



Our Ref: ATIC1977

[REDACTED]
{By Email}

09 March 2020

Dear [REDACTED]

PROVISION OF REQUESTED INFORMATION

Thank you for your request for information regarding pet imports which we received on 19 February 2020. Your request has been handled under the Freedom of Information Act 2000 (FOI).

The information you requested and our response is detailed below:

“May I request the following information:-

1. How many dog, cats and ferrets have entered the UK via the Pet Travel Service(PETS)
 - 1.1. for years 2016-current
 - 1.2. Broken down by pet type and month.
2. Of those pets that have passed through PETS how many have not been compliant for entry?
 - 2.1. For years 2016-current
 - 2.2. Broken down by pet type and month
3. Of those pets not compliant, the pet owner is given a form showing the reason for non compliance. From this form I can see there are approx. 38 reasons for failure
 - 3.1. For years 2016-current
 - 3.2. Can each of these 38 reasons be grouped by reason and displayed by month/year”

Please see the information you have requested at Appendix 1.

The data regarding the Pet Travel Scheme (PETS) covers pets entering Great Britain and is based on information provided by checkers employed by approved carriers of pet animals. The information that APHA have provided is a true reflection of the information that we have access to. APHA can't guarantee the accuracy of this data, as we can only rely on the information that has been input into the pets returns by a third party.

Please note that animals moving under PETS can have multiple non-compliances recorded against them. So the data provided for failure reasons does not cover the number of animals, but the number of non-compliances recorded. Please also note that this does not necessarily mean that the animal was refused entry as there are a number of minor non-compliances for which the pet can still travel. The failure reasons are updated regularly which is why the data for some years is split.

Information disclosed in response to this FOI request is releasable to the public. In keeping with the spirit and effect of the FOI and the government's Transparency Agenda, this letter and the information disclosed to you may be placed on GOV.UK, together with any related information that will provide a key to its wider context. No information identifying you will be placed on the GOV.UK website.

An Annex is attached which explains the copyright that applies to the information being released to you and contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact the Access to Information Team at the email address below or postal address at the top of this letter.

Yours sincerely

ACCESS TO INFORMATION TEAM

Email: enquiries@apha.gov.uk

Annex

Copyright

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Complaints

If you are unhappy with the service you have received in relation to your request, you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 11 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to the Access to Information Manager at the address at the top of this letter or email enquiries@apha.gov.uk and the team will arrange for an internal review of your case.

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner's Office (ICO) for a decision. Please note that generally the ICO cannot make a decision unless you have first exhausted APHA's own complaints procedure. The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF