

Freedom of Information Statistics in Central Government (Q3 2020) tables

Table 1	<i>Number of non-routine information requests received from 1 July - 30 September 2020, and their status at time of monitoring</i>
Table 2	<i>Number of non-routine information requests received by monitored bodies, by quarter, since 1 July 2017</i>
Table 3	<i>Timeliness of response to non-routine information requests received by monitored bodies from 1 July - 30 September 2020</i>
Table 4	<i>Percentage of non-routine information requests received since 1 July 2017 that were answered 'in time', by quarter</i>
Table 5	<i>Initial outcomes of non-routine information requests received by monitored bodies from 1 July - 30 September 2020</i>
Table 6a	<i>Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 July 2017</i>
Table 6b	<i>Percentage of resolvable non-routine information requests received excluding procedural refusals that were granted in full, by quarter, since 1 July 2017</i>
Table 7	<i>Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 July - 30 September 2020</i>
Table 8	<i>Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 July - 30 September 2020</i>
Table 9	<i>Section 21 exemptions applied by monitored bodies when dealing with routine information requests received from 1 July - 30 September 2020</i>

Symbols and conventions

-	Not applicable
0	Nil
#	Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin of Bulletin gives full details

TABLE 1

Number of non-routine information requests received from 1 July - 30 September 2020, and their status at time of monitoring¹

Government body	Total requests received	Request status at time of monitoring ¹			Number handled under EIRs ³
		Processed	"On hold" or lapsed ²	Still being processed	
TOTAL for all monitored bodies	11,042	10,263	2	777	487
TOTAL for Departments of State only	7,915	7,322	0	593	254
TOTAL for other monitored bodies	3,127	2,941	2	184	233
Departments of State					
Attorney General's Office	61	61	0	0	0
Cabinet Office#	528	434	0	94	0
Department for Business, Energy and Industrial Strategy	242	224	0	18	42
Department for Digital, Culture, Media and Sport	184	155	0	29	1
Department for Education#	636	608	0	28	2
Department for Environment, Food and Rural Affairs	214	214	0	0	82
Department for International Development ⁴	87	84	0	3	0
Department for International Trade	138	126	0	12	1
Department for Transport#	593	560	0	33	42
Department for Work and Pensions	548	508	0	40	0
Department of Health and Social Care	661	592	0	69	0
Foreign and Commonwealth Office ⁴ #	182	132	0	50	0
Foreign, Commonwealth and Development Office ⁵ #	71	55	0	16	2
HM Treasury#	222	214	0	8	1
Home Office	1,047	967	0	80	1
Ministry of Defence#	1,053	972	0	81	3
Ministry of Housing, Communities and Local Government	276	271	0	5	69
Ministry of Justice	1,009	985	0	24	0
Northern Ireland Office	51	50	0	1	0
Scotland Office	46	46	0	0	0
UK Export Finance	36	34	0	2	8
Wales Office	30	30	0	0	0

TABLE 1 continued

Number of non-routine information requests received from 1 July - 30 September 2020, and their status at time of monitoring¹

Government body	Total requests received	Request status at time of monitoring ¹			Number handled under EIRs ³
		Processed	"On hold" or lapsed ²	Still being processed	
Other bodies included in monitoring					
Charity Commission	302	298	0	4	0
Competition and Markets Authority	36	36	0	0	0
Crown Prosecution Service	155	155	0	0	0
Debt Management Office	14	14	0	0	0
Food Standards Agency	37	37	0	0	0
Government Legal Department	42	41	0	1	0
Health and Safety Executive	1,007	935	0	72	78
HM Land Registry	82	82	0	0	0
HM Revenue and Customs#	428	423	0	5	0
National Archives	443	351	2	90	1
National Savings and Investments	20	20	0	0	0
Office for National Statistics	218	218	0	0	0
Office for Standards in Education, Children's Services and Skills	53	53	0	0	0
Office of Gas and Electricity Markets	105	105	0	0	59
Office of Rail and Road	41	36	0	5	0
Rural Payments Agency	91	85	0	6	90
Serious Fraud Office	27	26	0	1	0
Water Services Regulation Authority	26	26	0	0	5

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Monitoring returns were submitted to the Cabinet Office (CO) during November 2020.

2 - Requests "on hold" are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have "lapsed" as no further action is required from the public authority.

3 - The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FOI Act.

4 - Figures for the Foreign and Commonwealth Office and the Department for International Development include requests received from 1 July 2020 to 1 September 2020, after which monitoring is continued by the Foreign, Commonwealth and Development Office

5 - Figures for the Foreign, Commonwealth and Development Office include requests received from 2 September 2020 to 30 September 2020.

TABLE 2
Number of non-routine information requests received by monitored bodies, by quarter, since 1 July 2017

Government body	2017		2018				2019				2020		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
TOTAL for all monitored bodies	11,559	11,883	13,615	12,169	12,123	12,066	13,224	11,137	12,936	11,885	12,408	9,205	11,042
TOTAL for Departments of State only	7,941	8,252	9,731	8,280	8,226	8,227	8,918	7,431	9,221	8,139	8,520	6,433	7,915
TOTAL for other monitored bodies	3,618	3,631	3,884	3,889	3,897	3,839	4,306	3,706	3,715	3,746	3,888	2,772	3,127
Departments of State													
Attorney General's Office	51	54	45	49	72	61	83	50	93	51	65	42	61
Cabinet Office#	341	412	437	359	370	407	433	344	555	425	625	552	528
Department for Business, Energy and Industrial Strategy	210	227	241	219	207	241	229	191	228	224	219	128	242
Department for Digital, Culture, Media and Sport	138	144	143	141	131	148	140	118	151	142	123	126	184
Department for Education#	586	521	898	760	662	694	709	567	812	1,114	640	442	636
Department for Environment, Food and Rural Affairs	195	242	262	192	224	193	197	168	232	180	209	143	214
Department for Exiting the European Union	207	271	172	136	164	130	140	87	103	73	35	-	-
Department for International Development ¹	107	147	132	100	132	126	122	100	134	80	107	94	87
Department for International Trade	115	183	153	105	127	91	126	88	157	118	126	81	138
Department for Transport#	568	645	688	576	613	609	836	483	624	500	603	497	593
Department for Work and Pensions	1,217	1,074	1,681	1,171	1,033	937	1,120	839	969	726	811	424	548
Department of Health and Social Care	258	269	313	248	202	213	248	182	267	247	311	633	661
Foreign and Commonwealth Office ¹ #	284	334	357	342	369	310	320	291	345	271	330	220	182
Foreign, Commonwealth and Development Office ² #	-	-	-	-	-	-	-	-	-	-	-	-	71
HM Treasury#	242	286	262	213	241	275	262	224	313	209	248	187	222
Home Office	931	907	1,053	1,135	1,007	1,126	1,189	1,098	1,239	1,220	1,222	891	1,047
Ministry of Defence#	1,116	1,090	1,245	1,089	1,017	1,051	1,109	1,019	1,186	1,042	1,150	871	1,053
Ministry of Housing, Communities and Local Government	203	208	250	210	221	245	207	221	240	212	240	229	276
Ministry of Justice	1,001	1,022	1,145	1,044	1,263	1,196	1,286	1,187	1,335	1,143	1,246	757	1,009
Northern Ireland Office	50	64	91	73	67	60	56	62	89	53	68	35	51
Scotland Office	55	74	84	55	43	53	49	59	75	49	64	24	46
UK Export Finance	31	24	26	27	22	19	17	17	18	27	36	35	36
Wales Office	35	54	53	36	39	42	40	36	56	33	42	22	30

TABLE 2
Number of non-routine information requests received by monitored bodies, by quarter, since 1 July 2017

Government body	2017		2018				2019				2020		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
Other bodies included in monitoring													
Charity Commission	137	171	195	175	152	178	166	186	180	166	197	191	302
Competition and Markets Authority	32	29	31	31	33	36	37	35	31	31	26	32	36
Crown Prosecution Service	195	210	283	197	184	181	157	150	140	155	183	147	155
Debt Management Office	16	11	15	13	21	11	13	11	6	4	13	13	14
Food Standards Agency	47	48	48	39	54	52	45	47	35	37	40	26	37
Government Legal Department	103	92	69	74	59	55	64	47	42	46	68	37	42
Health and Safety Executive	1,236	1,157	1,224	1,235	1,214	1,159	1,224	1,106	1,198	1,202	1,271	815	1,007
HM Land Registry	84	72	88	102	103	88	114	68	99	101	86	62	82
HM Revenue and Customs#	501	475	595	557	604	572	729	592	544	445	573	414	428
National Archives	742	763	730	858	881	926	1,078	927	896	931	781	496	443
National Savings and Investments	11	18	26	18	13	17	18	15	14	17	13	25	20
Office for National Statistics	101	135	125	118	131	138	170	79	126	155	141	207	218
Office for Standards in Education, Children's Services and Skills	119	148	146	175	123	130	157	107	101	133	118	74	53
Office of Gas and Electricity Markets	128	152	121	110	109	101	149	141	96	105	125	56	105
Office of Rail and Road	27	33	38	47	43	46	39	36	42	44	56	37	41
Rural Payments Agency	73	54	77	64	61	69	73	83	88	107	104	77	91
Serious Fraud Office	33	36	40	42	73	33	44	40	41	33	51	38	27
Water Services Regulation Authority	33	27	33	34	39	47	29	36	36	34	42	25	26

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - Figures for Q3 2020 for the Foreign and Commonwealth Office and the Department for International Development include requests received from 1 July 2020 to 1 September 2020, after which monitoring is continued by the Foreign, Commonwealth and Development Office

2 - Figures for Q3 2020 for the Foreign, Commonwealth and Development Office include requests received from 2 September 2020 to 30 September 2020.

TABLE 3

Timeliness of response to non-routine information requests received by monitored bodies from 1 July - 30 September 2020

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
TOTAL for all monitored bodies	11,040	8,864	610	1,566	80%	86%
TOTAL for Departments of State only	7,915	6,291	497	1,127	79%	86%
TOTAL for other monitored bodies	3,125	2,573	113	439	82%	86%
Departments of State						
Attorney General's Office	61	57	4	0	93%	100%
Cabinet Office#	528	339	26	163	64%	69%
Department for Business, Energy and Industrial Strategy	242	172	25	45	71%	81%
Department for Digital, Culture, Media and Sport	184	126	12	46	68%	75%
Department for Education#	636	472	22	142	74%	78%
Department for Environment, Food and Rural Affairs	214	206	7	1	96%	100%
Department for International Development ³	87	76	8	3	87%	97%
Department for International Trade	138	65	33	40	47%	71%
Department for Transport#	593	509	35	49	86%	92%
Department for Work and Pensions	548	446	3	99	81%	82%
Department of Health and Social Care	661	510	8	143	77%	78%
Foreign and Commonwealth Office ³ #	182	94	46	42	52%	77%
Foreign, Commonwealth and Development Office ⁴ #	71	46	9	16	65%	77%
HM Treasury#	222	195	8	19	88%	91%
Home Office	1,047	833	132	82	80%	92%
Ministry of Defence#	1,053	800	79	174	76%	83%
Ministry of Housing, Communities and Local Government	276	250	22	4	91%	99%
Ministry of Justice	1,009	945	12	52	94%	95%
Northern Ireland Office	51	49	2	0	96%	100%
Scotland Office	46	45	0	1	98%	98%
UK Export Finance	36	27	3	6	75%	83%
Wales Office	30	29	1	0	97%	100%

TABLE 3 continued

Timeliness of response to non-routine information requests received by monitored bodies from 1 July - 30 September 2020

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response ¹			Percentage meeting deadline	Percentage meeting deadline or with permitted extension ²
		20-day deadline met	Permitted extension ² to deadline	Late response (i.e. deadline missed)		
Other bodies included in monitoring						
Charity Commission	302	291	0	11	96%	96%
Competition and Markets Authority	36	36	0	0	100%	100%
Crown Prosecution Service	155	146	0	9	94%	94%
Debt Management Office	14	14	0	0	100%	100%
Food Standards Agency	37	30	6	1	81%	97%
Government Legal Department	42	33	0	9	79%	79%
Health and Safety Executive	1,007	703	22	282	70%	72%
HM Land Registry	82	77	0	5	94%	94%
HM Revenue and Customs#	428	402	0	26	94%	94%
National Archives [^]	441	305	68	68	69%	85%
National Savings and Investments	20	17	0	3	85%	85%
Office for National Statistics	218	212	1	5	97%	98%
Office for Standards in Education, Children's Services and Skills	53	49	3	1	92%	98%
Office of Gas and Electricity Markets	105	104	0	1	99%	99%
Office of Rail and Road	41	31	10	0	76%	100%
Rural Payments Agency	91	73	2	16	80%	82%
Serious Fraud Office	27	26	0	1	96%	96%
Water Services Regulation Authority	26	24	1	1	92%	96%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

2 - "Permitted extensions" include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

3 - Figures for the Foreign and Commonwealth Office and the Department for International Development include requests received from 1 July 2020 to 1 September 2020, after which monitoring is continued by the Foreign, Commonwealth and Development Office

4 - Figures for the Foreign, Commonwealth and Development Office include requests received from 2 September 2020 to 30 September 2020.

TABLE 4 continued
Percentage of non-routine information requests received since 1 July 2017 that were answered 'in time', by quarter¹

Government body	2017		2018				2019				2020		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
Other bodies included in monitoring													
Charity Commission	92%	87%	67%	67%	76%	90%	96%	97%	95%	94%	98%	95%	96%
Competition and Markets Authority	97%	100%	100%	90%	100%	100%	97%	97%	97%	97%	92%	100%	100%
Crown Prosecution Service	93%	96%	96%	98%	98%	94%	97%	95%	99%	98%	95%	97%	94%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	98%	100%	98%	97%	98%	98%	100%	96%	100%	100%	98%	92%	97%
Government Legal Department	97%	98%	94%	93%	95%	100%	86%	87%	100%	87%	87%	97%	79%
Health and Safety Executive	94%	93%	95%	92%	92%	90%	92%	94%	95%	96%	89%	80%	72%
HM Land Registry	100%	99%	99%	96%	100%	99%	98%	91%	100%	100%	90%	98%	94%
HM Revenue and Customs#	89%	98%	96%	96%	96%	97%	95%	95%	96%	96%	92%	89%	94%
National Archives [^]	95%	95%	97%	97%	95%	90%	90%	92%	88%	91%	80%	76%	85%
National Savings and Investments	91%	78%	96%	100%	100%	100%	94%	100%	100%	100%	100%	92%	85%
Office for National Statistics	91%	90%	94%	96%	98%	99%	98%	96%	94%	95%	97%	96%	98%
Office for Standards in Education, Children's Services and Skills	94%	95%	97%	97%	94%	100%	99%	97%	99%	99%	97%	100%	98%
Office of Gas and Electricity Markets	88%	93%	92%	65%	61%	87%	95%	94%	97%	100%	99%	98%	99%
Office of Rail and Road	93%	97%	100%	94%	95%	98%	90%	97%	98%	98%	93%	100%	100%
Rural Payments Agency	99%	96%	99%	94%	90%	99%	99%	90%	86%	93%	83%	95%	82%
Serious Fraud Office	97%	100%	100%	100%	100%	97%	100%	100%	100%	97%	92%	92%	96%
Water Services Regulation Authority	100%	100%	100%	100%	64%	81%	93%	97%	97%	100%	95%	96%	96%

Notes

- Figures supplied by these departments count requests received by one or more of their agencies, and those received by the departments themselves. The bulletin gives full details.

[^] - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

1 - A request is "in time" if it was answered within the statutory response deadline, or within a permitted extension to this deadline, which include:

Requests where the 20-day deadline for response under the Freedom of Information Act is extended to allow for consideration of the balance of the public interest.

Requests where the 20-day deadline for response under the Environmental Information Regulations is extended because of the complexity or volume of the request.

2 - Figures for Q3 2020 for the Foreign and Commonwealth Office and the Department for International Development include requests received from 1 July 2020 to 1 September 2020, after which monitoring is continued by the Foreign, Commonwealth and Development Office

3 - Figures for Q3 2020 for the Foreign, Commonwealth and Development Office include requests received from 2 September 2020 to 30 September 2020.

TABLE 5
Initial outcomes of non-routine information requests received by monitored bodies from 1 July - 30 September 2020

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding procedural refusals ⁴	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals ⁴ granted in full	Percentage of resolvable requests excluding procedural refusals ⁴ withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵				Granted in full	Partially withheld	Fully withheld (excluding procedural refusals ⁴)	Response not yet provided ⁵		
TOTAL for all monitored bodies	11,040	809	2,238	7,993	3,208	1,190	2,818	777	40%	35%	6,657	3,208	1,190	1,482	777	48%	22%
TOTAL for Departments of State only	7,915	632	1,505	5,778	2,272	830	2,083	593	39%	36%	4,592	2,272	830	897	593	49%	20%
TOTAL for other monitored bodies	3,125	177	733	2,215	936	360	735	184	42%	33%	2,065	936	360	585	184	45%	28%
Departments of State																	
Attorney General's Office	61	3	30	28	15	4	9	0	54%	32%	25	15	4	6	0	60%	24%
Cabinet Office#	528	15	181	332	77	35	126	94	23%	38%	261	77	35	55	94	30%	21%
Department for Business, Energy and Industrial Strategy	242	8	39	195	56	35	86	18	29%	44%	145	56	35	36	18	39%	25%
Department for Digital, Culture, Media and Sport	184	4	48	132	27	20	56	29	20%	42%	101	27	20	25	29	27%	25%
Department for Education#	636	88	108	440	282	73	57	28	64%	13%	403	282	73	20	28	70%	5%
Department for Environment, Food and Rural Affairs	214	15	44	155	40	49	66	0	26%	43%	134	40	49	45	0	30%	34%
Department for International Development ⁷	87	3	9	75	43	10	19	3	57%	25%	61	43	10	5	3	70%	8%
Department for International Trade	138	0	30	108	18	26	52	12	17%	48%	84	18	26	28	12	21%	33%
Department for Transport#	593	5	87	501	253	65	150	33	50%	30%	465	253	65	114	33	54%	25%
Department for Work and Pensions	548	45	68	435	188	29	178	40	43%	41%	330	188	29	73	40	57%	22%
Department of Health and Social Care	661	44	169	448	134	53	192	69	30%	43%	314	134	53	58	69	43%	18%
Foreign and Commonwealth Office ⁷ #	182	9	38	135	23	24	38	50	17%	28%	109	23	24	12	50	21%	11%
Foreign, Commonwealth and Development Office ⁸ #	71	1	12	58	15	4	23	16	26%	40%	38	15	4	3	16	39%	8%
HM Treasury#	222	19	67	136	41	26	61	8	30%	45%	111	41	26	36	8	37%	32%
Home Office	1,047	140	189	718	283	73	282	80	39%	39%	535	283	73	99	80	53%	19%
Ministry of Defence#	1,053	113	173	767	354	118	214	81	46%	28%	624	354	118	71	81	57%	11%
Ministry of Housing, Communities and Local Government	276	0	58	218	53	51	109	5	24%	50%	181	53	51	72	5	29%	40%
Ministry of Justice	1,009	106	132	771	289	107	351	24	37%	46%	553	289	107	133	24	52%	24%
Northern Ireland Office	51	11	0	40	21	11	7	1	53%	18%	36	21	11	3	1	58%	8%
Scotland Office	46	2	9	35	32	3	0	0	91%	0%	35	32	3	0	0	91%	0%
UK Export Finance	36	1	4	31	11	12	6	2	35%	19%	27	11	12	2	2	41%	7%
Wales Office	30	0	10	20	17	2	1	0	85%	5%	20	17	2	1	0	85%	5%

TABLE 5 continued
Initial outcomes of non-routine information requests received by monitored bodies from 1 July - 30 September 2020

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total "resolvable" requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full	Total "resolvable" requests excluding procedural refusals ⁴	Initial outcome of request				Percentage of resolvable requests excluding procedural refusals ⁴ granted in full	Percentage of resolvable requests excluding procedural refusals ⁴ withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵				Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵		
Other bodies included in monitoring																	
Charity Commission	302	4	31	267	64	121	78	4	24%	29%	261	64	121	72	4	25%	28%
Competition and Markets Authority	36	0	6	30	12	0	18	0	40%	60%	30	12	0	18	0	40%	60%
Crown Prosecution Service	155	21	18	116	53	15	48	0	46%	41%	76	53	15	8	0	70%	11%
Debt Management Office	14	0	2	12	9	2	1	0	75%	8%	11	9	2	0	0	82%	0%
Food Standards Agency	37	2	4	31	10	12	9	0	32%	29%	27	10	12	5	0	37%	19%
Government Legal Department	42	0	5	37	16	13	7	1	43%	19%	37	16	13	7	1	43%	19%
Health and Safety Executive	1,007	12	364	631	252	84	223	72	40%	35%	628	252	84	220	72	40%	35%
HM Land Registry	82	8	10	64	40	15	9	0	63%	14%	62	40	15	7	0	65%	11%
HM Revenue and Customs#	428	20	56	352	114	19	214	5	32%	61%	273	114	19	135	5	42%	49%
National Archives	441	49	75	317	155	15	57	90	49%	18%	315	155	15	55	90	49%	17%
National Savings and Investments	20	0	0	20	13	3	4	0	65%	20%	17	13	3	1	0	76%	6%
Office for National Statistics	218	0	100	118	85	12	21	0	72%	18%	118	85	12	21	0	72%	18%
Office for Standards in Education, Children's Services and Skills	53	15	4	34	11	9	14	0	32%	41%	30	11	9	10	0	37%	33%
Office of Gas and Electricity Markets	105	2	18	85	54	16	15	0	64%	18%	81	54	16	11	0	67%	14%
Office of Rail and Road	41	2	9	30	19	5	1	5	63%	3%	30	19	5	1	5	63%	3%
Rural Payments Agency	91	40	19	32	9	10	7	6	28%	22%	32	9	10	7	6	28%	22%
Serious Fraud Office	27	2	5	20	7	6	6	1	35%	30%	19	7	6	5	1	37%	26%
Water Services Regulation Authority	26	0	7	19	13	3	3	0	68%	16%	18	13	3	2	0	72%	11%

Notes
- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

- 1 - Requests "on hold" or "lapsed" are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.
- 2 - "Advice and assistance" would be provided to a requester when the body "reasonably requires further information in order to identify and locate the information requested". See section 1(3) of the Freedom of Information Act for further details.
- 3 - "Resolvable requests" are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.
- 4 - "Fully withheld" requests include those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.
- 5 - This table counts as "resolvable" all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases.
- 6 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.
- 7 - Figures for the Foreign and Commonwealth Office and the Department for International Development include requests received from 1 July 2020 to 1 September 2020, after which monitoring is continued by the Foreign, Commonwealth and Development Office
- 8 - Figures for the Foreign, Commonwealth and Development Office include requests received from 2 September 2020 to 30 September 2020.

TABLE 6a Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 July 2017¹

Government body	2017		2018				2019				2020		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
TOTAL for all monitored bodies	44%	44%	43%	44%	42%	43%	44%	42%	40%	43%	40%	37%	40%
TOTAL for Departments of State only	45%	43%	41%	44%	42%	43%	44%	42%	39%	44%	41%	37%	39%
TOTAL for other monitored bodies	43%	47%	47%	44%	43%	44%	45%	42%	42%	40%	36%	37%	42%
Departments of State													
Attorney General's Office	43%	42%	83%	62%	30%	71%	57%	62%	34%	27%	62%	41%	54%
Cabinet Office#	24%	34%	22%	27%	25%	30%	28%	31%	24%	25%	17%	19%	23%
Department for Business, Energy and Industrial Strategy	20%	28%	37%	32%	27%	39%	33%	35%	30%	30%	41%	33%	29%
Department for Digital, Culture, Media and Sport	37%	20%	45%	32%	35%	24%	31%	17%	21%	29%	37%	25%	20%
Department for Education#	54%	58%	49%	54%	55%	57%	57%	58%	44%	67%	63%	57%	64%
Department for Environment, Food and Rural Affairs	41%	38%	43%	38%	39%	33%	41%	32%	21%	30%	27%	26%	26%
Department for Exiting the European Union	28%	14%	26%	17%	22%	37%	43%	46%	28%	24%	35%	-	-
Department for International Development ²	51%	44%	42%	48%	40%	52%	51%	44%	41%	58%	44%	51%	57%
Department for International Trade	18%	15%	26%	27%	23%	35%	29%	41%	28%	31%	33%	34%	17%
Department for Transport#	61%	59%	60%	59%	59%	57%	57%	59%	53%	57%	54%	52%	50%
Department for Work and Pensions	63%	56%	39%	55%	50%	54%	57%	45%	50%	51%	49%	34%	43%
Department of Health and Social Care	37%	38%	41%	38%	29%	27%	38%	37%	26%	32%	31%	19%	30%
Foreign and Commonwealth Office ³ #	20%	19%	25%	22%	22%	18%	22%	21%	24%	23%	20%	17%	17%
Foreign, Commonwealth and Development Office ³ #	-	-	-	-	-	-	-	-	-	-	-	-	26%
HM Treasury#	29%	25%	44%	44%	37%	35%	41%	43%	31%	34%	35%	39%	30%
Home Office	31%	40%	39%	36%	35%	44%	39%	38%	36%	38%	35%	42%	39%
Ministry of Defence#	58%	48%	48%	49%	49%	41%	43%	46%	45%	45%	49%	48%	46%
Ministry of Housing, Communities and Local Government	29%	42%	34%	37%	41%	42%	42%	38%	35%	37%	40%	26%	24%
Ministry of Justice	35%	38%	32%	36%	38%	34%	37%	37%	40%	38%	40%	35%	37%
Northern Ireland Office	57%	57%	42%	66%	30%	53%	49%	48%	28%	30%	30%	50%	53%
Scotland Office	55%	61%	69%	70%	48%	63%	53%	78%	51%	73%	71%	95%	91%
UK Export Finance	44%	32%	43%	73%	54%	50%	29%	31%	27%	14%	38%	46%	35%
Wales Office	74%	72%	75%	59%	55%	92%	90%	84%	63%	63%	84%	88%	85%

TABLE 4 continued
Percentage of non-routine information requests received since 1 July 2017 that were answered 'in time', by quarter¹

Government body	2017		2018				2019				2020		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
Other bodies included in monitoring													
Charity Commission	33%	30%	25%	26%	21%	45%	34%	29%	17%	24%	18%	20%	24%
Competition and Markets Authority	42%	48%	55%	43%	28%	42%	29%	23%	39%	31%	44%	43%	40%
Crown Prosecution Service	36%	37%	47%	41%	48%	33%	34%	34%	27%	41%	43%	34%	46%
Debt Management Office	64%	56%	82%	22%	53%	36%	20%	44%	67%	50%	50%	69%	75%
Food Standards Agency	41%	68%	53%	52%	43%	51%	50%	59%	58%	70%	47%	61%	32%
Government Legal Department	30%	39%	43%	43%	39%	40%	41%	27%	46%	46%	45%	42%	43%
Health and Safety Executive	49%	50%	51%	45%	45%	42%	43%	46%	42%	45%	39%	34%	40%
HM Land Registry	73%	75%	67%	74%	81%	83%	82%	75%	63%	76%	61%	84%	63%
HM Revenue and Customs#	31%	29%	33%	30%	37%	41%	48%	36%	38%	39%	36%	34%	32%
National Archives	40%	50%	47%	52%	43%	39%	41%	44%	43%	28%	28%	32%	49%
National Savings and Investments	67%	69%	72%	81%	67%	93%	100%	57%	86%	67%	69%	27%	65%
Office for National Statistics	80%	77%	71%	74%	82%	92%	84%	67%	80%	81%	82%	65%	72%
Office for Standards in Education, Children's Services and Skills	20%	11%	22%	8%	22%	13%	15%	11%	13%	11%	19%	25%	32%
Office of Gas and Electricity Markets	60%	93%	82%	66%	64%	69%	63%	49%	57%	53%	42%	57%	64%
Office of Rail and Road	50%	53%	42%	44%	24%	34%	39%	26%	31%	29%	47%	74%	63%
Rural Payments Agency	43%	62%	68%	41%	41%	58%	45%	35%	54%	19%	33%	30%	28%
Serious Fraud Office	40%	38%	33%	31%	22%	33%	34%	55%	55%	57%	29%	25%	35%
Water Services Regulation Authority	96%	83%	83%	86%	86%	74%	75%	81%	46%	75%	58%	55%	68%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - Figures for Q3 2020 for the Foreign and Commonwealth Office and the Department for International Development include requests received from 1 July 2020 to 1 September 2020, after which monitoring is continued by the Foreign, Commonwealth and Development Office

3 - Figures for Q3 2020 for the Foreign, Commonwealth and Development Office include requests received from 2 September 2020 to 30 September 2020.

TABLE 6b Percentage of resolvable non-routine information requests received excluding procedural refusals² that were granted in full, by quarter, since 1 July 2017¹

Government body	2017		2018				2019				2020		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
TOTAL for all monitored bodies	52%	54%	54%	53%	52%	53%	53%	51%	50%	51%	48%	45%	48%
TOTAL for Departments of State only	55%	55%	55%	57%	55%	56%	56%	55%	53%	56%	52%	47%	49%
TOTAL for other monitored bodies	46%	51%	51%	48%	47%	47%	48%	45%	45%	42%	40%	40%	45%
Departments of State													
Attorney General's Office	50%	45%	86%	72%	56%	77%	59%	67%	48%	30%	64%	45%	60%
Cabinet Office#	32%	47%	29%	39%	32%	41%	37%	38%	30%	30%	20%	23%	30%
Department for Business, Energy and Industrial Strategy	30%	38%	44%	42%	36%	52%	39%	44%	44%	40%	50%	39%	39%
Department for Digital, Culture, Media and Sport	44%	27%	53%	43%	54%	39%	42%	28%	38%	41%	48%	35%	27%
Department for Education#	59%	71%	61%	65%	61%	64%	64%	67%	62%	71%	67%	62%	70%
Department for Environment, Food and Rural Affairs	44%	42%	44%	50%	49%	49%	50%	43%	28%	40%	35%	32%	30%
Department for Exiting the European Union	30%	19%	29%	32%	28%	47%	48%	52%	33%	28%	43%	-	-
Department for International Development ³	79%	61%	61%	71%	66%	75%	70%	74%	71%	81%	68%	70%	70%
Department for International Trade	22%	29%	30%	38%	46%	49%	38%	51%	39%	41%	43%	42%	21%
Department for Transport#	71%	66%	68%	67%	66%	65%	66%	67%	63%	65%	64%	57%	54%
Department for Work and Pensions	72%	67%	68%	67%	60%	68%	71%	60%	68%	66%	64%	41%	57%
Department of Health and Social Care	54%	53%	57%	51%	43%	44%	54%	51%	43%	47%	44%	36%	43%
Foreign and Commonwealth Office ³ #	24%	26%	31%	27%	31%	24%	28%	28%	33%	29%	28%	25%	21%
Foreign, Commonwealth and Development Office ⁴ #	-	-	-	-	-	-	-	-	-	-	-	-	39%
HM Treasury#	38%	34%	61%	59%	58%	49%	53%	53%	47%	42%	42%	47%	37%
Home Office	41%	52%	52%	49%	51%	55%	53%	51%	52%	53%	45%	54%	53%
Ministry of Defence#	69%	55%	61%	61%	60%	51%	54%	58%	55%	56%	58%	58%	57%
Ministry of Housing, Communities and Local Government	33%	51%	40%	45%	52%	46%	45%	42%	44%	45%	47%	31%	29%
Ministry of Justice	50%	59%	46%	54%	58%	55%	54%	55%	56%	59%	57%	48%	52%
Northern Ireland Office	77%	75%	64%	91%	50%	74%	69%	65%	46%	46%	33%	63%	58%
Scotland Office	58%	65%	77%	81%	64%	69%	78%	82%	67%	91%	71%	95%	91%
UK Export Finance	48%	35%	43%	79%	54%	55%	33%	31%	27%	18%	43%	57%	41%
Wales Office	81%	85%	90%	84%	89%	94%	90%	89%	79%	80%	90%	88%	85%

TABLE 4 continued
Percentage of non-routine information requests received since 1 July 2017 that were answered 'in time', by quarter¹

Government body	2017		2018				2019				2020		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
Other bodies included in monitoring													
Charity Commission	35%	32%	28%	28%	22%	48%	35%	31%	20%	24%	20%	22%	25%
Competition and Markets Authority	46%	52%	57%	45%	30%	48%	29%	23%	42%	36%	52%	43%	40%
Crown Prosecution Service	55%	62%	66%	64%	68%	52%	59%	63%	49%	58%	64%	61%	70%
Debt Management Office	69%	63%	82%	22%	53%	36%	22%	44%	67%	50%	50%	69%	82%
Food Standards Agency	58%	77%	59%	52%	53%	56%	68%	61%	61%	90%	58%	64%	37%
Government Legal Department	32%	41%	45%	43%	43%	40%	44%	29%	47%	53%	47%	42%	43%
Health and Safety Executive	49%	50%	51%	45%	46%	42%	43%	46%	43%	46%	39%	35%	40%
HM Land Registry	77%	75%	70%	76%	82%	86%	82%	80%	66%	78%	65%	84%	65%
HM Revenue and Customs#	39%	40%	43%	41%	48%	56%	59%	45%	49%	53%	48%	42%	42%
National Archives	40%	50%	47%	52%	43%	39%	41%	44%	43%	28%	28%	32%	49%
National Savings and Investments	80%	69%	72%	81%	67%	93%	100%	57%	100%	67%	69%	35%	76%
Office for National Statistics	81%	77%	71%	75%	82%	92%	86%	67%	80%	84%	82%	65%	72%
Office for Standards in Education, Children's Services and Skills	21%	12%	24%	10%	23%	15%	16%	13%	14%	13%	22%	31%	37%
Office of Gas and Electricity Markets	62%	97%	85%	67%	66%	70%	64%	50%	58%	54%	43%	58%	67%
Office of Rail and Road	54%	56%	45%	47%	25%	34%	41%	28%	33%	30%	47%	74%	63%
Rural Payments Agency	43%	66%	68%	41%	41%	58%	45%	37%	54%	21%	33%	30%	28%
Serious Fraud Office	45%	42%	37%	32%	43%	36%	41%	70%	63%	57%	30%	28%	37%
Water Services Regulation Authority	96%	83%	83%	90%	86%	77%	79%	81%	46%	75%	60%	55%	72%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

3 - Figures for Q3 2020 for the Foreign and Commonwealth Office and the Department for International Development include requests received from 1 July 2020 to 1 September 2020, after which monitoring is continued by the Foreign, Commonwealth and Development Office

4 - Figures for Q3 2020 for the Foreign, Commonwealth and Development Office include requests received from 2 September 2020 to 30 September 2020.

TABLE 7

Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 July - 30 September 2020

Government body	Total "resolvable" requests ¹	Total requests where information was fully withheld	Reason for fully withholding information			
			Procedural refusals ⁵			Information is exempt / excepted ⁴
			Vexatious Fol request ²	Repeated Fol request ²	Cost of response would exceed cost limit ³	
TOTAL for all monitored bodies	7,993	2,818	33	67	1,236	1,482
TOTAL for Departments of State only	5,778	2,083	32	62	1,092	897
TOTAL for other monitored bodies	2,215	735	1	5	144	585
Departments of State						
Attorney General's Office	28	9	0	2	1	6
Cabinet Office#	332	126	2	10	59	55
Department for Business, Energy and Industrial Strategy	195	86	1	0	49	36
Department for Digital, Culture, Media and Sport	132	56	0	1	30	25
Department for Education#	440	57	3	0	34	20
Department for Environment, Food and Rural Affairs	155	66	0	1	20	45
Department for International Development ⁶	75	19	0	0	14	5
Department for International Trade	108	52	2	0	22	28
Department for Transport#	501	150	1	4	31	114
Department for Work and Pensions	435	178	0	9	96	73
Department of Health and Social Care	448	192	2	10	122	58
Foreign and Commonwealth Office ⁶ #	135	38	0	0	26	12
Foreign, Commonwealth and Development Office ⁷ #	58	23	0	0	20	3
HM Treasury#	136	61	1	0	24	36
Home Office	718	282	2	3	178	99
Ministry of Defence#	767	214	2	10	131	71
Ministry of Housing, Communities and Local Government	218	109	2	1	34	72
Ministry of Justice	771	351	13	11	194	133
Northern Ireland Office	40	7	0	0	4	3
Scotland Office	35	0	0	0	0	0
UK Export Finance	31	6	1	0	3	2
Wales Office	20	1	0	0	0	1

TABLE 7

Statutory reasons given by monitored bodies for fully withholding non-routine information requested from 1 July - 30 September 2020

Government body	Total "resolvable" requests ¹	Total requests where information was fully withheld	Reason for fully withholding information			
			Procedural refusals ⁵			Information is exempt / excepted ⁴
			Vexatious FoI request ²	Repeated FoI request ²	Cost of response would exceed cost limit ³	
Other bodies included in monitoring						
Charity Commission	267	78	0	0	6	72
Competition and Markets Authority	30	18	0	0	0	18
Crown Prosecution Service	116	48	0	0	40	8
Debt Management Office	12	1	0	0	1	0
Food Standards Agency	31	9	1	0	3	5
Government Legal Department	37	7	0	0	0	7
Health and Safety Executive	631	223	0	0	3	220
HM Land Registry	64	9	0	0	2	7
HM Revenue and Customs [#]	352	214	0	1	78	135
National Archives	317	57	0	0	2	55
National Savings and Investments	20	4	0	2	1	1
Office for National Statistics	118	21	0	0	0	21
Office for Standards in Education, Children's Services and Skills	34	14	0	1	3	10
Office of Gas and Electricity Markets	85	15	0	0	4	11
Office of Rail and Road	30	1	0	0	0	1
Rural Payments Agency	32	7	0	0	0	7
Serious Fraud Office	20	6	0	0	1	5
Water Services Regulation Authority	19	3	0	1	0	2

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - "Resolvable requests" are all those where it would have been possible to provide a substantive response. They exclude requests which are lapsed or "on-hold", where the information was not held, and where it was necessary to provide advice and assistance (see note above) since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - Where a request for information is vexatious or repeated, public authorities are not obliged to release the information being sought. See Section 14 of the FOI Act.

3 - Section 12 of the FOI Act states that public authorities are not obliged to release information where the cost of complying with the request would exceed the appropriate limit. This limit is set in secondary legislation at £600 for central government departments.

4 - In these cases, the requested information was deemed to fall in one or more of the categories of exempt information ("exemptions") listed in Part II of the FOI Act, or under one of the corresponding "exceptions to the duty to disclose environmental information" in Part 3 of the EIRs.

5 - "Procedural refusals" are all those which were refused for being vexatious or repeated, along with those refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

6 - Figures for the Foreign and Commonwealth Office and the Department for International Development include requests received from 1 July 2020 to 1 September 2020, after which monitoring is continued by the Foreign, Commonwealth and Development Office

7 - Figures for the Foreign, Commonwealth and Development Office include requests received from 2 September 2020 to 30 September 2020.

TABLE 8
Exemptions and exceptions₁ applied by monitored bodies when withholding non-routine information requests received from 1 July - 30 September 2020

Government body	Total requests where one or more exemptions / exceptions were applied ¹	Exemptions listed in Part 2 of the FoI Act ²																							
		S.22 - Information intended for future publication	S. 22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies dealing with security matters	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence	S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	All EIR exemptions	
TOTAL for all monitored bodies	2,672	300	0	33	67	61	66	9	15	174	217	65	4	2	233	62	9	51	1,191	96	37	253	218	238	
TOTAL for Departments of State only	1,727	263	0	33	67	61	60	8	14	11	98	55	0	0	227	59	6	29	786	64	24	234	66	165	
TOTAL for other monitored bodies	945	37	0	0	0	0	6	1	1	163	119	10	4	2	6	3	3	22	405	32	13	19	152	73	
Departments of State																									
Attorney General's Office	10	0	0	0	0	0	1	1	0	1	2	0	0	0	6	3	0	0	3	0	1	0	0	0	0
Cabinet Office#	90	22	0	1	4	0	2	0	0	0	1	0	0	0	33	7	4	0	30	2	1	15	0	0	0
Department for Business, Energy and Industrial Strategy	71	11	0	0	2	0	0	0	2	0	0	0	0	0	8	1	0	0	29	3	2	25	0	18	0
Department for Digital, Culture, Media and Sport	45	15	0	0	0	0	2	0	0	0	1	0	0	0	14	5	1	0	22	3	0	6	0	0	0
Department for Education#	93	17	0	0	0	0	0	0	0	0	6	0	0	0	7	9	0	0	66	1	2	6	0	2	0
Department for Environment, Food and Rural Affairs	94	9	0	0	1	0	3	0	1	0	2	0	0	0	9	0	0	0	22	1	0	1	0	59	0
Department for International Development ³	15	3	0	0	0	0	3	0	0	0	1	0	0	0	2	1	0	1	9	1	0	6	0	0	0
Department for International Trade	54	19	0	4	4	4	7	0	2	0	0	0	0	0	5	2	0	0	34	19	0	22	0	1	0
Department for Transport#	179	18	0	1	3	0	0	7	7	2	8	0	0	0	25	6	0	0	115	11	8	20	2	25	0
Department for Work and Pensions	102	12	0	0	2	0	0	0	0	0	5	0	0	0	1	3	0	0	74	3	1	5	3	0	0
Department of Health and Social Care	111	31	0	0	1	0	0	0	0	0	1	0	0	0	27	1	0	0	37	5	1	18	0	0	0
Foreign and Commonwealth Office ³ #	36	2	0	8	12	1	17	0	0	0	3	0	0	0	8	1	0	1	28	3	0	5	0	0	0
Foreign, Commonwealth and Development Office ⁴ #	7	1	0	1	1	0	3	0	0	0	0	0	0	0	1	0	0	0	6	0	0	1	0	0	0
HM Treasury#	62	10	0	0	1	0	4	0	1	0	1	0	0	0	32	0	0	0	20	6	1	15	0	0	0
Home Office	172	30	0	5	13	0	0	0	0	3	27	0	0	0	13	17	1	1	44	2	2	28	2	0	0
Ministry of Defence#	189	10	0	12	23	55	15	0	0	5	15	1	0	0	4	0	0	13	86	2	2	43	2	1	0
Ministry of Housing, Communities and Local Government	123	13	0	0	0	0	0	0	0	0	2	0	0	0	19	0	0	7	32	1	1	5	1	54	0
Ministry of Justice	240	36	0	1	0	0	0	0	0	0	21	54	0	0	6	2	0	5	115	1	2	12	56	0	0
Northern Ireland Office	14	3	0	0	0	0	1	0	0	0	1	0	0	0	4	1	0	0	5	0	0	0	0	0	0
Scotland Office	3	0	0	0	0	0	2	0	1	0	1	0	0	0	2	0	0	1	1	0	0	0	0	0	0
UK Export Finance	14	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	6	0	0	1	0	5	0
Wales Office	3	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	2	0	0	0	0	0	0

TABLE 8 continued

Exemptions and exceptions₁ applied by monitored bodies when withholding non-routine information requests received from 1 July - 30 September 2020

Government body	Total requests where one or more exemptions / exceptions were applied ¹	Exemptions listed in Part 2 of the FoI Act ²																			All EIR exemptions				
		S.22 - Information intended for future publication	S.22A - Research intended for future publication	S.23 - Information supplied by, or relating to, bodies dealing with security matters	S.24 - National security	S.26 - Defence	S.27 - International relations	S.28 - Relations within the United Kingdom	S.29 - The economy	S.30 - Investigations and proceedings conducted by public authorities	S.31 - Law enforcement	S.32 - Court records, etc.	S.33 - Audit functions	S.34 - Parliamentary privilege	S.35 - Formulation of Government policy, etc.	S.36 - Prejudice to effective conduct of public affairs	S.37 - Communications with Her Majesty, etc. and honours	S.38 - Health and Safety	S.40 - Personal information	S.41 - Information provided in confidence		S.42 - Legal professional privilege	S.43 - Commercial interests	S.44 - Prohibitions on disclosure	
Other bodies included in monitoring																									
Charity Commission	193	3	0	0	0	0	0	0	0	0	55	6	0	0	0	0	0	0	162	10	7	2	0	0	
Competition and Markets Authority	18	0	0	0	0	0	0	0	0	0	7	0	1	0	0	0	0	0	1	0	2	0	16	0	
Crown Prosecution Service	23	4	0	0	0	0	0	0	0	2	3	2	0	0	0	1	0	2	9	2	0	0	0	0	
Debt Management Office	2	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	
Food Standards Agency	17	1	0	0	0	0	1	1	0	2	1	0	0	0	1	0	0	0	8	0	0	8	0	0	
Government Legal Department	20	0	0	0	0	0	0	0	0	0	1	1	0	2	1	0	0	0	9	5	3	3	0	0	
Health and Safety Executive	304	5	0	0	0	0	0	0	0	153	7	0	0	0	0	0	0	0	102	12	0	1	1	26	
HM Land Registry	22	0	0	0	0	0	0	0	0	0	6	0	0	0	0	0	0	0	16	0	0	0	0	0	
HM Revenue and Customs#	154	12	0	0	0	0	1	0	1	0	17	0	0	0	3	1	0	0	11	0	0	0	111	0	
National Archives	70	0	0	0	0	0	4	0	0	0	5	0	0	0	0	1	3	20	64	2	0	0	1	1	
National Savings and Investments	4	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	2	0	0	0	0	1	
Office for National Statistics	33	11	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	1	0	1	18	0	
Office for Standards in Education, Children's Services and Skills	19	0	0	0	0	0	0	0	0	0	7	0	3	0	0	0	0	0	11	0	1	2	0	0	
Office of Gas and Electricity Markets	27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	4	21	
Office of Rail and Road	6	0	0	0	0	0	0	0	0	2	2	0	0	0	0	0	0	0	2	0	0	2	0	3	
Rural Payments Agency	17	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	17	
Serious Fraud Office	11	1	0	0	0	0	0	0	0	4	7	0	0	0	0	0	0	0	1	0	0	0	0	0	
Water Services Regulation Authority	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	1	4	

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - A single request can be subject to more than one exemption. Therefore, the total number of individual exemptions used may be greater than the number of requests to which exemptions were applied.

2 - "Exemptions" refers to the provisions in Part 2 of the Freedom of Information Act (and the similar "exceptions" in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.

The exemption described in section 21 of the Act ("Information accessible ... by other means") is not listed here, because requests falling under this exemption do not meet the formal definition of a "non-routine" request and therefore are not counted in these monitoring statistics.

The exemption listed at section 39 of the Freedom of Information Act ("Environmental Information") effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

3 - Figures for the Foreign and Commonwealth Office and the Department for International Development include requests received from 1 July 2020 to 1 September 2020, after which monitoring is continued by the Foreign, Commonwealth and Development Office

4 - Figures for the Foreign, Commonwealth and Development Office include requests received from 2 September 2020 to 30 September 2020.

TABLE 9

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 July - 30 September 2020

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
TOTAL for all monitored bodies	693	635	58	92%
TOTAL for Departments of State only	538	483	55	90%
TOTAL for other monitored bodies	155	152	3	98%
Departments of State				
Attorney General's Office	1	1	0	100%
Cabinet Office#	32	24	8	75%
Department for Business, Energy and Industrial Strategy	16	13	3	81%
Department for Digital, Culture, Media and Sport	9	8	1	89%
Department for Education#	61	54	7	89%
Department for Environment, Food and Rural Affairs	14	14	0	100%
Department for International Development ³	0	0	0	-
Department for International Trade	8	5	3	63%
Department for Transport#	37	37	0	100%
Department for Work and Pensions	34	30	4	88%
Department of Health and Social Care	44	36	8	82%
Foreign and Commonwealth Office ³ #	6	3	3	50%
Foreign, Commonwealth and Development Office ⁴ #	0	0	0	-
HM Treasury#	12	10	2	83%
Home Office	107	97	10	91%
Ministry of Defence#	52	49	3	94%
Ministry of Housing, Communities and Local Government	6	6	0	100%
Ministry of Justice	95	92	3	97%
Northern Ireland Office	0	0	0	-
Scotland Office	1	1	0	100%
UK Export Finance	0	0	0	-
Wales Office	3	3	0	100%

TABLE 9

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 July - 30 September 2020

Government body	Number of requests where a Section 21 exemption was applied ²	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
Other bodies included in monitoring				
Charity Commission	19	19	0	100%
Competition and Markets Authority	0	0	0	-
Crown Prosecution Service	6	6	0	100%
Debt Management Office	0	0	0	-
Food Standards Agency	1	1	0	100%
Government Legal Department	21	20	1	95%
Health and Safety Executive	12	12	0	100%
HM Land Registry	37	37	0	100%
HM Revenue and Customs [#]	37	36	1	97%
National Archives	4	3	1	75%
National Savings and Investments	0	0	0	-
Office for National Statistics	11	11	0	100%
Office for Standards in Education, Children's Services and Skills	2	2	0	100%
Office of Gas and Electricity Markets	3	3	0	100%
Office of Rail and Road	0	0	0	-
Rural Payments Agency	1	1	0	100%
Serious Fraud Office	0	0	0	-
Water Services Regulation Authority	1	1	0	100%

Notes

- Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. The bulletin gives full details.

1 - A section 21 exemption is defined as information available by other means. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

2 - These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used

3 - Figures for the Foreign and Commonwealth Office and the Department for International Development include requests received from 1 July 2020 to 1 September 2020, after which monitoring is continued by the Foreign, Commonwealth and Development Office

4 - Figures for the Foreign, Commonwealth and Development Office include requests received from 2 September 2020 to 30 September 2020.