



Ministry  
of Defence

**Ministry of Defence**

Defence Business Services Secretariat  
Room 6303  
Tomlinson House  
Norcross  
Thornton-Cleveleys  
FY5 3WP

Ref: FOI2020/09411

Email: [DBSRES-Secretariat@mod.gov.uk](mailto:DBSRES-Secretariat@mod.gov.uk)

Mr [REDACTED]

16 September 2020

Dear Mr [REDACTED]

Thank you for your email of 20 August 2020 to the Ministry of Defence (MOD) requesting the following information:

*“Please provide information on the following:*

- Is your organisation using Oracle E-Business Suite?*
- If yes, which specific modules are using Oracle E-Business Suite for?*
- If yes, are you running on Oracle E-Business Suite Release 12.2?*
- Are you aware that Premier Support for Oracle E-Business Suite 12.1 is expiring in December 2021 and you will need to upgrade in order to remain supported, including the provision of legislative and security patches?*
- If you are not on 12.2, have you considered carrying out an upgrade assessment for your Oracle E-Business Suite system?*
- If no, which alternative ERP system do you intend to move to?”*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence and I can confirm that all the information in scope of your request is held. However, I must advise you that we would not be able to answer your request without exceeding the appropriate cost limit.

Section 12 of the FOIA makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate cost limits, which for central government is set at £600. This represents the cost of one person spending 3.5 working days in determining whether the department holds the information, locating, retrieving and extracting the information.

To fully answer your questions would involve approaching each Top-Level Budget, Executive Agency and Trading Fund to ascertain which areas within the MOD as a whole use Oracle E-Business Suite as this is not information which is centrally held. This task would far exceed the appropriate cost limit to complete.

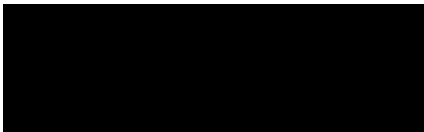
Under Section 16 of the FOIA (Advice and Assistance) we may be able to provide some information if you reduce your request to a specific area of the MOD. Although it is not guaranteed that this would fall within the appropriate cost limit, we would be more than happy to look at it again.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.gov.uk](mailto:CIO-FOI-IR@mod.gov.uk)). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,



Defence Business Services (Secretariat)