



Homes
England

Date: 11 March 2021
Our Ref: RFI3332
Tel: 0300 1234 500
Email: infogov@homesengland.gov.uk

Making homes happen

[REDACTED]
By Email Only

Windsor House
Homes England – 6th Floor
50 Victoria Street
London
SW1H 0TL

Dear [REDACTED]

RE: Request for Information – RFI3332

Thank you for your request for information, which we have processed in accordance with the Freedom of Information Act 2000 (FOIA).

You requested the following information:

Please disclose all emails sent from or to email addresses with the domain 'thakeham.com' that contain at least one of the following terms:

*Melbourn
Meldreth
Shepreth
Bassingbourn
Bassingbourn-cum-Kneesworth
Kneesworth
Whaddon
Foxton
Barrington
Orwell
Wimpole
Cambridge
Cambridgeshire
South West Cambridge
South West Cambridgeshire*

between 01/01/2018 and today. (12/02/2021)

Response

We can confirm that we do hold the information that you have requested. However, to comply with your request would exceed the appropriate limit for the cost of compliance. We therefore rely on section 12 an exemption where the cost of compliance exceeds the appropriate limit under the FOIA.

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The full text of the legislation can be found on the following link:

<https://www.legislation.gov.uk/ukpga/2000/36/contents>

We have considered the current wording of your request and in its current scope we have determined that to establish where all elements of the information is held, to locate the information, retrieving the information and extracting the information would exceed the appropriate limit in terms of timeframes.

Under the terms of the Act we are not obliged to provide any information compiled in the course of our searches prior to concluding section 12 is engaged.

Advice and Assistance

In compliance with the Section 45 Code of Practice (Paragraph 14) and to offer advice and assistance under section 16 of the Freedom of Information Act 2000, you may wish to consider narrowing the scope of your request.

We can confirm that our internal IT Team has searched for information held that would fall in the scope of your request and have established that we hold just under 2,500 emails. To review all these emails to extract the information held would exceed the appropriate limit of 18 Hours.

Please note that due to the broad scope of your request we cannot confirm that any further request would not also exceed the section 12 cost limit at this time.

Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled, you may request an internal review. You can request an internal review by writing to Homes England via the details below, quoting the reference number at the top of this letter.

Email: infogov@homesengland.gov.uk

The Information Governance Team
Homes England – 6th Floor
Windsor House
50 Victoria Street
London
SW1H 0TL

Your request for review must be made in writing, explain why you wish to appeal, and be received within 40 working days of the date of this response. Failure to meet this criteria may lead to your request being refused.

Upon receipt, your request for review will be passed to an independent party not involved in your original request. We aim to issue a response within 20 working days.

You may also complain to the Information Commissioner's Office (ICO) however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.



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The Information Commissioner's details can be found via the following link:

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

The Information Governance Team

For Homes England

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