

# Withdrawn

## **This publication is withdrawn.**

This publication is no longer current. For referrals made from April 2017, read the [New Enterprise Allowance phase 2 provider guidance](#).

## **New Enterprise Allowance memo LR11**

To: New Enterprise Allowance Providers

cc: Senior Performance Managers  
Performance Managers

From: Change, Policy and Planning Division (CPPD)

Memo Serial Number: LR11

Date: 24 May 2016

Subject: NEA provider guidance v8.0

Action: For information and action

Timing: Immediate

### **Background**

Since the last publication of the NEA provider guidance there have been two Live Running Memos issued, LR9 and LR10 ([available here](#)). On 24 May 2016 an updated version of the NEA provider guidance was published that contains the guidance changes as advised in these memos.

Additionally the guidance has been reviewed in relation to the validation of NEA claims.

### **Summary**

From 24 May 2016 [Version 8.0 of NEA provider guidance is available here](#).

This version of provider guidance incorporates the guidance from Live Running Memos 9 & 10.

It also contains changes to Section 5, as follows:

- Updated contact details within the Provider Payment and Validation Team (PPVT)
- Clarification of the use of DWP systems during validation
- Clearer guidance on claims put on Hold while Off Benefit Checks take place
- Updated address for claim forms where Special Customer Records apply.

Please ensure that you refer to the latest version of the guidance.

### **Further Information Contact Details**

In the first instance please raise any enquiries through your Performance Manager.