

Non-Domestic Smart Energy Management Innovation Competition (NDSEMIC) case study interview: transcript

Text Screen: Smart meters unlock the potential of energy data. To support the rollout of smart meters, the Government funded the development and piloting of several smart energy management tools. These tools help small businesses turn energy data from their smart meters into tailored energy management actions, enabling them to control energy use, manage costs and help the environment.

Text Screen: GlowPro is a range of applications (web and mobile) each of which is designed to support the very different functional roles people perform within a business. GlowPro uses energy data in conjunction with analytic modelling to help businesses identify operational and energy efficiency opportunities. GlowPro was developed by Hildebrand.

Footage:

We've been open since May last year. So, I got the GlowPro, I think, well, it was summer last year, it was, yes, August time, last year.

Text Screen: *Using energy data from smart meters to control usage, manage costs and help the environment.*

How do you engage with your energy data through the app?

Footage:

So, I look at the app probably two or three times a week, to see what's been used in terms of electricity.

What we're seeing now is everything I've got on in the shop. So, lights, some plug sockets, and then every so often, you will see a spike when a bit of equipment is used.

Text Screen: *Using energy data from smart meters to control usage, manage costs and help the environment.*

How has the app helped you to manage your business's energy use?

Footage:

It's important to keep on top of what money we're spending, as much as we can, and electricity is, yes, fairly big in terms of one of our outgoings. And I think it's probably quite easy to let it get away from you, if you're not keeping an eye on it.

Making sure things aren't being used when they don't need to be, things are switched off, you know, when we leave of an evening, making sure everything is turned off and there's no wastage.

Because we're using cordless clippers, it's pretty steady, but you'll see it more, obviously, when the hairdryers are on, when the water heater's on, there will be a definite spike up, and that's when you can really see what it's costing.

Non-Domestic Smart Energy Management Innovation Competition (NDSEMIC) case study interview:
transcript

Text Screen: *Using energy data from smart meters to control usage, manage costs and help the environment.*

How could the app help you to manage your business's energy use in future?

Footage:

Whether or not in the future I will look at equipment that's a bit more energy-efficient, that might be something I'll look at doing and that will allow me to do that as well, because I'll see what certain things cost a bit less.

I think it'll help us when we look to renew our utilities and it'll just, I think, continue to help us, you know, use our electricity efficiently.

Text screen: To find out more, visit <https://www.gov.uk/government/publications/non-domestic-smart-energy-management-innovation-competition>.