



Our ref: FOI 2020/04272

Your ref:

Date: 28 April 2020

Dear [REDACTED]

Thank you for your email of 27 March 2020 requesting the following information:

“Telephony System

1. What is your current telephony system?
2. How many users of the telephony system?
3. When is the contract up for renewal?
4. Approximate annual spend?
5. If it isn't a VoIP system, will that be a consideration for the next contract cycle?
6. The email address of the primary contact for this contract?

Mobile phones

1. Who is your current mobile phone provider?
2. How many mobile connections?
3. When is the contract up for renewal?
4. Approximate annual spend?
5. How long do you contract for (24 or 36 months)?
6. The email address of the primary contact for this contract?

Procurement vehicles

1. Do you procure through the Networks Services 2 framework (RM3808, previous iteration was RM1045)?
2. Do you procure through the G-Cloud framework”?

We are treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence, and I can confirm that some information, in scope of your request is held.

The information you have requested can be found below, but some of the information falls entirely within the scope of the qualified exemption provided for at section 43 Commercial Interests of the FOIA and has been withheld.

Telephony System

1. What is your current telephony system?

Service is provided by Sopra-Steria Ltd (SSL)

2. How many users of the telephony system?

~5000

3. When is the contract up for renewal?

This information has been withheld in accordance with Section 43 Commercial Interests.

Section 43 (2) Commercial Interests of the FOIA has been applied as disclosure would, or would be likely to prejudice the commercial interests of any person (including the public authority holding it).

Section 43 (2) is a qualified exemption and subject to the prejudice test and the public interest test. Under the prejudice test Dstl has to consider if disclosure of this information would, or would be likely to, prejudice its commercial interests or the commercial interests of a third party. Whilst it is recognised that there are clearly public accountability considerations regarding the extension options of public contracts, Dstl considers there is a significant public interest in protecting the commercial interests of suppliers. Consideration is also given to the harm disclosing this information would be likely to cause. The public interest test considers and balances the public interest in disclosing this information against the public interest in not disclosing this information and uses this assessment to decide whether there is sufficient justification in withholding this information under this exemption.

4. Approximate annual spend?

Section 43(2) above

5. If it isn't a VoIP system, will that be a consideration for the next contract cycle?

N/A

6. The email address of the primary contact for this contract?

DSTL Central Enquiries CENTRALENQ@dstl.gov.uk

Mobile phones

1. Who is your current mobile phone provider?

O2

2. How many mobile connections?

~800

3. When is the contract up for renewal?

Section 43(2) above

4. Approximate annual spend?

Circa £270K

5. How long do you contract for (24 or 36 months)?

36

6. The email address of the primary contact for this contract?

DSTL Central Enquiries CENTRALENQ@dstl.gov.uk

Procurement vehicles

1. Do you procure through the Networks Services 2 framework (RM3808, previous iteration was RM1045)?

Yes

2. Do you procure through the G-Cloud framework?

Yes

If you have any queries regarding the content of this letter, please contact this office in the first instance

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

Dstl Secretariat