

In our previous submission on 12th May 2020 (see attached) Waterwise highlighted our concern that the final determination would result in companies scaling back water efficiency programmes and investments designed to help customers save water, energy and money. Investments that also benefit the environment from which less water needs to be abstracted.

Whilst we still do have this overarching concern we are pleased that the CMA in section 5.396 has recognised the benefits of smart meters and that you propose an adjustment to the final determination in section 5.412 to restore funding to Anglian Water's programme for converting "dumb" meters to smart meters. We strongly support this proposal.

We also support proposals put forward by a number of water companies to further expand and accelerate the smart metering programme as part of meeting the [government and regulators Green Recovery challenge](#).

Regards

Nathan

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waterwise

Our Vision Water will be used wisely, every day, everywhere

Our Values Purpose, passion, pioneer and people