

RESTRICTED

Peer Review

Claimant: [REDACTED]

Review conducted by:

Name: [REDACTED]

Role: [REDACTED]

Address: Chippenham JC, Cyppa Court, Avenue la Fleche, Chippenham

Approved by [REDACTED]

Peer Review - purpose and methodology

This Peer Review has been commissioned by [REDACTED]

This review focuses on the whole claimant journey rather than the handling of the complaint – looking at both any variances from national standards at the local level and any improvements required to these national standards. Its purpose is as a continuous improvement tool and not to be used to seek out or apportion blame.

The review has been conducted by examining all available claimant records, relevant evidence and current/appropriate guidance.

Background:

[REDACTED]

Summary of Findings

[REDACTED]

Recommendations

NONE

Timetable of Events

[REDACTED]

