



UK Hydrographic Office

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REF: FOI2020/09333

03 September 2020

Dear [REDACTED]

Thank you for your email of 11 August 2020 requesting the following information:

“Telephony System

1. What is your current telephony system?
2. How many users of the telephony system?
3. When is the contract up for renewal?
4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?
5. The email address of the primary contact for this contract?
6. Current annual spend?

Mobile phone contracts

1. Who is your current mobile phone provider?
2. How many mobile connections?
3. When is the contract up for renewal?
4. How long do you contract for (24 or 36 months)?
5. The email address of the primary contact for this contract?
6. Current annual spend?

Crown Commercial Services frameworks

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) Do you procure through the G-Cloud framework?”

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that all the information in scope of your request is held.

The information you have requested can be found below, at annex A.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

UKHO Secretariat

Annex A

"Telephony System

1. What is your current telephony system?
Skype for Business
2. How many users of the telephony system?
c900
3. When is the contract up for renewal?
N/A - Functionality is provided as part of Microsoft Enterprise Agreement
4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?
N/A
5. The email address of the primary contact for this contract?
Procurement@ukho.gov.uk
6. Current annual spend?
Call Charges: c£5k pa
SIP Rental: c£8k pa

Mobile phone contracts

1. Who is your current mobile phone provider
EE
2. How many mobile connections?
126
3. When is the contract up for renewal?
January 2021
4. How long do you contract for (24 or 36 months)?
24+12+12
5. The email address of the primary contact for this contract?
Procurement@ukho.gov.uk
6. Current annual spend?
c£33k

Crown Commercial Services frameworks

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045)
Yes

Do you procure through the G-Cloud framework?"

Yes