b>84</b>	<b>4</b>	<b>2</b>	<b>12</b>	<b>167</b>	<b>53</b>	<b>0</b>	<b>0</b>	<b>173</b>	<b>39</b>	<b>27</b>	<b>67</b>	<b>767</b>	<b>46</b>	<b>24</b>	<b>166</b>	<b>60</b>	<b>125</b>	
<b>TOTAL for other monitored bodies</b>	<b>1,130</b>	<b>35</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>22</b>	<b>0</b>	<b>0</b>	<b>221</b>	<b>148</b>	<b>2</b>	<b>21</b>	<b>0</b>	<b>6</b>	<b>6</b>	<b>5</b>	<b>30</b>	<b>514</b>	<b>65</b>	<b>11</b>	<b>21</b>	<b>136</b>	<b>123</b>	
<b>Departments of State</b>																									
Attorney General's Office	6	1	0	0	0	0	0	0	0	1	2	0	0	0	2	0	0	0	0	0	0	0	0	0	0
Cabinet Office#	202	112	0	20	12	1	4	1	0	0	11	0	0	0	18	1	15	1	46	6	3	10	0	4	
Department for Business, Energy and Industrial Strategy	59	2	0	0	0	0	1	0	0	1	5	0	0	0	8	1	0	2	25	3	0	16	0	9	
Department for Digital, Culture, Media and Sport	23	2	0	2	0	0	0	0	0	0	0	0	0	0	3	2	2	1	11	1	0	3	0	0	
Department for Education#	122	17	0	0	0	0	0	0	0	0	7	0	0	0	2	13	0	1	70	4	3	5	1	17	
Department for Environment, Food and Rural Affairs	72	6	0	0	1	1	1	0	0	0	2	0	0	0	5	0	0	1	15	1	0	4	0	46	
Department for Exiting the European Union	8	1	0	0	0	0	1	1	1	0	0	0	0	0	2	0	0	0	3	0	0	0	0	0	
Department for International Development	16	7	0	0	0	0	2	0	0	0	1	0	0	0	2	0	0	0	7	0	0	0	0	1	
Department for International Trade	40	8	2	0	1	0	9	0	0	0	3	0	0	0	8	1	0	2	21	8	0	18	0	0	
Department for Transport#	115	15	0	0	6	0	0	0	0	3	16	0	0	0	14	3	0	1	53	10	2	16	3	9	
Department for Work and Pensions	130	9	0	0	2	0	0	0	0	1	6	0	0	0	8	0	0	2	102	2	2	5	1	0	
Department of Health and Social Care	59	4	1	0	0	0	0	0	0	0	3	0	0	0	14	0	4	0	29	2	2	7	0	0	
Foreign and Commonwealth Office#	85	8	0	15	25	0	30	0	0	0	7	0	0	0	7	1	2	6	45	2	0	12	0	0	
HM Treasury#	68	12	0	0	1	0	2	0	1	0	6	0	0	0	24	2	0	1	20	2	2	11	1	3	
Home Office	306	33	0	12	31	0	26	0	0	0	60	0	0	0	15	9	0	16	79	4	2	20	0	0	
Ministry of Defence#	171	12	0	13	18	32	8	1	0	6	11	0	0	0	7	0	3	11	94	0	3	16	0	2	
Ministry of Housing, Communities and Local Government	77	11	0	0	0	0	0	0	0	0	2	0	0	0	9	0	0	8	19	0	1	5	0	30	
Ministry of Justice#	253	49	0	0	0	0	0	0	0	0	21	53	0	0	12	0	1	12	104	1	2	12	54	0	
Northern Ireland Office	31	0	0	2	2	1	0	1	0	0	1	0	0	0	4	6	0	2	12	0	1	2	0	0	
Scotland Office	13	0	0	0	0	0	0	0	0	0	1	0	0	0	8	0	0	0	5	0	1	2	0	0	
UK Export Finance	11	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	4	0	0	2	0	4	
Wales Office	3	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	3	0	0	0	0	0	

TABLE 8 continued

Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 January - 31 March 2020

Government body	Total requests where one or more exemptions / exceptions were applied <sup>1</sup>	Exemptions listed in Part 2 of the FoI Act <sup>2</sup>																							
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies and persons with non-routine information	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions	
<b>Other bodies included in monitoring</b>																									
Charity Commission	117	1	0	0	0	0	0	0	0	0	46	2	0	0	0	1	0	0	77	12	6	0	0	0	
Competition and Markets Authority	10	0	0	0	3	0	0	0	0	1	5	0	0	0	1	0	0	0	1	0	0	0	5	0	
Crown Prosecution Service	30	4	0	0	0	0	0	0	0	4	3	0	0	0	0	1	0	1	19	1	1	0	0	0	
Debt Management Office	6	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	2	0	0	2	0	0	
Food Standards Agency	8	0	0	0	0	0	1	0	0	1	4	0	0	0	0	0	0	1	5	0	0	3	0	0	
Government Legal Department	22	0	0	0	0	0	0	0	0	0	3	0	0	0	1	0	0	0	12	14	1	6	0	0	
Health and Safety Executive	345	0	0	0	0	0	0	0	0	196	14	0	0	0	0	0	0	0	133	6	1	1	0	53	
HM Land Registry	20	1	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	16	0	0	0	0	0	
HM Revenue and Customs#	162	13	0	0	0	0	2	0	0	0	21	0	0	0	4	0	1	1	13	0	1	2	110	1	
National Archives	188	0	0	0	0	0	18	0	0	0	8	0	0	0	0	1	4	27	177	26	0	3	6	0	
National Savings and Investments	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	2	
Office for National Statistics	13	4	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	4	1	1	0	2	0	
Office for Standards in Education, Children's Services and Skills	58	9	0	0	0	0	0	0	0	0	12	0	21	0	0	3	0	0	24	4	0	1	1	0	
Office of Gas and Electricity Markets	56	0	1	0	0	0	0	0	0	0	5	0	0	0	0	0	0	0	1	1	0	0	10	38	
Office of Rail and Road	22	0	0	0	0	0	0	0	0	12	1	0	0	0	0	0	0	0	20	0	0	1	2	0	
Rural Payments Agency	28	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	26	
Serious Fraud Office	29	1	0	1	0	0	1	0	0	7	16	0	0	0	0	0	0	0	3	0	0	0	0	0	
Water Services Regulation Authority	12	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	6	0	0	1	0	3	

**Notes**  
 # - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - A single request can be subject to more than one exemption. Therefore, the total number of individual exemptions used may be greater than the number of requests to which exemptions were applied.  
 2 - "Exemptions" refers to the provisions in Part 2 of the Freedom of Information Act (and the similar "exceptions" in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.  
 The exemption described in section 21 of the Act ("Information accessible ... by other means") is not listed here, because requests falling under this exemption do not meet the formal definition of a "non-routine" request and therefore are not counted in these monitoring statistics.  
 The exemption listed at section 39 of the Freedom of Information Act ("Environmental Information") effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

**TABLE 9****Section 21 exemptions<sup>1</sup> applied by monitored bodies when dealing with routine information requests received from 1 January - 31 March 2020**

<b>Government body</b>	<b>Number of requests where a Section 21 exemption was applied<sup>2</sup></b>	<b>Timeliness of response</b>		<b>Percentage of requests meeting 20-day deadline</b>
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
<b>TOTAL for all monitored bodies</b>	<b>775</b>	<b>735</b>	<b>40</b>	<b>95%</b>
<b>TOTAL for Departments of State only</b>	<b>565</b>	<b>530</b>	<b>35</b>	<b>94%</b>
<b>TOTAL for other monitored bodies</b>	<b>210</b>	<b>205</b>	<b>5</b>	<b>98%</b>
<b><i>Departments of State</i></b>				
Attorney General's Office	2	2	0	<b>100%</b>
Cabinet Office#	36	32	4	<b>89%</b>
Department for Business, Energy and Industrial Strategy	10	10	0	<b>100%</b>
Department for Digital, Culture, Media and Sport	8	7	1	<b>88%</b>
Department for Education#	33	31	2	<b>94%</b>
Department for Environment, Food and Rural Affairs	10	10	0	<b>100%</b>
Department for Exiting the European Union	2	2	0	<b>100%</b>
Department for International Development	1	1	0	<b>100%</b>
Department for International Trade	7	4	3	<b>57%</b>
Department for Transport#	49	48	1	<b>98%</b>
Department for Work and Pensions	73	68	5	<b>93%</b>
Department of Health and Social Care	25	24	1	<b>96%</b>
Foreign and Commonwealth Office#	8	5	3	<b>63%</b>
HM Treasury#	16	16	0	<b>100%</b>
Home Office	114	103	11	<b>90%</b>
Ministry of Defence#	52	51	1	<b>98%</b>
Ministry of Housing, Communities and Local Government	9	9	0	<b>100%</b>
Ministry of Justice#	105	102	3	<b>97%</b>
Northern Ireland Office	3	3	0	<b>100%</b>
Scotland Office	2	2	0	<b>100%</b>
UK Export Finance	0	0	0	-
Wales Office	0	0	0	-

**TABLE 9 continued**

**Section 21 exemptions<sup>1</sup> applied by monitored bodies when dealing with routine information requests received from 1 January - 31 March 2020**

Government body	Number of requests where a Section 21 exemption was applied <sup>2</sup>	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
<b><i>Other bodies included in monitoring</i></b>				
Charity Commission	28	27	1	96%
Competition and Markets Authority	3	3	0	100%
Crown Prosecution Service	10	9	1	90%
Debt Management Office	0	0	0	-
Food Standards Agency	5	5	0	100%
Government Legal Department	64	64	0	100%
Health and Safety Executive	6	6	0	100%
HM Land Registry	25	24	1	96%
HM Revenue and Customs#	35	34	1	97%
National Archives	3	3	0	100%
National Savings and Investments	0	0	0	-
Office for National Statistics	16	16	0	100%
Office for Standards in Education, Children's Services and Skills	3	3	0	100%
Office of Gas and Electricity Markets	5	5	0	100%
Office of Rail and Road	2	1	1	50%
Rural Payments Agency	1	1	0	100%
Serious Fraud Office	1	1	0	100%
Water Services Regulation Authority	3	3	0	100%

**Notes**

# - Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. The Bulletin gives full details.

1 - A section 21 exemption is defined as information available by other means. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

2 - These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used

Table	Previous value	Revised value	Cell Ref
6a	44%	45%	<a href="#">Table 6a: B7</a>
6a	43%	45%	<a href="#">Table 6a: B9</a>
6a	47%	45%	<a href="#">Table 6a: B11</a>