

From: [REDACTED]
To: [REDACTED]
Cc: [Enquiries](#)
Subject: FOI Request
Date: 06 March 2019 09:59:09

Dear [REDACTED]

Thank you for your freedom of information request received on 11 February 2019 and allocated reference RFI 026.

You asked a series of questions relating to IT at the SSRO. Our response is as set out below:

1. Local Area Network

a) What Manufacturer is your LAN Network?

Answer: The SSRO's LAN network is provided as part of an IT Managed Services contract (see 1(b)). The network uses Cisco Switches and Firewalls and Aerohive wireless access points.

b) What date does your support contract come up for renewal on the LAN Network?

Answer: The support for the LAN network is provided as part of an IT Managed Services contract. This is a G-Cloud 9 contract of 2 years until 31 March 2020, with the option to extend for up to a further two years (ie until 31st March 2022).

c) What is the current cost of the LAN Network Support?

Answer: The support for the LAN Network is included within the IT Managed Services Contract there is not a specific, identifiable cost component for the LAN Network.

d) Which company is the support contract with?

Answer: The IT Managed Services Contract is with Littlefish (UK) Ltd.

2. Contacts

a) Who is responsible for ICT in the organisation and what are their contact details?

Answer: Dagmar Jeschin, Dagmar.Jeschin@ssro.gov.uk, 020 3771 4770

b) Who is responsible for ICT Infrastructure in the organisation and what are their contact details?

Answer: Dagmar Jeschin, Dagmar.Jeschin@ssro.gov.uk, 020 3771 4770

c) Who is responsible for ICT Purchasing in the organisation and what are their contact details?

Answer: Dagmar Jeschin, Dagmar.Jeschin@ssro.gov.uk, 020 3771 4770

Staff

a) How many IT users do you have?

Answer: 52

b) How many locations/offices do you have?

Answer: 1

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original request and should be addressed to: Neil Swift, c/o Enquiries, enquiries@ssro.gov.uk.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

[REDACTED]
Interim Director of Corporate Resources
Single Source Regulations Office

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