

General HE Policy

- 1) H.E Policy on graffiti found on motorway structures.
 - a) **Our policy is to remove any offensive graffiti within 24 hrs and non-offensive graffiti are reported to be removed as part of any future schemes.**
- 2) Date this policy was last reviewed and updated?
 - a) **This was last reviewed and updated on 29/10/2020**
- 3) Confirm if H.E remove graffiti or, sub-contractor is appointed to remove?
 - a) **Our contractor, Kier, carries out all maintenance works including graffiti removal.**
- 4) Confirm if put out to tender, how long tender lasts for each job raised to remove graffiti.
 - a) **No tender is required.**
- 5) Confirm cost of tender H.E pays sub-contractor to remove graffiti from its network per year or, over term of tender?
 - a) **N/A as we don't tender this.**

Non-offensive graffiti.

- 1) Clarify H.E policy.
 - a) **Our policy is to remove any offensive graffiti within 24 hours and non-offensive graffiti are reported to be removed as part of future schemes.**
- 2) Please confirm, during the last 2 years, how much graffiti has been removed from the M3 & M27 motorways between Portsmouth, Ower and Winchester.

Location	Reason	Date
M3	Offensive Graffiti	07/02/2020
M3	Offensive Graffiti	10/02/2020
M3	Offensive Graffiti	30/07/2020
M3	Offensive Graffiti	31/07/2020
M27	Offensive Graffiti	28/08/2020
M3	Offensive Graffiti	25/09/2020
M3	Graffiti BLM Slogans	29/09/2020

- 3) Confirm timescales H.E have to remove non-offensive graffiti?
 - a) **We do not have set timescales for non-offensive graffiti. This will be removed as part of future schemes.**
- 4) Confirm, out of the non-offensive graffiti recorded on the network in Hampshire, the percentage of non-offensive graffiti removed within specified timescales?

a) **N/A as we don't have set timescales for non-offensive graffiti.**

6.57 graffiti

- 1) Has H.E recorded this 'TAG' during their 'scheduled inspections'?
a) **This TAG has been recorded during scheduled inspections.**
- 2) Has this specific 'TAG' been scheduled for removal by H.E?
a) **This tag has not been scheduled for removal, as it is not classified as offensive graffiti**
- 3) Please explain why no removal has been carried out by H.E within 24 hours?
a) **It is classed as Non-Offensive Graffiti and we do not have set timescales for non-offensive graffiti.**
- 4) Around the 6.57 TAG is more graffiti, on the same surface. Will H.E instruct a contractor to remove ALL the interfaced graffiti?
a) **This will be removed as part of future schemes, and would all be removed together.**
- 5) Please provide H.E wording that instructs the contractor to 'Ignore' other graffiti in the same 2 meter location of that being removed.
a) **Highways England does not have wording to instruct contractors to ignore graffiti. If we're clearing graffiti as part of a scheme, it will all be removed together.**
- 6) Please confirm the cost to Highways England of removing graffiti off the network in Hampshire during the last 2 years?
a) **As the cost would be included in the total maintenance cost for the area, we unfortunately cannot provide an accurate cost for the removal of graffiti.**

M27 Small Brick Building

Graffiti was sprayed on the brickwork, non descriptive and non offensive. Within 4-6 weeks of graffiti appearing, contractor painted over brickwork/graffiti with red oxide paint.

- 1) Did H.E instruct painting over of graffiti?
a) **We gave no specific instruction to clear this graffiti**
- 2) Please clarify why this graffiti was removed so quickly and H.E
a) **We are unable to confirm the exact location of this building.**

Additional Questions

- 1) Is there more than one graffiti policy that H.E apply?
a) **Highways England only have 1 policy for offensive graffiti, however we do not a national policy for non offensive graffiti.**

- 2) Can you provide each different policy and why they are different?
 - a) **N/A as Highways England have only one policy.**

- 3) Could you include how much graffiti cost H.E during the last two fiscal years?
 - a) **As maintenance is one cost for all works, we would be unable to give an accurate figure just for graffiti.**

- 4) How many individuals were prosecuted for graffiti offences during the last two years?
 - a) **Highways England do not have the authority to prosecute individuals so we don't hold this information.**