



Ministry of Defence Police

Freedom of Information Manager

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Our Ref: eCase: FOI 2020/09648

RFI: 241/20

Date: 21 September 2020

Dear [REDACTED]

FREEDOM OF INFORMATION ACT 2000: MINISTRY OF DEFENCE POLICE: POLICE COMPLAINTS.

We refer to your email dated 26 August 2020 to the Ministry of Defence Police which was acknowledged on the same date.

We are treating your email as a request for information in accordance with the Freedom of Information Act 2000 (FOIA 2000).

In your email you requested the following follow on information:

- “1. Please provide statistics on the number of complaints considered by the force’s professional standards department, or equivalent, per year (annual or financial, whichever is easier for your recording practices) since 2009**
- 2. Please provide a breakdown according to the following criteria. If any of them are not possible to provide figures for, please let me know why:**
 - Outcome: in what way was the complaint dealt with, how was it resolved and did it result in any disciplinary action**
 - Type of complaint: what the complaint related to e.g. conduct, use of force etc**
 - Protected characteristics and discrimination: the number of complaints that alleged discrimination on the basis of race, sexuality, disability or other characteristics**
 - Who the complaints were from: e.g. police officers, staff, members of the public or any possible breakdown of those categories, such as age”**

A search for information has now been completed by the Ministry of Defence Police and I can confirm that we do hold information in scope of your request.

Please see the attached documents.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk).

Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

MDP Secretariat and Freedom of Information Office

Financial Year	Total Complaints Recorded	Total Allegations Recorded
2009 - 2010	30	89
2010 - 2011	49	100
2011 - 2012	54	123
2012 - 2013	32	75
2013 - 2014	44	208
2014 - 2015	20	32
2015 - 2016	14	21
2016 - 2017	16	135
2017 - 2018	25	66
2018 - 2019	23	56
2019 - 2020	27	143
2020 - 2021 to 30/6/20	6	13

; can comprise of several/many allegations.

Allegation category	2009 - 2010	2010 - 2011	2011 - 2012	2012 - 2013	2013 - 2014	2014 - 2015	2015 - 2016	2016 - 2017	2017 - 2018	2018 - 2019	2019 - 2020	2020 - 2021
Serious non-sexual assault								1				
Sexual assault				1								
Other assault	1	8		6	2	3		5		5	8	
Oppressive conduct or harassment	10	14	27	18	48	3	1	2	1		4	
Unlawful/unnecessary arrest or detention	4	2		1	1	1		2				
Discriminatory Behaviour	2	4			1		1	1	1			
Irregularity in evidence/perjury		3			22		2	11	1	15	27	2
Corrupt practice	1	5	3		6	1	2	1			1	
Mishandling of property			10	1	8		1	6		1	50	
Breach Code A PACE					18							
Breach Code B PACE		6	1	1	8			7	4	5	7	
Breach Code C PACE	2	1	1		18			3			1	
Breach Code D PACE												
Breach Code E PACE					2							
Multiple or unspecified breaches of PACE								1				
Other neglect or failure in duty	16	16	30	14	11	9	1	63	17	12	17	8
Other irregularity in procedure	14	8	12	8	10	5	5	14	12	3	5	2
Incivility, impoliteness and intolerance	19	16	22	11	22	2	2	6	12	8	13	
Traffic irregularity		5	9	4	4		4		1	1		
Other	13	2		4	10		1	9	7	3	4	1
Lack of fairness and impartiality	4	5	2	3	4	1		3	1	1	1	

Improper disclosure of information	3	5	6	3	8				2		3	
Other sexual conduct												
Operational policing policies					1	2					1	
Organisational decisions					1	2	1			1		
General policing standards						3			1			
Operational management decisions					3				6	1	1	
Total	89	100	123	75	208	32	21	135	66	56	143	13

Outcome of allegation	2009 - 2010	2010 - 2011	2011 - 2012	2012 - 2013	2013 - 2014	2014 - 2015	2015 - 2016	2016 - 2017	2017 - 2018	2018 - 2019	2019 - 2020	2020 - 2021
Local Resolution	19	40	32	16	24	3	8	3	16	5	6	
Investigation - Not Special Requirement	51	52	60	54	109	24	10	117	37	38	108	1
Investigation - Special Requirement						1		13	4	1	3	
Withdrawn	10	4	27	4	6	1		2	3		2	
Disapplication						1			2			
Dispensation	4	1	2		1							
Discontinuance	4				1							
Derecorded	1	3		1	67		3			2		1
Unknown												
Ongoing			2			2			4	10	24	11
Total	89	100	123	75	208	32	21	135	66	56	143	13
Result of allegations finalised by Investigations	2009 - 2010	2010 - 2011	2011 - 2012	2012 - 2013	2013 - 2014	2014 - 2015	2015 - 2016	2016 - 2017	2017 - 2018	2018 - 2019	2019 - 2020	2020 - 2021
Investigation - Not Special Requirement - Not Upheld	42	46	44	42	90	16	8	77	33	27	34	
Investigation - Not Special Requirement - Upheld	9	6	16	12	19	8	2	40	4	11	74	1
Investigation - Special Requirements - Not Upheld								12	4	1		
Investigation - Special Requirements - Upheld						1		1			3	
Total	51	52	60	54	109	25	10	130	41	39	111	1
	2009 - 2010	2010 - 2011	2011 - 2012	2012 - 2013	2013 - 2014	2014 - 2015	2015 - 2016	2016 - 2017	2017 - 2018	2018 - 2019	2019 - 2020	2020 - 2021

Breakdown of Discrimination Allegations Recorded												
Protected Characteristic	Total Allegations											
Race	3											
Disability	2											
Gender	2											
Other	3											
Total	10											
Complainant Data - all complaints are made by members of the public												
Ethnic Appearance	2009 - 2010	2010 - 2011	2011 - 2012	2012 - 2013	2013 - 2014	2014 - 2015	2015 - 2016	2016 - 2017	2017 - 2018	2018 - 2019	2019 - 2020	2020 - 2021
Asian	2		1								1	
Black	1	2	1	1						1		
White	29	47	52	31	44	15	7	6	10	13	20	5
Unknown	1	2	2	1	3	7	8	10	17	9	7	1
Total	33	51	56	33	47	22	15	16	27	23	28	6
Age	2009 - 2010	2010 - 2011	2011 - 2012	2012 - 2013	2013 - 2014	2014 - 2015	2015 - 2016	2016 - 2017	2017 - 2018	2018 - 2019	2019 - 2020	2020 - 2021
17 and below												
18 - 29	7	7	2	1	1		2		1			
30 - 39	7	12	9	5	7	3	3		1	2	3	
40 - 49	6	6	16	3	9	3	1		4		3	
50 - 59	4	1	6	2	9	5	3	3	3	3	1	
60+	3	10	4	5	8	8		4	8	4	9	
Unknown	6	15	19	17	13	1	6	9	10	14	12	1
Total	33	51	56	33	47	20	15	16	27	23	28	1

