

# Withdrawn

This publication is withdrawn.  
The publication is no longer current.

## **SES Live Running Memo 11**

To: SES Providers

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### **Memo Serial No: 11**

Date: 3 March 2017

Subject: Key amendments / Messages around referral rejections

Action: For PRIME provider awareness and distribution across your supply chain

Timing: Immediate

Information

### **Guidance Changes**

SES Provider Guidance Chapter 1: Introduction - amended to show employment needs to be paid and that support given by providers includes training. Also changes in work support after the customer has exited provision.

SES Provider Guidance Chapter 2, 5 & 6: Target groups, eligibility and suitability, SES Main Provision & SES Start Back - changed wording to match new 6 month length for Start Back provision.

SES Provider Guidance Chapter 3: Referral Process

3.21 - Reinforced eligibility and suitability of customer for SES determined by DEA/WC not provider.

3.32 - 3.39 - Added the rejection process if the Provider feels the customer is unsuitable for SES.

3.38 - Added reasons for rejections that will now not be considered.

SES Provider Guidance Chapter 14: Exiting Provision - New paragraphs on post provision support.

**Further Information / Contact Details**

The changes to the guidance are shown in red for your convenience. These amended chapters will be uploaded to the SES Provider Guidance on Gov.uk in the next few days.

If you have any queries about this Live Running Memo please consult your Performance Manager or contact the SES Policy Team via the DWP SES Policy inbox: [SES.POLICY@DWP.GSI.GOV.UK](mailto:SES.POLICY@DWP.GSI.GOV.UK)