



HM Revenue
& Customs

Help and support for importing and exporting

We're providing information across a variety of channels, to make sure you have the support you need to keep your business moving.

Guides for importing and exporting between Great Britain and the EU

If you have a customs intermediary, there are still actions that you need to take. Whether you're completing customs declarations yourself or have an intermediary to do it for you, these importing and exporting guides will take you through the entire process, telling you each step to take, and setting out your options.

Find out more at www.gov.uk/government/publications/guides-to-importing-and-exporting-goods-between-great-britain-and-the-eu.

Live webinars

We're delivering a series of live webinars. Anyone can attend to find out more about a range of subjects. These include:

- What are customs import declarations?
- What you need to know about staged controls
- Trader responsibilities when using an intermediary
- Exporting: what you need to know to keep your goods moving.

If you'd like to attend a webinar go to www.gov.uk/guidance/help-and-support-for-uk-transition.

Weekly trader email updates

Get answers to the most frequent questions businesses like you have asked us during the week, along with hints and tips on getting used to the new rules.

Sign up at www.gov.uk/guidance/help-and-support-for-uk-transition.

Give us a call

Our Customer Service Advisors are available to answer your queries on the Customs and International Trade helpline. They'll help you with importing, exporting and customs reliefs. The helpline is open from 8am to 10pm Monday to Friday and from 8am to 4pm at weekends.

Call to speak to an advisor on **0300 322 9434**.

Trader Support Service

If your business moves goods into, out of or through Northern Ireland, there's a free-to-use Trader Support Service to update you on any changes that affect your business.

Find out more and register at **www.gov.uk/guidance/trader-support-service**.

SME Brexit Support Fund

If you're an SME that's new to importing and exporting processes, you can claim up to £2,000. With this money you'll be able to pay for practical support including training, that includes either online courses or trainers that will come into your business. The training can cover customs, rules of origin and VAT.

Find out more at **www.gov.uk/guidance/grants-to-help-small-and-medium-sized-businesses-new-to-importing-or-exporting**.

A step-by-step guide to importing goods into the UK

If you import goods into the UK, this step-by-step guide will tell you how to bring goods into the UK from any country, including how much tax and duty you'll need to pay and whether you need a licence or certificate.

Find out more at **www.gov.uk/import-goods-into-uk**.

A step-by step-guide to exporting goods from the UK

If you export goods from the UK, this step-by-step guide will explain how to move goods from the UK to international destinations, including the EU.

Find out more at **www.gov.uk/export-goods**.

Importing goods into the UK and re-exporting to an EU country - process flowchart

Use our new flowchart to help you find out if the goods you want to re-export to the EU will be eligible for preferential rates of duty or for Returned Goods Relief in the EU instead.

Go to **www.gov.uk/government/publications/hmrc-brexit-transition-communications-resources**.