



# CIVIL NUCLEAR CONSTABULARY

## Email

[REDACTED]

### The Executive Office

Civil Nuclear Constabulary

Building F6 Culham Science Centre

Abingdon

Oxon

OX14 3DB

Tel: 01235 466428

Website: <https://www.gov.uk/cnc>

Dear [REDACTED]

I am writing in response to your request for information regarding the below. Your request has been handled under Section 1(1) of the Freedom of Information Act 2000. In accordance with Section 1(1) (a) of the Act I hereby confirm that the CNC/CNPA does hold information of the type specified.

- 1. Please provide statistics on the number of complaints considered by the force's professional standards department, or equivalent, per year (annual or financial, whichever is easier for your recording practices) since 2009**
- 2. Please provide a breakdown according to the following criteria. If any of them are not possible to provide figures for, please let me know why:**

- \* Outcome: in what way was the complaint dealt with, how was it resolved and did it result in any disciplinary action**
- \* Type of complaint: what the complaint related to e.g. conduct, use of force etc**
- \* Protected characteristics and discrimination: the number of complaints that alleged discrimination on the basis of race, sexuality, disability or other characteristics**
- \* Who the complaints were from: e.g. police officers, staff, members of the public or any possible breakdown of those categories, such as age**

Only complaints made by members of the public are classed as complaints

<b>Complaint Heading</b>	<b>Outcome</b>	<b>Disposal</b>
<b>2009</b>		
Incivility, Impoliteness and tolerance	Local Resolution	No action
Incivility, Impoliteness and Tolerance	Local Resolution	No action
Incivility, Impoliteness and Tolerance	Local Resolution	No action
Honesty and Integrity	Unsubstantiated	No further action

Discreditable Conduct	Unsubstantiated	No further action
Incivility, Impoliteness and Tolerance	Local Resolution	No action
Incivility, Impoliteness and Tolerance	Local Resolution	No action

**2010**

Incivility, Impoliteness and Tolerance	Local Resolution	Management Action
Other	Not upheld	No further action

**2011**

Incivility, Impoliteness and Tolerance	Local Resolution	No action
Oppressive Conduct or Harassment action	Withdrawn	No further
Traffic Irregularity	Local Resolution	Management Action

**2012**

Incivility, Impoliteness and Tolerance	Local Resolution	No action
Oppressive Conduct or Harassment	Local Resolution	No action
Irregularity in procedure	Local Resolution	Management Action
Incivility, Impoliteness and Tolerance	Local Resolution	No action

**2013**

Oppressive Conduct	Discontinued	No Further Action
Incivility, Impoliteness and Tolerance	Local Resolution	Management Action
Incivility, Impoliteness and Tolerance	Local Resolution	Management Action
Traffic irregularity	Not upheld	No further action
Incivility, Impoliteness and Intolerance	Local Resolution	No action
Oppressive Conduct or Harassment	No case to Answer	No action

**2014**

Other	Local Resolution	Management Action
Other	Discontinued	No action
Other	Withdrawn	No action
Lack of fairness or Impartiality	Not Upheld	No further action
Incivility, Impoliteness or Tolerance	Local Resolution	Management Action
Traffic Irregularity	Local Resolution	Management Action

**2015**

Incivility, Impoliteness and Tolerance	Local Resolution	Management Action
Incivility, Impoliteness and Tolerance	Case to Answer	Management Action
Traffic Irregularity	Local Resolution	Management Action
Other	Not upheld	No further action
Traffic Irregularity	Local Resolution	Management Action
Incivility, Impoliteness and Tolerance	Local Resolution	Management Action
Unlawful Arrest	Not upheld	No further action
Unlawful Arrest	Not upheld	No further action
Unlawful Arrest	Not upheld	No further action

NB All three above relate to one incident with three complainants each of whom allege arrest was due to race, religion and culture

Incivility, Impoliteness and Tolerance	No case to answer	No action
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**2016**

Incivility, Impoliteness and Tolerance	Withdrawn	Management Action
Incivility, Impoliteness and Tolerance	Local Resolution	Management Action
Oppressive Conduct or Harassment	No case to answer	No action
Other	De recorded	No action
Other	Local Resolution	No action

Traffic Irregularity	Not upheld	Management Action
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## 2017

Incivility, Impoliteness and Tolerance	No case to answer	No action
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Incivility, Impoliteness and Tolerance	Withdrawn	No action
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Organisational Decisions review	Not upheld	No policy
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Other	Upheld	Management Action
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## 2018

Incivility, Impoliteness and Tolerance	Local Resolution	Management Action
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Other	Local Resolution	Management Action
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Other	Not upheld	No action
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Incivility, Impoliteness and Tolerance	Local Resolution	Management Action
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Improper Disclosure of Information review	Withdrawn	No policy
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Oppressive Conduct	Not upheld	No action
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Incivility, Impoliteness and Tolerance	Local Resolution	Management Action
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## 2019

Other	Withdrawn	No action
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Traffic Irregularity	Local Resolution	No action
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Traffic Irregularity	Local Resolution	Management Action
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Incivility, Impoliteness and Tolerance	Local Resolution	Management Action
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Other	Discontinued	No action
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Corrupt Practices	No case to answer	No action
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Incivility, Impoliteness and Tolerance	Local Resolution	No action
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Other	Local Resolution	No action
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Other	Local Resolution	Management Action
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Organisational decisions	Not upheld	No policy review
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## 2020

Incivility, Impoliteness and Tolerance	Local Resolution	Management Action
Other	Not upheld	No action
Oppressive Conduct or Harassment	Discontinued	No action
Operational policies	Discontinued	No policy review

The Civil Nuclear Constabulary is a specialist armed police service dedicated to the civil nuclear industry, with Operational Policing Units based at 10 civil nuclear sites in England and Scotland and over 1400 police officers and staff. The Constabulary headquarters is at Culham in Oxfordshire. The civil nuclear industry forms part of the UK's critical national infrastructure and the role of the Constabulary contribute to the overall framework of national security.

The purpose of the Constabulary is to protect licensed civil nuclear sites and to safeguard nuclear material in transit. The Constabulary works in partnership with the appropriate Home Office Police Force or Police Scotland at each site. Policing services required at each site are agreed with nuclear operators in accordance with the Nuclear Industries Security Regulations 2003 and ratified by the UK regulator, the Office for Nuclear Regulation (ONR). Armed policing services are required at most civil nuclear sites in the United Kingdom. The majority of officers in the Constabulary are Authorised Firearms Officers.

The Constabulary is recognised by the National Police Chiefs' Council (NPCC) and the Association of Chief Police Officers in Scotland (ACPOS). Through the National Coordinated Policing Protocol, the Constabulary has established memorandums of understanding with the local police forces at all 10 Operational Policing Units. Mutual support and assistance enable the Constabulary to maintain focus on its core role.

We take our responsibilities under the Freedom of Information Act seriously but, if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain. We will investigate the matter and endeavour to reply within 3 – 6 weeks. You should write in the first instance to:

Kristina Keefe  
Disclosures Officer  
CNC  
Culham Science Centre  
Abingdon  
Oxfordshire  
OX14 3DB

E-mail: [FOI@cnc.pnn.police.uk](mailto:FOI@cnc.pnn.police.uk)

If you are still dissatisfied following our internal review, you have the right, under section 50 of the Act, to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by the CNPA.

The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you require any further assistance in connection with this request please contact us at our address below:

Kristina Keefe  
Disclosures Officer  
CNC  
Culham Science Centre  
Abingdon  
Oxfordshire  
OX14 3DB  
E-mail: [FOI@cnc.pnn.police.uk](mailto:FOI@cnc.pnn.police.uk)

Yours sincerely  
Kristina Keefe  
Disclosures Officer