

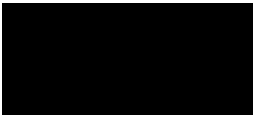


Ministry
of Defence

Defence Equipment and Support
Secretariat
#2043 Maple 0a
Ministry of Defence
Abbey Wood
Bristol BS34 8JH



Email: DES SEC-PolSec LE-JSC-WPNS@mod.uk



Our Reference:
FOI2021/01476
Date:
11 February 2021

Dear 

I am writing about your email of 8 February 2021, requesting the following information:

'I would like to know if you can provide the JAMES information for a vehicle reg number LM43AA.

I have the merlin report but I believe the JAMES system gives more in depth details on work carried out and maintenance of the vehicle.

If this information is unavailable or classified could you explain why such information should not be available to the public?'

Your request has been handled in accordance with the Freedom of Information (FOI) Act 2000.

A search has been carried out of Ministry of Defence (MOD) records and it is confirmed that some information is held on your vehicle that can be released. This is enclosed, as follows:

Annex A - LM43AA Fault History (redacted)
Annex B - LM43AA Inspection History
Annex C - LM43AA Modifications History
Annex D - LM43AA Service History

It has proved necessary to withhold some information related to your request. This is commercially sensitive information in the Fault History (Annex B) relating to contractor repair times, which has been withheld under qualified exemption Section 43(2) (Commercial Interests). Section 43 concerns information which if disclosed would or would likely prejudice the commercial interests of any person (including defence contractors and the public authority holding it).

As this exemption is qualified, it was necessary to undertake a Public Interest Test to determine whether the balance for withholding the information outweighs that for disclosure. General arguments in favour of release were that full disclosure would demonstrate the MOD's commitment to openness and transparency; and make the UK Government more accountable to the electorate. The FOI Act also contains a presumption for release.

The Fault History (Annex B) provides details of the time taken by MOD contractors to rectify fault reports on MB70AA. This data, along with previously published information, could be used to make

reasonable assumptions about hourly labour rates. As market sensitive information, this could then be exploited by commercial competitors to undercut the contractor when bidding for similar work.

Given the arguments described above, on balance, it was determined that the information should be withheld. The level of prejudice against release of this exempted information has been set at the higher level of "would" rather than "would be likely to".

If you have any queries regarding the content of this letter, please contact this office in the first instance. If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DE&S Secretariat

Work Objects

Serial Number: LM43AA
 NSN: 2320998939741

Criteria:
 Repair Level: ALL
 Work Object Status: Closed
 Mission Impact: ALL
 Fault State: ALL
 Escalate Work: ALL
 Work Request ID:
 Assigned Work Status: ALL
 Working Organisation:
 Repair Section:

Fault ID	Work Request ID	Fault Description	Work Status	Fault State	Escalate Work	Repair Level	Batch Fault Group ID Number	Fault Occurrence Date	Mission Impact	Reason For Work	Level 3 Description	Working Organisation	Repair Section	Estimated Repair Time
000000-00713256		REPAIR RTI DAMAGE	Closed	Non-Taskworthy	No	Level 2		14 May 2012	N/A	Damage	TUL HS GS SOFT TOP			000:00
000000-006F5DC4		INVESTIGATE RTI DAMAGE	Closed	Non-Taskworthy	No	Level 2		13 Feb 2012	N/A	Accident	TUL HS GS SOFT TOP			000:00
000000-006E0B47		L/H TRACTOR SEAL LEAKING	Closed	Non-Taskworthy	No	Level 2		24 Nov 2011	N/A	Inspection	TUL HS GS SOFT TOP			000:00
000000-006E0B50		R/R SIDE LIGHT NOT WORKING	Closed	Non-Taskworthy	No	Level 2		24 Nov 2011	N/A	Inspection	TUL HS GS SOFT TOP			000:00
000000-006C6370		RENEW BATTS	Closed	Non-Taskworthy	No	Level 1		02 Sep 2011	N/A	Failure	TUL HS GS SOFT TOP			
000000-006C6182		VEHICLE KEYS LOST	Closed	Non-Taskworthy	No	Level 2		01 Sep 2011	N/A	Inspection	TUL HS GS SOFT TOP			
000000-006B05BF		Insp Steering Drop Arm Tab Washer	Closed	Non-Taskworthy	No	Level 2	000000-00000310	22 Jun 2011	N/A	Inspection	TUL HS GS SOFT TOP			
000000-005D5A3C		1 YEARLY VM'S	Closed	Non-Taskworthy	No	Level 2		25 Jan 2011	N/A	Servicing	TUL HS GS SOFT TOP			
000000-005D5A30		1 YEARLY SER AS 2320-D-128-601 TABLE 7 COLUMN	Closed	Non-Taskworthy	No	Level 1		25 Jan 2011	N/A	Servicing	TUL HS GS SOFT TOP			
000000-005C9A50	000000-002D3B1F	Accelerater wont work cable snapped (stretched)	Closed	Non-Taskworthy	No	Level 2		01 Dec 2010			TUL HS GS SOFT TOP			
000000-005C9A5B	000000-002D3B28	engine stills run with keys out	Closed	Non-Taskworthy	No	Level 2		01 Dec 2010			TUL HS GS SOFT TOP			
000000-004F9172	000000-002B025B	2 yearly vms as per aesp 2320-d-128-601 table 7 column c	Closed	Fully Fit	No	Level 2		21 Apr 2010			TUL HS GS SOFT TOP			
000000-0051ED42	000000-002B8057	2 YEARLY VM TASKS AS PER AESP 601 TABLE 7	Closed	Non-Taskworthy	No	Level 2		16 Jun 2010			TUL HS GS SOFT TOP			
000000-004B7C48	000000-002A3713	wipers stay on constantly	Closed	Limited Role	No	Level 2		13 Jan 2010			TUL HS GS SOFT TOP			
000000-00515050	000000-002B8059	Renew R/H/R hub	Closed	Non-Taskworthy	No	Level 2		07 Jun 2010			TUL HS GS SOFT TOP			
000000-0051ED45	000000-002B805E	MEI	Closed	Non-Taskworthy	No	Level 2		16 Jun 2010			TUL HS GS SOFT TOP			
000000-0051ED40	000000-002B8057	2 YEARLY SERVICE AS PER AESP 601 TABLE 7	Closed	Non-Taskworthy	No	Level 1		16 Jun 2010			TUL HS GS SOFT TOP			
000000-004F916F	000000-002B025B	2 yearly service as per aesp 2320-d-128-601 table 7 column c	Closed	Fully Fit	No	Level 1		21 Apr 2010			TUL HS GS SOFT TOP			
000000-00416A11	000000-0028C9A0	Rectify no spare wheel	Closed	Fully Fit	No	Level 1		23 Apr 2009			TUL HS GS SOFT TOP			
000000-00061340	000000-0029102F	bolt missing from battery clamp	Closed	Fully Fit	No	Level 1		11 Apr 2007			TUL HS GS SOFT TOP			
000000-0048AACF	000000-0029B68E	6 MONTHLY VM TASKS AS PER AESP 601 TABLE 7	Closed	Non-Taskworthy	No	Level 2		20 Oct 2009			TUL HS GS SOFT TOP			
000000-0048AAC9	000000-0029B68E	6 MONTHLY SERVICE AS PER AESP 601 TABLE 7	Closed	Non-Taskworthy	No	Level 1		20 Oct 2009			TUL HS GS SOFT TOP			
000000-00432707	000000-00290661	REAR RIGHT BEARING	Closed	Non-Taskworthy	No	Level 2		17 Jun 2009			TUL HS GS SOFT TOP			
000000-00432704	000000-00290661	REAR LEFT SHOCKS	Closed	Non-Taskworthy	No	Level 2		17 Jun 2009			TUL HS GS SOFT TOP			
000000-004326BF	000000-0026E3BC	REAR RIGHT BEARING	Closed	Non-Taskworthy	No	Level 2		17 Jun 2009			TUL HS GS SOFT TOP			
000000-004326BB	000000-0026E3BC	REAR LEFT SHOCK	Closed	Non-Taskworthy	No	Level 2		17 Jun 2009			TUL HS GS SOFT TOP			
000000-004326ED		REAR BRAKE LIGHT BULB	Closed	Fully Fit	No	Level 1		17 Jun 2009			TUL HS GS SOFT TOP			
000000-0041CBE1	000000-0028C9A0	NO SPARE WHEEL	Closed	Limited Role	No	Level 1		06 May 2009			TUL HS GS SOFT TOP			
000000-00416A12	000000-0028C9A0	rotate no2 ball joint	Closed	Fully Fit	No	Level 2		23 Apr 2009			TUL HS GS SOFT TOP			
000000-0041CBDC	000000-0028C9A0	HAND BRAKE NOT HOLDING	Closed	Non-Taskworthy	No	Level 2		06 May 2009			TUL HS GS SOFT TOP			
000000-003F73E6	000000-0028A4A2	MEI	Closed	Non-Taskworthy	No	Level 2		25 Mar 2009			TUL HS GS SOFT TOP			
000000-003F6C14	000000-0028A394	12 MONTHLY VM TASKS IAW AESP 2023 D128 601 TABLE7	Closed	Non-Taskworthy	No	Level 2		24 Mar 2009			TUL HS GS SOFT TOP			
000000-003F6C13	000000-0028A394	12 MONTHLY SERVICE IAW AESP 2023 D128 601 TABLE7	Closed	Non-Taskworthy	No	Level 1		24 Mar 2009			TUL HS GS SOFT TOP			
000000-00129983	000000-0028931F	brake fluid changed as per aesp601	Closed	Fully Fit	No	Level 2		07 Apr 2008			TUL HS GS SOFT TOP			
000000-0012987F	000000-0028931F	air filter mounts split R.D.I.	Closed	Fully Fit	No	Level 2		07 Apr 2008			TUL HS GS SOFT TOP			
000000-00129857	000000-0028931F	panhard rod bushes worn to excess R.D.I.	Closed	Fully Fit	No	Level 2		07 Apr 2008			TUL HS GS SOFT TOP			
000000-00129895	000000-0028175A	no.plate lights inop R.D.I.	Closed	Fully Fit	No	Level 1		07 Apr 2008			TUL HS GS SOFT TOP			
000000-0028B2EE	000000-00281752	CARRY OUT 6 M SERVICE AS PER AESP 2320-D-128-601 TAB 7 COL A	Closed	Fully Fit	No	Level 1		23 Sep 2008			TUL HS GS SOFT TOP			
000000-0028B300	000000-00281752	CARRY OUT 6 M VM'S TASK AS PER AESP 2320-D-128-601 TAB 7 COL A	Closed	Fully Fit	No	Level 2		23 Sep 2008			TUL HS GS SOFT TOP			
000000-00084019		EXHAUST HAS CAME LOOSE	Closed	Fully Fit	No	Level 2		24 Aug 2007			TUL HS GS SOFT TOP			
000000-0008334F		WINDOW WASHER FLUID STREAMING OUT OF DASHBOARD WHEN USED	Closed	Fully Fit	No	Level 2		20 Aug 2007			TUL HS GS SOFT TOP			
000000-00083350		HANDBARKE NEEDS TIGHTENING	Closed	Fully Fit	No	Level 2		20 Aug 2007			TUL HS GS SOFT TOP			
000000-000681C6		ECI MONITOR MAINTENANCE CHECK	Closed	Fully Fit	No	Level 2	ECIT (Sc) RN008	09 May 2007			TUL HS GS SOFT TOP			
000000-00061342	000000-0026E3BC	renew bonnet stay grommet	Closed	Fully Fit	No	Level 2		11 Apr 2007			TUL HS GS SOFT TOP			
000000-0006133F		no. plate lights inop R.D.I.	Closed	Fully Fit	No	Level 1		11 Apr 2007			TUL HS GS SOFT TOP			
000000-00061348		excess travel on hand brake R.D.I.	Closed	Fully Fit	No	Level 2		11 Apr 2007			TUL HS GS SOFT TOP			
000000-00033E49		Initial Usage	Closed	Fully Fit	No	Level 1		18 Oct 2006			TUL HS GS SOFT TOP			
000000-00033E5A		Initial Maintenance	Closed	Fully Fit	No	Level 1		18 Oct 2006			TUL HS GS SOFT TOP			

Work Objects											
Serial Number:	LM43AA										
NSN:	2320998939741										
Criteria:											
Repair Level:	ALL										
Work Object Status:	Closed										
Mission Impact:	ALL										
Fault State:	ALL										
Escalate Work:	ALL										
Work Request ID:											
Assigned Work Status	ALL										
Working Organisation											
Repair Section:											
Maintenance Event ID	Work Request ID	Escalate Work	Maintenance Event Name	Next Due Date	Repair Level	Fault State	Work Status	Estimated Repair Time	Working Organisation	Repair Section	
000000-0017F9B8		No	Yearly/20000 Kms	01 Sep 2012	Level 1		WiP	000:00			
000000-001DE7B7		No	6 Yearly/120000 Kms (2)		Level 2			000:00			
000000-000EE751		No	Yearly/20000 Kms	01 Sep 2012	Level 1		CL	000:00			
000000-0007E6E1		No	6 Monthly/10000 Kms	15 Nov 2012	Level 1		CL	000:00			
000000-000949F2		No	2 Yearly/40000 Kms	16 Aug 2012	Level 1		CL	000:00			
000000-0009497D		No	Yearly/20000 Kms	01 Sep 2012	Level 1		CL	000:00			
000000-0009497E		No	6 Monthly/10000 Kms	15 Nov 2012	Level 1		CL	000:00			
000000-000F5CD2		No	5 Yearly/100000 Kms (1)		Level 1		CL	000:00			
000000-001DE7CF		No	6 Monthly/10000 Kms	15 Nov 2012	Level 1			000:00			
000000-0017F9CA		No	6 Monthly/10000 Kms	15 Nov 2012	Level 1		WiP	000:00			
000000-000B6058		No	6 Monthly/10000 Kms	15 Nov 2012	Level 1		CL	000:00			
000000-000E496E		No	6 Monthly/10000 Kms	15 Nov 2012	Level 1		CL	000:00			
000000-000A206C		No	6 Monthly/10000 Kms	15 Nov 2012	Level 1		CL	000:00			
000000-000D659B		No	6 Monthly/10000 Kms	15 Nov 2012	Level 1		CL	000:00			
000000-001005C2		No	Yearly/20000 Kms	01 Sep 2012	Level 1		CL	000:00			
000000-000081BC		No	6 Monthly/10000 Kms	15 Nov 2012	Level 1		CL	000:00			
000000-00067410		No	2 Yearly/40000 Kms	16 Aug 2012	Level 1		CL	000:00			
000000-00067411		No	6 Monthly/10000 Kms	15 Nov 2012	Level 1		CL	000:00			
000000-00067412		No	Yearly/20000 Kms	01 Sep 2012	Level 1		CL	000:00			
000000-00117201		No	6 Monthly/10000 Kms	15 Nov 2012	Level 1			000:00			
000000-00111174		No	6 Yearly/120000 Kms (2)		Level 2			000:00			
000000-00026988		No	6 Monthly/10000 Kms	15 Nov 2012	Level 1		CL	000:00			