



Ministry
of Defence

Defence Equipment and Support
Secretariat
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Ministry of Defence
Abbey Wood
Bristol BS34 8JH



Email: DES SEC-PolSec LE-JSC-WPNS@mod.uk

email: [REDACTED]

Our Reference:
FOI2020/11838
Date:
20 November 2020

Dear [REDACTED]

Thank you for your email of 23 October 2020 requesting the following information:

"Since its inception, how many RAF Personnel are registered for a Clarity account with Babcock International."

Your request has been handled in accordance with the Freedom of Information (FOI) Act 2000.

A search has been undertaken of Ministry of Defence (MOD) records and information is held within the scope of your request.

Since the start of the Clarity system some 13,387 individual licences (one per user) have been registered by the RAF. The number of these licences currently in use is 11,427.

If you have any queries regarding the content of this letter, please contact this office in the first instance. If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail { [HYPERLINK "mailto:CIO-FOI-IR@mod.gov.uk" }](mailto:CIO-FOI-IR@mod.gov.uk)). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

[REDACTED]

DE&S Secretariat