

Latest quarterly (1, 3, 5, 7, 8, 9) and in-year (2, 4, 6a, 6b) tables

Revisions

These statistics have been revised on 28 April 2020 to correct some incorrect figures identified and to incorporate revisions already made to the csv data file but were not reflected in these tables.

3 Figures have been amended across 1 tables. Full details of the changes can be found in the "Full revisions" tab (the right most tab in this file)

These changes are also reflected in the statistical bulletin found here:

<https://www.gov.uk/government/statistics/freedom-of-information-statistics-april-to-june-2020>

The original published versions of all affected files can be provided on request - please email foistatistics@cabinetoffice.gov.uk

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Symbols and conventions

-	Not applicable
0	Nil
#	Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin of Bulletin gives full details
*	Percentage not supplied because the number of qualifying requests is 20 or fewer (only applicable to pre 2014 publications).

TABLE 1

Number of non-routine information requests received from 1 April - 30 June 2020, and their status at time of monitoring¹

Government body	Total requests received	Request status at time of monitoring ¹			
		Processed	"On hold" or lapsed ²	Still being processed	Number handled under EIRs ³
TOTAL for all monitored bodies	9,205	8,304	2	899	363
TOTAL for Departments of State only	6,433	5,800	0	633	185
TOTAL for other monitored bodies	2,772	2,504	2	266	178
<i>Departments of State</i>					
Attorney General's Office	42	41	0	1	0
Cabinet Office#	552	428	0	124	3
Department for Business, Energy and Industrial Strategy	128	120	0	8	38
Department for Digital, Culture, Media and Sport	126	108	0	18	1
Department for Education#	442	427	0	15	8
Department for Environment, Food and Rural Affairs	143	143	0	0	46
Department for International Development	94	90	0	4	1
Department for International Trade	81	74	0	7	0
Department for Transport#	497	464	0	33	22
Department for Work and Pensions	424	329	0	95	0
Department of Health and Social Care	633	582	0	51	0
Foreign and Commonwealth Office#	220	172	0	48	0
HM Treasury#	187	173	0	14	2
Home Office	891	829	0	62	0
Ministry of Defence#	871	749	0	122	3
Ministry of Housing, Communities and Local Government	229	225	0	4	59
Ministry of Justice#	757	733	0	24	1
Northern Ireland Office	35	35	0	0	0
Scotland Office	24	24	0	0	0
UK Export Finance	35	32	0	3	1
Wales Office	22	22	0	0	0

TABLE 1 continued

Number of non-routine information requests received from 1 April - 30 June 2020, and their status at time of monitoring¹

Government body	Total requests received	Request status at time of monitoring ¹			
		Processed	"On hold" or lapsed ²	Still being processed	Number handled under EIRs ³
<i>Other bodies included in monitoring</i>					
Charity Commission	191	186	0	5	0
Competition and Markets Authority	32	32	0	0	0
Crown Prosecution Service	147	141	0	6	0
Debt Management Office	13	13	0	0	0
Food Standards Agency	26	24	0	2	0
Government Legal Department	37	36	0	1	0
Health and Safety Executive	815	695	0	120	57
HM Land Registry	62	62	0	0	0
HM Revenue and Customs#	414	399	0	15	3
National Archives	496	382	2	112	0
National Savings and Investments	25	25	0	0	0
Office for National Statistics	207	206	0	1	0
Office for Standards in Education, Children's Services and Skills	74	74	0	0	0
Office of Gas and Electricity Markets	56	53	0	3	37
Office of Rail and Road	37	37	0	0	0
Rural Payments Agency	77	76	0	1	77
Serious Fraud Office	38	38	0	0	0
Water Services Regulation Authority	25	25	0	0	4

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Monitoring returns were submitted to the Cabinet Office during August 2020

2 - Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

3 - The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FOI Act.

TABLE 2
Number of non-routine information requests received by monitored bodies, by quarter, since 1 April 2017

Government body	2017			2018				2019				2020	
	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Ma	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun
TOTAL for all monitored bodies	10,930	11,559	11,883	13,615	12,169	12,123	12,066	13,224	11,137	12,936	11,885	12,408	9,205
TOTAL for Departments of State only	7,413	7,941	8,252	9,731	8,280	8,226	8,227	8,918	7,431	9,221	8,139	8,520	6,433
TOTAL for other monitored bodies	3,517	3,618	3,631	3,884	3,889	3,897	3,839	4,306	3,706	3,715	3,746	3,888	2,772
Departments of State													
Attorney General's Office	39	51	54	45	49	72	61	83	50	93	51	65	42
Cabinet Office#	391	341	412	437	359	370	407	433	344	555	425	625	552
Department for Business, Energy and Industrial Strategy	206	210	227	241	219	207	241	229	191	228	224	219	128
Department for Digital, Culture, Media and Sport	130	138	144	143	141	131	148	140	118	151	142	123	126
Department for Education#	496	586	521	898	760	662	694	709	567	812	1,114	640	442
Department for Environment, Food and Rural Affairs	187	195	242	262	192	224	193	197	168	232	180	209	143
Department for Exiting the European Union ¹	126	207	271	172	136	164	130	140	87	103	73	35	-
Department for International Development	109	107	147	132	100	132	126	122	100	134	80	107	94
Department for International Trade	65	115	183	153	105	127	91	126	88	157	118	126	81
Department for Transport#	540	568	645	688	576	613	609	836	483	624	500	603	497
Department for Work and Pensions	1,109	1,217	1,074	1,681	1,171	1,033	937	1,120	839	969	726	811	424
Department of Health and Social Care	253	258	269	313	248	202	213	248	182	267	247	311	633
Foreign and Commonwealth Office#	318	284	334	357	342	369	310	320	291	345	271	330	220
HM Treasury#	235	242	286	262	213	241	275	262	224	313	209	248	187
Home Office	885	931	907	1,053	1,135	1,007	1,126	1,189	1,098	1,239	1,220	1,222	891
Ministry of Defence#	1,018	1,116	1,090	1,245	1,089	1,017	1,051	1,109	1,019	1,186	1,042	1,150	871
Ministry of Housing, Communities and Local Government	189	203	208	250	210	221	245	207	221	240	212	240	229
Ministry of Justice#	953	1,001	1,022	1,145	1,044	1,263	1,196	1,286	1,187	1,335	1,143	1,246	757
Northern Ireland Office	52	50	64	91	73	67	60	56	62	89	53	68	35
Scotland Office	50	55	74	84	55	43	53	49	59	75	49	64	24
UK Export Finance	28	31	24	26	27	22	19	17	17	18	27	36	35
Wales Office	34	35	54	53	36	39	42	40	36	56	33	42	22

TABLE 2 continued
Number of non-routine information requests received by monitored bodies, by quarter, since 1 April 2017

Government body	2017			2018				2019				2020	
	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:
	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun
Other bodies included in monitoring													
Charity Commission	134	137	171	195	175	152	178	166	186	180	166	197	191
Competition and Markets Authority	30	32	29	31	31	33	36	37	35	31	31	26	32
Crown Prosecution Service	164	195	210	283	197	184	181	157	150	140	155	183	147
Debt Management Office	13	16	11	15	13	21	11	13	11	6	4	13	13
Food Standards Agency	33	47	48	48	39	54	52	45	47	35	37	40	26
Government Legal Department	85	103	92	69	74	59	55	64	47	42	46	68	37
Health and Safety Executive	1,222	1,236	1,157	1,224	1,235	1,214	1,159	1,224	1,106	1,198	1,202	1,271	815
HM Land Registry	94	84	72	88	102	103	88	114	68	99	101	86	62
HM Revenue and Customs#	432	501	475	595	557	604	572	729	592	544	445	573	414
National Archives	737	742	763	730	858	881	926	1,078	927	896	931	781	496
National Savings and Investments	24	11	18	26	18	13	17	18	15	14	17	13	25
Office for National Statistics	96	101	135	125	118	131	138	170	79	126	155	141	207
Office for Standards in Education, Children's Services and Skills	110	119	148	146	175	123	130	157	107	101	133	118	74
Office of Gas and Electricity Markets	133	128	152	121	110	109	101	149	141	96	105	125	56
Office of Rail and Road	36	27	33	38	47	43	46	39	36	42	44	56	37
Rural Payments Agency	108	73	54	77	64	61	69	73	83	88	107	104	77
Serious Fraud Office	30	33	36	40	42	73	33	44	40	41	33	51	38
Water Services Regulation Authority	36	33	27	33	34	39	47	29	36	36	34	42	25

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - Department for Exiting European Union (DEXEU) closed on 31 January 2020.

TABLE 3

Timeliness of response to non-routine information requests received by monitored bodies from 1 April - 30 June 2020

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
TOTAL for all monitored bodies	9,203	7,261	489	1,453	79%	84%
TOTAL for Departments of State only	6,433	5,004	345	1,084	78%	83%
TOTAL for other monitored bodies	2,770	2,257	144	369	81%	87%
Departments of State						
Attorney General's Office	42	40	0	2	95%	95%
Cabinet Office#	552	330	24	198	60%	64%
Department for Business, Energy and Industrial Strategy	128	91	15	22	71%	83%
Department for Digital, Culture, Media and Sport	126	93	14	19	74%	85%
Department for Education#	442	342	12	88	77%	80%
Department for Environment, Food and Rural Affairs	143	135	6	2	94%	99%
Department for International Development	94	83	11	0	88%	100%
Department for International Trade	81	46	12	23	57%	72%
Department for Transport#	497	434	27	36	87%	93%
Department for Work and Pensions	424	235	0	189	55%	55%
Department of Health and Social Care	633	497	35	101	79%	84%
Foreign and Commonwealth Office#	220	116	26	78	53%	65%
HM Treasury#	187	152	9	26	81%	86%
Home Office	891	764	55	72	86%	92%
Ministry of Defence#	871	637	54	180	73%	79%
Ministry of Housing, Communities and Local Government	229	202	27	0	88%	100%
Ministry of Justice#	757	708	10	39	94%	95%
Northern Ireland Office	35	35	0	0	100%	100%
Scotland Office	24	24	0	0	100%	100%
UK Export Finance	35	18	8	9	51%	74%
Wales Office	22	22	0	0	100%	100%

TABLE 3 continued

Timeliness of response to non-routine information requests received by monitored bodies from 1 April - 30 June 2020

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
Other bodies included in monitoring						
Charity Commission	191	181	1	9	95%	95%
Competition and Markets Authority	32	32	0	0	100%	100%
Crown Prosecution Service	147	139	3	5	95%	97%
Debt Management Office	13	13	0	0	100%	100%
Food Standards Agency	26	21	3	2	81%	92%
Government Legal Department	37	36	0	1	97%	97%
Health and Safety Executive	815	639	10	166	78%	80%
HM Land Registry	62	61	0	1	98%	98%
HM Revenue and Customs	414	368	0	46	89%	89%
National Archives [^]	494	253	121	120	51%	76%
National Savings and Investments	25	23	0	2	92%	92%
Office for National Statistics	207	198	1	8	96%	96%
Office for Standards in Education, Children's Services and Skills	74	74	0	0	100%	100%
Office of Gas and Electricity Markets	56	50	5	1	89%	98%
Office of Rail and Road	37	37	0	0	100%	100%
Rural Payments Agency	77	73	0	4	95%	95%
Serious Fraud Office	38	35	0	3	92%	92%
Water Services Regulation Authority	25	24	0	1	96%	96%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

2 - "Permitted extensions" include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 4 continued
Percentage of non-routine information requests received since 1 April 2017 that were answered 'in time', by quarter¹

Government body	2017			2018				2019				2020	
	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun
Other bodies included in monitoring													
Charity Commission	96%	92%	87%	67%	67%	76%	90%	96%	97%	95%	94%	98%	95%
Competition and Markets Authority	90%	97%	100%	100%	90%	100%	100%	97%	97%	97%	97%	92%	100%
Crown Prosecution Service	95%	93%	96%	96%	98%	98%	94%	97%	95%	99%	98%	95%	97%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	100%	98%	100%	98%	97%	98%	98%	100%	96%	100%	100%	98%	92%
Government Legal Department	100%	97%	98%	94%	93%	95%	100%	86%	87%	100%	87%	87%	97%
Health and Safety Executive	96%	94%	93%	95%	92%	92%	90%	92%	94%	95%	96%	89%	80%
HM Land Registry	98%	100%	99%	99%	96%	100%	99%	98%	91%	100%	100%	90%	98%
HM Revenue and Customs	88%	89%	98%	96%	96%	96%	97%	95%	95%	96%	96%	92%	89%
National Archives ^A	96%	95%	95%	97%	97%	95%	90%	90%	92%	88%	91%	80%	76%
National Savings and Investments	88%	91%	78%	96%	100%	100%	100%	94%	100%	100%	100%	100%	92%
Office for National Statistics	98%	91%	90%	94%	96%	98%	99%	98%	96%	94%	95%	97%	96%
Office for Standards in Education, Children's Services and Skills	98%	94%	95%	97%	97%	94%	100%	99%	97%	99%	99%	97%	100%
Office of Gas and Electricity Markets	90%	88%	93%	92%	65%	61%	87%	95%	94%	97%	100%	99%	98%
Office of Rail and Road	89%	93%	97%	100%	94%	95%	98%	90%	97%	98%	98%	93%	100%
Rural Payments Agency	100%	99%	96%	99%	94%	90%	99%	99%	90%	86%	93%	83%	95%
Serious Fraud Office	100%	97%	100%	100%	100%	100%	97%	100%	100%	100%	97%	92%	92%
Water Services Regulation Authority	100%	100%	100%	100%	100%	64%	81%	93%	97%	97%	100%	95%	96%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, and those received by the departments themselves. The bulletin gives full details.

^A - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - A request is "in time" if it was answered within the statutory response deadline, or within a permitted extension to this deadline, which include:

2 - Department for Exiting European Union (DEXEU) closed on 31 January 2020.

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

TABLE 5
Initial outcomes of non-routine information requests received by monitored bodies from 1 April - 30 June 2020

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding procedural refusals ⁵	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals ⁵ granted in full	Percentage of resolvable requests excluding procedural refusals ⁵ withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁶				Granted in full	Partially withheld	Fully withheld (excluding procedural refusals ⁵)	Response not yet provided ⁶		
TOTAL for all monitored bodies	9,203	662	1,893	6,648	2,476	883	2,390	899	37%	36%	5,502	2,476	883	1,244	899	45%	23%
TOTAL for Departments of State only	6,433	475	1,305	4,653	1,733	581	1,706	633	37%	37%	3,665	1,733	581	718	633	47%	20%
TOTAL for other monitored bodies	2,770	187	588	1,995	743	302	684	266	37%	34%	1,837	743	302	526	266	40%	29%
Departments of State																	
Attorney General's Office	42	3	17	22	9	2	10	1	41%	45%	20	9	2	8	1	45%	40%
Cabinet Office#	552	7	192	353	68	23	138	124	19%	39%	294	68	23	79	124	23%	27%
Department for Business, Energy and Industrial Strategy	128	4	28	96	32	27	29	8	33%	30%	82	32	27	15	8	39%	18%
Department for Digital, Culture, Media and Sport	126	2	45	79	20	11	30	18	25%	38%	57	20	11	8	18	35%	14%
Department for Education#	442	80	68	294	168	59	52	15	57%	18%	273	168	59	31	15	62%	11%
Department for Environment, Food and Rural Affairs	143	12	27	104	27	34	43	0	26%	41%	85	27	34	24	0	32%	28%
Department for International Development	94	3	13	78	40	8	26	4	51%	33%	57	40	8	5	4	70%	9%
Department for International Trade	81	0	25	56	19	13	17	7	34%	30%	45	19	13	6	7	42%	13%
Department for Transport#	497	9	75	413	214	49	117	33	52%	28%	376	214	49	80	33	57%	21%
Department for Work and Pensions	424	26	57	341	116	18	112	95	34%	33%	280	116	18	51	95	41%	18%
Department of Health and Social Care	633	39	152	442	85	40	266	51	19%	60%	235	85	40	59	51	36%	25%
Foreign and Commonwealth Office#	220	3	33	184	31	27	78	48	17%	42%	124	31	27	18	48	25%	15%
HM Treasury#	187	25	56	106	41	26	25	14	39%	24%	88	41	26	7	14	47%	8%
Home Office	891	78	191	622	262	63	235	62	42%	38%	485	262	63	98	62	54%	20%
Ministry of Defence#	871	98	140	633	303	52	156	122	48%	25%	526	303	52	49	122	58%	9%
Ministry of Housing, Communities and Local Government	229	0	51	178	47	36	91	4	26%	51%	153	47	36	66	4	31%	43%
Ministry of Justice#	757	84	101	572	200	82	266	24	35%	47%	415	200	82	109	24	48%	26%
Northern Ireland Office	35	2	9	24	12	5	7	0	50%	29%	19	12	5	2	0	63%	11%
Scotland Office	24	0	4	20	19	1	0	0	95%	0%	20	19	1	0	0	95%	0%
UK Export Finance	35	0	7	28	13	5	7	3	46%	25%	23	13	5	2	3	57%	9%
Wales Office	22	0	14	8	7	0	1	0	88%	13%	8	7	0	1	0	88%	13%

TABLE 5 continued
Initial outcomes of non-routine information requests received by monitored bodies from 1 April - 30 June 2020

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding Procedural refusals ⁴	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals ⁵ granted in full	Percentage of resolvable requests excluding procedural refusals ⁵ withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵				Granted in full	Partially withheld	Fully withheld (excluding procedural refusals ⁶)	Response not yet provided ⁵		
Other bodies included in monitoring																	
Charity Commission	191	7	36	148	30	44	69	5	20%	47%	137	30	44	58	5	22%	42%
Competition and Markets Authority	32	0	4	28	12	6	10	0	43%	36%	28	12	6	10	0	43%	36%
Crown Prosecution Service	147	8	11	128	44	7	71	6	34%	55%	72	44	7	15	6	61%	21%
Debt Management Office	13	0	0	13	9	4	0	0	69%	0%	13	9	4	0	0	69%	0%
Food Standards Agency	26	0	3	23	14	4	3	2	61%	13%	22	14	4	2	2	64%	9%
Government Legal Department	37	0	6	31	13	12	5	1	42%	16%	31	13	12	5	1	42%	16%
Health and Safety Executive	815	10	303	502	173	64	145	120	34%	29%	498	173	64	141	120	35%	28%
HM Land Registry	62	0	11	51	43	6	2	0	84%	4%	51	43	6	2	0	84%	4%
HM Revenue and Customs	414	15	46	353	121	22	195	15	34%	55%	287	121	22	129	15	42%	45%
National Archives	494	90	29	375	119	57	87	112	32%	23%	375	119	57	87	112	32%	23%
National Savings and Investments	25	0	3	22	6	11	5	0	27%	23%	17	6	11	0	0	35%	0%
Office for National Statistics	207	1	96	110	71	15	23	1	65%	21%	109	71	15	22	1	65%	20%
Office for Standards in Education, Children's Services and Skills	74	14	5	55	14	8	33	0	25%	60%	45	14	8	23	0	31%	51%
Office of Gas and Electricity Markets	56	1	11	44	25	12	4	3	57%	9%	43	25	12	3	3	58%	7%
Office of Rail and Road	37	2	8	27	20	3	4	0	74%	15%	27	20	3	4	0	74%	15%
Rural Payments Agency	77	34	10	33	10	14	8	1	30%	24%	33	10	14	8	1	30%	24%
Serious Fraud Office	38	4	2	32	8	6	18	0	25%	56%	29	8	6	15	0	28%	52%
Water Services Regulation Authority	25	1	4	20	11	7	2	0	55%	10%	20	11	7	2	0	55%	10%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.

2 - "Advice and assistance" would be provided to a requester when the body "reasonably requires further information in order to identify and locate the information requested". See section 1(3) of the Freedom of Information Act for further details.

3 - "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

4 - "Fully withheld" requests include those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

5 - This table counts as "resolvable" all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases.

It should also be noted that requests where a response has not yet been provided are more likely to involve considerations which are complex and finely balanced. As a result, it cannot be assumed that these requests will be granted and refused in the same proportions as "resolvable" requests in general.

6 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 6a
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 April 2017¹

Government body	2017			2018				2019				2020	
	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun
TOTAL for all monitored bodies	45%	44%	44%	43%	44%	42%	43%	44%	42%	40%	43%	40%	37%
TOTAL for Departments of State only	45%	45%	43%	41%	44%	42%	43%	44%	42%	39%	44%	41%	37%
TOTAL for other monitored bodies	45%	43%	47%	47%	44%	43%	44%	45%	42%	42%	40%	36%	37%
Departments of State													
Attorney General's Office	28%	43%	42%	83%	62%	30%	71%	57%	62%	34%	27%	62%	41%
Cabinet Office#	17%	24%	34%	22%	27%	25%	30%	28%	31%	24%	25%	17%	19%
Department for Business, Energy and Industrial Strategy	27%	20%	28%	37%	32%	27%	39%	33%	35%	30%	30%	41%	33%
Department for Digital, Culture, Media and Sport	31%	37%	20%	45%	32%	35%	24%	31%	17%	21%	29%	37%	25%
Department for Education#	62%	54%	58%	49%	54%	55%	57%	57%	58%	44%	67%	63%	57%
Department for Environment, Food and Rural Affairs	39%	41%	38%	43%	38%	39%	33%	41%	32%	21%	30%	27%	26%
Department for Exiting the European Union ²	15%	28%	14%	26%	17%	22%	37%	43%	46%	28%	24%	35%	-
Department for International Development	50%	51%	44%	42%	48%	40%	52%	51%	44%	41%	58%	44%	51%
Department for International Trade	39%	18%	15%	26%	27%	23%	35%	29%	41%	28%	31%	33%	34%
Department for Transport#	65%	61%	59%	60%	59%	59%	57%	57%	59%	53%	57%	54%	52%
Department for Work and Pensions	55%	63%	56%	39%	55%	50%	54%	57%	45%	50%	51%	49%	34%
Department of Health and Social Care	44%	37%	38%	41%	38%	29%	27%	38%	37%	26%	32%	31%	19%
Foreign and Commonwealth Office#	21%	20%	19%	25%	22%	22%	18%	22%	21%	24%	23%	20%	17%
HM Treasury#	32%	29%	25%	44%	44%	37%	35%	41%	43%	31%	34%	35%	39%
Home Office	34%	31%	40%	39%	36%	35%	44%	39%	38%	36%	38%	35%	42%
Ministry of Defence#	58%	58%	48%	48%	49%	49%	41%	43%	46%	45%	45%	49%	48%
Ministry of Housing, Communities and Local Government	35%	29%	42%	34%	37%	41%	42%	42%	38%	35%	37%	40%	26%
Ministry of Justice#	32%	35%	38%	32%	36%	38%	34%	37%	37%	40%	38%	40%	35%
Northern Ireland Office	38%	57%	57%	42%	66%	30%	53%	49%	48%	28%	30%	30%	50%
Scotland Office	73%	55%	61%	69%	70%	48%	63%	53%	78%	51%	73%	71%	95%
UK Export Finance	48%	44%	32%	43%	73%	54%	50%	29%	31%	27%	14%	38%	46%
Wales Office	90%	74%	72%	75%	59%	55%	92%	90%	84%	63%	63%	84%	88%

TABLE 6a continued
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 April 2017¹

Government body	2017				2018				2019				2020	
	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	
	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	
Other bodies included in monitoring														
Charity Commission	40%	33%	30%	25%	26%	21%	45%	34%	29%	17%	24%	18%	20%	
Competition and Markets Authority	38%	42%	48%	55%	43%	28%	42%	29%	23%	39%	31%	44%	43%	
Crown Prosecution Service	37%	36%	37%	47%	41%	48%	33%	34%	34%	27%	41%	43%	34%	
Debt Management Office	44%	64%	56%	82%	22%	53%	36%	20%	44%	67%	50%	50%	69%	
Food Standards Agency	41%	41%	68%	53%	52%	43%	51%	50%	59%	58%	70%	47%	61%	
Government Legal Department	31%	30%	39%	43%	43%	39%	40%	41%	27%	46%	46%	45%	42%	
Health and Safety Executive	45%	49%	50%	51%	45%	45%	42%	43%	46%	42%	45%	39%	34%	
HM Land Registry	86%	73%	75%	67%	74%	81%	83%	82%	75%	63%	76%	61%	84%	
HM Revenue and Customs#	32%	31%	29%	33%	30%	37%	41%	48%	36%	38%	39%	36%	34%	
National Archives	45%	40%	50%	47%	52%	43%	39%	41%	44%	43%	28%	28%	32%	
National Savings and Investments	67%	67%	69%	72%	81%	67%	93%	100%	57%	86%	67%	69%	27%	
Office for National Statistics	86%	80%	77%	71%	74%	82%	92%	84%	67%	80%	81%	82%	65%	
Office for Standards in Education, Children's Services and Skills	19%	20%	11%	22%	8%	22%	13%	15%	11%	13%	11%	19%	25%	
Office of Gas and Electricity Markets	70%	60%	93%	82%	66%	64%	69%	63%	49%	57%	53%	42%	57%	
Office of Rail and Road	32%	50%	53%	42%	44%	24%	34%	39%	26%	31%	29%	47%	74%	
Rural Payments Agency	42%	43%	62%	68%	41%	41%	58%	45%	35%	54%	19%	33%	30%	
Serious Fraud Office	27%	40%	38%	33%	31%	22%	33%	34%	55%	55%	57%	29%	25%	
Water Services Regulation Authority	94%	96%	83%	83%	86%	86%	74%	75%	81%	46%	75%	58%	55%	

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - Department for Exiting European Union (DEXEU) closed on 31 January 2020.

TABLE 6b

Percentage of resolvable non-routine information requests received excluding procedural refusals² that were granted in full, by quarter, since 1 April 2017¹

Government body	2017			2018				2019				2020	
	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:
	Apr–Jun	Jul–Sep	Oct–Dec	Jan–Mar	Apr–Jun	Jul–Sep	Oct–Dec	Jan–Mar	Apr–Jun	Jul–Sep	Oct–Dec	Jan–Mar	Apr–Jun
TOTAL for all monitored bodies	52%	52%	54%	54%	53%	52%	53%	53%	51%	50%	51%	48%	45%
TOTAL for Departments of State only	55%	55%	55%	55%	57%	55%	56%	56%	55%	53%	56%	52%	47%
TOTAL for other monitored bodies	48%	46%	51%	51%	48%	47%	47%	48%	45%	45%	42%	40%	40%
Departments of State													
Attorney General's Office	32%	50%	45%	86%	72%	56%	77%	59%	67%	48%	30%	64%	45%
Cabinet Office#	21%	32%	47%	29%	39%	32%	41%	37%	38%	30%	30%	20%	23%
Department for Business, Energy and Industrial Strategy	35%	30%	38%	44%	42%	36%	52%	39%	44%	44%	40%	50%	39%
Department for Digital, Culture, Media and Sport	39%	44%	27%	53%	43%	54%	39%	42%	28%	38%	41%	48%	35%
Department for Education#	69%	59%	71%	61%	65%	61%	64%	64%	67%	62%	71%	67%	62%
Department for Environment, Food and Rural Affairs	42%	44%	42%	44%	50%	49%	49%	50%	43%	28%	40%	35%	32%
Department for Exiting the European Union ³	20%	30%	19%	29%	32%	28%	47%	48%	52%	33%	28%	43%	-
Department for International Development	70%	79%	61%	61%	71%	66%	75%	70%	74%	71%	81%	68%	70%
Department for International Trade	44%	22%	29%	30%	38%	46%	49%	38%	51%	39%	41%	43%	42%
Department for Transport#	71%	71%	66%	68%	67%	66%	65%	66%	67%	63%	65%	64%	57%
Department for Work and Pensions	66%	72%	67%	68%	67%	60%	68%	71%	60%	68%	66%	64%	41%
Department of Health and Social Care	62%	54%	53%	57%	51%	43%	44%	54%	51%	43%	47%	44%	36%
Foreign and Commonwealth Office#	27%	24%	26%	31%	27%	31%	24%	28%	28%	33%	29%	28%	25%
HM Treasury#	41%	38%	34%	61%	59%	58%	49%	53%	53%	47%	42%	42%	47%
Home Office	44%	41%	52%	52%	49%	51%	55%	53%	51%	52%	53%	45%	54%
Ministry of Defence#	70%	69%	55%	61%	61%	60%	51%	54%	58%	55%	56%	58%	58%
Ministry of Housing, Communities and Local Government	40%	33%	51%	40%	45%	52%	46%	45%	42%	44%	45%	47%	31%
Ministry of Justice#	46%	50%	59%	46%	54%	58%	55%	54%	55%	56%	59%	57%	48%
Northern Ireland Office	40%	77%	75%	64%	91%	50%	74%	69%	65%	46%	46%	33%	63%
Scotland Office	76%	58%	65%	77%	81%	64%	69%	78%	82%	67%	91%	71%	95%
UK Export Finance	55%	48%	35%	43%	79%	54%	55%	33%	31%	27%	18%	43%	57%
Wales Office	95%	81%	85%	90%	84%	89%	94%	90%	89%	79%	80%	90%	88%

TABLE 6b continued

Percentage of resolvable non-routine information requests received excluding procedural refusals² that were granted in full, by quarter, since 1 April 2017¹

Government body	2017			2018				2019				2020	
	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun
Other bodies included in monitoring													
Charity Commission	43%	35%	32%	28%	28%	22%	48%	35%	31%	20%	24%	20%	22%
Competition and Markets Authority	43%	46%	52%	57%	45%	30%	48%	29%	23%	42%	36%	52%	43%
Crown Prosecution Service	59%	55%	62%	66%	64%	68%	52%	59%	63%	49%	58%	64%	61%
Debt Management Office	44%	69%	63%	82%	22%	53%	36%	22%	44%	67%	50%	50%	69%
Food Standards Agency	46%	58%	77%	59%	52%	53%	56%	68%	61%	61%	90%	58%	64%
Government Legal Department	33%	32%	41%	45%	43%	43%	40%	44%	29%	47%	53%	47%	42%
Health and Safety Executive	46%	49%	50%	51%	45%	46%	42%	43%	46%	43%	46%	39%	35%
HM Land Registry	87%	77%	75%	70%	76%	82%	86%	82%	80%	66%	78%	65%	84%
HM Revenue and Customs#	40%	39%	40%	43%	41%	48%	56%	59%	45%	49%	53%	48%	42%
National Archives	45%	40%	50%	47%	52%	43%	39%	41%	44%	43%	28%	28%	32%
National Savings and Investments	67%	80%	69%	72%	81%	67%	93%	100%	57%	100%	67%	69%	35%
Office for National Statistics	86%	81%	77%	71%	75%	82%	92%	86%	67%	80%	84%	82%	65%
Office for Standards in Education, Children's Services and Skills	20%	21%	12%	24%	10%	23%	15%	16%	13%	14%	13%	22%	31%
Office of Gas and Electricity Markets	75%	62%	97%	85%	67%	66%	70%	64%	50%	58%	54%	43%	58%
Office of Rail and Road	33%	54%	56%	45%	47%	25%	34%	41%	28%	33%	30%	47%	74%
Rural Payments Agency	42%	43%	66%	68%	41%	41%	58%	45%	37%	54%	21%	33%	30%
Serious Fraud Office	33%	45%	42%	37%	32%	43%	36%	41%	70%	63%	57%	30%	28%
Water Services Regulation Authority	94%	96%	83%	83%	90%	86%	77%	79%	81%	46%	75%	60%	55%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, as well those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

3 - Department for Exiting European Union (DEXEU) closed on 31 January 2020.

TABLE 7

Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 April - 30 June 2020

Government body	Total "resolvable" requests ¹	Total requests where information was fully withheld	Reason for fully withholding information				Information is exempt / excepted ⁴
			Procedural refusals ⁵			Cost of response would exceed cost limit ³	
			Vexatious FoI request ²	Repeated FoI request ²			
TOTAL for all monitored bodies	6,648	2,390	57	24	1,065	1,244	
TOTAL for Departments of State only	4,653	1,706	43	23	922	718	
TOTAL for other monitored bodies	1,995	684	14	1	143	526	
Departments of State							
Attorney General's Office	22	10	0	2	0	8	
Cabinet Office#	353	138	5	4	50	79	
Department for Business, Energy and Industrial Strategy	96	29	2	0	12	15	
Department for Digital, Culture, Media and Sport	79	30	1	0	21	8	
Department for Education#	294	52	0	0	21	31	
Department for Environment, Food and Rural Affairs	104	43	3	4	12	24	
Department for International Development	78	26	0	0	21	5	
Department for International Trade	56	17	3	0	8	6	
Department for Transport#	413	117	10	0	27	80	
Department for Work and Pensions	341	112	4	2	55	51	
Department of Health and Social Care	442	266	0	0	207	59	
Foreign and Commonwealth Office#	184	78	0	1	59	18	
HM Treasury#	106	25	0	0	18	7	
Home Office	622	235	1	5	131	98	
Ministry of Defence#	633	156	7	2	98	49	
Ministry of Housing, Communities and Local Government	178	91	3	1	21	66	
Ministry of Justice#	572	266	1	2	154	109	
Northern Ireland Office	24	7	0	0	5	2	
Scotland Office	20	0	0	0	0	0	
UK Export Finance	28	7	3	0	2	2	
Wales Office	8	1	0	0	0	1	

TABLE 7 continued

Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 April - 30 June 2020

Government body	Total "resolvable" requests ¹	Total requests where information was fully withheld	Reason for fully withholding information			Information is exempt / excepted ⁴
			Procedural refusals ⁵			
			Vexatious FoI request ²	Repeated FoI request ²	Cost of response would exceed cost limit ³	
Other bodies included in monitoring						
Charity Commission	148	69	0	0	11	58
Competition and Markets Authority	28	10	0	0	0	10
Crown Prosecution Service	128	71	0	0	56	15
Debt Management Office	13	0	0	0	0	0
Food Standards Agency	23	3	0	0	1	2
Government Legal Department	31	5	0	0	0	5
Health and Safety Executive	502	145	1	0	3	141
HM Land Registry	51	2	0	0	0	2
HM Revenue and Customs	353	195	0	0	66	129
National Archives	375	87	0	0	0	87
National Savings and Investments	22	5	5	0	0	0
Office for National Statistics	110	23	0	0	1	22
Office for Standards in Education, Children's Services and Skills	55	33	8	1	1	23
Office of Gas and Electricity Markets	44	4	0	0	1	3
Office of Rail and Road	27	4	0	0	0	4
Rural Payments Agency	33	8	0	0	0	8
Serious Fraud Office	32	18	0	0	3	15
Water Services Regulation Authority	20	2	0	0	0	2

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - Where a request for information is vexatious or repeated, public authorities are not obliged to release the information being sought. See Section 14 of the FOI Act.

3 - Section 12 of the FOI Act states that public authorities are not obliged to release information where the cost of complying with the request would exceed the appropriate limit. This limit is set in secondary legislation at £600 for central government departments.

4 - In these cases, the requested information was deemed to fall in one or more of the categories of exempt information ("exemptions") listed in Part II of the FOI Act, or under one of the corresponding "exceptions to the duty to disclose environmental information" in Part 3 of the EIRs.

5 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

TABLE 8 continued

Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 April - 30 June 2020

Government body	Total requests where one or more exemptions / exceptions were applied ¹	Exemptions listed in Part 2 of the FoI Act ²																						
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies that have with non-routine information	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions
Other bodies included in monitoring																								
Charity Commission	102	1	0	0	0	0	0	0	0	0	54	2	0	0	0	0	0	0	62	12	6	0	0	0
Competition and Markets Authority	16	1	0	0	2	0	0	0	0	1	3	0	0	0	0	0	0	0	5	0	0	3	9	0
Crown Prosecution Service	22	5	0	0	0	0	0	0	0	5	3	1	0	0	0	0	0	0	17	0	1	1	0	0
Debt Management Office	4	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	4	0	0	0	0	0
Food Standards Agency	6	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	4	0	0	0	0	0
Government Legal Department	17	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	12	6	0	4	0	0
Health and Safety Executive	205	3	0	0	0	0	0	0	0	90	4	0	0	0	1	0	0	0	113	15	0	1	1	17
HM Land Registry	8	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	4	0	0	0	0	0
HM Revenue and Customs#	151	14	0	0	0	0	1	0	0	0	21	0	0	0	9	0	0	0	13	0	0	5	92	1
National Archives	144	0	0	2	1	0	41	0	0	0	8	0	0	0	0	0	3	49	118	23	0	3	0	0
National Savings and Investments	11	2	0	0	0	0	0	0	0	0	5	0	0	0	0	0	0	0	4	0	0	0	0	0
Office for National Statistics	37	17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	2	15	0
Office for Standards in Education, Children's Services and Skills	31	3	0	0	0	0	0	0	0	0	5	0	11	0	2	1	0	0	11	4	2	1	0	0
Office of Gas and Electricity Markets	15	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	12
Office of Rail and Road	7	0	0	0	0	0	0	0	0	2	2	0	0	0	0	0	0	0	12	0	0	0	0	0
Rural Payments Agency	22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	22
Serious Fraud Office	21	4	0	0	0	0	0	0	0	8	9	0	0	0	0	0	0	0	4	1	0	0	0	0
Water Services Regulation Authority	9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	6	0	0	0	0	3

Notes
 # - Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - A single request can be subject to more than one exemption. Therefore, the total number of individual exemptions used may be greater than the number of requests to which exemptions were applied.
 2 - "Exemptions" refers to the provisions in Part 2 of the Freedom of Information Act (and the similar "exceptions" in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.
 The exemption described in section 21 of the Act ("Information accessible ... by other means") is not listed here, because requests falling under this exemption do not meet the formal definition of a "non-routine" request and therefore are not counted in these monitoring statistics.
 The exemption listed at section 39 of the Freedom of Information Act ("Environmental Information") effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

TABLE 9

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 April - 30 June 2020

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
TOTAL for all monitored bodies	640	582	58	91%
TOTAL for Departments of State only	488	431	57	88%
TOTAL for other monitored bodies	152	151	1	99%
Departments of State				
Attorney General's Office	0	0	0	-
Cabinet Office#	32	24	8	75%
Department for Business, Energy and Industrial Strategy	16	11	5	69%
Department for Digital, Culture, Media and Sport	7	7	0	100%
Department for Education#	44	41	3	93%
Department for Environment, Food and Rural Affairs	9	9	0	100%
Department for International Development	0	0	0	-
Department for International Trade	9	6	3	67%
Department for Transport#	39	39	0	100%
Department for Work and Pensions	30	19	11	63%
Department of Health and Social Care	61	55	6	90%
Foreign and Commonwealth Office#	9	7	2	78%
HM Treasury#	14	10	4	71%
Home Office	79	71	8	90%
Ministry of Defence#	48	44	4	92%
Ministry of Housing, Communities and Local Government	3	3	0	100%
Ministry of Justice#	84	81	3	96%
Northern Ireland Office	1	1	0	100%
Scotland Office	0	0	0	-
UK Export Finance	0	0	0	-
Wales Office	3	3	0	100%

TABLE 9 continued

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 April - 30 June 2020

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
Other bodies included in monitoring				
Charity Commission	22	22	0	100%
Competition and Markets Authority	0	0	0	-
Crown Prosecution Service	9	9	0	100%
Debt Management Office	0	0	0	-
Food Standards Agency	0	0	0	-
Government Legal Department	40	40	0	100%
Health and Safety Executive	8	8	0	100%
HM Land Registry	16	16	0	100%
HM Revenue and Customs#	23	22	1	96%
National Archives	1	1	0	100%
National Savings and Investments	0	0	0	-
Office for National Statistics	21	21	0	100%
Office for Standards in Education, Children's Services and Skills	1	1	0	100%
Office of Gas and Electricity Markets	6	6	0	100%
Office of Rail and Road	1	1	0	100%
Rural Payments Agency	0	0	0	-
Serious Fraud Office	0	0	0	-
Water Services Regulation Authority	4	4	0	100%

Notes

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. The Bulletin gives full details.

1 - A section 21 exemption is defined as information available by other means. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

2 - These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used

Table	Previous value	Revised value	Cell Ref
6a	43%	45%	Table 6a: B7
6a	41%	45%	Table 6a: B9
6a	47%	45%	Table 6a: B11