

Our ref: FOI 101363

Clerk of Parish Council

Highways  
England Bridge  
House Walnut  
Tree Close  
Guildford  
GU1 4LZ

[www.highways.gov.uk](http://www.highways.gov.uk)

2 September 2020

Dear

### **Request for information under the Freedom of Information Act 2000**

Thank you for your request of 21 August 2020 requesting information about how many times the M3 between junction 5 and 9 has been closed for any reason in the last 3 years.

I attached an excel file showing all the closures on our system from 1 April 2017 to 24 August 2020 between junctions 5 and 9. Column B has the overall description of the job and column G gives a breakdown of the traffic management layout used (although not all will be full closures) and H will give the date it went out.

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests.

Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>.

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number FOI 101363 in any future communications.

Yours sincerely

OD SE Business Management Team  
[OPSSEBMT@highwaysengland.co.uk](mailto:OPSSEBMT@highwaysengland.co.uk)