



Defence Electronics &
Components Agency

Defence Electronics & Components Agency
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Flintshire
CH5 2LS

Telephone: [REDACTED]
Email: foifocalpoint@deca.mod.uk

Ref: FOI2020/08936
2 September 2020

[REDACTED]

Dear [REDACTED]

I am writing in response to your email dated 4th August 2020 requesting the following information,

Under the Freedom of Information Act, could you please kindly answer the questions below?

Telephony System

- 1. What is your current telephony system?*
- 2. How many users of the telephony system?*
- 3. When is the contract up for renewal?*
- 4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?*
- 5. The email address of the primary contact for this contract?*
- 6. Current annual spend?*

Mobile phone contracts

- 1. Who is your current mobile phone provider?*
- 2. How many mobile connections?*
- 3. When is the contract up for renewal?*
- 4. How long do you contract for (24 or 36 months)?*
- 5. The email address of the primary contact for this contract?*
- 6. Current annual spend?*

Crown Commercial Services frameworks

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) Do you procure through the G-Cloud framework?

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA). In response to your queries, I have completed a search for the information within the Defence Electronics & Components Agency (DECA), and I can confirm that **we do hold information in scope of your request and provide the following answers.**

Telephony System

- 1. What is your current telephony system?*
Provided and owned by MOD
- 2. How many users of the telephony system?*
The system is used by DECA and across its sites
- 3. When is the contract up for renewal?*
Telephony is provided by MOD

4. *If it isn't a VoIP system, will that be a consideration for the next contract cycle?*
Telephony provided by MOD
5. *The email address of the primary contact for this contract?*
ISSDev-Net-GC-BusMgt-Grp@mod.gov.uk
6. *Current annual spend?*
Telephony is provided by MOD

Mobile phone contracts

1. *Who is your current mobile phone provider?*
VODAFONE and EE
2. *How many mobile connections?*
146
3. *When is the contract up for renewal?*
October 2020
4. *How long do you contract for (24 or 36 months)?*
30-day rolling contract
5. *The email address of the primary contact for this contract?*
procurementsealand@deca.mod.uk
6. *Current annual spend?*
Approximately £6000

Crown Commercial Services frameworks

1. *Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045)*
Yes
2. *Do you procure through the G-Cloud framework?*
Yes

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB or by e-mailing CIO-FOI-IR@mod.uk. Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has ended.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process is complete. You can find further details of the role and powers of the Information Commissioner on the [Commissioner's website](#).

Regards


DECA FOI