



# UK Hydrographic Office

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[REDACTED]  
REF: FOI2020/07181

15<sup>th</sup> July 2020

[REDACTED]  
Thank you for your email of 17 June 2020 requesting the following information:

*“Can I please request you send me back the below questions answered when you have sufficient time,*

- What reseller do you prefer to buy your Software through?*
- Are there any favoured frameworks you tend to use?*
- Who is the decision-maker for IT Purchasing?*
- Who is your mobile phone provider?*
- What Mobile Device Management Solution are you using and when is the renewal date?*
- What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?*
- What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?*
- Do you currently use a document security or digital rights management tool and when is the renewal date?*
- What are you using for instant messaging?*
- Who do you currently use for your Annual IT health checks and when is your next one due?*
- What email exchange server are you running? Cloud or on-premise?*
- What antivirus software/tool do you use and when is the renewal date?*
- Do you have an incident response team within your IT department?”*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA). in scope of your request is held.

The information you have requested can be found below, at annex A.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal

review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

  
UKHO Secretariat

1. What reseller do you prefer to buy your Software through?  
*We don't have a preferred supplier, we compete out requirements through CCS frameworks. Proprietary software is purchased directly from the manufacturer.*
2. Are there any favoured frameworks you tend to use?  
*CCS Framework – Technology Products and Associated Services RM6068 is the most commonly used one for software.*
3. Who is the decision-maker for IT Purchasing?  
*Technology Management – there is no single point of contact for this*
4. Who is your mobile phone provider?  
*EE*
5. What Mobile Device Management Solution are you using and when is the renewal date?  
*Citrix Xenmobile – 31/03/2021*
6. What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?  
*If 'mobile device' is referring to mobile phones, then UKHO do not have a 'Mobile Threat Detection' solution*
7. What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?  
*Citrix XenDesktop – 31/03/2021*
8. Do you currently use a document security or digital rights management tool and when is the renewal date?  
*SharePoint - expiry April 2022*
9. What are you using for instant messaging?  
*Microsoft Teams and Skype for Business*
10. Who do you currently use for your Annual IT health checks and when is your next one due?  
*N/A*
11. What email exchange server are you running? Cloud or on-premise?  
*Microsoft Exchange – Cloud Based*
12. What antivirus software/tool do you use and when is the renewal date?  
*Microsoft Endpoint Protection / Fortinet*
13. Do you have an incident response team within your IT department?  
*Yes we have a service Desk who manage Incidents.*