

**PCA Arbitration Data - Quarterly Release (July - September 2020)**

Enquiries				
Received by	This Quarter 01/07/2020 to 30/09/2020	Last Quarter 01/04/2020 to 30/06/2020	Cumulative from 01/04/2020 to 30/09/2020	Cumulative from 21/07/2016 to 30/09/2020
<b>Total</b>	<b>92</b>	<b>76</b>	<b>168</b>	<b>1206</b>

Total Referrals for Arbitration				
	This Quarter 01/07/2020 to 30/09/2020	Last Quarter 01/04/2020 to 30/06/2020	Cumulative from 01/04/2020 to 30/09/2020	Cumulative from 21/07/2016 to 30/09/2020
Received	15	25	40	486
Accepted	16	26	42	436

Referrals for Arbitration (MRO related referrals only)				
	This Quarter 01/07/2020 to 30/09/2020	Last Quarter 01/04/2020 to 30/06/2020	Cumulative from 01/04/2020 to 30/09/2020	Cumulative from 21/07/2016 to 30/09/2020
Received	12	17	29	419
Accepted	12	20	32	381

Referrals for Arbitration (non-MRO related referrals)				
	This Quarter 01/07/2020 to 30/09/2020	Last Quarter 01/04/2020 to 30/06/2020	Cumulative from 01/04/2020 to 30/09/2020	Cumulative from 21/07/2016 to 30/09/2020
Received	3	8	11	67
Accepted	4	6	10	55

Current Arbitration Caseload		
Accepted cases that have been opened for:	Cumulative from 01/04/2020 to 30/09/2020	Cumulative from 21/07/2016 to 30/09/2020
Less than 1 month (30 days or less)	9	9
Between 1 and 3 months (between 31 and 90 days)	7	7
Between 3 and 6 months (between 91 and 180 days)	13	13
Longer than 6 months (181 days or greater)	0	42
<b>Total</b>	<b>29</b>	<b>71</b>

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<b>Awards Issued</b>			
	This Quarter 01/07/2020 to 30/09/2020	Last Quarter 01/04/2020 to 30/06/2020	Cumulative from 21/07/2016 to 30/09/2020
Awards issued	24	12	459

<b>Most Common Pubs Code Referrals</b>
This quarter, the three most common referrals accepted by the PCA are:
MRO, Full response
Non-MRO, Rent assessment
Non-MRO, Business Development Managers / MRO, Independent Assessors (joint third)

<b>Of the 436 arbitration cases accepted by the PCA, the breakdown is as follows</b>	
<b>Pub-owning business</b>	<b>Accepted cases</b>
Admiral Taverns Limited	0
Ei Group Limited	232
Greene King Limited	44
Marston's PLC	29
Punch Taverns Limited	43
Star Pubs & Bars Limited	88

<b>Of the 381 MRO cases accepted by the PCA, the breakdown is as follows</b>	
<b>Pub-owning business</b>	<b>Accepted cases</b>
Admiral Taverns Limited	0
Ei Group Limited	206
Greene King Limited	40
Marston's PLC	22
Punch Taverns Limited	39
Star Pubs & Bars Limited	74

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### **Notes**

1. Includes referrals received in the previous quarter accepted this quarter.
2. Where both MRO and non-MRO disputes are received by the PCA in a single referral, these are recorded against MRO referrals for arbitration.
3. This release is based on live arbitration data and is correct at the time it is captured for the purposes of publication.
4. On the Current Arbitration Caseload table, the first column shows open cases that were accepted from 01/04/2020 to 30/09/2020. The second column shows all open cases that were accepted up to 30/09/2020, irrespective of acceptance date.
5. Current Arbitration Caseload is data reported as of 30/09/2020.