



Homes
England

Date: 22 February 2021

Our Ref: RFI3301

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

Making homes happen

By Email Only

Windsor House
Homes England – 6th Floor
50 Victoria Street
London
SW1H 0TL

Dear [REDACTED]

RE: Request for Information – RFI3301

Thank you for your recent email, which was processed under the Freedom of Information Act 2000 (FOIA).
You requested the following information:

Contact details for the following or most senior equivalent roles
What primary software systems do you use?
What computing devices do you provide for your staff?
Infrastructure Services

You provided further detail on the information sought which we have addressed in the tables below for ease.

Response

Contact details for the following or most senior equivalent roles: - Name and email
CIO or Director of ICT
Head of Digital
IT Operations Manager
IT Strategy Manager
Head of Procurement
CFO or Director of Finance
Director of Transformation

We are able to inform you that we do hold the information that you have requested. However, we rely on Section 40 (2) to withhold some of the information from disclosure.

Section 40 – Personal information

We are withholding information on the grounds that it constitutes third party personal data and therefore engages section 40(2) of the FOIA.

To disclose personal data, such as names, contact details and email addresses could lead to the identification of third parties and would breach one or more of the data protection principles.



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Section 40 is an absolute exemption which means that we do not need to consider the public interest in disclosure. Once it is established that the information is personal data of a third party and release would breach one or more of the data protection principles, then the exemption is engaged.

The full text in the legislation can be found on the following link;

<https://www.legislation.gov.uk/ukpga/2000/36/section/40>

Advice and Assistance

We have a duty to provide advice and assistance in accordance with Section 16 of the FOIA. To comply with this duty we have provided as Annex A a structure chart showing the names of our Senior Staff, whose positions are publicly available.

What primary software systems do you use?

<i>Deployed Systems</i>	<i>Product Name</i>	<i>Vendor</i>	<i>Version</i>	<i>Contract end date</i>	<i>Number of licenses</i>
<i>Human Resources</i>	Chris21	Frontier	Ver 8.1	April 2021	To support 1400 employees
<i>Finance</i>	Efin	One Advanced	Ver 5	April 2021	To support 1400 employees
<i>Other Business Specific Systems</i>	Numerous in house developed bespoke systems	Homes England Development	N/A	In house – no licensing	To support 1400 employees
<i>Contact Centre</i>	Teams	Microsoft	M365	Included in the M365 Contract	To support 1400 employees
<i>Email and Collaboration</i>	Microsoft Office Products	Microsoft	M365	3 Year Contract starting Jan 2020	To Support 1400 employees

What computing devices do you provide for your staff?

<i>Computing Devices</i>	<i>Number of Devices</i>	<i>Operating System version</i>
<i>MS Windows</i>	1400+	Various Supported Workstation and Server versions
<i>Apple Mac</i>	20	Current IOS version



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Chrome Devices	0	N/A
Android Phones	400	Current Supported Android version
Apple iPhones	700	Current Supported IOS version
Apple iPads	16	Current Supported IOS version

Infrastructure Services	Supplier	Contract type and expiry
Details of any software Enterprise Agreement.	Microsoft O365/Oracle/Citrix	GCloud sourced Software Licensing Agreements as per Crown Commercial Procurements
Who provides your data centre?	Crown Hosting	Ongoing Government Contract
Do you have an outsourced IT function, and if so who with?	None	
What Software as a Service packages do you use?	Microsoft M365, Dynamics, Essential Skills	Microsoft E licensing to support 1400 users.
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?	Azure	Ongoing Contracts and consumption services based on demand and consumption.

Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled you may request an internal review by writing to;

The Information Governance Team
Homes England – 6th Floor
Windsor House
50 Victoria Street
London
SW1H 0TL

Or by email to infogov@homesengland.gov.uk

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You may also complain to the Information Commissioner however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

The Information Governance Team
For Homes England

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