



Homes
England

Date: 21 December 2020

Our Ref: RFI3246

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

Making homes happen

██████████
By Email Only

Windsor House
Homes England – 6th Floor
50 Victoria Street
London
SW1H 0TL

Dear ██████████

RE: Request for Information – RFI3246

Thank you for your recent email, which was processed under the Freedom of Information Act 2000 (FOIA).
For clarification, you requested the following information:

I'd like to request some information in regards to the following services.

Listed Services:

- a) Laundry equipment supply, maintenance and install.*
- b) Catering equipment supply, maintenance and install.*
- c) Fire equipment supply, maintenance and install and provision of Fire Risk Assessments / consultancy.*
- d) HVAC equipment supply, maintenance and install.*
- e) Cleaning supplies in regards to laundry detergents, laundry disinfectants, room disinfection solutions*

Request for information on the following:

- 1) Please confirm your annual spend for the listed services showing a breakdown of contract value and any additional ad-hoc spend for the previous 3 years.*
 - i) Please highlight any credits received or cost deductions made due to poor service for the duration of the contract.*
- 2) Please confirm where services have been won through a tender or bid process or awarded via framework.*
 - i) Please confirm all suppliers who competed and their scoring following evaluation.*
 - ii) Please provide a copy of the winning submission and contract in place.*
 - iii) Please confirm the expected retender date.*
 - iv) Please confirm the portal or tender forum you advertise/promote such works through.*
- 3) Please confirm the SLA Levels in place for the listed services.*
 - i) Please confirm the SLA Levels reached by current suppliers for the listed services.*
- 4) Please provide your most recent asset list for the above services.*
- 5) Please confirm the name and contact details of the person responsible for procurement of the above services.*

OFFICIAL



Date: 21 December 2020

Our Ref: RFI3246

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

Response

I am able to confirm that Homes England does not hold the information detailed in your request. This is because there is business reason for Homes England to do so.

In order to conclude that the information is not held, we have searched with our Facilities team who would have the requested information if held.

The FOIA does not oblige a public authority to create information to answer a request if the requested information is not held. The duty under section 1(1) is only to provide the recorded information held.

The full text of section 1 in the legislation can be found here:

<https://www.legislation.gov.uk/ukpga/2000/36/section/1>

Advice and Assistance

We have a duty to provide advice and assistance in accordance with Section 16 of the FOIA. To comply with this duty we are able to confirm that all Homes England offices are in serviced buildings. All of the services listed in your request are provided by the building management under our tenancy agreements. We therefore do not collect or hold the information you have requested and we have no involvement in the procurement process.

Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled you may request an internal review by writing to;

The Information Governance Team
Homes England – 6th Floor
Windsor House
50 Victoria Street
London
SW1H 0TL

Or by email to infogov@homesengland.gov.uk

You may also complain to the Information Commissioner however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link

<https://ico.org.uk/>



Homes
England

Date: 21 December 2020

Our Ref: RFI3246

Tel: 0300 1234 500

Email: infogov@homesengland.gov.uk

Making homes happen

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

The Information Governance Team

For Homes England

OFFICIAL