



British Embassy  
Ljubljana

### Feedback Form for Customers

If you do decide to use any of the service providers on our list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the British Embassy by post to Trg republike 3, 1000 Ljubljana, Slovenia or by email to [consular.enquiriesljubljana@fcdo.gov.uk](mailto:consular.enquiriesljubljana@fcdo.gov.uk).

Thank you for your help.

1. Name of firm:

Name of service provider:

2. Date of contact:

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

3. What service did you need?

4. Why did you need this service?

Please tick the appropriate boxes below:

**(a) If the service provided English speaking services, how would you rate the standard of English?**

Excellent      Good      Average      Poor      Very Poor

**(b) How would you rate the professionalism of the staff?**

Excellent      Good      Average      Poor      Very Poor

**(c) How would you rate the overall service received?**

Excellent      Good      Average      Poor      Very Poor



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**(d) How would you rate the value for money?**

Excellent

Good

Average

Poor

Very Poor

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box

Feedback provider's name:

Tel. No.:

Email:

Date: