

**From:** [Enquiries](#)  
**To:** [REDACTED]  
**Cc:** [Enquiries](#)  
**Subject:** FW: FOI  
**Date:** 12 March 2018 12:11:13

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Dear [REDACTED]

Thank you for your request for information under the Freedom of Information Act. This request has been allocated FOI reference RFI 018.

I have set out our response to your seven questions below:

1. The SSRO has a Facebook page and its URL is <https://www.facebook.com/SingleSourceRegulationsOffice>. It was established in March 2015.
2. We do not advertise or spend money on Facebook.
3. The SSRO has a Twitter account and its URL is <https://twitter.com/SingleSourceRO>. It was set up in March 2015.
4. We do not advertise or spend money on Twitter.
5. The SSRO does not use Google G-Suite services (Google services) or rely on Google for any services.
6. We do not advertise or spend any money on Google.
7. Our social media policy can be found on our website at: <https://www.gov.uk/government/organisations/single-source-regulations-office/about/social-media-use>.

Your email refers to two previous emails that you sent to us. We have no record of receiving these emails, and would be grateful for further information on when they were sent so that we can follow this up with our IT supplier.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original request and should be addressed to: Neil Swift, c/o Enquiries, [enquiries@ssro.gov.uk](mailto:enquiries@ssro.gov.uk).

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

[REDACTED]  
Enquiries

Single Source Regulations Office  
Assuring value, building confidence

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| EC4A 1AB

**From:** [REDACTED]  
**Sent:** 09 March 2018 09:19  
**To:** Enquiries <[enquiries@ssro.gov.uk](mailto:enquiries@ssro.gov.uk)>  
**Subject:** FOI

Dear Sir or Madam,

I have sent two FOIs, the first in January and the second in February and I still have not received an acknowledgement and it is now overdue. Please can someone acknowledge my FOI and respond? Otherwise I am left with no option but to go to the information commissioner as this is a breach of the FOI Act. Once again my request is as follows - Under the Freedom of Information Act I would like to request the following information:

1. Does your organisation have a Facebook Page(s)? If yes, what is/are the url(s) and when were they set up?
2. Does your organisation advertise or spend any money on Facebook? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since 2004?
3. Does your organisation have a Twitter Account? If yes, what is/are the url(s) and when were they set up?
4. Does your organisation advertise or spend any money on Twitter? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since 2006?
5. Does your organisation use Google G-Suite services (Google services) or does your organisation rely on google for any services (such as email hosting)? If yes, what are the services, when were they agreed and how much did they cost?

6. Does your organisation advertise or spend any money on Google? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since the payments first began?

7. Is there an official policy for the use of organisational Facebook or Twitter Accounts (ie how to post, what to use it for and when to delete or preserve records)? If there is a policy (or policies) please may I be provided with them?

Many thanks in advance and I look forward to your reply,

