Dear ██████████

Thank you for your freedom of information request, which we received on 8 June 2018.

In your email you asked several questions concerning the types of accounting software and applications that may be in use by the SSRO. I have answered each of your questions in turn as follows:

1. What financial accounting software do you use?
   Answer: The SSRO is currently using SunSystems 6.2

2. Who supplies your financial accounting software (name of vendor or supplier)?
   Answer: Our financial accounting software is supplied by a third party (OFGEM) as part of an outsourced service

3. What was the original date of purchase or contact start date for your accounting software?
   Answer: The original outsourced service contract started in early 2015

4. When is the contact renewal or expiry date for your accounting software?
   Answer: The current contract expires with OFGEM on 31 January 2019

5. If relevant, what is the cost of annual support and maintenance (last financial year April 2016-March 2017) for your accounting software?
   Answer: We are not able to provide this figure as it is contained within the overall charge for outsourced services

6. Is Your IT in-house or outsourced, if outsourced, who is it outsourced to, and when is this contract up for renewal?
   Answer: Our IT is outsourced to Littlefish UK and the contract is due for renewal in March 2020

7. Could you confirm if your organisation has any applications (computer systems) running on the Fujitsu (formerly ICL) VME operating system?
   Answer: No there are no applications running on the Fujitsu VME operating system

8. If so, please list the names of these applications and their main role within your organisation
   Answer: Not applicable

9. Please also confirm if you have applications:
   a. Operating on any other legacy platform such as OpenVME, IBM iSeries or written in legacy code such as Powerbuilder, COBOL etc. ?

      Answer: No

   b. Any operating system considered expensive or (technically) challenging to enabling digital transformation?

      Answer: No

c. That are critical to the business but are at risk due to the scarcity of ageing support personnel or limited documentation?

Answer: No

10. Please confirm if these applications have been developed in-house i.e. they are bespoke to your organisation and that you own the source code.
Answer: Not applicable.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original request and should be addressed to: Neil Swift, c/o Enquiries, enquiries@ssro.gov.uk.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

████████████████

Enquiries

Single Source Regulations Office
Assuring value, building confidence

T: ██████████ | E: enquiries@ssro.gov.uk
Finlaison House | 15-17 Furnival Street | London | EC4A 1AB

From: ████████████████████████████
Sent: 08 June 2018 15:22
Subject: FOI Request

Dear Sir/Madam,

I am writing to you under the Freedom of Information Act 2000 to request information concerning the types of accounting software and applications that may be in use by your organisation.

If it is not possible to provide the information requested, please provide advice and assistance, as to how I can refine my request to be included in the scope of the Act.

1.) What financial accounting software do you use?

2.) Who supplies your financial accounting software (name of vendor or supplier)?

3.) What was the original date of purchase or contact start date for your accounting software?

4.) When is the contact renewal or expiry date for your accounting software?

5.) If relevant, what is the cost of annual support and maintenance (last financial year April 2016- March 2017) for your accounting software?

6.) Is Your IT in-house or outsourced, if outsourced, who is it outsourced to, and when is this contract up for renewal?

7.) Could you confirm if your organisation has any applications (computer systems) running on the Fujitsu (formerly ICL) VME operating system?

8.) If so, please list the names of these applications and their main role within your organisation?

9.) Please also confirm if you have applications;

a) Operating on any other legacy platform such as OpenVME, IBM iSeries or written in legacy code such as Powerbuilder, COBOL etc. ?

b) Any operating system considered expensive or (technically) challenging to enabling digital transformation?

c) That are critical to the business but are at risk due to the scarcity of ageing support personnel or limited documentation?

10.) Please confirm if these applications have been developed in-house i.e. they are bespoke to your organisation and that you own the source code.

If you have any queries please don't hesitate to contact me via email and I will be happy to clarify what I am asking for, my details are outlined below. I look forward to your response.

Best wishes,

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